

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

(In the Name of Allah, the Most Compassionate, the Most Merciful.)

# COMPUTER SCIENCE AND ENTREPRENEURSHIP

# 9

Based on Revised National Curriculum of Pakistan 2023



**PUNJAB CURRICULUM AND  
TEXTBOOK BOARD, LAHORE**

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# UNIT 1

# Introduction to Systems

## Student Learning Outcomes

### Understand System Theory:

- Define and describe general system theory, its types, objectives, components, and interactions.
- Explain the concept of a system, including objectives, components, and communication.
- Describe what constitutes a system and its role in various domains.
- Explain the importance of system objectives and common objectives such as processing information, supporting applications, and achieving specific goals.
- Understand the role and importance of system components and their interactions.
- Explain the significance of interactions among various systems.
- Differentiate between natural and artificial systems.
- Categorize and describe various types of natural and artificial systems, their objectives, components, and interactions.
- Provide examples of natural systems, including physical, chemical, biological and psychological systems along with their characteristics.
- Provide examples and functions of artificial systems, including knowledge systems, engineering systems, and social systems.
- Analyze systems to identify their objectives, components, and interactions.
- Compare and contrast different types of systems, highlighting variations in objectives, components, and interactions.
- Conduct research on specific system types and present findings effectively.
- Create diagrams or models to visually represent the structure and interactions of systems.
- Assess the role and importance of system objectives in real-world applications.
- Demonstrate understanding of how systems apply to different fields and serve specific functions.

### Computing Systems

- Define and describe a computer as a system, including its objectives, architecture, components, and interactions.
- Understand the primary objectives of a computing system, including processing data, executing instructions, and providing a user interface.
- Recognize the role and importance of computer system components and their interactions.
- Identify necessary and auxiliary components of a computer system.
- Identify different types of computing systems, such as computers, software, computer networks, and the Internet.
- Understand the Von Neumann architecture and its core components: CPU, motherboard, memory, storage devices, input/output ports, and devices.
- Explain the relationship between the CPU, memory, and storage, and how data flows within a system.
- Describe how components within a computer system interact to execute tasks, such as how the CPU fetches, decodes, and executes instructions stored in memory.
- Differentiate between the roles of hardware and software in a computer system.
- Define and describe Computing system and its types including Computer, Software, Network and the Internet.
- Describe the main functions of system software, such as operating systems, and application software.

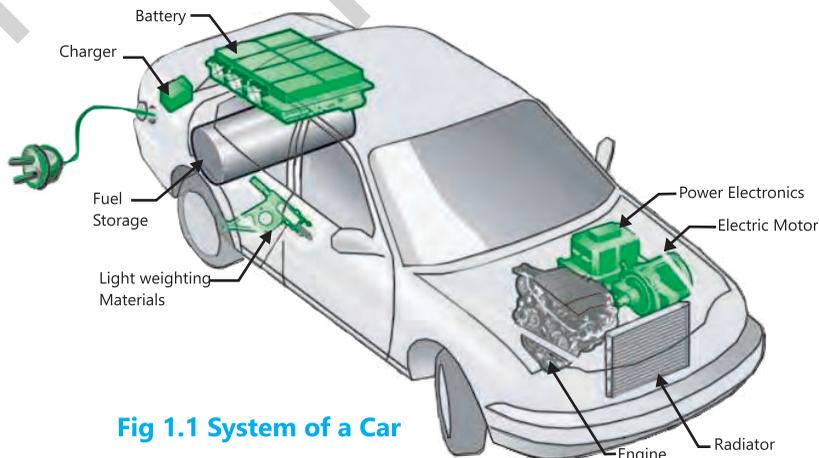
## Introduction

This chapter provides an overview of the theory of systems, introducing fundamental concepts and exploring various types of systems. It begins by defining what a system is, discussing its basic components, objectives, environment, and methods of communication. The chapter then differentiates between natural and artificial systems, explaining how they function and their purposes. The relationship between systems and different branches of science is also explored, including natural science, design science, and computer science. The chapter then shifts back to discussing computers as systems, explaining their goals, parts, and how these parts connect with each other and their surroundings. It provides a detailed look at the Von Neumann computer architecture, exploring its components, how it works, its unique features, as well as its strengths and weaknesses. The chapter also covers different types of computing systems, such as computers, software, networks, and the Internet, clearly explaining their roles and purposes. At the end of this chapter, the reader will be in a better position to understudy systems, their classification, and relevance in natural and man-made systems to aid future learning and utilization.

### 1.1 Theory of Systems

The idea of a system is useful to explain both the external reality as well as the internal one. An Information System is simply an organized set of components that are coordinated to perform a designated function. All the components of the system are in some way related to each other and the functioning of the other components enhances the operation of the system.

Let us consider a simple example, such as a car, depicted in Figure 1. 1: it is made up of an engine, wheels, brakes, and other related items. Every part plays a unique task, but collectively they are responsible for making the car move. Likewise, every computer, organism, machine, or device has components that work together to achieve an outcome.



**Fig 1.1 System of a Car**

## Systems Theory:

A branch of a science that deals with complicated structures in living organisms, that relate the human with society and the science is known as Systems Theory. It gives a way of interpreting the existing world with different varied perspectives, how the different systems and sub-systems operate, how they are integrated, how they grow and how they change with time.

Systems can be observed at all levels of existence, starting with the levels of nature, and going all the way up to levels of systems designed by humans. These can be physical objects-such as a car; processes, such as the university's admission process; or abstract objects such as a mathematical formula. Thinking about how systems operate helps us better understand how they need to be developed and nurtured across different discipline like computing, biology, engineering, and social science. In this section, basic concepts will be introduced to emphasize fundamental concepts and principles.

### 1.1.1 Basic Concepts of Systems

A system is described by its objectives components, communication among components and environment in which it works. The components of a system communicate with each other to achieve the system's objective in an environment. Systems can be simple, like a thermostat, or complex, like the human body or a computer network.

#### 1.1.1.1 Objective

Every system has a purpose or goal that it wishes to fulfil. Analyzing a system's operation requires understanding its aim. This insight improves the efficiency and efficacy of the present system. A transport system aims to transfer people and products securely and effectively between locations. A computer system's principal goal is to process data and provide useful information to users.

#### Types of System Objectives

Systems can have different objectives depending on their nature and purpose. Common objectives include:

1. **Information processing:** Collecting, storing, processing, and distributing information, for example
  - o A computer system processes user data to produce meaningful outputs.
  - o The human brain processes information received by the human senses to perceive the environment.
2. **Supporting other systems:** Providing a platform or infrastructure for other systems to work, for example:
  - o A cell phone provides a platform to run different applications.
  - o The sun provides energy to all species on Earth to live.
3. **Achieving specific goals:** Completing tasks or processes, for example:
  - o A thermostat system maintains a set temperature in an environment.
  - o A car engine system aims to convert fuel into mechanical energy efficiently.



**Brain: Information processing**



**Cell Phone: Supporting other systems**



**Thermostat: Achieving specific goals**

**Fig. 1.2 Types of System Objectives**

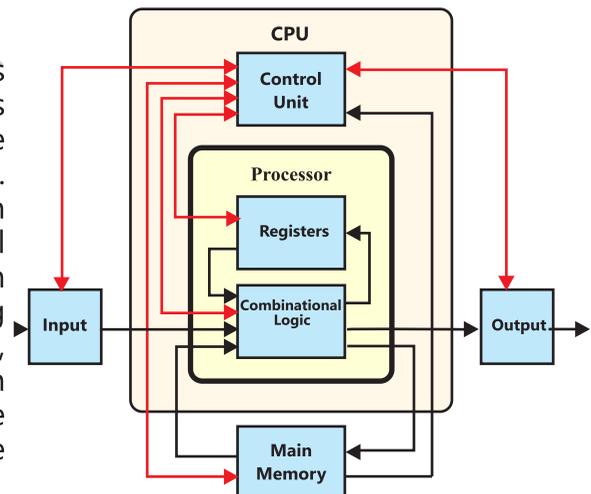
## Tidbits

### Human Brain System

1. Your brain is an incredible example of a communication network. Neurons send signals to each other, allowing you to think, move, and experience emotions. This complex communication is what makes our brains so powerful.
2. The brain produces around 20 watts of electrical energy, sufficient to operate a low-wattage LED light bulb. Presented here is the brain's remarkable efficacy as an electrical system.
3. The information traveling through your brain moves at about 268 miles per hour, which is faster than a Formula 1 race car.
4. Your brain, as a biological system, has around 86 billion neurons. If each neuron was a person, it is like the population of about ten Earth all interacting simultaneously!
5. The human brain can perform about  $10^{16}$  (10 quadrillion) operations per second, making it one of the most powerful and efficient biological systems in existence.

### 1.1.1.2 Components

Components are the building blocks of any system. Each component plays a specific role and contributes to the overall functionality of the system. Understanding the role of each component of the system is essential to understand how the entire system works. This helps in identifying problems, improving performance, and refining system design. Smooth and proper working of these components together ensures the system meets its objectives.



## Human Body and its DNA System

1. Consider your body as a very sophisticated and effective system. It is a remarkable system comprising subsystems such as the circulatory system, neurological system, and digestive system. The cardiovascular system circulates blood. The respiratory system supplies oxygen, and the cerebral system processes information. Individually, each has a distinct function yet collaborates to ensure our survival and well-being.
2. DNA is like a blueprint for life. It's a system that contains all the instructions for an organism to grow, develop, and reproduce, passed down from generation to generation. Each cell in our body reads this blueprint to know what to do. When all the DNA in a single human cell is extended, it measures about two meters in length. The total long of the DNA in your body extends to the Sun and back more than six hundred times.

### 1.1.1.3 Environment

The environment of a system includes everything external to the system that interacts with it. It consists of all external factors that affect the system's operation. Understanding the environment of a system is important as it influences the system's performance and behavior by providing inputs and receiving outputs. Intelligent systems adjust to changes in their environment to continue their functionality. There are several properties of a system's environment that affect system design and its functionality. Two of these properties are described as follows:

#### Static vs. Dynamic:

- **Static:** The environment remains unchanged unless the system provides an output. There are no changes occurring in the environment while the system is working internally.
- **Dynamic:** The environment can change independently of the system's output. The system must account for changes that occur over time in the environment.

#### Deterministic vs. Non-deterministic:

- **Deterministic:** A deterministic system is characterized by its fully known and certain impact of its output on the environment.
- **Non-deterministic:** The impact of the system's output on the environment is characterized by inherent uncertainty, randomness, or probability.

### 1.1.1.4 Communication

- Communication and interaction among system components is key to the functioning of a system. It ensures that components work together in an organized and smooth manner to achieve the system's objectives. For example, in a computing system the CPU communicates with memory to fetch and store data, and in a biological system brain sends signals to muscles to initiate movement.

## System's Interaction with the Environment

Systems constantly interact with their environment through inputs and outputs. For example, a weather monitoring system receives data from environment sensors and provides the current status of the weather and future forecasts to users. In a computing system, computers interact and communicate with peripheral devices like printers and scanners, and in a biological system animals interact with plants and other animals, forming a food chain.

### Activity 01: Classroom Discussion, Brainstorming, and System Mapping

**Objective:** To introduce the concept of systems and understand how different components interact within a system.

**Required Material:** Poster boards, markers, sticky notes, chart paper, drawing tools.

**Activity Type:** Group

**Activity Tasks Detail:** Start with a discussion where the teacher introduces the concept of systems using examples like cars and schools. Students will contribute their examples and ideas. Next perform a brainstorming session, where students will work in groups to identify and list the systems they interact with daily. They will then create a system map on poster boards, labeling the components and their interactions. Finally, during a gallery walk, each group will present their system map, followed by a feedback session where the teacher provides feedback and answers questions.

**Output:** Each group will produce a system map poster illustrating their chosen system, and students will enhance their presentation and explanation skills.

### Activity 02: Design a Simple System

**Objective:** To apply the principles of system design and understand the process of creating a functional system.

**Required Material:** Computers or tablets with diagramming software (e.g., Lucidchart), paper, pencils, markers.

**Activity Type:** Pair

**Activity Tasks Detail:** Begin with an introduction where the teacher presents an example of a simple system. Students will then work in pairs to define the objective of their chosen system, list its components, describe their interactions, and outline the system's environment. The pairs will use diagramming software to create a system prototype or diagram. Finally, they will present their designs to the class in a review and feedback session.

**Output:** Each pair will produce a system prototype or diagram and receive feedback to refine their design ideas.

## 1.2 Types of Systems

Systems can be broadly categorized into two types, namely natural and artificial systems. Understanding the differences and similarities between these types helps us apply system theory across various fields. Natural systems are naturally built and occur in nature without human intervention. While artificial systems are created by humans to fulfill specific needs or purposes.



Galaxy a Natural System



Screw gauge an Artificial System

Fig. 1.4 Examples of Systems

### 1.2.1 Natural Systems

Natural systems are those that exist in nature and operate independently of human involvement. They are governed by natural laws and processes. Natural systems are of various forms and sizes, from very tiny objects like atoms and cells in our body to very huge like forests, oceans and the cosmos. Following are examples of some natural systems that exist in nature.

#### 1.2.1.1 Physical Systems

Physical systems are composed of physical components and governed by the laws of physics. They include things ranging from sub atomic particles, atoms, to planets, stars, galaxies, and cosmos. Physical systems, like any kind of matter, emerge from the interactions of electrons, protons, neutrons and sub-atomic particles which are governed by electric and atomic forces. For example hydrogen gas ( $H_2$ ) is formed when an electron, proton, and neutron combine, following the rules of physics and natural forces.

#### 1.2.1.2 Chemical Systems

Chemical systems involve substances and their interactions, transformations, and reactions. They are governed by the laws of chemistry. Chemical systems emerge from physical systems when atoms and molecules interact and bond according to chemical principles, forming new substances. For example, a chemical system like water ( $H_2O$ ) is formed when hydrogen atoms bond with oxygen atoms, following chemical rules and reactions.

#### 1.2.1.3 Biological Systems

Biological systems consist of living organisms and their interactions. They are governed by biological processes such as growth, reproduction, and metabolism. Biological systems emerge from chemical systems when molecules

interact in complex ways to form living cells, which then organize into tissues, organs, and organisms.

#### 1.2.1.4 Psychological Systems

Psychological systems involve the mind and behavior. They include thoughts, emotions, and mental processes, governed by the principles of Psychology. Psychological systems emerge from biological systems when the brain's physical and chemical processes give rise to thoughts, emotions, and behaviors, which are influenced by an individual's experiences and environment.

##### Activity 03: Interactive Simulation

The purpose of this activity is with the aim of understanding how variability affects the system of interest.

**Materials Needed:** Computers or tablets with internet access and online simulation tools (like an ecosystem simulator).

**Activity Tasks Detail:** Individual or Group Assignments The teacher will begin by explaining what system dynamics entail as well as provide an overview on how the simulation will be implemented. Students will then work with the simulation tool, manipulating different variables and analyzing how the system reacts. Using an S-curve to review their results, the students will be reflecting on how changes impact the entire system during the discussion. The teacher will emphasize that all these parts are integrated and balanced, and the students will follow this aspect during their conversation.

**Outcome:** They produce detailed observation notes as well as better insights into system dynamics and balance.

#### 1.2.2 Artificial Systems

Artificial systems are created and developed by people so that they may fulfill certain functions or address certain issues. These systems can be as small as a wheel or as large as the United Nations. Each system is designed very deliberately to perform the task, improve the efficiency of the processes, and provide solutions to various issues in different sectors.

Artificial systems are a vital part of the contemporary society because they reinforce productivity, solve complex problems, and improve people's well-being. These are systems such as knowledge management systems, engineering achievement systems and indeed social systems which are the framework of success of human civilization. There are different types of artificial systems, some of which are described below:

##### 1.2.2.1 Knowledge Systems

A knowledge system is unique because it is developed to capture, process, facilitate, store, retrieve and manage information. Such systems facilitate in managing and utilizing the resources of knowledge effectively for the purpose of decision-making, learning and problem-solving.

1. **Mathematics:** Mathematics is a field of knowledge, which is studied to focus problems connected to numbers, their amounts, forms, structures, and patterns.
2. **Logic:** Logic is a theoretical model consisting of concepts and strategies on identifying and assessing rationale. That is why it is a basis of all logical thinking processes and practice of critical analysis.
3. **Databases:** A database system can best be described as software for managing data, particularly to enable easy retrieval, management, and updating of data. Some of the examples are relational database management system like MySQL while others are NoSQL database management system like MongoDB.
4. **Information Management Systems:** These are specific applications developed with the purpose of capturing, archiving, organizing, and disseminating data.

### 1.2.2.2 Engineering Systems

Products developed by engineers are complex frameworks or devices that apply engineering concepts to perform certain tasks or solve technical challenges. These are some examples of how engineers of various types develop systems according to their own special knowledge and perspective, given to them through their original visions and approaches.

1. **Civil Engineering Systems:** Concentration on developments such as constructing houses, roads, bridges and even maintaining these structures. For instance, a structure used to provide a passage over water, valleys or roads is termed a bridge.
2. **Mechanical Engineering Systems:** Engage in planning and creating devices that make utilization of forces from outside to accomplish work. For instance, a robotic arm applied in assembly line for packaging of products in factories.
3. **Chemical Engineering Systems:** Focuses on converting raw materials into useful products through chemical processes, considering internal molecular interactions. For example, a water treatment plant that purifies water using chemical processes like coagulation and filtration.
4. **Electrical Engineering Systems:** Involves the study and application of electricity, electronics, and electromagnetism to develop electrical systems. For example a home automation system that controls lighting, heating, and security using a smartphone app. This system uses electric signals and power to operate various home appliances and systems remotely.
5. **Software Engineering Systems:** Is the process of designing, developing, and maintaining software to perform certain tasks eradicating errors. For instance, an online tool assisting a library in tracking books, users as well as stocks in their possession.

### Artificial Engineering System

- The Metro Train System in Lahore is an artificial system created for efficient transportation. The railway system consists of tracks, trains, stations, and control systems that transport people between locations.
- The first electric traffic lights were built in Cleveland, Ohio, in 1914. Modern traffic systems use smart sensors and AI to enhance safety and flow.
- AI systems, such as Siri and Alexa, can recognize and respond to human speech. These examples demonstrate how computer systems may interact with humans naturally through complicated algorithms and data processing.
- Virtual Reality (VR): Immersive digital worlds enable exploration and interaction as if you were physically present. This technology has several applications, including gaming, teaching, and astronaut training.

### 1.2.2.3 Social Systems

Social systems refer to structured frameworks established by individuals to effectively handle social interactions, organizational governance, and communal endeavors. The basic goal of these systems is to maintain order, provide services, and facilitate social connections.

**1. Academic institutions:** are entities that provide educational services to students. Schools, colleges, and universities are examples of educational institutions that provide instruction via the use of administrative, teaching, and support staff.

**2. Governments:** Organizational institutions that wield authority and control over a community or country. Examples include democratic systems, where representatives are elected and authoritarian regimes, where power is centralized.

**3. Organizations:** are entities formed to achieve specific goals and are often structured hierarchically with well-defined roles and responsibilities. Examples include corporations like Apple and non-profit organizations such as the Edhi Foundation.



Mathematics a Knowledge System



Attock Bridge an Engineering System



Punjab University a Social System

Fig. 1.5 Types of Artificial Systems

#### Activity 04: Simulation Game

**Objective:** To experience managing a system and making decisions to keep it functional.

**Required Material:** Computers or tablets with internet access, city simulation game (e.g., SimCity).

**Activity Type:** Pair (Group of two students)

**Activity Tasks Detail:** Begin with an introduction to the simulation game, explaining its objectives and mechanics. Students will then play the game in pairs, making strategic decisions to manage their city. After gameplay, a debriefing session will allow students to discuss their experiences, challenges, and strategies. The teacher will link these experiences to system management concepts discussed in class.

**Output:** Hands-on gameplay experience and reflection on system management challenges and strategies.

### 1.3 System and Science

Knowledge is our understanding of various systems in the universe around and within us. Science is a systematic way to validate this understanding. Science can be divided into two main types: natural science and design science. Both natural and design sciences study systems, but they approach them differently. In natural science, scientists study existing natural systems to understand their workings. While in design science, scientists create new systems (artifacts) to solve problems or achieve specific goals. Each type of science addresses different systems and questions, and therefore follows different scientific methods.

#### 1.3.1 Natural Science

Natural science is meant to uncover the objectivity and functionality of natural systems in the natural world. Its nature is descriptive, meaning that the scientists seek to understand and describe natural phenomena. To achieve this, natural scientists follow the empirical cycle of natural science, as shown in Figure 1.6.

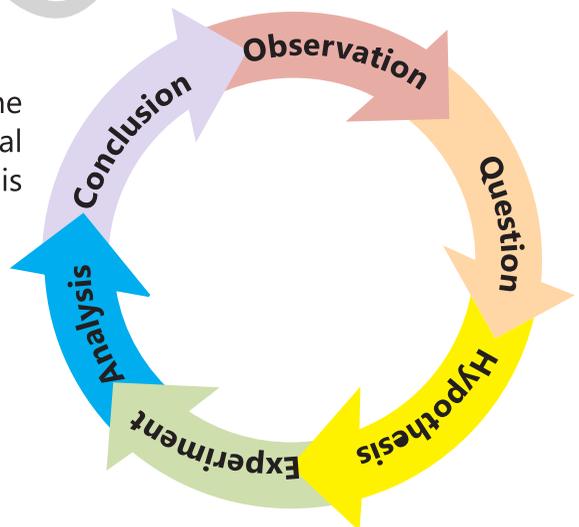


Fig. 1.6 Empirical Cycle of Natural Science

### 1.3.2 Design Science

- Design Science is focused on designing and creating artifacts (tools, systems, methods) to achieve specific goals. The nature of design science is prescriptive, meaning that it aims to prescribe and create artificial systems. To achieve this design science researchers follow the regulative cycle.

#### Examples

- **Natural Science:** Studying the ecosystem of a forest to understand how different species interact (descriptive).
- **Design Science:** Developing a new software system to manage forest data and improve conservation efforts (prescriptive).

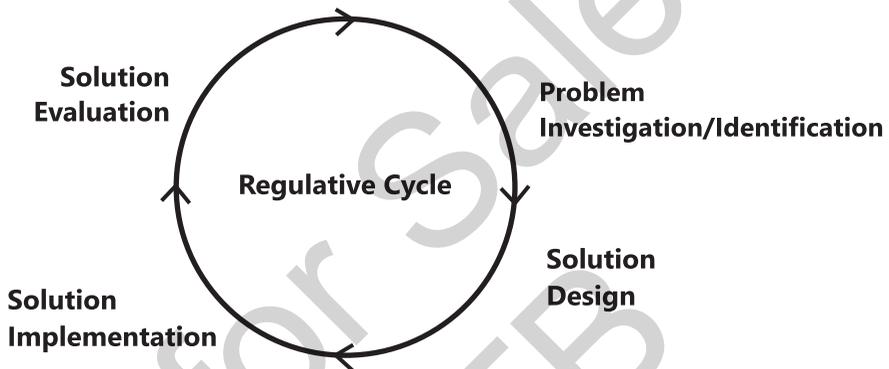


Fig. 1.7 Regulative Cycle of Design Science

### 1.3.3 Computer Science

Computer science is the study of how computers work, including at what they can do and their limitations. To understand computer science, we use methods of both design science and natural science.

#### 1.3.3.1 Natural Science of Computer Science

Natural science of computer science focuses on finding the basic rules that control how computer systems work. This involves the study of various algorithms and their characteristics.

- **Study of Algorithms:** Researchers analyze existing algorithms to understand their efficiency and limitations. For example, studying different sorting algorithms and their characteristics which arrange given data in an order, like QuickSort or MergeSort. To understand their speed and how they perform with different kinds of data.

#### 1.3.3.2 Design Science of Computer Science

Design science of computers focuses on creating and improving computer tools and systems to make them work better.

- **Development of New Software Tools:** Researchers create new tools or applications to solve specific problems. For example: Designing a new programming language that makes it easier for developers to write secure computer programs.

- **Improvement of Computer Systems:** Researchers work on enhancing existing systems to perform better. For example, creating a more efficient database management system that can handle larger amounts of data faster and with fewer errors.

## 1.4 Computer as a System

A computer is a complex system designed to process data and perform tasks according to a set of instructions.

### 1.4.1 Objective

The main objective of a computer is to perform computations, process data, and execute different tasks efficiently. For example, a personal computer's objective is to run software applications such as word processors, web browsers, and games through various computational processes.

### 1.4.2 Components

A computer composed of many essential components that operate in conjunction. These components include:

#### **Interface Components:**

Interface components refer to the fundamental parts of a computer system, including input devices such as the keyboard and mouse, which allow users to interact with the computer.

Computer output devices, such as monitors and printers, are used to present or generate results from the computer's operations.

#### **Processing Components:**

- The processing components of a computer consist of the CPU, which acts as the Central Processing Unit responsible for computations and executing command.
- Random Access Memory (RAM) is a transient storage that stores data and instructions for the CPU, whereas Storage (Hard Drive or SSD) is a permanent storage for data and software needed for future processing.
- The operating system is responsible for receiving information from interface components and determining the appropriate actions to take.
- Application software refers to programs that are executed by the operating system when required to perform one or more specified tasks.

#### **Communication Components:**

Communication components in a computer refer to the physical elements that provide communication between different components of the computer.

- In a computer, the motherboard serves as the primary circuit board that interconnects all components by using cables and circuits.
- A system bus is a collection of electrically conductive cables that transmit data between the CPU and all other interconnected components. There are three distinct types of buses: data bus, address bus, and control bus. These buses provide the flow of data, the address of data or instructions, and control signals from the CPU to other components concurrently.

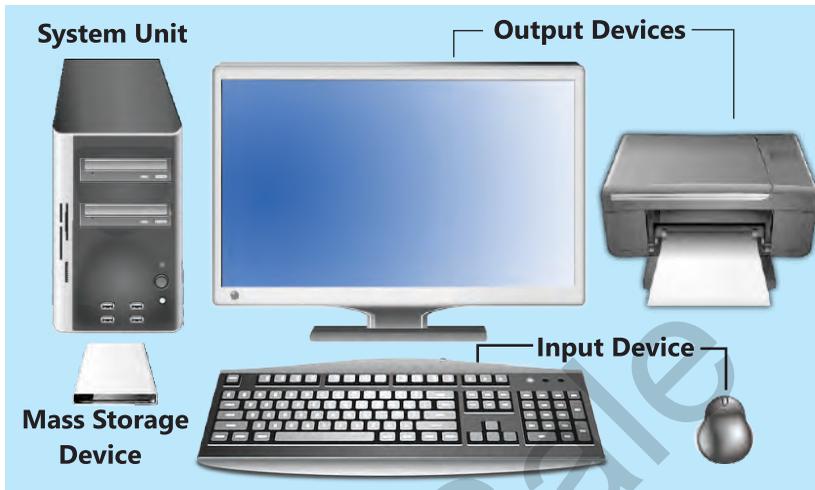


Fig. 1.8 Computer System and its components

### 1.4.3 Interactions among Components

The components of a computer interact with each other to perform tasks. For example when you open a file using your mouse or keyboard, several components of your computer interact seamlessly to make this action happen. Here's a step-by-step explanation of the process:

1. User Action or Input. You double-click on a file icon using your mouse or press a key combination to open a file. For example you double-click on a document named "report.docx" on your desktop.
2. Input Device. The mouse or keyboard sends a signal to the computer indicating that you want to open the file. For example, the mouse sends sensory input to the computer's operating system through the USB connection.

#### Activity 05: The Journey of Data

**Objectives:** Students will discover how computer components work together to process and display data.

**Required Material:** Markers, index cards, and a flowchart template are required.

**Pair-based activity:** Tasks Begin with an introduction to data processing in computers. Students will work in pairs to create a flowchart illustrating the data stream from input to output. Each pair will present their flowcharts and participate in a class discussion to highlight key points.

**Output:** Improved presentation and debating skills, as well as thorough flowcharts depicting the data path.

#### 1.4.4 Environment

The computer system environment includes any external devices that interact with the computer. For example:

- **Power Supply:** Provides electrical power to allow the computer to work.
- **Network:** Connects the computer to other systems and the Internet.
- **Peripherals:** Include printers, scanners, and external discs that expand the computer's capabilities.

#### 1.4.5 Interaction with the Environment

A computer interacts with its environment to perform its functions. For examples:

- **User Input:** A user types on the keyboard, and the computer processes the input to display text on the screen.
- **Network Communication:** The computer sends and receives data over the internet to browse websites or download files.
- **Power Supply:** The computer relies on a stable power supply to function correctly.

#### Activity 06: Exploring Computer Components

**Objective:** Students will learn about the different components of a computer and their functions.

**Required Material:** Physical computer parts (CPU, RAM, etc.), diagrams of computer systems, worksheets for labeling and note-taking.

**Activity Type:** Group (Small groups of 3-4 students)

**Activity Tasks Detail:** The teacher will start with an overview of key computer components. Students will then work in small groups identifying and labeling computer parts using worksheets. Groups will present their findings in a session, followed by a Q&A where the teacher clarifies any misunderstandings.

**Output:** Labeled worksheets, enhanced presentation skills, and a deeper understanding of computer components.

### 1.5 The Architecture of von Neumann Computers

The Von Neumann architecture is a computer paradigm that delineates a system in which the hardware of the computer has four primary components: the memory, the Central Processing Unit (CPU), input mechanisms, and output mechanisms. This model is called the John von Neumann model, the Neumann model named in honor of the mathematician and physicist who contributed to its development during the 1940s.

#### 1.5.1 Components

Now we will look at brief overview of the key parts that constitute the architecture of the von Neumann computer.

1. **Memory:** Contains both input data and the instructions (program) required for CPU processing. For instance, consider the RAM of your computer: when a program starts it is loaded into RAM to enable faster execution compared to when it runs from the hard disk.
2. **Central Processing Unit (CPU):** Performs addition and subtraction, and executes commands provided by the memory. The system has two main components: the Arithmetic Logic Unit (ALU) and the Control Unit (CU). The Arithmetic Logic Unit (ALU) performs mathematical computations and logical operations.  
 A Control Unit (CU) is a peripheral that governs the activities of the CPU by instructing the ALU and memory to execute tasks according to the program instructions. It ensures the proper and timely execution of duties by all the other components.  
 When doing the calculation  $2 + 2$  on a calculator application, the Arithmetic Logic Unit (ALU) handles the numerical values while the control unit (CU) supervises the whole procedure.
3. **Input Devices:** Enable users to input data and instructions into the computer system.  
 Illustrative examples include keyboard, mouse, and microphone. Entering text on the keyboard transmits data to the CPU for subsequent processing.
4. **Output Devices:** Present or communicate the outcomes of the tasks executed by the computer.  
 Consider, for instance, a monitor and printer. Upon completion of data processing, the CPU transmits the outcome to the monitor for visual display.  
 A system bus is a communication mechanism that facilitates the movement of data between components inside a computational system. It comprises:  
 Data Bus: Transports data.  
 Address Bus: Maintains data destination information.  
 Control Bus: Transports control electrical signals.

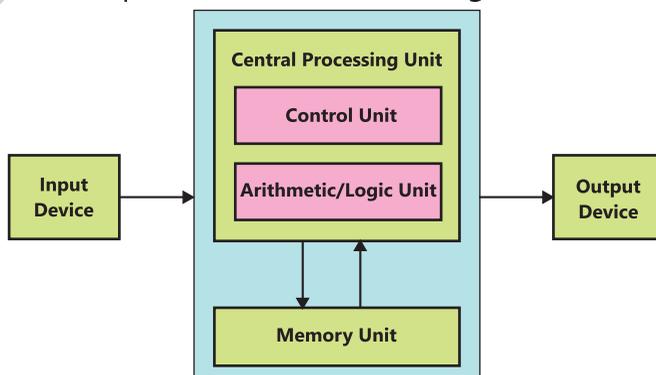


Fig. 1.9 Von Neumann computer Architecture

## 1.5.2 Working

The Von Neumann architecture encompasses three essential stages for a CPU to carry out instructions, namely retrieval, interpretation, execution, and storage. To demonstrate this procedure, we will use the example two-digit addition with a basic calculator application.

- **Fetching:**

Description: The central processing unit retrieves an instruction from the computer's memory. This instruction specifies the operation to be executed by the CPU.

Hardware Components: Memory, CPU (Program Counter (PC), Instruction Register (IR)).

Specification: The Program Counter (PC) stores the memory address of the subsequent instruction. Once the address is stored in memory, the instruction located at that location is retrieved and placed into the Instruction Register (IR).

- **Decoding:**

In order to determine the necessary action, the Control Unit (CU) decodes the instruction.

Comprising Components: Control Unit (CU).

Detail: The control unit (CU) decodes the opcode (operation code) of the instruction and determines the required procedures and data.

- **Execution:**

Description: The CPU processes the instruction. When the instruction involves a computation, it is executed by the Arithmetic Logic Unit (ALU). Any task that requires transferring data between several locations is managed by the CU.

Involved Components: ALU, CU.

Detail: The Arithmetic and Logic Unit (ALU) carries out mathematical and logical calculations, while the Control Unit (CU) handles data transmission activities.

- **Storing:** Description: The outcome of the computation is either returned to memory or sent to an output device.

Involved Components: Memory and Output Device.

Specification: The outcome is either stored in a designated memory location or sent to an output device, such as a display.

## 1.5.3 Characteristics

Following are the key characteristics of the Von Neumann computer architecture

1. **Single Memory Store:** Both program instructions and data are stored in the same memory space. For example in a computer game, both the game's code and the data (like scores and player positions) are stored in the same RAM.
2. **Sequential Execution:** Instructions are processed one after another in a sequence. For example, when your computer runs a program, it follows the steps one by one in the order they are written.

3. **Stored Program Concept:** Programs are stored in memory and can be changed by the computer. For example, when you update a software program, the new instructions replace the old ones in memory.

#### 1.5.4 Advantages and Disadvantages

The advantages and disadvantages of Von Neumann computer architecture are discussed here.

##### Advantages:

- **Simplified Design:** By combining instructions and data into a single memory area, architecture is simplified.
- **Flexibility:** Programs can be easily changed by changing memory contents.

##### Disadvantages:

- **The Von Neumann bottleneck** occurs when a single memory area limits the CPU's ability to retrieve instructions and data quickly.
- **Security Risks:** Having data and instructions stored in the same area poses a problem where one program can alter another's instructions in a manner that is security risk. The Von Neumann architecture is a key important aspect of the design and structure of many computers, serving as a central model on how they operate. It is like a recipe fed into the computer, which follows it exactly ensuring that both data and instructions are properly processed. However, this model has been essential in the evolution of computing technology, despite its limitation.

#### 1.6 Computing Systems

A computer system is a structured set of hardware and software components specifically designed for data processing and the performance of various operations. These systems can range from simple technological tools, such as calculators used for performing mathematical calculations to complex network of linked computers. The basic task of a computer system is to execute program and manage data to achieve objectives such as problem solving, process control and communication aid. Hardware, software, and electric power are the three basic requisites that are needed to run a computing system and can be described in the following simple terms.

- **Hardware** of a computer system refers to the tangible components of the system. These include the Central Processing Unit (CPU), Random Access Memory (RAM), storage devices, and input and output devices.
- **Software** refers to a collection of instructions that dictate the requirements and actions that hardware must do. There exist two primary categories. System software and application software. System Software encompasses the Operating System (OS) and utility applications responsible for managing the computer's resources, such as Windows, macOS, and Linux distributions. Application software refers to software applications that are specifically developed to carry out certain functions for the user, such as word processors, web browsers, and games.

- **Electricity:** Electricity is the power source that enables the hardware components to function. Without electricity, the hardware components cannot function, and the computing system will not operate.

### 1.6.1 Types of Computing Systems

Computing systems come in various types, some of these include the followings:

1. Computer, 2. Software Systems, 3. Computer Networks, and the 4. Internet. Computers as a system has been discussed in previous sections, while the remaining two computing systems are described in this section.

### 1.6.2 Computer Network as Systems

A computer network connects multiple computers and devices, enabling the efficient exchange of resources and information.

#### 1.6.2.1 Objectives

- **Resource Sharing:** Allow multiple users to share resources like files, printers, and internet access within an office or other settings.
- **Communication:** Enable efficient communication between devices and users.
- **Data Management:** Facilitate easy data management and collaboration.

#### 1.6.2.2 Components

- **Networking Hardware:**

**Routers:** Routers are devices that transmit data packets between their networks.

**Switches:** Switches connect devices in a network and facilitate communication.

**Network Cables:** A physical medium for data transfer.

- **Network Software:**

**Protocols:** Rules and conventions for data exchange such as TCP/IP.

**Network Operating Systems:** Software that manages network resources, such as Windows Server.

#### 1.6.2.3 Environment

A computer network operates in various environments, such as office buildings, data centers, or across the globe via the Internet. The environment influences network design, security, and performance.

#### 1.6.2.4 Types of Computer Networks

- **Local Area Network (LAN):** Connects computers in a specific area, such as a single building or school. For example, an office network that connects everyone. Employee PCs and printers.
- **Wide Area Network (WAN):** connects computers across larger geographic regions, such as cities, nations, and even continents. For example, consider the Internet which links computers worldwide.
- In summary, a computer network is an important system that enables resource sharing and communication among connected devices, using hardware and software components that work together seamlessly to perform various tasks.

### 1.6.3 Internet as a System

The Internet is a vast and complex system designed to connect multiple networks worldwide, including private, public, academic, business, and government networks. Its primary objective is to facilitate communication and data exchange between computers and users globally.

#### 1.6.3.1 Internet Protocols

- TCP/IP (Transmission Control Protocol/Internet Protocol): The core protocols that govern data transmission over the Internet.
- User Datagram Protocol (UDP): Faster but less reliable.
- File Transfer Protocol (FTP): Used for transferring files between computers.
- Post office Protocol (POP): Used for retrieving emails from server/network.

#### 1.6.3.2 Interaction among Components

The components of the Internet interact with each other to perform different tasks. For example when a user requests a web page through a web browser, several components of the Internet work together to display its contents on the user's screen.

#### 1.6.3.3 Environment

The Internet operates in a diverse and dynamic environment, connecting various types of networks across different locations, including homes, offices, data centers, and mobile networks. This environment influences the design, security, and performance of the Internet.

### Activity 08: Computing Systems Around Us

**Activity Tasks Detail:** Start with an introduction on computing systems. Students will then research and list various computing systems they use daily, completing a worksheet. In a group sharing session, students will discuss their findings. The class will engage in a discussion to highlight key points, and students will begin preparing a short presentation on a computing system for the next class.

**Output:** Completed worksheets, group insights, and a short presentation on a chosen computing system.

### Tidbits

#### Internet Systems

1. When you send an email or browse the internet, data travels through cables and airwaves across the world in just seconds. It's like sending a letter that gets delivered instantly, regardless of distance!
2. The internet is one of the largest man-made systems ever created. It's a vast network of interconnected computers that communicate with each other to share information, much like how our brain's neurons communicate. When you send a message, it travels through multiple networks before reaching its destination, all within seconds.
3. Data on the internet travels at nearly the speed of light! When you send a message or browse a website, your data can cross continents almost instantaneously.
4. There are over 1.5 billion websites on the internet today, and more than 4 billion people are connected to the internet globally. That's more than half of the world's population!

## Summary

- A system is a collection of parts that work together to achieve a common goal.
- A system is described by its objective, components, communication among components and environment in which it works.
- Components are the building blocks of any system. Each component plays a specific role and contributes to the overall functionality of the system.
- The environment of a system includes everything external to the system that interacts with it. It consists of all external factors that affect system's operation.
- Systems can be broadly categorized into two types, namely natural and artificial systems.
- Natural systems are those that exist in nature and operate independently of human involvement.
- Artificial systems are designed and constructed by humans.
- Social systems are organized structures created by humans to manage social relationships, governance, and community activities.
- Computer science is the study of how computers work. It looks at what computers can do and what limitations they have.
- A computer is a complex system designed to process data and perform tasks according to a set of instructions.
- The Von Neumann architecture involves several key steps for a CPU to execute instructions, including fetching, decoding, executing, and storing.
- System software is the basic software that helps a computer run and manage its hardware and software resources.
- Application software is the software designed to help users perform specific tasks or activities.

# EXERCISE

## Multiple Choice Questions

1. What is the primary function of a system?  
a) To work independently      b) To achieve a common goal  
c) To create new systems      d) To provide entertainment
2. What is one of the fundamental concepts of any system?  
a) Its size      b) Its objective      c) Its age      d) Its price
3. What is an example of a simple system?  
a) A human body      b) A computer network  
c) A thermostat regulating temperature      d) The Internet
4. What type of environment remains unchanged unless the system provides an output?  
a) Dynamic      b) Static  
c) Deterministic      d) Non-deterministic
5. What are the basic components of a system?  
a) Users, hardware, software  
b) Objectives, components, environment, communication  
c) Inputs, outputs, processes  
d) Sensors, actuators, controllers
6. What concept does the theory of systems aim to understand?  
a) Hardware design  
b) System interactions and development over time  
c) Software applications  
d) Network security
7. What role does the Operating System (OS) play in a computer?  
a) It performs calculations and executes instructions  
b) It temporarily stores data and instructions for the CPU  
c) It receives input from interface components and decides what to do with it  
d) It provides long-term storage of data and software
8. Which of the following describes the Von Neumann architecture's main characteristic?  
a) Separate memory for data and instructions  
b) Parallel execution of instructions  
c) Single memory store for both program instructions and data  
d) Multiple CPUs for different tasks
9. What is a disadvantage of the Von Neumann architecture?  
a) Complex design due to separate memory spaces  
b) Difficult to modify programs stored in memory  
c) Bottleneck due to single memory space for instructions and data  
d) Lack of flexibility in executing instructions

10. Which of the following transports data inside a computer among different components?

- |                 |               |
|-----------------|---------------|
| a) Control Unit | b) System Bus |
| c) Memory       | d) Processor  |

**Short Questions:**

1. Define a system. What are its basic components?
2. Differentiate between natural and artificial systems.
3. Describe the main components of a computer system.
4. List and describe the types of computing systems.
5. What are the main components of the Von Neumann architecture?
6. What is the Von Neumann computer architecture? List its key components.
7. What are the four main steps in the Von Neumann architecture's instruction cycle?
8. What is the Von Neumann bottleneck?
9. What is a key advantage of the Von Neumann architecture?
10. What are the three main requirements for a computing system to function?

**Long Questions**

1. Define and describe the concept of a system. Explain the fundamental components, objectives, environment, and methods of communication within a system.
2. Differentiate between natural and artificial systems. Discuss their characteristics, functions, and purposes with relevant examples.
3. Examine the relationship between systems and different branches of science, including natural science, design science, and computer science. How do these branches utilize system theory to understand and improve their respective fields? Provide specific examples to support your analysis.
4. Explore the different types of computing systems such as computers, software systems, computer networks, and the internet.
5. Describe the main characteristics of a computer as a system, including its objectives, components, and interactions among these components.
6. Explain the Von Neumann architecture of a computer. Include a discussion on the main components, their functions, and the step-by-step process of how the architecture operates.
7. Provide a detailed explanation of how a computer interacts with its environment. Include examples of user input, network communication, and power supply.
8. Describe the process of retrieving and displaying a file using a computer, based on the interactions among different components. Provide a step-by-step explanation of how input is processed, data is transferred, and results are displayed on the screen.

# UNIT 2

# Number Systems

## Student Learning Outcomes

### Understand Number System:

- The different numbering systems, including decimal, binary, hexadecimal, and octal, and their respective base values and digits.
- Why computers primarily use the binary number system for data representation.
- Machine-level representation of data, including how data is stored and processed within the computer's architecture.
- The representation of whole and real numbers in a computer, including binary encoding methods for both.
- How various arithmetic operations, such as addition, subtraction, multiplication, and division, are performed on binary representations of numbers?
- The concept of common text encoding schemes, such as ASCII and Unicode, and How they represent characters.
- How digital data representations work for various forms of multimedia, such as images, audios, videos, and other multimedia resources.
- Different file formats and their variations for specific applications.
- The concept of file extensions and their significance in identifying file types and applications.
- Key terms related to data representation, including ASCII, Unicode, binary, signed and unsigned numbers, bits, bytes, hexadecimal number systems, negatives in binary, two's complement, binary arithmetic, overflow, and underflow.
- The concept of Boolean functions, to represent logic operations and relationships between binary variables.
- How to construct Boolean expressions using variables and Boolean operators.
- Common Boolean identities and simplification techniques.
- The concept of duality in Boolean algebra, where OR becomes AND, and 0 becomes 1.
- The fundamentals of digital logic, which involves using binary digits (0 and 1) to process and store information.
- Difference between analog and digital signals and understanding their key differences.
- Various logic gates (AND, OR, NOT, NAND, XOR) and their functions in processing binary data.
- The purpose and construction of truth tables for evaluating the output of logic expressions based on input combinations.
- The concept of switches and their role in digital systems, often used to represent binary input.
- Karnaugh maps as a visual tool for simplifying Boolean expressions.
- Truth table, Boolean expression, circuit diagram of Half-adder and Full-adder
- Half-adder and Full-adder as digital systems with specific objectives, components and interaction among those components

## Introduction

Understanding number systems is fundamental in computer science and digital electronics. This chapter will delve into various numbering systems, their applications, and how they are used in computers. We will cover the following topics:

1. Different numbering systems: decimal, binary, hexadecimal, and octal.
2. Binary number system in computers.
3. Machine-level data representation.
4. Representation of whole and real numbers.
5. Binary arithmetic operations.
6. Common text encoding schemes: ASCII and Unicode.
7. File formats and extensions.
8. Key terms in data representation.
9. Binary data manipulation and conversion.
10. Encoding schemes.
11. Differences between file formats.
12. Storing images, audio, and video in computers.

## 2.1 Numbering Systems

Numbering systems are essential in computing because they form the basis for representing, storing, and processing data. Different numbering systems help computers perform tasks like calculations, data storage, and data transfer. These systems allow computers to represent various kinds of information, such as text, colors, and memory locations. Here is a description of a few numbering systems:

### 2.1.1 Decimal System

The decimal number system is a base-10 number system that consists of digit from 0 to 9 and we use it in everyday life. That's why each digit of the number represents a power of 10. In the decimal system the place values starting from the rightmost digits are  $10^0$ ,  $10^1$ ,  $10^2$ , and so on. For example, the decimal number 523 means:

$$5 \times 10^2 + 2 \times 10^1 + 3 \times 10^0 = 500 + 20 + 3 = 523$$

### 2.1.2 Binary System

In binary, the place values are arranged from the right to left, starting with  $2^0$ , and ending at  $2^n$ , where each position represents a power of 2. For example, the binary number 1011 can be converted to decimal as follows:

$$1 \times 2^3 + 0 \times 2^2 + 1 \times 2^1 + 1 \times 2^0 = 8 + 0 + 2 + 1 = 11_{10}$$

Computers work in binary system especially because this method fits well with electronics. Digital circuits have two states: They can be either on or off. These states are easily represented by the binary digits: 1 represent ON, and 0 represnets OFF. When typing on the keyboard, the computer translates every

letter to a binary. Similarly, number, text, images, and sound are all, at their lowest level, reduced to binary. We shall discuss this in details later in this chapter. When you type a letter on your keyboard, the computer converts it into a binary code. Similarly, all types of data, including numbers, text, images, and sounds, are ultimately broken down into binary code. We will explore it further later in this chapter.

### 2.1.2.1 Conversion from Decimal to Binary

The following algorithm translate a decimal number to binary.

1. To convert decimal number to binary form, divide the decimal number by 2.
2. Record the remainder.
3. Divide the number by 2 until the quotient which is left after division is 0.
4. Meaning it is represented by the remainders and it's read from the bottom to the top of the binary number.

**Example: Convert 83 to binary**

$$\begin{aligned}
 83 / 2 &= 41 \text{ remainder } 1 \\
 41 / 2 &= 20 \text{ remainder } 1 \\
 20 / 2 &= 10 \text{ remainder } 0 \\
 10 / 2 &= 5 \text{ remainder } 0 \\
 5 / 2 &= 2 \text{ remainder } 1 \\
 2 / 2 &= 1 \text{ remainder } 0 \\
 1 / 2 &= 0 \text{ remainder } 1
 \end{aligned}$$

The above steps are graphically shown in Figure 2.1. If the remainders are read from bottom to top then it gives the required result in binary, which is 1010011.

2	83	
2	41—1	
2	20—1	
2	10—0	
2	5—0	
2	2—1	
2	1—0	
	0—1	↑

**Figure 2.1** Decimal to Binary conversion

### Class activity

- Marks Conversion:** Each student will take his or her marks from 8<sup>th</sup> grade for each subject and convert them from decimal to binary. For example, if a student score 85 in Math, he/she will convert 85 to binary (which is 1010101).
- Clock Time Conversion:** Students will be given various times of the day and asked to convert them into binary. For instance, 3:45 PM would be converted as follows:  
Hours (15) = 1111  
Minutes (45) = 101101
- Write your sleeping time in binary.

## 2.1.3 Octal System

Octal is a positional numeral system with base eight, which implies that a digit to be used ranges from 0 to 7. The last digit is a single digit power of 8 while the other digits are the coefficients. In the decimal system, the place values starting from the  $8^0$ ,  $8^1$ ,  $8^2$  and so on. For example, the octal number 157 means,  $1 \times 8^2 + 5 \times 8^1 + 7 \times 8^0 = 64 + 40 + 7 = 111_{10}$ .

Each octal digit represents three binary digits (bits) because the octal system is base-8, and the binary system is base-2. This relationship arises from the fact that 8 is a power of 2 ( $8 = 2^3$ ). So, each octal digit can be precisely represented by three binary digits (bits). This means that any value from 0 to 7 in octal can be converted into a 3-bit binary number. This relationship makes conversion between binary and octal straight forward. Table 2.1 shows the correspondence between octal and binary digits:

### Example:

Consider the 9-bit binary number 110101011. This number can be divided into groups of three

Bits from right to left:

110 101 011

Each group of three bits corresponds to a single octal digit:

$$110 = 6$$

$$101 = 5$$

$$011 = 3$$

Octal	Binary
0	000
1	001
2	010
3	011
4	100
5	101
6	110
7	111

**Table 2.1: Correspondence between Octal and Binary Digits**

So, the binary number 110101011 is equal to 653 in octal.

Note that the octal number system isn't actually used in modern computers to do their work. Therefore, we can say that the binary number 110101011 is equal to 653 in octal. Whenever you have a binary number that cannot be divided into groups of a three, you'll have to add zero up to the left end of it to make it appropriate.

### 2.1.3.1 Conversion from Decimal to Octal

The algorithm below translates a decimal number into an octal.

1. To convert the decimal number to an equivalent octal number, divide the number by 8.
2. Write down the remainder.
3. After that divide the obtained quotient by 8.
4. Continue the divisions until one of the numbers results in 0.
5. Octal is a base eight number and the octal number is the remainder read from the bottom up to the top.

8	83		
8	10	—	3
8	1	—	2
0	0	—	1



**Figure 2.2: Conversion from Decimal to Octal.**

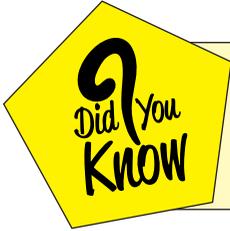
#### Example: Convert 83 to octal

- $83 / 8 = 10$  remainder 3
- $10 / 8 = 1$  remainder 2
- $1 / 8 = 0$  remainder 1

The above steps are graphically shown in Figure 2.2. Going up from bottom, the remainder reading will give the desired result, that is 123 in the octal system.

#### Class activity

1. Work in pairs to convert the following decimal numbers to octal: 45, 128, 64.
2. Convert these octal numbers to decimal: 57, 124, 301.
3. Share your answers with the class and discuss any differences.



The octal system was used in early computing systems like PDP-8. It was used because it is easier to convert between octal and binary than between decimal and binary.

### Tidbits

When converting between number systems, double-check your remainders and sums to ensure accuracy. Practice with different numbers to become more comfortable with the conversion process.

## 2.1.4 Hexadecimal System

The hexadecimal is a base 16 number system with digit number from 0 to 9 and alphabets from A to F; each digit represents 16 to the power of the position of the digit. The letter A to F stand for the numeric value of 10 to 15, The digits in hexadecimal move from right to left in place value that are  $16^0$ ,  $16^1$ ,  $16^2$ ... another. For example, the hexadecimal number 1A3 can be represented in decimal as:

$$1 \times 16^2 + A \times 16^1 + 3 \times 16^0 = 1 \times 256 + 10 \times 16 + 3 \times 1 = 256 + 160 + 3 = 419_{10}$$

The hexadecimal number system is not directly used by computers either. However, it provides an even more compact representation than octal. This makes it easier for us to read and write large binary numbers.

This is because the hexadecimal system is base-16 and the binary system is base-2, therefore every single hexadecimal digit equals four binary bits. This relationship stems from the fact that 16 is a power of 2 ( $16 = 2^4$ ). This means that any hexadecimal number between 0 and 15 then it can be converted into 4-bit binary number.

Table 2. 2 illustrates conversion of hexadecimal to binary digits. Each group of four bits corresponds to a single hexadecimal digit.

### Example:

Therefore, the binary number 1101011010110010 equals to the hexadecimal number D6B2. In case a binary number cannot be grouped as four bits add zero(s) to the left of the number to make it fit.

1101 0110 1011 0010

Hexadecimal	Binary
0	0000
1	0001
2	0010
3	0011
4	0100
5	0101
6	0110
7	0111
8	1000
9	1001
A	1010
B	1011
C	1100
D	1101
E	1110
F	1111

**Table 2.2: Correspondence between Hexadecimal and Binary Digits**

1101 = *D*

0110 = 6

1011 = *B*

0010 = 2

### 2.1.4.1 Converting Decimal to Hexadecimal

The following algorithm converts a decimal number to hexadecimal:

1. Convert the decimal number to an absolute value by dividing it by 16.
2. Record the quotient and the remainder.
3. Continue dividing the quotient by 16 and write down the remainder until the quotient is zero.
4. The hexadecimal number, as you might have guessed, is the remainder read from bottom to top.

**Example: Convert 2297 to hexadecimal**

$$2297 / 16 = 143 \text{ remainder } 9$$

$$143 / 16 = 8 \text{ remainder } F$$

$$8 / 16 = 0 \text{ remainder } 8$$

16	2297		
16	143 - 9	⇒	9
16	8 - 15	⇒	F
	0 - 8	⇒	8 ↑

**Figure 2.3: Decimal to Hexadecimal**

The above steps are graphically shown in Figure 2.3. Reading the remainders from bottom to top gives the required result, i.e., 8F9 in hexadecimal.

### Class activity

Find the following values and express them in hexadecimal. Discuss your findings with your classmates:

- Minimum Age to Cast Vote
- Length of the Indus River
- Total Districts in Pakistan
- Height of K2 (the second-highest mountain in the world)
- Area of Pakistan

## 2.2 Data Representation in Computing Systems

Computers can process and store a lot of information. In the following section we will discuss numeric data representation.

### 2.2.1 Binary Encoding of Integers (Z) and Real Numbers (R)

When we store data in computers, especially numbers, it's important to understand how they are represented and stored in memory. Let's explore how different sizes of integer values are stored in 1, 2, and 4 bytes, and how both positive and negative integers are handled.

### 2.2.2 Whole Numbers (W) and Integers (Z)

Integers, also known as whole numbers, are important elements in both mathematics and computer science. Knowledge of these concepts is important for primary computations, solving problems through programming, working with data and designing algorithms.

#### 2.2.2.1 Whole Numbers (W)

Whole numbers are a set of non-negative integers. They include zero and all the positive integers. Mathematically, the set of whole numbers is:

$$W = \{0, 1, 2, 3, \dots\}$$

In computing, whole numbers are often used to represent quantities that can't be negative. Examples include the number of students in a school, a person's age

in years, and grades, provided there are no negative figures such as credit point balances.

A 1-byte integer has 8 bits to store values. If all 8 bits are on, it represents the maximum value,  $11111111_2$ , which is  $255_{10}$ . If all bits are off, it represents the minimum value,  $00000000_2$ , which is  $0_{10}$ . Similarly, using 2 or 4 bytes, we get more bits to store data allowing us to store bigger values. If  $n$  is the number of bits, the maximum value that can be represented is  $2^n - 1$  for examples:

- 1-Byte whole number (8 bits): Maximum value =  $2^8 - 1 = 255$
- 2-Byte whole number (16 bits): Maximum value =  $2^{16} - 1 = 65,535$
- 4-Byte whole number (32 bits): Maximum value =  $2^{32} - 1 = 4,294,967,295$

### 2.2.2.2 Integers (Z)

Integers extend the concept of whole numbers to include negative numbers. In computer programming, we call them signed integers. The set of integers is represented as:

$$Z = \{\dots, -3, -2, -1, 0, 1, 2, 3, \dots\}$$

To store both positive and negative values, one bit is reserved as the sign bit (the most significant bit). If the sign bit is ON(1), the value is negative; otherwise, it is positive. Using this system, the maximum positive value that can be stored in a 1 byte signed integer is  $(01111111)_2$ , which is  $127_{10}$ . As the bits available to stored a value is  $n - 1$ , hence the maximum value will be  $2^{n-1} - 1$ . We can use this formula to compute the maximum values for 2 and 4 bytes.

Negative values are stored using two's compliment, explained in the following section.

### 2.2.2.3 Negative Values and Two's Complement

To store negative values, computers use a method called two's complement. To find the two's complement of a binary number, follow these steps:

1. Invert all the bits (change 0s to 1s and 1s to 0s).
2. Add 1 to the Least Significant Bit (LSB).

**Example:** Let's convert the decimal number -5 to an 8-bit binary number:

1. Start with the binary representation of 5:  $00000101_2$ .
2. Invert all the bits:  $11111010_2$ .
3. Add 1:  $11111010_2 + 1_2 = 11111011_2$ .

So, -5 in 8-bit two's complement is  $11111011_2$ .

### Minimum Integer Value

For an 8-bit integer, we switch on the sign bit for the negative value and turn all bits ON. resulting in  $11111111_2$ . Except the first bit, we take two's complement and get  $10000000_2$  which is  $128_{10}$ . Thus minimum value in 1-byte signed integer is  $-128$ , i.e.,  $-2^7$ . The minimum value is computed using the formula  $-2^{n-1}$ , where  $n$  is the total number of bits.

- **2-Byte Integer (16 bits):** Minimum value =  $-2^{15} = -32,768$

- **4-Byte Integer (32 bits):** Minimum value =  $-2^{31}-1 = -2,147,483,648$

9  
Did You Know

The reason we use binary and these ranges is that computers use transistors that have two states: ON (1) and OFF (0). This binary system forms the foundation of all digital computing!

**Top Tip:** When working with different integer types, always check whether the data type is signed or unsigned to avoid unexpected results, especially when dealing with large values or negative numbers.

Understanding how integers are stored in memory helps you appreciate the inner workings of computers and ensures you can effectively work with different data types in programming.

## 2.3 Storing Real Values in Computer Memory

In computers, real values, also known as floating-point numbers, are used to represent number with fractions and/or decimals.

### 2.3.1 Understanding Floating-Point Representation

Floating-point numbers (real values) are represented similarly to scientific notation as given below:

A floating-point number = sign x mantissa x  $2^{\text{exponent}}$ . According to the above formula, 5.75 is represented as  $1.4375 \times 2$ . To convert the fractional part of a real (floating-point) number from decimal (base-10) to binary (base-2), multiply the fractional part by 2 and write down the integral part of the result. Repeat this process with the new fractional part until the value of the fractional part becomes zero or until the required precision is achieved.

#### Steps for Conversion:

1. Identify the Fractional Part: Get the fractional part of the decimal number. For instance, in the number 4.625, the integral part is 4 and the fractional part is 0.625.
2. Convert the Fractional Part to Binary: Multiply the fractional part by 2, and write down the integer that is obtained. Repeat this process with the new fractional part till it gets to 0 or until then required number of decimal places is achieved.

**Example:** Converting 0.375 to Binary

1. Identify the Fractional Part: Fractional part: 0.375
2. Convert the Fractional Part 0.375 to Binary:

$$0.375 \times 2 = 0.75 \text{ (Integer part: 0)}$$

$$0.75 \times 2 = 1.5 \text{ (Integer part: 1)}$$

$$0.5 \times 2 = 1.0 \text{ (Integer part: 1)}$$

The integer parts recorded are 0, 1, 1.

3. Combine the Results: Combine the binary representations of the integer parts from top to bottom:

$$0.375_{10} = 0.011_2$$

In computing, it is critical to express real numbers in a binary form since it facilitates computing and storage. This process involves converting both the integer (decimal) and the fractional parts of a given number into binary. Two commonly use standards for this representation are “Single precision (32-bit)” and “Double Precision (64-bit)”.

### 2.3.1.1 Single Precision (32-bit)

In this standard, 4 bytes (or 32 bits) are assigned where the 1st bit is the sign bit, and the next 8 bits are for the exponent and the remaining 23 bits are for the mantissa.

Here the exponent can be ranged between  $-126$  and  $+127$ .

The approximate range of values from  $1.4 \times 10^{-45}$  to  $3.4 \times 10^{38}$ .

Value	Representation	Sign Bit	Exponent (8 bits)	Mantissa (23 bits)
Grouping		1 bit	8 bits	23 bits
5.75	$1.4375 \times 2^2$	0	1000001	10111000000000000000000
-5.75	$-1.4375 \times 2^2$	1	1000001	10111000000000000000000
0.15625	$1.25 \times 2^{-3}$	0	01111101	01000000000000000000000
-0.15625	$-1.25 \times 2^{-3}$	1	01111101	01000000000000000000000

**Table 2.3: 32-bit Floating Point Representation**

#### Explanation:

Table 2.3 illustrates how 32-bit floating point values are represented in binary form. Each floating point value is broken down into three main components: the sign bit, the exponent, and the mantissa.

1. **Grouping:** This row explains the bit allocation for the 32-bit floating point format: 1 bit for the sign, 8 bits for the exponent, and 23 bits for the mantissa.

1. **5.75:** Representation:  $1.4375 \times 2^2$  - Sign Bit: 0 (positive) - Exponent:  $2 + 127 = 129$ , which is  $1000001_2$  - Mantissa: The binary representation of 0.4375 is  $1011100000000000000000_2$
2. **-5.75:** Representation:  $-1.4375 \times 2^2$  - Sign Bit: 1 (negative) - Exponent:  $2 + 127 = 129$ , which is  $1000001_2$  - Mantissa: The binary representation of 0.4375 is  $1011100000000000000000_2$
3. **0.15625:** Representation:  $1.25 \times 2^{-3}$  - Sign Bit: 0 (positive) - Exponent:  $-3 + 127 = 124$ , which is  $01111101_2$  - Mantissa: The binary representation of 0.25 is  $0100000000000000000000_2$
4. **-0.15625:** Representation:  $-1.25 \times 2^{-3}$  - Sign Bit: 1 (negative) - Exponent:  $-3 + 127 = 124$ , which is  $01111101_2$  - Mantissa: The binary representation of 0.25 is  $0100000000000000000000_2$

This breakdown helps illustrate how floating point values are stored and manipulated in computer systems

### 2.3.1.2 Double Precision (64-bit)

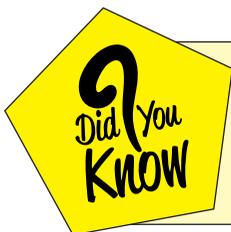
In double precision, the exponent is represented using 11 bits. The exponent is stored in a biased form, with a bias of 1023. The range of the actual exponent values can be determined as follows:

- **Bias:** 1023
- **Exponent range:** The actual exponent values range from -1022 to +1023.

Therefore, the smallest and largest possible exponent values in double-precision are:

- **Minimum exponent:** -1022
- **Maximum exponent:** +1023

We can perform the same steps given for the single-precision, except the difference of the abovementioned values.



The smallest positive number representable in single precision is approximately  $1.4 \times 10^{45}$  and in double precision is approximately  $4.9 \times 10^{-324}$ !

### Tidbits

When performing computation with floating point values one should also consider possible round off errors. In scientific computing, it is necessary to monitor these errors to maintain the accuracy.

### Class activity

1. Write down the binary representation of the following decimal numbers: 2, 5, 7, 25, and 10.5.
2. Then, convert these binary representations to the format single precision format.
3. After completing this operation, discuss with classmates and yourself how the degree of accuracy of the representation differs based on the size of the number?

The information about how real values is stored in computer memory help us understand the precision and limitations of digital computation. With this understanding of floating-point representation, it becomes possible to control and manipulate these numbers in different ways.

## 2.4 Binary Arithmetic Operations

Arithmetic operations include addition, subtraction, multiplication and division, and are performed on two numbers at a time. Binary arithmetic operations are similar to decimal operations but follow binary rules. Here's a brief overview of the basic operations:

### 2.4.1 Addition

Binary addition uses only two digits: 0 and 1. Here, we will learn how to add binary numbers and how to handle the addition of negative binary numbers.

#### Binary Addition Rules

Binary addition follows these simple rules:

1.  $0 + 0 = 0$
2.  $0 + 1 = 1$
3.  $1 + 0 = 1$
4.  $1 + 1 = 0$  (with a carry of 1 to the next higher bit)

#### Example of Binary Addition

Example 1:

$$\begin{array}{r} 1101 \\ +1011 \\ \hline \end{array}$$

$$11000$$

In this example:

- $1 + 1 = 0$  (carry 1)
- $0 + 1 + 1$  (carry) = 0 (carry 1)
- $1 + 0 + 1$  (carry) = 0 (carry 1)
- $1 + 1 + 1$  (carry) = 1 (carry 1)

## 2.4.2 Subtraction

In binary arithmetic, subtraction can also be carried out by adding the two's complement or the value of the subtrahend to the minuend.

### Example: Subtract 6 from 9 in Binary

$$\text{Minuend} = 9_{10} = 1001_2$$

$$\text{Subtrahend} = 6_{10} = 0110_2$$

#### Step 1: Find the Two's Complement of the Subtrahend

- Invert the bits of  $0110_2$ :  
Inversion:  $1001_2$
- Add 1 to the inverted number:  
 $1001_2 + 1_2 = 1010_2 = -6_{10}$

#### Step 2: Add the Minuend and the Two's Complement of the Subtrahend

$$1001_2 + 1010_2 = 10011_2$$

#### Step 3: Discard the Carry Bit

$$10011_2 \quad \text{Discard carry} \quad 0011_2 = 3_{10}$$

$$\text{So, } 9 - 6 = 3.$$

## 2.4.3 Multiplication

Binary numbers are base-2 numbers, consisting of only 0s and 1s. Multiplying binary numbers follows similar principles to multiplying decimal numbers, but with simpler rules. Here, we will learn how to multiply binary numbers with example.

### Steps to Multiply Binary Numbers

1. Write down the binary numbers, aligning them by the least significant bit (rightmost bit).
2. Multiply each bit of the second number by each bit of the first number, similar to the long multiplication method in decimal.
3. Shift the partial results one place to the left for each new row, starting from the second row.
4. Add all the partial results to get the final product.

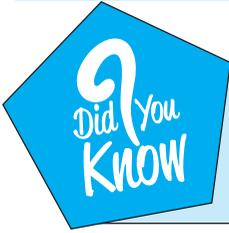
### Example

Let's multiply two binary numbers:  $101_2$  and  $11_2$ .

$$\begin{array}{r} 101 \\ \times 11 \\ \hline 101 \\ 101x \\ \hline 1111 \end{array}$$

(This is  $101_2 \times 1_2$ )  
0 (This is  $101_2 \times 1_2$ , shifted left)

$$\text{So, } 101_2 \times 11_2 = 1111_2.$$



The Central Processing Unit (CPU) of a computer performs millions of binary multiplications every second to execute complex instructions and run programs!

### 2.4.3 Division

Binary division is similar to decimal division but only involves two digits: 0 and 1. It follows steps like comparing, subtracting, and shifting, akin to long division in the decimal system.

#### Steps of Binary Division

1. **Compare:** Compare the divisor with the current portion of the dividend.
2. **Subtract:** Subtract the divisor from the dividend portion if the divisor is less than or equal to the dividend.
3. **Shift:** Shift the next binary digit from the dividend down to the remainder.
4. **Repeat:** Repeat the process until all digits of the dividend have been used.

#### Example

Divide  $1100_2$  by  $10_2$

10	1100	110	
	-10		(Step 1: Compare 10 with first two 11, subtract 10 from 11)
	10		(Step 2: Bring down the next digit 0)
	-10		(Step 3: Compare 10 with 10, subtract 10 from 10)
	0		(Step 4: Bring down the next digit 0, no more digits left)

Result:  $1100_2 / 10_2 = 110_2$

#### Class activity

##### Practicing Binary Division

Objective: To practice and understand binary division through hands-on examples.

##### Instructions:

1. Form groups of three to four students.
2. Each group will solve the following binary division problems:
  - (a)  $10101_2 \div 10_2$
  - (b)  $11100_2 - 11_2$   
 $100110_2 - 101_2$
3. Write down each step of your division process clearly.
4. Present your solutions to the class, explaining each step and the reasoning behind it.

## 2.5 Common Text Encoding Schemes

Text encoding schemes are essential for representing characters from various languages and symbols in a format that computers can understand and process. Here are some of the most common text encoding schemes used in computers:

### 2.5.1 ASCII

ASCII is an acronym that stands for American Standard Code for Information Interchange. It is a character encoding standard adopted for representing in devices such as computers and similar systems that use text. Each alphabet, number or symbol is given a code number between 0 and 127 as shown in Table 2.4.

ASCII enables different computers and devices to exchange text information reliably. Let's encode the name of our country using ASCII.

- The ASCII code for an upper case letter "P" is 80.
- The code for letter 'a' in ASCII is 97.
- The ASCII code for the letter 'k' is 107.
- It is interesting to know that the ASCII code for the letter 'i' is 105.
- In the ASCII code system, the letter 's' has a code of 115.
- The code for 't' is 116 in ASCII.

The ASCII code is a numerical representation of characters in computer-based system, particularly for alphabetic characters.

For example, the ASCII code of the character 'n' is 110.

#### Class activity

1. Write down your name.
2. Find the ASCII code for each letter in your name. You can use the ASCII table for your help.
3. Convert each ASCII code to binary.
4. Write down your name in binary!

Character	ASCII Code	Character	ASCII Code
SP (space)	32	!	33
"	34	#	35
\$	36	%	37
&	38	'	39
(	40	)	41
*	42	+	43
,	44	-	45
.	46	/	47
0	48	1	49
2	50	3	51
4	52	5	53
6	54	7	55
8	56	9	57
:	58	;	59
<	60	=	61
>	62	?	63
@	64	A	65
B	66	C	67
D	68	E	69
F	70	G	71
H	72	I	73
J	74	K	75
L	76	M	77
N	78	O	79

P	80	Q	81
R	82	S	83
T	84	U	85
V	86	W	87
X	88	Y	89
Z	90	[	91
\	92	]	93
^	94	-	95
?	96	a	97
b	98	c	99
d	100	e	101
f	102	g	103
h	104	i	105
j	106	k	107
l	108	m	109
n	110	o	111
p	112	q	113
r	114	s	115
t	116	u	117
v	118	w	119
x	120	y	121
z	122	{	123
	124	}	125
~	126	DEL	127

Table:2.4

## 2.5.1 Extended ASCII

While the standard ASCII Table includes 128 characters, there is an extended version that includes 256 characters. This extended ASCII uses 8 bits and includes additional symbols, accented letters, and other characters. However, the original 128 characters are the most commonly used and serves as the basis for text representation in computers.

## 2.5.2 Unicode

Unicode is an attempt at mapping all graphic characters used in any of the world's writing system. Unlike ASCII, which is limited to 7bits and can represent only 128 characters, Unicode can represent over a million characters through different forms of encodings such as, UTF-8, UTF-16, and UTF-32. UTF is an acronym that stands for Unicode Transformation Format.

### 2.5.2.1 UTF-8

It is a variable-length encoding scheme, meaning it can use a different numbers of bytes (from 1 to 4) to represent a character. UTF-8 is backward compatible with ASCII. It means it can understand and use the older ASCII encoding scheme without any problems. Therefore, if we have a text file written in ASCII, it will work perfectly fine with UTF-8, allowing it to read both old and new texts.

**Example:** The letter 'A' is Unicode, represented as, U+0041, is 01000001 in the binary format and occupies 8 bits or 1 byte.

Let's look at how Urdu letters are represented in UTF-8:

**Example:** The Urdu letter 'ب' is represented in Unicode as U+0628; its binary format is 11011000 10101000, means it takes 2 bytes.

### 2.5.2.2 UTF-16

UTF-16 is another variable character encoding mechanism, although it uses either 2 bytes or 4 bytes per character at most. Unlike UTF-8, it is not compatible with ASCII, meaning it cannot translate ASCII code.

**Example:** The letter A in UTF-16 is equal to 00000000 01000001 in binary or 65 in decimal (2 bytes).

**For Urdu:**

Example: The right Urdu letter 'ب' in UTF-16 is represented as is 00000110 00101000 in binary, which occupies 2 bytes of memory.

### 2.5.2.3 UTF-32

UTF-32 is a method of encoding that uses a fixed length, with all characters stored in 4 bytes per character. This makes it very simple but at the same time it may look a little complicated when it comes to space usage.

**Example:** Alphabet letter 'A' in UTF-32 is represented in binary as 00000000 00000000 00000000 01000001 which is 4 bytes.

## 2.6 Storing Images, Audio, and Video in Computers

Have you ever wondered how your favorite photos, songs, and movies are stored on your computer or phone? Let's dive into the fascinating world of digital storage to understand how computers manage these different types of files.

9  
Did You  
KNOW

Data size is usually expressed in byte and its multiples.

- 1 Byte (B) = 8 Bits
- 1 Kilobyte (KB) = 1024 Bytes
- 1 Megabyte (MB) = 1024 Kilobytes
- 1 Gigabyte (GB) = 1024 Megabytes
- 1 Terabyte (TB) = 1024 Gigabytes
- 1 Petabyte (PB) = 1024 Terabytes
- 1 Exabyte (EB) = 1024 Petabytes
- 1 Zettabyte (ZB) = 1024 Exabytes
- 1 Yottabyte (YB) = 1024 Zettabytes

### 2.6.1 Storing Images

Images are made up of tiny dots called **pixels**. Each pixel has a color, and the combination of all these pixels forms the complete picture. Computers store images using numbers to represent these colors.

**Color Representation:** - In a color image, each pixel's color can be represented by three numbers: Red, Green, and Blue (RGB). Each of these numbers typically ranges from 0 to 255. - For example, a pixel with RGB values (255, 0, 0) will be bright red.

**Image File Formats:** The following are Commonly used image formats for photos - **JPEG** (Joint Photographic Expert Group). It compresses the image to save space but might lose some quality. - **PNG** (Portable Network Graphics ): Supports transparency and maintains high quality without losing data. - **GIF** (Graphics Interchange Format): Used for simple animations and images with few colors.

#### Class activity

##### Create a Pixel Art

1. Use graph paper to draw a simple image, such as a smiley face.
2. Color each square (pixel) and write down the RGB values for each color used.
3. Share your pixel art and RGB values with the class.

## 2.6.2 Storing Audio

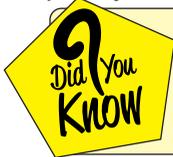
Audio files are stored by capturing sound waves and converting them into digital data. This process involves sampling and quantization.

### Sampling and Quantization:

- **Sampling:** Recording the sound wave at regular intervals. The number of samples per second is called the **sampling rate**. Higher sampling rates result in better quality.
- **Quantization:** Converting each sample into a number. More bits per sample provide more accurate sound representation.

### Audio File Formats:

- **Mp3:** A common format that compresses audio to save space but may lose some quality.
- **WAV (Wave Audio File Format):** Uncompressed format that maintains high quality.
- **AAC (Advanced Audio Coding):** Used by many streaming services for high-quality audio with efficient compression.



Listening to music changed dramatically with the introduction of the MP3 format. It revolutionized the music industry by allowing songs to be easily shared over the internet due to its smaller file size.

To explain how these units are used, consider the following examples:

- An image file might have a size of 500 KB (Kilobytes).
- A music file might be around 5 MB (Megabytes).
- A full-length HD movie could be approximately 2 GB (Gigabytes).
- A large external hard drive could have a capacity of 1 TB (Terabytes).

## 2.6.3 Storing Video

Videos are made up of many images shown rapidly in sequence, along with audio. Each image in a video is called a **frame**.

### Frames and Frame Rate:

- **Frame Rate:** The number of frames shown per second, measured in Frames Per Second (FPS). Common frame rates are 24 fps (used in movies) and 30 fps (used in TV). Higher frame rates result in smoother motion in videos.

### Video File Formats:

- **MP4:** A widely used format that efficiently compresses video while maintaining quality.
- **AVI:** An older format that may result in larger file sizes.
- **MKV:** Supports high-quality video and multiple audio tracks or subtitles.

### Tidbits

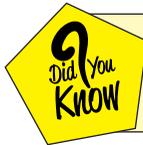
When watching videos online, the quality can change based on your internet speed. Streaming services adjust the video quality to avoid buffering.

## 2.6.4 How Computers Store These Files

All these files (images, audio, and video) are stored as **binary data**, which means they are represented by sequences of 0s and 1s.

### Storage Devices:

- **Hard Disk Drive (HDD):** Uses spinning disks to read/write data. They offer large storage capacities.
- **Solid State Drive (SSD):** Uses flash memory for faster access times and better performance.
- **Cloud Storage:** Stores files on remote servers accessible via the internet, providing flexibility and backup options.



IBM created the first hard drive in 1956 which weighed over a ton and could only store 5,000,000 bytes which is much less than the storage required for even one high-quality song today.

This leads us to an understanding and appreciation of how images, audio and videos are stored in the computers, allowing us to marvel at the underlying technology of our current digital age. Whether you're taking pictures, enjoying music, or watching films, it all stems how computers manage information!

### Summary

- In computing, numbering systems are crucial as they form the foundation for representing, storing, and processing information.
- Decimal number system is a number system in which base is 10 and the digits involved are 0 to 9, which are commonly used in our daily lives.
- Binary is a base-2 number system that comprises of only the digits 0 and 1. Each digit represents a power of two.
- The Octal number system is another number system that has eight as its base; thus, it has eight digits 0 to 7. Each digit represents a power of 8, this can be expressed as 8 digit.
- The Hexadecimal numbering system is another type of number system with base of 16, where the number 0 to 9 and alphabets A-F are used.
- Integers refers to the set of non-negative whole numbers, while whole numbers are the complete numbers. They include zero and all the positive integers, also positive zero.
- To store negative values, computers employ a technique commonly known as two's complement.
- In computers, real values, which are nicknamed as floating-point numbers are used to represent numbers with fraction or decimal point.
- Arithmetic operations mean addition, subtraction multiplication, and division performed on numbers in given base. Binary arithmetic involves performing these operations on numbers in binary form, or base 2.
- ASCII is an acronym for American Standard Code for Information Interchange. It is an industry standard used to encode text in computers and

other devices.

- All the letters, digits or symbols are given a unique number ranging from 0 to 127.
- According to the standard ASCII table, there are both a basic version with 128 characters and an extending version with 256 characters.
- Unicode is a character encoding standard that aims to provide character codes for all the characters used in the world's writing systems.
- UTF-16 on the other hand is another variable character encoding technique in which characters are represented using either two or four bytes.
- UTF-32 is a blocking encoding method of fixed block size, meaning that the size of each block is constant. Each single character is always represented using 4 bytes, regardless of its specific characteristics.
- Images under digital context are composed of small points referred to as pixel. Each of them is of certain color and the combination of such pixels makes a complete image or picture.
- Audio files are recorded using the human-computer interface to capture and then converting sound waves into digital form. Some of the key steps in this process include data sampling and quantization.

## EXERCISE

- **Multiple-Choice Questions (MCQs)**

1. What does ASCII stand for?

- (a) American Standard Code for Information Interchange
- (b) Advanced Standard Code for Information Interchange
- (c) American Standard Communication for Information Interchange
- (d) Advanced Standard Communication for Information Interchange

2. Which of the following numbers is a valid binary number?

- (a) 1101102      (b) 11011      (c) 110.11      (d) 1101A

3. How many bits are used in the standard ASCII encoding?

- (a) 7 bits      (b) 8 bits      (c) 16 bits      (d) 32 bits

4. Which of the following is a key advantage of Unicode over ASCII?

- (a) It uses fewer bits per character
- (b) It can represent characters from many different languages
- (c) It is backward compatible with binary
- (d) It is specific to the English language

5. How many bytes are used to store a typical integer?

- (a) 1 byte      (b) 2 bytes      (c) 4 bytes      (d) 8 bytes

6. What is the primary difference between signed and unsigned integers?

- (a) Unsigned integers cannot be negative
- (b) Signed integers have a larger range
- (c) Unsigned integers are stored in floating-point format
- (d) Signed integers are only used for positive numbers

7. In the single precision, how many bits are used for the exponent?

- (a) 23 bits
- (b) 8 bits
- (c) 11 bits
- (d) 52 bits

8. What is the approximate range of values for single-precision floating-point numbers?

- (a)  $1.4 \times 10^{-45}$  to  $3.4 \times 10^{38}$
- (b)  $1.4 \times 10^{-38}$  to  $3.4 \times 10^{45}$
- (c)  $4.9 \times 10^{-324}$  to  $1.8 \times 10^{308}$
- (d)  $4.9 \times 10^{-308}$  to  $1.8 \times 10^{324}$

9. What are the tiny dots that make up an image called?

- (a) Pixels
- (b) Bits
- (c) Bytes
- (d) Nodes

10. In an RGB color model, what does RGB stand for?

- (a) Red, Green, Blue
- (b) Red, Gray, Black
- (c) Right, Green, Blue
- (d) Red, Green, Brown

### Short Questions

1. What is the primary purpose of the ASCII encoding scheme?
2. Explain the difference between ASCII and Unicode.
3. How does Unicode handle characters from different languages?
4. What is the range of values for an unsigned 2-byte integer?
5. Explain how a negative integer is represented in binary.
6. What is the benefit of using unsigned integers?
7. How does the number of bits affect the range of integer values?
8. Why are whole numbers commonly used in computing for quantities that cannot be negative?
9. How is the range of floating-point numbers calculated for single precision?
10. Why is it important to understand the limitations of floating-point representation in scientific computing?

### Long Questions

1. Explain how characters are encoded using Unicode. Provide examples of characters from different languages and their corresponding Unicode code points.
2. Describe in detail how integers are stored in computer memory.
3. Explain the process of converting a decimal integer to its binary representation and vice versa. Include examples of both positive and

negative integers.

4. Perform the following binary arithmetic operations:

a. Multiplication of 101 by 11.

b. Division of 1100 by 10.

6. Add the following binary numbers:

a)

$$\begin{array}{r} 101 \\ + 110 \\ \hline \end{array}$$

b)

$$\begin{array}{r} 1100 \\ + 1011 \\ \hline \end{array}$$

7. Convert the following numbers to 4-bit binary and add them:

(a)  $7 + (-4)$

(b)  $-5 + 3$

8. Solve the following

(a)  $1101_2 - 0100_2$

(b)  $1010_2 - 0011_2$

(c)  $1000_2 - 0110_2$

(d)  $1110_2 - 100_2$

# UNIT 3

## Digital Systems and Logic Design

### Student Learning Outcomes

**By the end of this chapter, you will be able to:**

- Understand Boolean functions and operations it, such as Boolean AND, and OR.
- Construct Boolean expressions using variables and Boolean operators.
- Relate common Boolean identities and Boolean simplification procedures.
- Understand the concept of duality in Boolean algebra.
- Subtopics such analog and digital signals
- Introduce several types of gates and their functions.
- Build truth tables for the operations of logical expressions.
- Employ the K-Maps in minimizing Boolean expressions.
- Introduce logic diagrams of digital system.
- Analyze and design half-adder and full-adder circuits.

## Introduction

In this chapter, we will discuss the Boolean functions, logic, digital logic, and difference between analog and digital signals. We will also discuss several types of gates, their truth tables, and digital devices including half and full adders. At the completion of this chapter, you should be able to construct Boolean expressions, simplify them, create truth table, and understand the basics of digital logic.

## 3.1 Basics of Digital Systems

Digital systems are the backbone of today's electronics and computing. They manipulate digital information in the form of binary digits, which are either 0 or 1 and are used in calculation devices such as calculators and computers, among others.

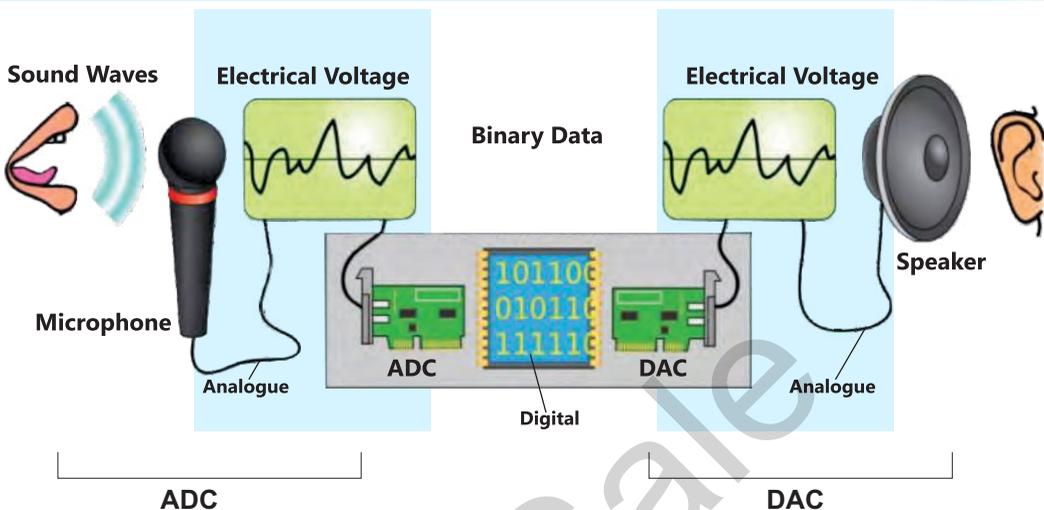
### 3.1.1 What is an Analog Signal

Analog signals are signals that change with time smoothly and continuously over time. They can have any value within a given range. Examples include voice signal (speaking), body's temperature and radio-wave signals. Digital signals are the signals which have only two values that are in the form of '0' and '1'. These are utilized in digital electronics and computing systems. Analog to digital converter (ADC) and digital to analog converters (DAC) are important operations in today's technological developments, enabling the transmission and control of signals.

Analog Signal	Digital Signal
Continuous Infinite possible values Example: Sound waves	Discrete Finite (0 or 1) Example: Binary data in computers

**Analog to Digital Conversion (ADC):** ADC is the conversion of analog signals into digital signals, which are discrete and can be easily processed by computerized devices like computers and smart phones.

**Digital to Analog Conversion (DAC):** DAC is the conversion whereby analog signals are converted to digital signals, making it possible for human to perceive the information, for instance through speakers, as depicted in figure 3. 1.



**Figure 3.1: Analog to Digital and Vice Versa**

### ADC and DAC Conversion: Why is it needed?

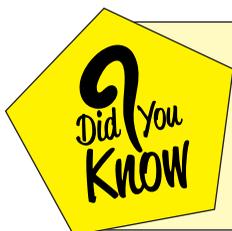
Digital to analog conversion, and vice versa, is critical since it enables data processing, storage, and transmission. Digital signals are much less affected by noise and signal degradation and are therefore better suited for transmitting and storing information over long distances.

#### Example: Sound Waves

Let us consider a situation where one person is speaking into a microphone while the other person is receiving sound through speakers as illustrated in the figure 3.1.

**1. Microphone (ADC):** When you speak into the microphone, your voice produces sound waves (analog signals) that are captured by the system. This is done by converting the sound waves into digital form using an ADC with the microphone. Finally, this digital data can be transmitted over long distances with little or no degradation in quality.

**2. Speakers (DAC):** At the receiver end, the digital signals are then converted back into analog signals with the help of DAC. The speakers then translate these analog signals back into sound waves to enable you hear to the other person's voice as if they were speaking directly to you.



Analog signals are sometimes changed to digital signals in an action known as Analog to Digital Conversion or ADC. This enables analog information such as music, to be recorded and manipulated by digital gadgets.

## 3.1.2 Fundamentals of Digital Logic

Digital logic is the basis of digital systems. It involves the use of binary numbers that is 0 and 1, to represent and manipulate information. Digital logic circuits use of these binary values to perform various operations, and they are essential to the functioning in operation of computers and many other electronic devices.

In digital circuits, the two states, 0 and 1, are represented by different voltage levels. Conventionally, a higher voltage, such as, 5 volts refer to a binary '1', while a low voltage, for instance, 0 volts refer to a binary '0'. These voltage levels are termed as the logic levels. Logic levels are needed to switch on and switch off the devices and to define ways through which digital circuits execute operations and process information.

## 3.2 Boolean Algebra and Logic Gates

Boolean algebra is a branch of mathematics relate to logic and symbolic computation, using two values namely True and False. It is an essential branch of digital circuits since it is the basis for the analysis and design of circuits. Here in this section we will cover of Boolean functions and expressions, the working, and functions of logic gates, Building and evaluating Truth Tables and Logic Diagrams.

### 3.2.1 Boolean Functions and Expressions

Binary values are used to describe the relationship between variables in the Boolean function and Boolean expressions. The expressions are built using AND, OR, and other logic operations and can in several ways be reduced to optimize digital circuits.

#### 3.2.1.1 Binary Variables and Logic Operations

Binary variables that can have only have two values, 0 and 1. Logic operations are basic operations implemented in Boolean algebra for processing of these binary variables. The primary logic operations are AND, OR and NOT.

#### **AND Operation:**

AND is the basic logical operator which is used in Boolean algebra. It requires two binary inputs which will give a single binary output. The symbol '.' is used for the AND operation. The output of the AND operation is "1" only when both inputs are "1". Otherwise, the result is "0".

#### **Example:**

Consider two binary variables:

$$A = 1(\text{True})$$

$$B = 0(\text{False})$$

The AND operation for these variables can be written mathematically as:

$$P = A \cdot B$$

In this example:

$$A=1 \quad B = 0$$

Therefore, then, the result P of the AND operation is 0 (false).

**Truth Table:**

A truth table is useful in demonstrating the functionality of the AND operation with all possibilities of the input variables. Below is the truth table for the AND operation.

A	B	A AND B (P)
0	0	0
0	1	0
1	0	0
1	1	1

Table 3.1: Truth Table for AND Operation

**Explanation:**

If both A and B are off, that is equal to zero then the desired output P is off (0).

if A is 0 and B is 1 the output P is 0.

When A is 1 and B is 0 P is resulting 0.

When A is 1 and B is 1, the output P also becomes 1.

**OR Operation:**

The OR operation is an other basic logical operator in Boolean algebra. To be specific this is also a function tables two binary variables as input produces a single binary output. According to Table 3.2, the OR operation yields true (1) output when at least of '1' of the inputs is true (1). The output is 0 only when both inputs are '0'.

**Example:**

Consider two binary variables:

A = 1 (true)

B = 0 (false)

The OR operation for these variables can be written mathematically as:

$$P = A+B$$

In this example:

A = 1 B= 0

Therefore, result P of the OR gate will be 1.

**Truth Table:**

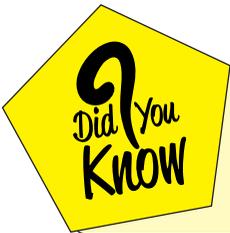
A truth table is useful for better understanding of how the OR operation is organized and what the result of the OR's application is for all variants of the input variables. Below is the truth table for the OR operation.

### Explanation:

If A is equal to 0 and B is equal to 0 the output P is equal to 0. When A is zero and B is one, the output P is also one. When A is equal to 1 and B is equals to 0 the values of P equal to 1. When both A and B are 1 then the output P equal to one.

A	B	A OR B (P)
0	0	0
0	1	1
1	0	1
1	1	1

Table 3.2: Truth Table for OR Operation



In binary logic,  $1 + 1$  does not equal 2 but equals 1 in logical operation. This is because the OR operation returns a value of 1 if any or both of the inputs to this operator are 1.

### NOT Operation:

The NOT operation is one of the basic Boolean algebra operations which takes a single binary variable and simply negates its value. If the input is one, the output is zero and if the input is zero, the output is one.

Example:

Consider a binary variable:

$$A = 1 \text{ (true)}$$

The NOT operation for this variable can be written mathematically as:

$$P = A \text{ or } P = \neg A$$

In this example:

$$P = 0$$

This signifies that if you have  $A = 1$  (true), the result of NOT operation is going to be 0 (false).

### Truth Table:

The following table will illustrate the working of NOT operation for all possible inputs of the variable. Below is the truth table for the NOT operation.

A	NOT A (P)
0	1
1	0

Table 3.3: Truth Table for NOT Operation

### Explanation:

When the input A is 0, the output P is 1. When A is 1 the output value P is 0. A NOT operation performs the negative of the input variable i. e., it gives the opposite value. This operation is important in digital logic design to generate more complex logic functions and verify the functionality of digital circuits.

### 3.2.1.2 Construction of Boolean Functions

Boolean functions are algebraic statements that describe the relationship between binary variables and logical operations. These functions are particularly important for digital logic design and are employed in formation of various digital circuits, which are the basis of current computers, mobile phones and even simple calculator.

#### Understanding Boolean Functions:

A Boolean function is a function which has a one or more binary inputs and produces a single binary output. The inputs and outputs can only have two values: False (represented by 0) and True (represented by 1). The construction of Boolean functions is done by employing the basic logical operations such as AND, OR and NOT, which connect the inputs to generate the correct output.

#### Example 1: Simple Boolean Function

Consider a Boolean function with two inputs, A and B. We can construct a function F that represents the AND operation:

$$F(A, B) = A \cdot B$$

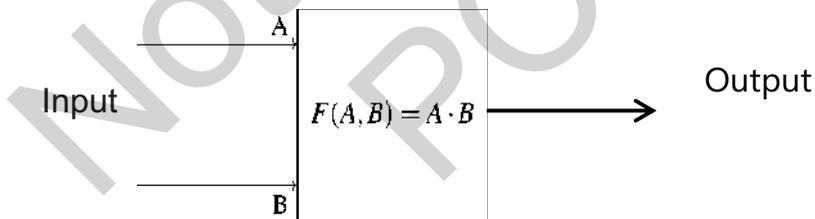


Figure 3.2: Simple Boolean Function

The diagram shown above demonstrates a basic digital circuit, which is an AND gate. The box symbolizes the AND function  $F(A, B) = A \cdot B$ . This box has two inputs A and B. If both A and B are 1, the output will be 1. In any other case, the output will be 0. The input are shown at the entrance to the box, while the output is depicted at the exit of the block. The truth table for this function is as follows:

A	B	F(A, B)
0	0	0
0	1	0
1	0	0
1	1	1

**Table 3.4: Truth Table for  $F(A,B) = A \cdot B$**

**Example 2:** Now, let us construct a more complex Boolean function with three inputs, A, B, and C:

$$F(A, B, C) = A \cdot B + \bar{A} \cdot C$$

This function uses AND, OR and NOT at the same time. The truth table for this function is as follows:

**Explanation:**

- The parameters A, B, and C are included in the following example as the input columns.
- The results of AND operation between two variable A and B are presented in the column  $A \cdot B$ .
- The column  $\bar{A}$  standing for the NOT operation of A.
- Every value in the column  $\bar{A} \cdot C$  displays the result of AND operation between the values in the Fifth column and the third column.
- The final column  $F(A, B, C)$  shows the output of the Boolean function  $(A \cdot B) + (\bar{A} \cdot C)$

A	B	C	$A \cdot B$	$\bar{A}$	$\bar{A} \cdot C$	F(A, B, C)
0	0	0	0	1	0	0
0	0	1	0	1	1	1
0	1	0	0	1	0	0
0	1	1	0	1	1	1
1	0	0	0	0	0	0
1	0	1	0	0	0	0
1	1	0	1	0	0	1
1	1	1	1	0	0	1

**Table 3.5: Detailed Truth Table for  $F(A, B, C) = (A \cdot B) + (\bar{A} \cdot C)$**

**Usage in Computers:**

There are many uses of Boolean functions in the computers for various operations. Here are some examples of their usage:

- **Arithmetic Operations:** Boolean functions are used in Arithmetical Logic Units (ALUs) of CPUs to perform operations like addition, subtraction, multiplication, and even division.

- **Data Processing:** Boolean functions are used to process binary data in memory and storage devices, ensuring efficient data manipulation and retrieval.
- **Control Logic:** Boolean functions are applied in computers to control various parts of the system's operation to function in co-ordinated manner.

Did You Know

Boolean functions are also present in our everyday devices like cell phones and calculators:

**Cell Phones:** In cell phone processing, when you dial a number, or press a button on a phone, a Boolean function evaluates these inputs as true or false and makes the necessary output.

**Calculators:** Basic calculators use Boolean functions. When you feed it with numbers and the operations to be performed, Boolean logic is used to arrive at the right result.

### Class activity

Consider what do you do with your cell phone or calculator on daily basis. Can you distinguish activities that require logical choices, like entering a password to unlock your smart phone or solving a math problem? Ask your group members how Boolean functions may be utilized in the background.

Did You Know

George Boole, a mathematician who invented Boolean algebra was born in Lincoln, England in the year 1815. His work laid the debate and the basis for future digital revolution and computer science as well as subsequent technologies of the future.

### 3.2.2 Logic Gates and their Functions

Logic gates are physical devices in electronic circuits that perform Boolean operations. Each type of logic gate corresponds to a basic Boolean operation. Examples of the logic gates are:

**AND Gate:** Implements the AND function. It outputs true only when both inputs are True (1)

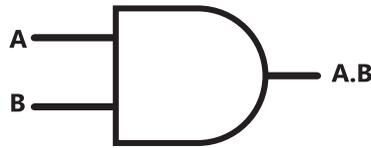


Figure 3.3: AND Gate

Imagine a simple electronic circuit with an AND gate. If you press two switches (both must be ON), a light bulb will turn on.

- Switch 1: ON (True)
  - Switch 2: ON (True)
  - Light bulb: ON (True) because both switches are ON.
- If either switch is OFF, the light bulb will be OFF.

**OR Gate:** Implements the OR function. It outputs true when at least one input is true.



Figure 3.4: OR Gate

**NOT Gate:** Implements the NOT function. It outputs the opposite of the input. See Figure 3.4

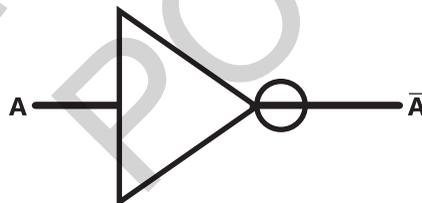


Figure 3.5: NOT Gate

**NAND Gate:** This gate is achieved when an AND gate is combined with a NOT gate. It generates true when at least one of the inputs is false. In other words, it is the inverse of the AND gate, as presented in Figure 3.6.

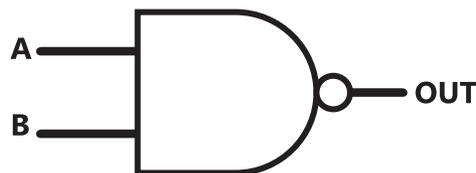


Figure 3.6: NAND Gate

### Example:

Imagine a safety system where an alarm should go on if either one of two sensors detects an issue.

- Sensor 1: No issue (False)
- Sensor 2: Issue detected (True)
- Alarm: ON (True) because one sensor detects an issue.

### XOR Gate:

The XOR (Exclusive OR) gate outputs true only when exactly one of the inputs is true. It differs from the OR gate in that it does not output true when both inputs are true. It is shown in Figure 3.7.

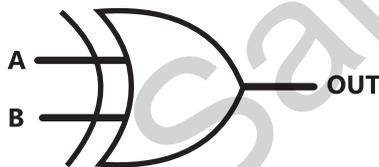


Figure 3.7: XOR Gate

### Example:

Imagine a scenario where you can either play video games or do homework, but not both at the same time.

- Play video games: Yes (True)
- Do homework: No (False)
- Allowed? Yes (True) because only one activity is being done.

### Class activities

Let's make learning these logical functions fun with an activity!

1. **AND Adventure:** Form pairs and give each pair two conditions they need to meet to win a prize (like both wearing a specific color shirt).
2. **OR Options:** Make a list of fun activities. If at least one activity is possible, the class gets extra playtime.
3. **NOT Negatives:** Ask true/false questions and have students shout the opposite answer. For example, "Is the sky green?" Students should shout "No!" (NOT True).
4. Construct a basic circuit using a breadboard, a battery, and LED lights to represent an AND gate. Connect two switches which will serve as, inputs A and B. In this experiment the LED will light up only when both switches are pressed.

### 3.3 Simplification of Boolean Functions

Simplification of Boolean functions is a particularly important process in designing an efficient digital circuit. Such simplified functions require fewer gates making them compact in size, energy efficient and faster than the complicated ones. Simplification means applying of some Boolean algebra rules to make the functions less complicated.

#### Basic Boolean Algebra Rules:

Here are some fundamental Boolean algebra rules used for simplification:

##### 1. Identity Laws

$$A + 0 = A$$

$$A \cdot 1 = A$$

##### 2. Null Laws

$$A + 1 = 1$$

$$A \cdot 0 = 0$$

##### 3. Idempotent Laws

$$A + A = A$$

$$A \cdot A = A$$

##### 4. Complement Laws

$$A + \overline{A} = 1$$

$$A \cdot \overline{A} = 0$$

##### 5. Commutative Laws

$$A + B = B + A$$

$$A \cdot B = B \cdot A$$

##### 6. Associative Laws

$$(A + B) + C = A + (B + C)$$

$$(A \cdot B) \cdot C = A \cdot (B \cdot C)$$

##### 7. Distributive Laws

$$A \cdot (B + C) = (A \cdot B) + (A \cdot C)$$

$$A + (B \cdot C) = (A + B) \cdot (A + C)$$

##### 8. Absorption Laws

$$A + (A \cdot B) = A$$

$$A \cdot (A + B) = A$$

##### 9. De Morgan's Theorems

$$\overline{A + B} = \overline{A} \cdot \overline{B}$$

$$\overline{A \cdot B} = \overline{A} + \overline{B}$$

##### 10. Double Negation Law

$$\overline{\overline{A}} = A$$

## Simplification Examples

### Example 1

Simplify the expression  $A + \overline{A} \cdot B$ .

**Solution:**

$$\begin{aligned} A + \overline{A} \cdot B &= (A + \overline{A}) \cdot (A + B) && \text{(Distributive Law)} \\ &= 1 \cdot (A + B) && \text{(Complement Law)} \\ &= A + B && \text{(Identity Law)} \end{aligned}$$

### Example 2

Simplify the expression  $\overline{A \cdot B} + \overline{A} \cdot B$ .

**Solution:**

$$\begin{aligned} \overline{A \cdot B} + \overline{A} \cdot B &= \overline{A} + \overline{B} + \overline{A} \cdot B && \text{(De Morgan's Theorem)} \\ &= (\overline{A} + \overline{B}) && \text{Since } \overline{A} \text{ is already present in} \\ &= \overline{A + B} && \text{(A} \cdot \overline{B}\text{), we can use absorption law} \\ &&& \text{i.e. } \overline{A} + (\overline{A} \cdot B) = \overline{A} \end{aligned}$$

### Example 3

Simplify the expression  $(A + B) \cdot (A + \overline{B})$

**Solution:**

$$\begin{aligned} (A + B) \cdot (A + \overline{B}) &= A \cdot (A + \overline{B}) + B \cdot (A + \overline{B}) && \text{(Distributive Law)} \\ &= A + A \cdot \overline{B} + B \cdot \overline{B} && \text{(Absorption Law)} \\ &= A + A \cdot B && \text{(Identity Law)} \\ &= A \cdot (1 + B) && \text{(Distributive Law)} \\ &= A \cdot 1 && \text{(Null Law)} \\ &= A && \text{(Identity Law)} \end{aligned}$$

### Example 4

Simplify the expression  $\overline{\overline{A} + B} \cdot (A + \overline{B})$

**Solution:**

$$\begin{aligned} \overline{\overline{A} + B} \cdot (A + \overline{B}) &= (A \cdot \overline{B}) \cdot (A + \overline{B}) && \text{(De Morgan's Theorem)} \\ &= A \cdot \overline{B} \cdot A + A \cdot \overline{B} \cdot \overline{B} && \text{(Distributive Law)} \\ &= A \cdot \overline{B} + A \cdot \overline{B} && \text{(Idempotent Law)} \\ &= A \cdot \overline{B} && \text{(Identity Law)} \end{aligned}$$

### 3.4. Creating Logic Diagrams

The logic diagrams depict the working of a digital circuit through symbols that represent to its individual logic gates. To create a logic diagram:

- Find out the logic gates needed for the Boolean function.
- Arrange the gates to perform the operations as defined by the function of the circuit.
- Connect the inputs and the output of the gates correctly.

To summarize, knowledge of Boolean algebra and logic gates is crucial when it comes to the creation and study of digital circuits. If students understand those concepts, they can build efficient and effective digital systems.

### 3.5. Application of Digital Logic

Digital logic is an essential aspect for the functioning of several modern electronic systems, such as computers, smart phones, and other digital gadgets. Digital logic optimize in many ways in order to create and enhance circuits meant to perform various tasks. Two important applications of digital logic are the design of adder circuits and the use of Karnaugh maps for function simplification.

#### 3.5.1 Half-adder and Full-adder Circuits

Adder circuits are widely used in the digital circuits to perform arithmetic calculations. There are two general forms of adder circuits known as half-adders and full adders.

##### 3.5.1.1 Half-adder Circuits

A half adder is a basic circuitry unit that performs addition of two single-bit binary digits. It has two inputs, usually denoted as A and B, and two outputs: the sum (S) and the carry (C).

**Truth Table for Half-adder:**

A	B	Sum (S)	Carry (C)
0	0	0	0
0	1	1	0
1	0	1	0
1	1	0	1

**Table 3.6: Truth Table for Half-adder**

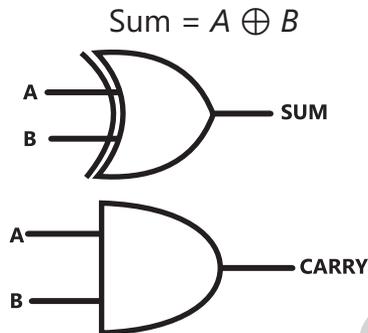
Boolean Expressions for Half-adder:

$$S = A \oplus B$$

$$C = A \cdot B$$

In this case the symbol  $\oplus$  represents the XOR operation. The sum output is high when only one of the inputs is high, while the carry output is high when both inputs are high.

## Boolean Expressions:



**Table 3.8: Half-Adder Circuit**

### 3.5.1.2 Full-adder Circuits

A full-adder is a more complex circuit that adds three single-bit binary numbers: two bits that belong to the sum and a carry bit from a previous addition. It has three inputs, denoted as A, B, and  $C_{in}$  (carry input), and two outputs: called the sum (S) and the carry ( $C_{out}$ ) with both being integer values.

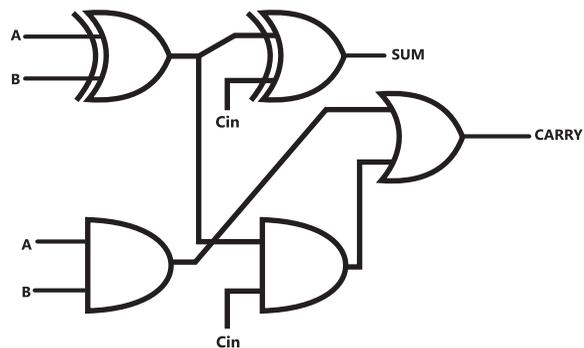
A	B	$C_{in}$	Sum (S)	Carry ( $C_{out}$ )
0	0	0	0	0
0	0	1	1	0
0	1	0	1	0
0	1	1	0	1
1	0	0	1	0
1	0	1	0	1
1	1	0	0	1
1	1	1	1	1

**Table 3.7: Truth Table for Full-adder**

## Boolean Expressions:

$$\text{Sum} = A \oplus B \oplus C_{in}$$

$$\text{Carry} = (A \cdot B) + (C_{in} \cdot (A \oplus B))$$



**Table 3.9: Half-Adder Circuit**

The sum output is high if the number of high inputs is odd whereas the carry output is high if the number of high inputs is at least 2.

### 3.5.2 Karnaugh Map( K-Map)

A Karnaugh map (K-map) is a graphical representation which can be used to solve Boolean algebra expressions and minimize a logic function where algebraic computations are not employed. It is a technique in which the truth value of Boolean function is plotted to enable the identification of patterns and to perform term combining for simplification.

Minterm	Variables Combination	Minterm Expression
m0	A= 0, B= 0,C= 0	$\overline{A B C}$
m1	A= 0, B= 0,C= 1	$\overline{A B} C$
m2	A= 0, B= 1,C= 0	$\overline{A} B \overline{C}$
m3	A= 0, B= 1,C= 1	$\overline{A} B C$
m4	A= 1, B= 0,C= 0	$A \overline{B} \overline{C}$
m5	A= 1, B= 0,C= 1	$A \overline{B} C$
m6	A= 1, B= 1,C= 0	$A B \overline{C}$
m7	A= 1, B= 1,C= 1	$A B C$

Table 3.8: Possible Minterms for A,B and C

#### 3.5.2.1 Structure of Karnaugh Maps

A K-map is a matrix where each square is a cell, which corresponds to a positioned combination. These cells are filled with '1' or '0' in reference to the truth table of the Boolean function. The size of the K-map depends on the number of variables:

- 2 Variables: 2x2 grid
- 3 Variables: 2x4 grid
- 4 Variables: 4x4 grid least
- 5 Variables: 4x8 grid (less common for manual simplification)

Every cell in the K-map represents a minterm, and the cells in each row of the K-map differ by only one bit at any particular position, following the gray code sequence.

#### 3.5.2.2 Minterms in Boolean Algebra

In Boolean algebra, a minterm is a particular product term whereby every variable of the function is present in either 1 its true form or its complement. Each minterm corresponds to one and only one set of variable values that makes the Boolean function equal to true or 1.

Minterm Notation For a Boolean function with variables A, B and C:

The minterm where  $A = 1, B = 0$  and  $C = 1$  is written as  $A\bar{B}C$ .

Consider a Boolean function  $F(A,B,C)$ . The possible minterms for this function are:  
Possible Minterms for A,B,C

### 3.5.2.3 Creating Karnaugh Maps

To create a K-map, follow these steps:

1. Create a grid based on the number of variables that exists in the system.
2. Let us complete the grid using the output values in the truth table.
3. Arrange the 1s in the grid in the largest possible groups of size 1, 2, 4, 8 and so on. Every group must have one or more 1s, must be a power of two, and they must be in a continuous rows or columns.

#### Example: Simplifying a Boolean Expression with a K-map

To simplify the Boolean expression  $A \cdot \bar{B} + \bar{A} \cdot B + A \cdot B$  using a Karnaugh map (K-map):

**1. Expression:**  $A \cdot \bar{B} + \bar{A} \cdot B + A \cdot B$

#### Step 1: Draw the K-map Grid

For two variables A and B:

	$\bar{B} = 0$	$B = 1$
$\bar{A} = 0$	0	1
$A = 1$	1	1

#### Step 2: Fill in the K-map

Determine the output for each combination of A and B based on the expression:

- For  $A = 0$  and  $B = 0$ :  $F = \bar{A} \cdot \bar{B} + \bar{A} \cdot B + A \cdot B = 1 \cdot 0 + 0 \cdot 0 + 0 \cdot 0 = 0$
- For  $A = 0$  and  $B = 1$ :  $F = \bar{A} \cdot \bar{B} + \bar{A} \cdot B + A \cdot B = 0 \cdot 0 + 1 \cdot 1 + 0 \cdot 1 = 1$
- For  $A = 1$  and  $B = 0$ :  $F = \bar{A} \cdot \bar{B} + \bar{A} \cdot B + A \cdot B = 1 \cdot 1 + 0 \cdot 0 + 1 \cdot 0 = 1$
- For  $A = 1$  and  $B = 1$ :  $F = \bar{A} \cdot \bar{B} + \bar{A} \cdot B + A \cdot B = 1 \cdot 0 + 0 \cdot 1 + 1 \cdot 1 = 1$

#### Step 3: Group the 1s in the K-map

Group adjacent 1s to simplify the expression

	$\bar{B} = 0$	$B = 1$
$\bar{A} = 0$	0	1
$A = 1$	1	1

### From the K-map, we can form the groups:

1. Group of two 1s in the second column:  $\bar{A} \cdot B + A \cdot B$   
 $\bar{A} \cdot B + A \cdot B = (\bar{A} + A) \cdot B = 1 \cdot B = B$
2. Group of two 1s in the second row:  $A \cdot B + A \cdot \bar{B}$   
 $A \cdot \bar{B} + A \cdot B = (B + \bar{B}) \cdot A = 1 \cdot A = A$

### Final Simplified Expression

$$F(A, B) = B + A$$

### Practical Usage:

Karnaugh maps are extensively used in digital circuit design to minimize the number of gates needed for a given function. This leads to circuits that are faster, cheaper, and consume less power.

### Class Activity

Activity: Construct a digital circuit that includes both half-adders and full-adders to add two 4-bit binary numbers. Create the truth tables, Boolean expressions, and circuit diagrams for each step.

### Summary

- Digital systems are the basis of the present-day electronics and computing. They process digital data in form of '0' and '1'.
- Analog signals are continuous time varying signal.
- ADC (Analog to Digital Converter) is the process of converting the continuous signals into discrete signals that can be processed by digital devices for example computers and smart phones.
- DAC (Digital to Analog Converter) converts the digital signal back to the analog signal.
- Digital logic is the basis of all digital systems. This is the technique we use to process digital information in the form of binary numbers.
- Boolean algebra is a sub-discipline of mathematics based on operations involving binary variables.
- In the case of AND operation the output is 1 only when both input values are 1. Otherwise, the output is 0.
- In an OR gate, the result is 0 only when both the input values are 0. Otherwise, the output is 1.
- The NOT operation the simplest logical operation in Boolean algebra, which accept a single binary inputs and gives its opposite as the outputs.
- Boolean functions are mathematical expressions that represent logical operations involving binary variables.
- A crucial element of digital circuit design is the logic diagram, which represents the structure of the circuit by showing connections between

logic gates.

- Adder circuits are widely used in the digital electronic systems with the principal application in arithmetic operations.
- A half-adder is a digital circuit used to compute the addition of two single-bit binary numbers.
- A full-adder is a more complex circuit that adds three single-bit numbers: two main bits and a carry bit from a previous addition.
- A Karnaugh map (K-map) is a graphic aid that is employed in simplification of Boolean expressions and minimizing logic functions without the use of complex algebraic operations.
- A minterm in Boolean algebra is a specific product (AND) form of a Boolean expression that includes all of the function's variables, either in their normal or complemented form.

## EXERCISE

### Multiple- Choice Questions (MCQs)

1. Which of the following Boolean expressions represents the OR operation?  
(a)  $A \cdot B$       (b)  $A + B$       (c)  $A$       (d)  $A \oplus B$
2. What is the dual of the Boolean expression  $A \cdot 0 = 0$ ?  
(a)  $A + 1 = 1$       (b)  $A + 0 = A$       (c)  $A \cdot 1 = A$       (d)  $A \cdot 0 = 0$
3. Which logic gate outputs true only if both inputs are true?  
(a) OR gate      (b) AND gate      (c) XOR gate      (d) NOT gate
4. In a half-adder circuit, the carry is generated by which operation?  
(a) XOR operation      (b) AND operation  
(c) OR operation      (d) NOT operation
5. What is the decimal equivalent of the binary number 1101?  
(a) 11      (b) 12      (c) 13      (d) 14

### Short Questions

1. Define a Boolean function and give an example.
2. What is the significance of the truth table in digital logic?
3. Explain the difference between analog and digital signals.
4. Describe the function of a NOT gate with its truth table.
5. What is the purpose of a Karnaugh map in simplifying Boolean expressions?

### Long Questions

1. Explain the usage of Boolean functions in computers.
2. Describe how to construct a truth table for a Boolean expression with an example.

3. Describe the concept of duality in Boolean algebra and provide an example to illustrate it.
4. Compare and contrast half-adders and full-adders, including their truth tables, Boolean expressions, and circuit diagrams.
5. How do Karnaugh maps simplify Boolean expressions? Provide a detailed example with steps.
6. Design a 4-bit binary adder using both half-adders and full-adders. Explain each step with truth tables, Boolean expressions, and circuit diagrams.
7. Simplify the following Boolean function using Boolean algebra rules:

$$F(A, B) = A \cdot B + A \cdot \bar{B}$$

8. Use De Morgan's laws to simplify the following function:

$$F(A, B, C) = \overline{A + B + AC}$$

9. Simplify the following expressions

(a)  $\overline{A + B} \cdot (A + B)$

(b)  $(A + \bar{B}) \cdot (\bar{A} + B)$

(c)  $A + \bar{A} \cdot (\bar{B} + C)$

(d)  $\overline{A \cdot B} + A \cdot B$

(e)  $(A \cdot B) + (\bar{A} \cdot \bar{B})$

# UNIT 4

# System Troubleshooting

## Student Learning Outcomes

**By the end of this chapter, you will be able to:**

1. Explain the importance of troubleshooting in maintaining and operating computer systems effectively.
2. Describe how systematic troubleshooting helps prevent and resolve computer issues.
3. Demonstrate the ability to systematically troubleshoot computer issues
4. Apply basic troubleshooting techniques, including Restarting a computer, Identifying and addressing basic software hardware issues.
5. Identify and resolve common computer issues, such as Application freezing, unresponsive peripherals, Software conflicts and operating system crashes.
6. Implement strategies for maintaining a safe and organized computer workspace.
7. Understand the importance of data backups and apply methods for effective data protection
8. Diagnose and address hardware issues, including hardware failures like RAM or hard drive issues. Performing component replacements and upgrades.
9. Recognizing and addressing security threats such as malware infections.
10. Apply best practices for maintaining system security by updating operating systems, creating and managing strong passwords, recognizing and addressing malware threats.
11. Use built-in help features and internet resources effectively to troubleshoot complex issues.
12. Communicate solutions and troubleshooting steps clearly to assist peers and staff with computer-related problems.
13. Transfer troubleshooting knowledge to help others and collaborate effectively in solving computer issues.

## Introduction

System troubleshooting is a vital skill for keeping computers, machines, and other equipment running smoothly. When things go wrong, troubleshooting helps identify the problem and find a quick solution, preventing issues like downtime, reduced productivity, and potential damage. For instance, if your computer suddenly stops working, knowing how to troubleshoot can help you fix it without needing costly professional help. This chapter will guide you through a systematic process of troubleshooting, covering essential steps such as identifying problems, testing theories, implementing solutions, and ensuring the system is fully functional again. By mastering these techniques, you'll be able to maintain the reliability and efficiency of any system you work with.

### 4.1 System Troubleshooting

Troubleshooting is essential for maintaining the smooth operation of systems, whether they are computers, machines, or other types of equipment. When something goes wrong, troubleshooting helps identify the problem and find a solution quickly. For example, if your computer suddenly stops working, knowing how to troubleshoot can help you get it running again without needing to call for expensive professional help.

#### 4.1.1 Systematic Process of Troubleshooting

The troubleshooting process involves several steps that help you systematically identify and fix problems. These steps ensure that you don't overlook any potential issues and that you solve the problem efficiently.

A systematic approach to troubleshooting involves the following steps:

1. Identify Problem
2. Establish a Theory of Probable Cause
3. Test the Theory to Determine the Cause
4. Establish a Plan of Action to Resolve the Problem
5. Implement the Solution
6. Verify Full System Functionality
7. Document Findings, Actions, and Outcomes

#### Tidbits

**Tech Detective Work:** Troubleshooting is like being a detective for technology. Just like a detective solves mysteries, you solve tech problems by following clues and gathering evidence!

### 4.1.1.1 Identify Problem

The first step in troubleshooting is to identify the problem. This means recognizing that something is not working as it should. For example, if you press power button and your laptop does not turn on, the problem is clear that it won't start.

### 4.1.1.2 Establish a Theory of Probable Cause

Once you have identified the problem, the next step is to come up with a theory about what might be causing it. This involves thinking about what could have gone wrong. For example, if your laptop does not turn on, possible causes might be a dead battery, a faulty power cord, or an internal hardware issue.

### 4.1.1.3 Test the Theory to Determine the Cause

After establishing a theory, you need to test it to see if it is correct. This involves checking if the suspected cause is actually the reason for the problem. For example, if you think the laptop's battery is dead, you can test this theory by plugging in the power cord and seeing if the computer turns on.

### 4.1.1.4 Establish a Plan of Action to Resolve the Problem

If your test confirms the cause of the problem, the next step is to come up with a plan to fix it. This means deciding what steps you need to take to resolve the issue. For example, if the problem is a dead battery, your plan of action might be to replace the battery or keep the laptop plugged in until you can get a new one.

### 4.1.1.5 Implement the Solution

Once you have a plan, you need to put it into action. This means doing whatever is necessary to fix the problem. For example, if your plan is to replace the battery, you would buy a new battery and install it in your laptop.

### 4.1.1.6 Verify Full System Functionality

After implementing the solution, you need to check to make sure that the problem is fully resolved and the system is working properly again. For example, once you replace the battery, you should check to see if the laptop turns on and operates as expected without plugging in the power cord.

## Tidbits

Instant Fix: Sometimes, the quickest fix for a computer problem is to restart it. This is like giving the computer a nap—sometimes it just needs a short break to work properly again.

#### **4.1.1.7 Document Findings, Actions, and Outcomes**

The final step is to document everything you did during the troubleshooting process. This includes what the problem was, what you thought was causing it, what you did to fix it, and the outcome. This documentation is important for future reference and can help you or others troubleshoot similar problems more efficiently in the future. For example, you would write down that the laptop wouldn't turn on due to a dead battery, that you replaced the battery, and that the laptop is now working properly.

By following the above steps, you can troubleshoot problems systematically and effectively, ensuring that systems continue to operate smoothly and efficiently.

#### **4.1.2 Importance of Troubleshooting in Computing Systems**

Troubleshooting is very important in computing systems because it helps keep our computers, software, and networks running smoothly. When something goes wrong with a computer system, it can disrupt our work, cause data loss, or even lead to security issues. By knowing how to troubleshoot computing systems, we can quickly find and fix problems, ensuring that everything works as it should.

##### **4.1.2.1 Preventing Downtime**

Downtime occurs when a computer system is not operational. This can be very costly, especially in businesses that rely on their systems to operate efficiently. When a system is down, employees may not be able to work, leading to lost productivity and revenue. With the help of troubleshooting, we identify and resolve the system problems in very short time which facilitate to reduce the possibilities of system downtime.

##### **4.1.2.2 Ensuring Data Integrity**

Data integrity means ensuring that data is accurate and reliable. Problems like software bugs or hardware failures can corrupt data, leading to incorrect information being stored or processed. Troubleshooting helps identify the source of data corruption and prevent it from happening again, ensuring that data remains accurate and reliable.

##### **4.1.2.3 Improving Security**

Computer systems are often targets for cyber-attacks. Troubleshooting can help identify vulnerabilities and security breaches, allowing for quick action to protect the system. This is important for maintaining the confidentiality, integrity, and availability of data.

##### **4.1.2.4 Enhancing Performance**

Sometimes, computer systems do not perform as efficiently as they should. Troubleshooting can identify the reasons for slow performance, such as insufficient memory, software conflicts, or hardware malfunctions. By resolving these issues, you can improve the overall performance of the system.

### 4.1.2.5 Extending Equipment Life

Regular troubleshooting and maintenance can help extend the life of computer equipment. By identifying and fixing small issues before they become big problems, you can prevent unnecessary wear and tear on the system.

### 4.1.2.6 Saving Costs

Real-World Impact: Effective troubleshooting in businesses helps prevent costly downtime and maintains productivity, showing how important these skills are in the real world. Effective troubleshooting can save money by reducing the need for expensive repairs or replacements. By identifying and resolving issues early, you can avoid costly downtime and prolong the life of your

Real-World Impact: Effective troubleshooting in businesses helps prevent costly downtime and maintains productivity, showing how important these skills are in the real world.

**Tidbits**

**Example:** If a printer is not working properly, troubleshooting might reveal a simple paper jam that can be fixed easily, rather than needing to replace the entire printer.

### 4.1.1.7 Enhancing User Experience

When computer systems work well, users have a better experience. They can complete their tasks efficiently without encountering frustrating issues. Troubleshooting helps ensure that systems are reliable and user-friendly.

**Example:** If an application keeps crashing, troubleshooting can identify if the problem is due to software bugs or compatibility issues. Fixing the issue can improve the user experience, making the application more stable and enjoyable to use.

Troubleshooting is an essential skill in computing systems. It helps prevent downtime, ensure data integrity, improve security, enhance performance, extend equipment life, save costs, and provide a better user experience. By understanding and applying troubleshooting techniques, we can keep our computing systems running smoothly and efficiently.

### Class activity

#### Activity Task Details:

- 1. Introduction:** Briefly explain the importance of troubleshooting in computer systems.
- 2. Discussion:** Divide students into small groups and provide each group with a printed troubleshooting flowchart.
- 3. Task:** Have each group discuss a scenario where a computer is not turning on. Using the flowchart, they should identify potential problems and suggest solutions. For example, checking if the power cable is plugged in and if the power button is functioning.
- 4. Presentation:** Each group presents their findings and solutions to the class.

## 4.2 Troubleshooting Strategies

Understanding basic troubleshooting strategies for software and hardware issues can help keep your computing systems running smoothly. By identifying common problems and knowing simple solutions, you can resolve issues quickly and efficiently, ensuring minimal disruption to your work or activities.

### 4.2.1 Basic Software-Related Issues

#### 4.2.1.1 Common Software Issues and Solutions

**Issue: Application Freezing** - An application freezing means that a program stops responding and you cannot use it. This is a common problem and can usually be fixed with a few simple steps:

**Solution:** Try pressing Ctrl + Alt + Delete to open the Task Manager. Find the unresponsive application, select it, and click "End Task." This will force the application to close. If the problem persists, consider reinstalling the application or checking for updates.

**Issue: Unresponsive Peripherals** - Peripherals are external devices like keyboards, mice, and printers. Sometimes, these devices can stop responding due to software issues.

**Solution:** First, check the connections to make sure they are secure. If the device is still unresponsive, try unplugging it and then plugging it back in. Updating the drivers for the device can also help.

#### 4.2.1.2 Restarting and Shutting Down

**Issue: Importance of Restarting a Computer** - Restarting a computer can fix many software issues. It clears the memory, stops background processes, and gives the system a fresh start.

**Issue: Using the Power Button Effectively** - The power button can be used to shut down or restart a computer when it is not responding to normal commands.

**Solution:** Press and hold the power button for a few seconds to force the computer to shut down. This should only be used as a last resort because it can cause data loss if programs are not properly closed.

Did You Know

Restarting the Computer: Restarting a computer can fix up to 50% of all software issues. This is because a reboot clears the system's memory and stops processes that might be causing conflicts.

## Tidbits

The Power of Documentation: Keeping track of your troubleshooting steps is like writing a diary of your adventures. It helps you remember what worked and what didn't, making future problems easier to solve.

## 4.2.2 Basic Hardware-Related Issues

### 4.2.2.1 Common Hardware Issues and Solutions

**Issue: Cable Disconnection** - Loose or disconnected cables are a common hardware issue that can cause devices to stop working.

**Issue: Overheating** - Overheating can cause a computer to slow down, freeze, or shut down unexpectedly.

**Issue: Peripheral Devices** - Peripheral devices like keyboards and monitors can have various issues, from not being recognized by the computer to not working correctly.

## Tidbits

**Cool Tools:** Modern troubleshooting involves using special tools like memory diagnostic apps (e.g., MemTest86) and hard drive health checkers (e.g., CrystalDiskInfo). These tools are like having superpowers that can see inside your computer's brain! problems by following clues and gathering evidence!

### 4.2.2.2 Maintaining a Safe Workspace

**Issue: Cable Management** - Proper cable management can prevent accidental disconnections and reduce the risk of tripping or damaging cables.

**Solution:** Use cable ties or organizers to keep cables neat and out of the way. Labeling cables can also help identify them easily.

**Cable Management:** Good cable management is crucial. It's like organizing your school supplies; when cables are neatly arranged, it's easier to find and fix issues. Plus, it helps prevent accidental disconnections.

**Example:** In an office, using cable ties to bundle cables together can prevent them from getting tangled and make it easier to identify which cable goes to which device.

## Tidbits

**Cable Management:** Good cable management is crucial. It's like organizing your school supplies; when cables are neatly arranged, it's easier to find and fix issues. Plus, it helps prevent accidental disconnections.

**Issue: Proper Ventilation** - Proper ventilation is crucial to prevent overheating and ensure the computer runs efficiently.

**Solution:** Place the computer in a well-ventilated area, away from walls and other obstructions. Regularly clean the vents and fans to remove dust buildup.

**Example:** Keeping a desktop computer on a desk with good airflow around it can help prevent overheating and keep it running smoothly.

### Class activity

#### Workspace Management

**Objective:** Learn how to maintain a safe and organized computer workspace.

**Required Material:** Computers, cable ties, labels, ventilated computer stands.

**Activity Type:** Individual

#### Activity Task Details:

- 1. Introduction:** Discuss the importance of a well-organized workspace for preventing hardware issues.
- 2. Task:** Each student will organize their workspace by managing cables with ties and labels, and ensuring their computer is properly ventilated using stands. For example, tying together cables to prevent them from tangling and ensuring the computer is not placed in a confined space to prevent overheating.

## 4.2.3 Hardware Diagnosis and Maintenance

### 4.2.3.1 Recognizing Hardware Failures

Recognizing hardware failures is necessary for maintaining a computer system's functionality. Here are some common symptoms and diagnostic techniques of RAM or Hard Drive Failures:

**Issue: RAM Failures** - Common signs of RAM issues include frequent system crashes, Blue Screens Of Death (BSOD), and poor performance. The computer may also fail to boot or restart randomly.

**Solution: RAM Diagnostic Tools** - Use built-in tools like Windows Memory Diagnostic or third-party applications like MemTest86 to check for RAM issues.

9  
Did You  
Know

**Memory Failures:** Faulty RAM can cause system crashes and data corruption. RAM errors can account for up to 10% of all computer crashes and Blue Screens Of Death (BSOD).

**Reference:** PCMag - Troubleshooting RAM Issues

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**Issue: Hard Drive Failures** - Symptoms of hard drive failures include strange noises (like clicking), slow performance, frequent crashes, and corrupted files. The computer may also fail to boot or display error messages about the disk.

**Solution: Hard Drive Diagnostic Tools** - Use tools like SMART (Self-Monitoring, Analysis, and Reporting Technology) status checks, or software like CrystalDiskInfo, to monitor hard drive health.

#### 4.2.3.2 Component Replacements and Upgrades

Upgrading or replacing hardware components can significantly improve your computer's performance and extend its lifespan.

**Upgrading RAM:** To upgrade RAM, first determine the type and maximum capacity your motherboard supports. Purchase compatible RAM sticks, power off your computer, open the case, and insert the new RAM into the empty slots.

**Example:** If your computer is slow while multitasking (running multiple applications at a time), adding more RAM can help improve its performance.

**Replacing a Hard Drive:** To replace a hard drive, back up your data, purchase a compatible drive (that can work in your computer), power off your computer, open the case, disconnect the old drive, and connect the new one. After installing the new drive, you will need to reinstall the operating system and restore your data from the backup.

**Example:** If your hard drive is failing, replacing it with a new one can prevent data loss and restore your computer's functionality

#### Tidbits

**Space Saver:** Keeping your computer's storage clean by deleting unnecessary files is like making space in your room. The more organized your files are, the faster your computer will run—just like a tidy room is easier to navigate.

#### 4.2.4 Security and Maintenance

Understanding and applying regular maintenance and security measures are essential for the proper and continued performance of a system. Using the following security, maintenance and troubleshooting techniques, you can effectively maintain and enhance the performance and security of your computing systems.

### Class activity

#### Activity : Common Computer Issues

**Objective:** Recognize and resolve common computer issues.

**Required Material:** Computers, list of common issues, troubleshooting guides.

**Activity Type:** Individual

#### Activity Task Details:

- 1. Introduction:** Briefly explain common computer issues like application freezing and unresponsive peripherals.
- 2. Task:** Provide students with a list of common issues and troubleshooting guides.

**Hands-on Practice:** Each student will troubleshoot the issues on their computer and document the steps they took to resolve them. For example, if the mouse is unresponsive, check the USB connection or replace the batteries.

### Class activity

#### Activity : Security Practices

**Objective:** Learn and apply basic security practices.

**Required Material:** Computers, internet access, security software (e.g., antivirus).

**Activity Type:** Individual

#### Activity Task Details:

- 1. Introduction:** Discuss common security threats and the importance of strong passwords and software updates.
- 2. Task:** Each student will create a strong password for their computer, run a security scan using antivirus software, and update their operating system. For example, creating a password with a mix of letters, numbers, and symbols, and using antivirus software to scan for malware.

**Documentation:** Students will document the steps they took and the outcomes.

#### 4.2.4.1 Maintaining Software

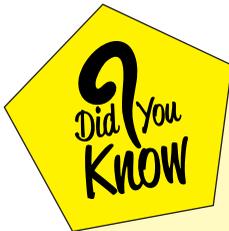
Keeping software up to date and resolving a conflict is essential for security and performance.

**Installing Updates and Software Patches:** Regularly installing updates and patches ensures that your software is protected against vulnerabilities and performs optimally.

**Example:** Updating your operating system and applications can protect your computer from security threats and fix bugs that cause crashes.

**Resolving Software Conflicts:** Identify and uninstall conflicting software, reinstall or update the affected applications, and check for compatibility issues.

**Example:** If two applications are causing system instability, removing one or updating both to the latest versions can resolve the conflict.



The Power of Updates: Some updates, like those for operating systems or antivirus software, can be essential for security. For instance, the WannaCry ransomware attack in 2017 exploited a vulnerability in older Windows systems, which had been patched in a security update.

**Reference:** [BBC News - WannaCry Ransomware Attack](#)

#### 4.2.4.2 Addressing Security Threats

Threats protecting your computer from security threats are important for maintaining data integrity and privacy.

**Identifying and Removing Malware Infections:** Use antivirus software to scan for and remove malware. Regularly update the antivirus definitions and perform full system scans.

**Example:** Running a full system scan with updated antivirus software can help detect and remove malware that slows down your computer or steals your data.

**Applying Operating System Updates for Security:** Installing operating system updates is essential for protecting your computer from newly discovered security vulnerabilities.

**Example:** Regularly updating your operating system can prevent hackers from exploiting security flaws to gain access to your system.

**Creating and Managing Strong Passwords:** Use a combination of upper (A-Z) and lower-case (a-z) letters, numbers (0-9), and special characters (\_, \$, %, &, \* @ etc.) to create strong passwords. Change passwords regularly and use a password manager to keep track of them.

**Example:** Creating a strong password for your online accounts can protect you from unauthorized access and identity theft.

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## 4.2.5 Data Management and Backups

Effective data management and regular backups help in free up resources, improve efficiency, and ensure data security. Here's how these practices can be beneficial:

**Data Management and Backups** mean storing, and organizing data so it is easy to find and use. It helps make sure the data is available, accurate, and ready when needed. Regular backups involve making copies of data regularly to ensure it can be recovered if it is lost, damaged, or during a disaster. These strategies are necessary for keeping data safe and ensuring it can always be restored.

### 4.2.5.1 Managing Storage Space

Management of storage space is one of the key requirements for data management. It is important to keep your computer running smoothly and efficiently. Here is how you perform it:

**Deleting Unnecessary Files:** Regularly review your files and delete those you no longer need. This can include old documents, downloaded files, and temporary files.

**Example:** If your computer is running out of space, go through your download folder and delete files you no longer need. This can free up a significant amount of space.

**Moving Files to Free Up Disk Space:** Transfer large files, such as videos and photos, to an external storage device or cloud storage to free up space on your computer's internal drive.

**Example:** Moving a collection of vacation photos to an external hard drive can free up gigabytes of space on your main drive, improving your computer's performance.

### 4.2.5.2 Data Backup Methods

Backing up data is essential to prevent data loss in case of hardware failure or other issues. Here are some common methods:

**Using External Storage Devices:** Use external hard drives or USB flash drives to back up important files. This provides a physical copy of your data that you can easily access and store safely.

**Example:** Copying your important documents and photos to an external hard drive ensures that you have a backup in case your computer's hard drive fails.

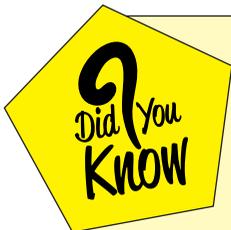
**Utilizing Cloud Solutions:** Use cloud storage services like Google Drive,

Dropbox, or OneDrive to back up your data online. This allows you to access your files from anywhere with an internet connection.

**Example:** Saving your school projects to Google Drive means you can access them from any computer, even if your personal device is unavailable or damaged.

#### 4.2.6 Using Resources for Troubleshooting

When you encounter issues, there are many resources available to help you troubleshoot effectively.



**Data Backup:** It's estimated that 60% of people have never backed up their data. Regular backups can protect against data loss from hardware failures, accidental deletions, or malware attacks.

**Reference:** Backing Up Your Data - National Cyber Security Centre

**Built-in Help Features:** Most operating systems and software applications include built-in help features or guides that provide solutions to common problems.

**Example:** If your printer is not working, you can use the built-in troubleshooting guide in your computer's settings to find and fix the issue.

**Internet Resources:** Use online resources such as forums, tutorials, and FAQs to find solutions to more complex problems. Websites like Stack Exchange, Reddit, and YouTube are valuable for troubleshooting help.

**Example:** If you are experiencing a software error, searching the error message on Google can lead you to forums where others have shared solutions.

#### 4.1.7 Assisting Others

Helping others with their computer problems can reinforce your troubleshooting skills and build a collaborative learning environment.

##### 4.1.7.1 Communication and Collaboration

**Importance of Effective Communication in Troubleshooting:** Clearly explain the issue and your troubleshooting steps when assisting others. Listen to their descriptions and ask questions to gather more information.

**Example:** When helping a friend with a software problem, ask them to describe the error message and the actions they took before the issue occurred.

**Collaborating with Peers and Staff to Solve Problems:** Work together with classmates, teachers, or IT staff to troubleshoot issues. Sharing knowledge and experiences can lead to faster and more effective solutions.

**Example:** Collaborating with a peer who has more experience with a particular software can help you both learn new troubleshooting techniques.

### Class activity

#### Collaborative Troubleshooting

##### Activity Task Details:

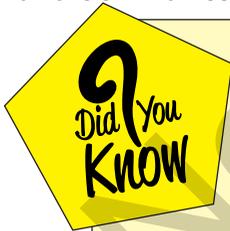
1. **Introduction:** Explain the value of using online resources and collaboration in troubleshooting.
2. **Task:** Provide groups with a list of complex computer issues.
3. **Research and Solution:** Each group will research solutions using built-in help and internet resources, then apply the solutions to resolve the issues. For example, if a computer is running slow, research potential causes and solutions such as checking for malware or clearing temporary files.

**Presentation:** Groups will present their solutions and the resources they used to the class.

#### 4.7.2.2 Sharing Troubleshooting Knowledge

**Transferring Troubleshooting Skills to Assist Others:** Share your troubleshooting experiences and solutions with others. Create guides or tutorials to help your peers understand how to fix common issues.

**Example:** After resolving a tricky software installation problem, you could write a step-by-step guide and share it with your classmates, making it easier for them to handle similar issues in the future.



**Cooling and Overheating:** Computers can overheat if their cooling systems fail. High temperatures can reduce a CPU's lifespan by up to 50%. Proper cooling and regular cleaning can significantly extend a computer's life.

**Reference:** Tom's Hardware - How Overheating Affects CPUs

### Summary

- Troubleshooting is very important for maintaining a smooth operation of systems like computers and machines.
- Troubleshooting helps identify and resolve problems quickly to prevent downtime and system damage.
- **Systematic Process of Troubleshooting**
  - **Identify Problem:** Recognize and define the issue (e.g., a computer not turning on).
  - **Establish a Theory of Probable Cause:** Develop ideas about what might be causing the problem (For example, dead battery, faulty power cord).

- **Test the Theory:** Check if the suspected cause is correct (For example, testing with a new power cord).
- **Establish a Plan of Action:** Create a plan to fix the issue (e.g., replacing the battery).
- **Implement the Solution:** Apply the fix according to the plan (e.g., installing a new battery).
- **Verify Full System Functionality:** Ensure the problem is fully resolved and the system works properly.
- **Document Findings, Actions, and Outcomes:** Record the troubleshooting process and results for future reference.
- **Troubleshooting Strategies**
  - **Basic Software-Related Issues:**
    - Handle unresponsive applications and peripherals.
    - Use restarting and shutting down methods effectively.
  - **Basic Hardware-Related Issues:**
    - Address cable disconnections and overheating.
    - Troubleshoot peripheral devices and maintain a safe workspace.
  - **Hardware Diagnosis and Maintenance:**
    - Recognize symptoms of RAM and hard drive failures.
    - Perform component replacements and upgrades.
- **Security and Maintenance**
  - **Maintaining Software:** Install updates and resolve software conflicts.
  - **Addressing Security Threats:** Use antivirus software, apply OS updates, and manage passwords.
- **Data Management and Backups**
  - **Managing Storage Space:** Delete unnecessary files and move files to free up space.
  - **Data Backup Methods:** Use external storage devices and cloud solutions for regular backups.
- **Using Resources for Troubleshooting**
  - **Built-in Help Features:** Utilize system help guides and troubleshooting tools.
  - **Internet Resources:** Search forums, tutorials, and FAQs for solutions.

## • Assisting Others

- **Communication and Collaboration:** Clearly explain issues and collaborate with others for solutions.
- **Sharing Troubleshooting Knowledge:** Create guides and share solutions to assist peers.

## EXERCISE

### Multiple Choice Questions (MCQs)

1. What is the first step in the systematic process of troubleshooting?  
A). Establish a Theory of Probable Cause B). Implement the Solution  
C). Identify Problem D). Document Findings, Actions, and Outcomes
2. Why is effective troubleshooting important for maintaining systems?  
A). It helps save money on repairs  
B). It prevents the need for professional help  
C). It ensures systems operate smoothly and efficiently  
D). It allows for more frequent system updates
3. Which step involves coming up with a theory about what might be causing a problem?  
A). Test the Theory to Determine the Cause B). Establish a Theory of Probable Cause  
C). Implement the Solution D). Verify Full System Functionality
4. After implementing a solution, what is the next step in the troubleshooting process?  
A. Document Findings, Actions, and Outcomes  
B. Test the Theory to Determine the Cause  
C. Verify Full System Functionality  
D. Establish a Plan of Action to Resolve the Problem
5. Which of the following is an example of identifying a problem in troubleshooting?  
A. Testing a laptop battery by plugging in the power cord  
B. Coming up with a plan to replace a laptop battery  
C. Noticing that a laptop does not turn on when the power button is pressed  
D. Writing down that a laptop battery was replaced
6. Why is documenting findings, actions, and outcomes important in troubleshooting?

- A. It helps solve problems faster
  - B. It provides a record for future reference
  - C. It allows for more efficient testing
  - D. It ensures the solution is implemented correctly
7. What is the purpose of establishing a plan of action in troubleshooting?
- A. To identify the problem
  - B. To verify full system functionality
  - C. To determine the cause of the problem
  - D. To decide on the steps needed to resolve the issue
8. Why is troubleshooting important in computing systems?
- A. It ensures hardware components are always up to date
  - B. It prevents the need for data backups
  - C. It helps keep systems running smoothly and securely
  - D. It eliminates the need for software updates
9. What does troubleshooting help prevent by quickly identifying and resolving issues?
- A. The need for professional help
  - B. The need for software updates
  - C. Downtime and lost productivity
  - D. The need for regular maintenance
10. Which of the following is an example of ensuring data integrity through troubleshooting?
- A. Identifying a software bug that causes incorrect database results
  - B. Replacing a faulty printer
  - C. Using a cooling pad to prevent laptop overheating
  - D. Updating the operating system regularly

### Short Questions

1. What is the first step in the systematic process of troubleshooting, and why is it important?
2. After identifying a problem, what is the next step in troubleshooting, and how does it help in resolving the issue?
3. Describe the importance of testing a theory during the troubleshooting process. Provide an example.
4. Explain what the "Implement the Solution" step entails in a troubleshooting.

- 
5. Why is it necessary to verify full system functionality after implementing a solution?

### Long Questions

1. Discuss the importance of troubleshooting in maintaining the smooth operation of systems, especially computing systems.
2. Explain the systematic process of troubleshooting. Describe each step in detail.
3. Using a case study where a printer is not printing, explain how you would identify the problem and establish a theory of probable cause.
4. Discuss the importance of documenting findings, actions, and outcomes during the troubleshooting process.
5. Analyze the various ways troubleshooting is vital in computing systems, particularly in preventing downtime, ensuring data integrity, and improving security. Provide specific examples and scenarios to support your analysis.
6. Describe basic software-related troubleshooting strategies, including handling application freezing and unresponsive peripherals.
7. Explain how to recognize hardware failures, particularly focusing on RAM and hard drive issues.
8. Elaborate on the importance of maintaining software and addressing security threats.
9. Describe common methods for identifying and removing malware infections and applying operating system updates for security.
10. Describe the different data backup methods, including using external storage devices and cloud solutions.

# UNIT 5

# Software System

## Student Learning Outcomes

**By the end of this chapter, you will be able to:**

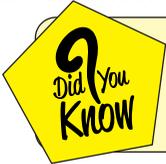
1. Identify and explain the significance of system software and application software.
2. Understand the role and main functions of system software.
3. Explain how operating systems manage hardware resources, provide user interfaces, and run applications.
4. Describe how utility software enhances system performance, security, and maintenance.
5. Understand how device drivers facilitate communication between hardware devices and the operating system.
6. Recognize the main functions of commonly used application software, such as word processing, spreadsheet, presentation, and graphic design applications.
7. Discuss the uses and significance of various application software in different domains (e.g., business, education, graphics design, etc.).
8. Differentiate between system software (e.g., operating systems, utility software, device drivers) and application software in terms of their roles and functions.
9. Proficiently use prominent system software including operating systems, utility software, and device drivers.
10. Navigate the user interface, manage files, and perform system tasks using operating systems.
11. Utilize utility software and tools for optimizing system performance and maintaining security. Install, update, and troubleshoot device drivers for various hardware components
12. Use commonly used application software to perform specific tasks or create content (e.g., word processing, spreadsheets, presentations).
13. Identify appropriate software tools for specific tasks, taking into account their functions and capabilities.
14. Use application software for productivity, creativity, and communication purposes.
15. Demonstrate and differentiate between system software and application software, understanding their roles within a computer system.

## Introduction

Software is an integral part of any computing system, acting as the intermediary between the user and the hardware. In this chapter, we will explore the significance of system software and application software, understanding their roles, functions, and applications in various domains. By the end of this chapter, students will be proficient in identifying, using, and differentiating between different types of software.

### 5.1 Software

Software is a collection of programs and instructions that tell a computer what to do and how to do. Without software, computers would be useless machines.



The first computer virus, called "Creeper," was created in 1971 as an experimental self-replicating program. It simply displayed the message, "Fm the creeper, catch me if you can!"

#### 5.1.2 Types of Software

##### 5.1.2.1 System Software

System software is designed to manage the system resources and provide a platform for application software to run. It acts as a bridge between the hardware and the user applications. Here are some examples:

- Operating Systems: Examples include Microsoft Windows, macOS, and Linux.
- Device Drivers: These include printer drivers, graphics card drivers, and sound card drivers.
- Utility Programs: Examples are antivirus software, disk cleanup tools, and backup software.

##### 5.1.2.2 Application Software

Application software is designed to help users perform specific tasks. These programs are built to fulfill user needs and are typically more varied than system software. Examples include:

- Word Processors: Such as Microsoft Word and Google Docs.
- Web Browsers: Such as Google Chrome, Mozilla Firefox, and Safari.
- Games: Such as Minecraft, Fortnite, and Among Us.
- Media Players: Such as VLC Media Player and Windows Media Player.

##### 5.1.2.3 Differentiating Between System Software and Application Software

- **Purpose:** System software manages and operates computer hardware, making it possible for application software to run. Application software helps the user to perform specific tasks.
- **Examples:** System software includes operating systems and device drivers. Application software includes word processors, web browsers, and games.
- **Installation:** System software is usually pre-installed on a computer, while application software can be installed by the user as needed.

Always keep your system software updated to ensure your computer runs smoothly and is protected from security threats.

**Tidbits**

### Class activity

Make a list of all the software you use on your computer or tablet. Categorize them into system software and application software. Discuss with your classmates which software you find most useful and why.

## 5.2 Introduction to System Software

System software is essential for the operation of a computer system, acting as an intermediary between the hardware and the user applications. It ensures that the hardware components of a computer work together efficiently and provides a stable environment for application software to run. Here, we discuss the role and main functions of system software in detail.

### 5.2.1 Operating System

**An Operating System (OS)** is a type of system software that manages all the hardware and software on a computer. It acts as an intermediary between the computer hardware and the user applications. The operating system ensures that different programs and users running on a computer do not interfere with each other. It also provides a stable and consistent way for applications to interact with the hardware without having to know all the details of the hardware. Some most commonly used operating systems are:

**Windows:** A popular OS for personal computers developed by Microsoft. It has a start menu, taskbar, and windows for applications. See Figure 5.1.

**macOS:** An OS for Apple's Mac computers. It has a dock at the bottom of the screen and unique features like Mission Control. See Figure 5.2.

**Linux:** An open-source OS that is used for everything from servers to desktop computers. It can look different depending on the distribution (version) you use. See Figure 5.3.

**Android:** An OS for smartphones and tablets, developed by Google. It is used on many different devices from various manufacturers.

**iOS:** An OS for iPhones and iPads, developed by Apple. It is known for its smooth performance. Let's study some key functions of an operating system.

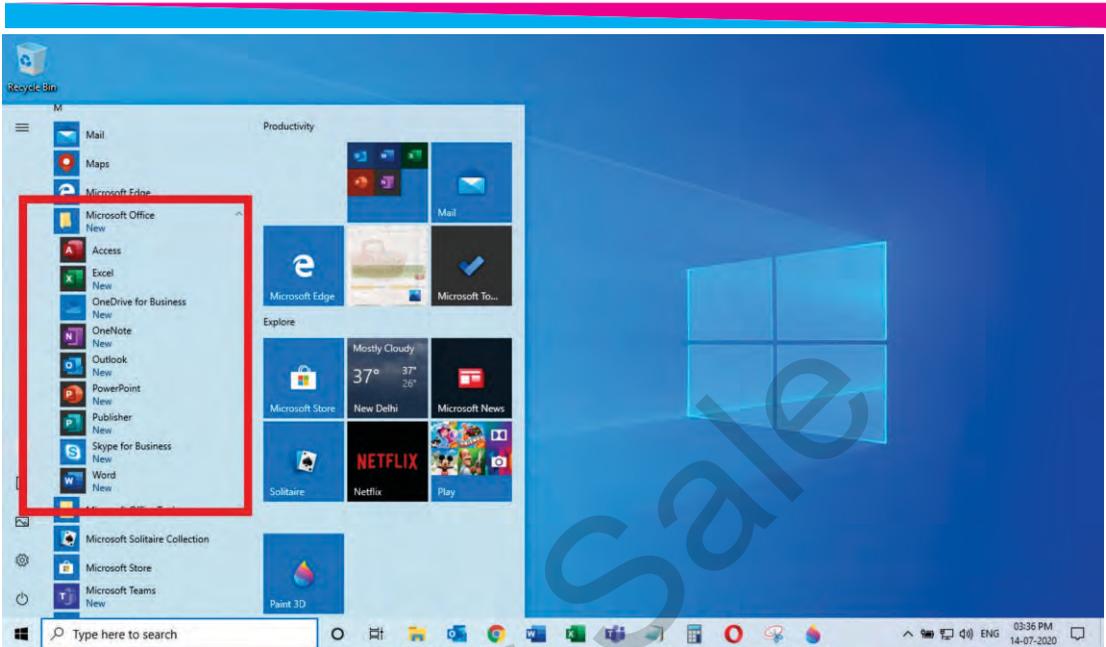


Figure 5.1: Screenshot of a Windows desktop

### 5.2.1.1 Managing Hardware Resources

One of the primary functions of an operating system is to manage the hardware resources of a computer system. This includes the CPU, memory, disk drives, and peripheral devices such as printers and keyboards. The OS ensures that each application gets the necessary resources to function correctly without interfering with other applications.

**Example:** When you open a web browser while listening to music on your computer, the operating system allocates CPU time and memory to both the web browser and the music player. It ensures that both applications run smoothly by managing the resources effectively.

### 5.2.1.2 Providing a User Interface

The operating system provides a User Interface (UI) that allows users to interact with the computer.

There are two main types of user interfaces:

- Graphical User Interfaces (GUIs)
- Command-Line Interfaces (CLIs).

**Graphical User Interface (GUI):** A GUI allows users to interact with the computer using visual elements such as windows, icons, and menus. This type of interface is user-friendly and intuitive, making it easy for users to navigate and perform tasks.

**Example:** Microsoft Windows and macOS are operating systems that use GUIs. Users can click on icons to open applications, drag and drop files to move them, and use menus to access different functions.

**Command-Line Interface (CLI):** A CLI requires users to type text commands to perform specific tasks. This interface is more flexible and powerful, but it can be more difficult for beginners to use.



**Figure 5.2: Screenshot of a macOS desktop**

**Example:** Linux and Disk Operating System (DOS) provide CLIs. Use can type commands to copy files, run programs, and configure system settings.

### 5.2.1.3 Running Applications

The operating system is responsible for running applications on a computer. It loads applications into memory, allocates the necessary resources, and manages their execution. The OS also ensures that applications do not interfere with each other and that they run efficiently.

**Example:** When you open a word processor like Microsoft Word, the operating system loads the application into the computer's memory and allocates CPU time for it to run. If you open multiple applications, the OS manages the distribution of resources so that all applications can run simultaneously without performance issues.

#### Tidbits

To keep your operating system running smoothly, regularly update it to the latest version and perform routine maintenance tasks such as disk cleanup and virus scans.

#### Class activity

Explore the task manager (Windows) or activity monitor (Mac) on your computer. Identify the different running applications and observe how much CPU and memory each application is using. Discuss why the operating system's role in managing these resources is crucial for the computer's performance.

## 5.2.2 Utility Programs

Utility programs are essential components of system software that enhance the functionality of a computer system. They perform various tasks to ensure smooth operation and efficient management of hardware, software, and data. Here are some common utility programs along with their functionalities in real-life scenarios.



Figure 5.3: Screenshot of a Linux desktop

### 5.2.2.1 Disk Cleanup

**Functionality:** Disk Cleanup scans your hard drive for temporary files, cached files, and other unnecessary items that can be safely deleted.

**Real-life Scenario:** After using your computer for a while, you notice it's running slower than usual. Running Disk Cleanup can help reclaim disk space, potentially improving performance.

### 5.2.2.2 Antivirus Software

**Functionality:** Antivirus software scans files and incoming data for known viruses and malware signatures. It also provides real-time protection to prevent virus attacks.

**Real-life Scenario:** You receive an email attachment from an unknown sender. Before opening it, you run your antivirus software to scan for any potential threats, ensuring your computer remains safe.

### 5.2.2.3 Backup Software

**Functionality:** Backup software schedules regular backups of files and folders to external drives, cloud storage, or network locations. It allows for full system backups or selective file backups.

**Real-life Scenario:** You accidentally delete an important presentation file. Using backup software, you retrieve the latest backup version of the file, ensuring minimal disruption to your work.

File compression tools reduce file size to save storage space and make file transfer faster.

**Tidbits**

### 5.2.2.4 File Compression Tools

**Functionality:** File compression tools compress one or multiple files into a single archive format (e.g., ZIP, RAR) while preserving data integrity. They also provide options for encryption and password protection.

**Real-life Scenario:** You need to send a large folder of high-resolution photos via email. Using a file compression tool, you create a ZIP archive to reduce file size, making it easier and quicker to upload and send.

These utility programs are essential for maintaining the efficiency, security, and reliability of your computer system. Understanding their functionalities can help you better manage and optimize your computing experience.

### 5.2.3 Device Drivers

Device drivers facilitate communication between hardware devices and the operating system, ensuring that devices function correctly. Imagine your computer as a superhero with many powers, but sometimes it needs help to talk to its gadgets, like a printer, keyboard, or mouse. Here's where device drivers come in. A device driver is like a translator between the computer and its gadgets.

**Printer Driver:** Helps the computer send the correct signals to the printer, so it can print documents.

- **Graphics Card Driver:** Makes sure the computer can display images and videos correctly on the screen.

How Device Drivers Work

1. **Installation:** When you connect a new device to your computer, you often need to install a driver.
2. **Communication:** The driver acts as a translator, converting general instructions from the computer into specific instructions that the device can understand.
3. **Operation:** Once installed, the driver helps the computer and the device to work together smoothly.

**Real-Life Analogy:** TV Remote Control

Think of a device driver like a TV remote control:

- **TV (Device):** It can change channels, adjust the volume, and more, but it needs instructions.
- **Remote Control (Driver):** Sends the correct signals to the TV to perform these actions.
- **You (Computer):** You decide what you want to watch or adjust and use the remote control to tell the TV.

Did You Know

A Plug and Play (PnP) device automatically configures itself when connected to a computer, simplifying installation and use.

When installing a new device, always check for the latest driver updates to ensure compatibility and optimal performance.

**Tidbits**

Did You Know

The first operating system was created in the 1950s for IBM computers and was called GM-NAA I/O.

## 5.3 Application Software

Application software refers to programs designed to perform specific tasks for users, ranging from productivity and creativity to entertainment and education. These software applications utilize the capabilities of the underlying operating system and hardware to fulfill user needs effectively. Here are some common types of application software along with their functionalities and class activities:

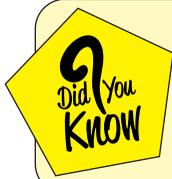
### 5.3.1 Commonly used application software

#### 5.3.1.1 Word Processing Software

Word processing software is a type of application software used for creating, editing, formatting, and printing documents. These software programs are essential tools for writing letters, reports, essays, and other text-based documents. Word processors offer a variety of features that enhance the writing and editing process, making it easier for users to produce professional-quality documents.

#### Examples of Word Processing Software:

- **Microsoft Word:** Available on Windows and macOS, Microsoft Word is one of the most widely used word processors. It offers a range of features including text formatting, spell check, grammar check, and the ability to insert images, tables, and charts.
- **Google Docs:** A web-based word processor available on any operating system with internet access. Google Docs allows for real-time collaboration, where multiple users can edit a document simultaneously. It also integrates with other Google services.
- **Apple Pages:** Available on macOS and iOS, Apple Pages provides a user-friendly interface with powerful tools for creating beautiful documents. It includes templates, design tools, and easy integration with other Apple products.
- **LibreOffice Writer:** Available on Windows, macOS, and Linux, LibreOffice Writer is a free and open-source word processor. It offers a robust set of features similar to Microsoft Word, making it a great alternative for users who prefer open-source software.



AI-based tools like Grammarly and Microsoft Editor are revolutionizing word processing by providing advanced grammar, style, and tone suggestions. These tools help users write more clearly and effectively by offering real-time feedback and corrections.

### 5.3.1.2 Spreadsheet Software

Spreadsheet software is a type of application software used for organizing, analyzing, and storing data in tabular form. Spreadsheets consist of a grid of cells arranged in rows and columns, where users can input data, perform calculations, and create charts. This software is essential for tasks such as budgeting, financial analysis, data management, and statistical analysis.

Examples of Spreadsheet Software:

- **Microsoft Excel:** Available on Windows and macOS, Microsoft Excel is one of the most widely used spreadsheet programs. It offers powerful features including complex formulas, pivot tables, and a variety of chart options.
- **Google Sheets:** A web-based spreadsheet available on any operating system with internet access. Google Sheets allows for real-time collaboration, where multiple users can edit a spreadsheet simultaneously. It also integrates with other Google services.
- **Apple Numbers:** Available on macOS and iOS, Apple Numbers provides a user-friendly interface with strong visualization tools for creating visually appealing spreadsheets. It includes templates and easy integration with other Apple products.
- **LibreOffice Calc:** Available on Windows, macOS, and Linux, LibreOffice Calc is a free and open-source spreadsheet program. It offers a robust set of features similar to Microsoft Excel, making it a great alternative for users who prefer open-source software.



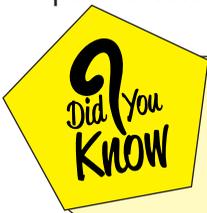
AI-based tools in spreadsheet software, such as Microsoft's Ideas in Excel and Google Sheets' Explore feature, help users analyze data by providing insights, suggesting formulas, and creating charts automatically.

### 5.3.1.3 Graphic Design Software

Graphic design software is a type of application software used for creating, editing, and managing visual content. These programs provide tools for drawing, painting, photo editing, and creating illustrations, making them essential for designers, artists, and anyone involved in visual media. Graphic design software is used in various industries, including advertising, web design, publishing, and multimedia production.

## Examples of Graphic Design Software:

- **Adobe Photoshop:** Available on Windows and macOS, Adobe Photoshop is one of the most popular graphic design programs. It offers powerful tools for photo editing, digital painting, and graphic design.
- **Adobe Illustrator:** Available on Windows and macOS. Adobe Illustrator is a vector graphics editor used to create logos, illustrations, and scalable graphics that maintain quality at any size.
- **CorelDRAW:** Available on Windows and macOS, CorelDRAW is a vector graphics editor known for its user-friendly interface and robust feature set, ideal for creating professional graphics and layouts.
- **GNU Image Manipulation Program (GIMP):** Available on Windows, macOS, and Linux, GIMP is a free and open-source graphic design program. It offers many features similar to Adobe Photoshop, making it a great alternative for users who prefer open-source software.
- **Canva:** A web-based graphic design tool accessible on any operating system with internet access. Canva provides an easy-to-use interface with a wide range of templates and design elements, making it perfect for beginners and professionals alike.



AI-based tools in graphic design software, such as Adobe Sensei in Photoshop and Illustrator, help designers by automating repetitive tasks, suggesting design elements, and enhancing images with advanced algorithms.

## Summary

- Software systems include all the programs and applications that enable us to perform specific tasks on a computer.
- The primary objective of software as a system is to manage hardware resources and provide a platform for applications to run smoothly.
- System software manages the hardware and basic system operations, while application software helps users perform specific tasks.
- The main functions of system software include managing hardware resources, providing a user interface, and running applications.
- Utility software enhances system performance and ensures security and maintenance, and device drivers, which facilitate communication between hardware devices and the operating system.
- In business, application software streamlines operations, improves productivity, and enhances communication.
- In education, application software enhances the learning experience, improves administrative efficiency, and facilitates communication between teachers, students, and parents.

## EXERCISE

### Multiple Choice Questions (MCQs)

1. What is the primary function of an operating system?
  - (a) To create documents
  - (b) To manage hardware resources and provide a user interface
  - (c) To perform calculations
  - (d) To design graphics
2. Which software is used to enhance system performance and security?
  - (a) Operating system
  - (b) Utility software
  - (c) Application software
  - (d) Device drivers
3. What role do device drivers play in a computer system?
  - (a) Manage files
  - (b) Facilitate communication between hardware devices and the operating system
  - (c) Create presentations
  - (d) Enhance graphics performance
4. Which of the following is an example of application software?
  - (a) Microsoft Word
  - (b) BIOS
  - (c) Disk Cleanup
  - (d) Device Manager
5. What is the main purpose of a spreadsheet software?
  - (a) To edit text documents
  - (b) To organize and analyze data
  - (c) To create visual content
  - (d) To enhance system security
6. How does utility software differ from application software?
  - (a) Utility software manages hardware, while application software performs specific tasks for users.
  - (b) Utility software creates documents, while application software manages hardware.
  - (c) Utility software performs specific tasks for users, while application software manages hardware.
  - (d) Utility software is free, while application software is paid.
7. Which type of software would you use to design a logo?
  - (a) Operating system
  - (b) Spreadsheet software
  - (c) Graphic design software
  - (d) Utility software
8. What is the function of system software?
  - (a) To facilitate communication between hardware and software
  - (b) To perform specific tasks for the user
  - (c) To create visual content
  - (d) To organize and analyze data
9. Why are operating system updates important?
  - (a) They increase screen brightness
  - (b) They add more fonts
  - (c) They enhance security and fix bugs
  - (d) They improve battery life

10. What is a common task you can perform using word processing software?

- (a) Create and edit text documents
- (b) Manage hardware resources
- (c) Enhance system performance
- (d) Organize and analyze data

**Short Questions**

1. Define system software and provide two examples.
2. Explain the primary functions of an operating system.
3. What is utility software and why is it important?
4. Describe the role of device drivers in a computer system.
5. Differentiate between system software and application software with examples.
6. What are the main functions of spreadsheet software?
7. How can graphic design software be used in the field of education?
8. What is the significance of data backups and how can they be performed?

**Long Questions**

1. Discuss the importance of system software in a computing system.
2. Describe the roles of operating systems, utility software, and device drivers, providing examples of each.
3. Explain the differences between system software and application software.
4. Describe the process of using utility software to optimize system performance and maintain security. Provide detailed steps and examples of common utility tools.
5. Explain how to install, update, and troubleshoot device drivers for hardware components.
6. Discuss the main functions of commonly used application software, such as word processing, spreadsheet, presentation, and graphic design applications.

# UNIT 6

# Introduction to Computer Networks

## Student Learning Outcomes

**By the end of this chapter, you will be able to:**

- Understand and explain computer networks as systems, their objectives, components, and data communication among these components.
- Understand fundamental concepts in data communication, including sender, receiver, protocol, message, and communication medium.
- Understand key concepts related to computer networks, including networking devices, network topologies, and transmission modes.
- Understand the 7-layer OSI networking model and its related protocols.
- Understand the benefits of using computer networks, such as resource sharing and data communication.
- Understand how data is transmitted across computer networks, including packet and circuit switching, and secure communication through encapsulation.
- Understand how protocols, data, packets, and network services like DNS and DHCP function in a networked environment.
- Understand different methods of network security, their advantages, and disadvantages.
- Understand real-world applications of computer networks, including various network-based services and how they are used.
- Know standard protocols involved in TCP/IP communications.
- Know key networking terms like the 5-layer OSI networking model, packet switching, circuit switching, router, TCP/IP, IP, UDP, DNS, DHCP, host, browsers, layering, encapsulation, and various protocols involved in TCP/IP communications.
- Differentiate between components of data communication.
- Differentiate networking devices and network topologies.
- Differentiate transmission modes.
- Identify and describe different types of networks using the 7-layer OSI networking model.
- Explain how data is transmitted across networks and describe the standard protocols involved.
- Define and explain the uses of protocols, data, packets, and network services like DNS and DHCP.
- Describe different methods of network security and their advantages and disadvantages.

## Introduction

In today's interconnected world, computer networks play a vital role in the functioning of societies and businesses. This chapter aims to provide a comprehensive understanding of computer networks as systems, including their components, objectives, and real-world applications.

### 6.1 Network as a System

A computer network is a system of linked devices and computers that may exchange data and operate together. Networks can range from small, Local Area Network (LANs, Local Area Networks) to large area network, WANs, including the Internet. Networks are arranged of various elements that work together to facilitate communication depicted in Figure 6.1.

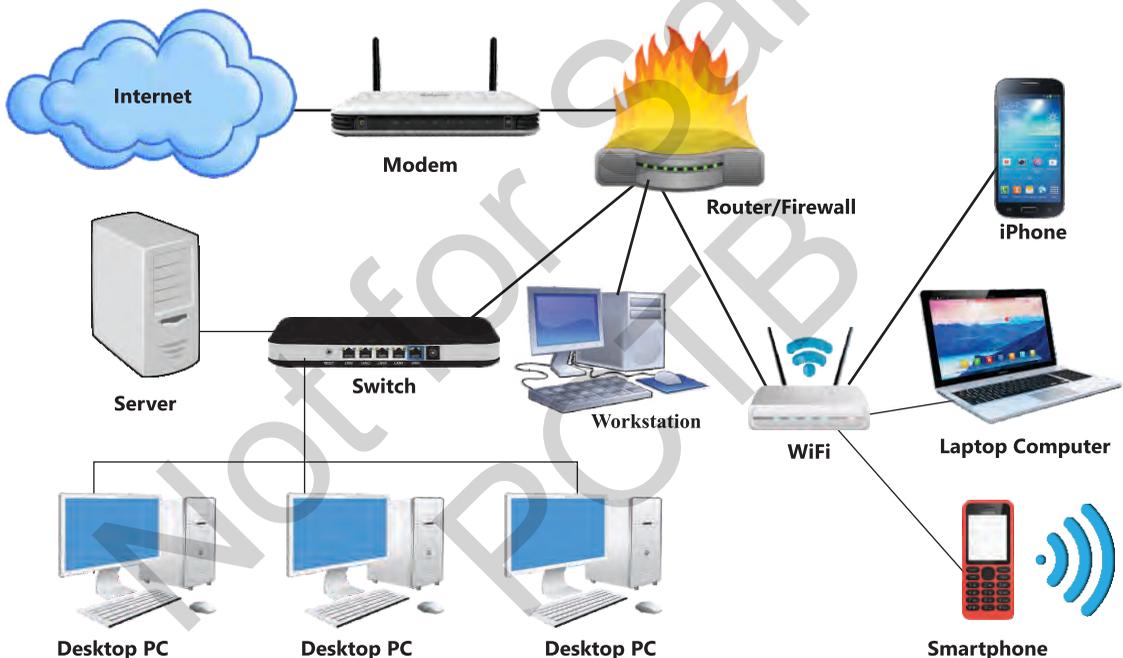
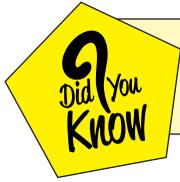


Figure 6.1: Network Diagram

#### The primary components include:

- **Nodes:** Devices that are connected to the network, such as computers, smartphones, and printers.
- **Links:** The connections between nodes, which can be wired (like Ethernet cables) or wireless (like Wi-Fi).
- **Switches:** Devices that connect multiple nodes within a network to forward data.
- **Routers:** Devices that connect different networks and direct data packets between them.



The Internet is the largest network, connecting all the networks worldwide!

- **Example of Using Switches**

- Imagine a file transfer in an office network. You send a file from your computer to a colleague's computer in another room.
- The file is split into packets, and each packet has the destination MAC address (your colleague's computer).
- The packets are sent to a network switch.
- The switch examines the Media Access Control address and forwards the packets only to the port where your colleague's computer is connected.
- Once all packets are received, your colleague's computer reassembles them into the original file.

**Example:** Air Travel System

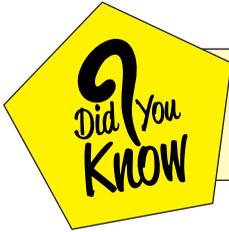
Think of sending people via air travel. Here's how it relates:

- When traveling, passengers (data) might be split into groups (packets) and assigned different flights (paths). In packet switching each group has a ticket with the final destination (IP address).
- These groups might take different routes, through various airports (routers), to reach the final destination.

### 6.1.1 Objectives of Computer Networks

The primary objective of computer network is to enable resource sharing, data communication and collaboration:

1. **Resource Sharing:** Computer networks allow devices to share resources, such as printers and storage, reducing costs and improving efficiency.  
**Example:** In an office network, multiple computers can share a single printer, reducing the need for multiple printers.
2. **Data Communication:** Networks facilitate data transfer, enabling communication through emails, instant messaging, and video conferencing.  
Example: Employees in different locations can collaborate through video conferencing tools like Zoom or Microsoft Teams.
3. **Connectivity and Collaboration:** Networks connect devices, allowing for remote access and collaboration, improving productivity and flexibility.  
Example: A team can work on a shared document in real-time using cloud-based services like Google Drive.



The World Wide Web (WWW) was invented by Tim Berners-Lee in 1989, revolutionizing how we access and share information.

## 6.2 Fundamental Concepts in Data Communication

Data communication involves the exchange of data between a sender and a receiver through a communication medium. Key components include the sender, receiver, message, protocol, and medium.

### 6.2.1 Components of Data Communication

It comprises of five basic components:

1. **Sender:** The device that sends the data. **Example:** A computer sending an email.
2. **Receiver:** The device that receives the data. **Example:** A smartphone receiving the email.
3. **Message:** The data being communicated. **Example:** The content of the email.
4. **Protocol:** A set of rules governing data communication. Example: The HTTP protocol used for web communications.
5. **Medium:** The physical or wireless path through which data travels. **Example:** Ethernet cable or Wi-Fi.

## 6.3 Networking Devices

Networking devices include hubs, switches, routers, and access points are responsible for the management and direction of network traffic.

### 6.3.1 Switch

Switch is a network device that connects multiple network devices such as computers, printers, and servers, within a network and allows these devices to communicate with each other efficiently. Switches play an important role in modern networks by efficiently managing data traffic and ensuring that information reaches the correct device.

#### How Does a Switch Work?

A switch is used at the Data Link layer which is called the Layer 2 of the OSI model (Section 6.6). It uses hardware address of a device called Media Access Control (MAC) addresses to forward data to the correct device. When a data packet reaches at the switch, it reads the destination MAC address and sends the packet only to the device with that address, rather than broadcasting it to all devices.

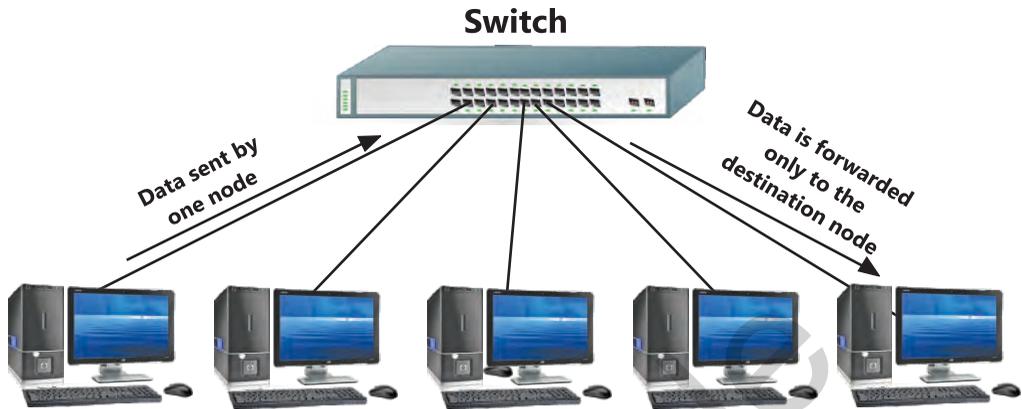
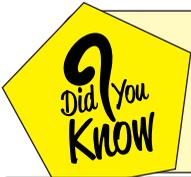


Figure 6.3: A network switch connecting multiple devices.

### Tidbits

First time, switch forwards or broadcast data to all connected devices. Once it has learned address of devices, it starts sending data to exact destination.



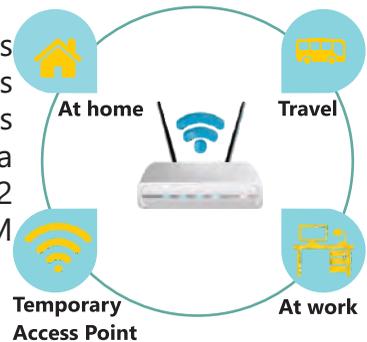
A switch is like a smart traffic conductor that directs data traffic only to the intended destination, making the network faster and more efficient.

Did you know that your home router often includes a switch and a wireless access point? This allows you to connect multiple devices both wired and wirelessly!

### Tidbits

## 6.3.2 Router

A router is a networking device that interconnects networks or allows devices to connect to it. It directs data packets between different networks. Think of it as a traffic director on the internet, making sure that data gets from one place to another efficiently. Figure 6.2 illustrates how a mobile internet connection (via SIM card) integrates with a home network. Alternatively, an Ethernet cable can be used to obtain internet access and distribute it among home devices. In enterprise environments, different types of routers are employed, as depicted in Figure 6.2.



Mobile Wi-Fi Router

Figure 6.2: A typical home router

Did You Know

SIM stands for Subscriber Identity Module.

A SIM card is a small card inserted into a mobile device that contains unique information to identify and authenticate the subscriber on a mobile network. It allows the device to connect to the network, make calls, send messages, and access Internet.

## How Does a Router Work?

Packets: Each packet contains part of the data and the address of the destination. The main job of router is to find the best path for each data packet to deliver its destination.

Did You Know

Routers use something called a routing table to decide the best path for data packets. This table lists the possible paths and helps the router make efficient decisions!

### Class activity

**Human Network Activity:** Create a simple network using the students in the class. Assign roles like computer, router, and data packet. Use strings to represent Ethernet cables and have students pass a ball (representing data) along the strings to simulate how a router directs data.

To keep your network running smoothly, always use high-quality Ethernet cables and ensure your switch is placed in a cool, ventilated area to prevent overheating.

**Tidbits**

### 6.3.3 Access Point

An **Access Point (AP)** is a networking device that facilitates the connection of wireless devices to a wired network. It works as a link between your computers and smartphones or any other wireless device and the internet.

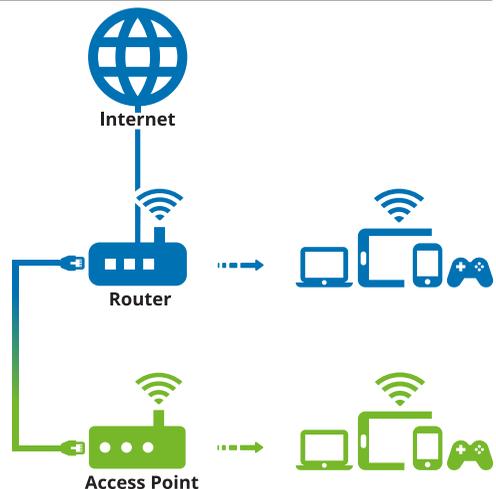


Figure 6.4: A typical Access Point

## How Does an Access Point Work?

An Access Point works by receiving data from the wired network and transmitting it wirelessly to your devices. It also receives data from your wireless devices and sends it to the wired network.

Did You Know

Access Points use radio waves to transmit data, similar to how your favorite radio station broadcasts music!

### Class activity

Create a human network with students. Assign roles such as Access Point, Router, and Devices. Use ropes to represent connections. Show how data moves from the Access Point to the Router and then to another network.

Did You Know

Did you know that modern Access Points can connect hundreds of devices simultaneously, making them perfect for schools, offices, and even stadiums?

### Tidbits

When setting up an Access Point, place it in a central location to ensure the best coverage and signal strength for all your devices!

## 6.4 Network Topologies

Network topologies are methods used to define the arrangement of different devices in a computer network, where each device is called a node. The reliability and performance of a network are impacted by the way its devices are linked.

### 6.4.1 Bus Topology

In a Bus topology, all devices share a single communication line called a bus. Each device is connected to this central cable.

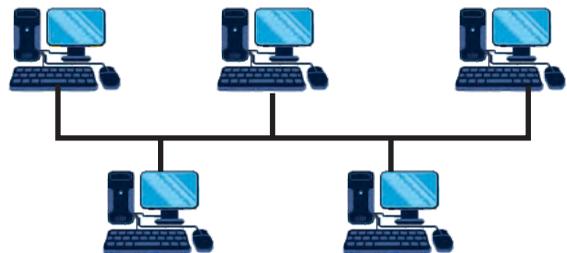
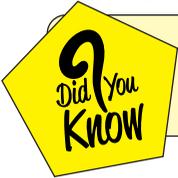


Figure 6.5: Bus Topology

**Example:** Imagine a chalkboard in a classroom where every student can see the notes written by the teacher. Here, the chalkboard represents the shared communication line.



Bus topology is easy to set up but if the main cable fails, the whole network goes down!

### 6.4.2 Star Topology

In a star topology each node in network communicates with the others via a central switch or hub. The hub works as a data flow repeater.

**Example:** Think of a school principal's office connected to all classrooms through intercoms. The principal's office is the hub, and the classrooms are the nodes.

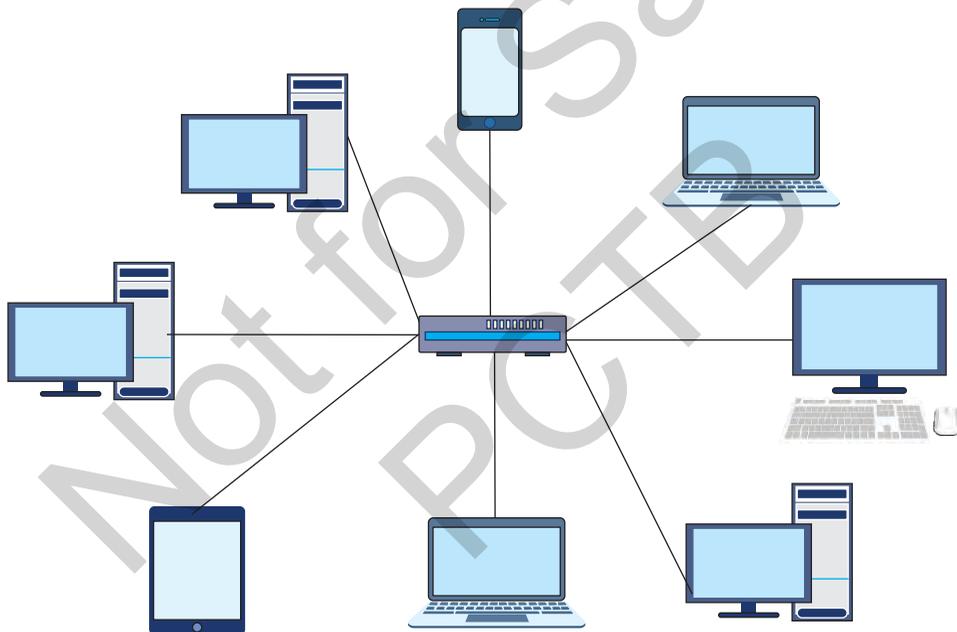
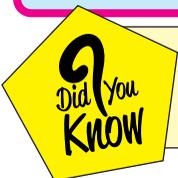


Figure 6.6: Star Topology

#### Class activity

Create a star topology model using strings and paper cups to simulate the connections between a central switch and peripheral nodes.



Hub is a networking device used to connect multiple computing devices in LAN-It always broadcasts data.

### 6.4.3 Ring Topology

In a Ring topology, each device is connected in a circular pathway with other devices. Data travels in one direction, passing through each device.

**Example:** Consider a relay race where each runner passes the baton to the next runner in a circle until it reaches the starting point again.



Figure 6.7 Ring Topology

Ring topology can handle high traffic, but if one connection fails, the whole network is affected. Then 2-way ring can solve this issue to some extent.

**Tidbits**

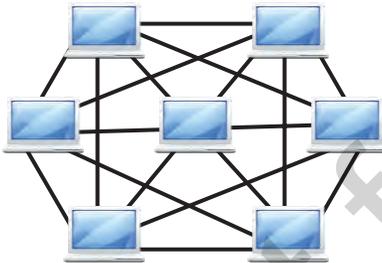
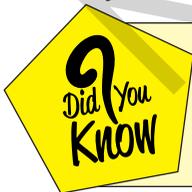


Figure 6.8: Mesh Topology

### 6.4.4 Mesh Topology

In a Mesh topology, each device is connected to every other device. This provides high redundancy and reliability.

**Example:** Imagine a city where every house is directly connected to every other house by roads. If one road is blocked, there are multiple alternative routes.



Mesh topology is very reliable because if one link fails, data can be rerouted through other links.

### Class activity

Draw your own network diagram using one of the topologies and explain how data travels from one device to another.

## 6.5 Transmission Modes

Network communication modes describe how data is transmitted between devices. There are three primary modes: Simplex, Half-Duplex, and Full-Duplex as shown in Figure 6.13. Let's explore each mode with examples and real-life analogies!

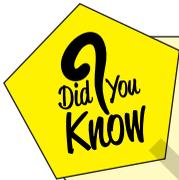
### 6.5.1 Simplex Communication

In Simplex communication, data transmission is unidirectional, meaning it flows in only one direction. A device can either send or receive data in this communication.



Figure 6.9: Simplex Communication

**Example:** Keyboard to computer is an example of simplex communication.



In Simplex communication, the direction of data flow is fixed, making it useful for applications where only one-way communication is needed!

### 6.5.2 Half-Duplex Communication

In Half-Duplex communication, data transmission can occur in both directions, but not simultaneously. One device must wait for the other to finish transmitting before it can start.



Figure 6.10: Half-Duplex Communication

### Class activity

Use walkie-talkies or toy telephones to demonstrate Half-Duplex communication. Let students take turns speaking and listening.

### 6.5.3 Full-Duplex Communication

Full-duplex communication allows for simultaneous data delivery in both directions. Both devices may transmit and receive data simultaneously at the same time.



Figure 6.11: Full-Duplex Communication

#### Example:

Telephone conversations are an example of Full-Duplex communication. Both people can talk and listen at the same time without waiting for their turn.

Full-Duplex communication allows for more efficient data transmission, making it ideal for modern communication systems like internet browsing and video calls !

**Tidbits**

**Did You Know**

The first telephones were Half-Duplex, where only one person could speak at a time. Modern phones use Full-Duplex, allowing both people to talk and listen simultaneously!

### Class activity

Draw a diagram of each communication mode and label the direction of data flow. Explain your diagrams to the class.

**Did You Know**

The first message sent over the ARPANET, the precursor to the internet, was "LO." It was meant to be "LOGIN," but the system crashed after the first two letters.

## 6.6 The OSI Networking Model

The Open Systems Interconnection (OSI) Model is a framework used to understand how different networking protocols interact. It has 7 layers, each with a specific function. Let's explore these layers with examples and relate them to daily life.

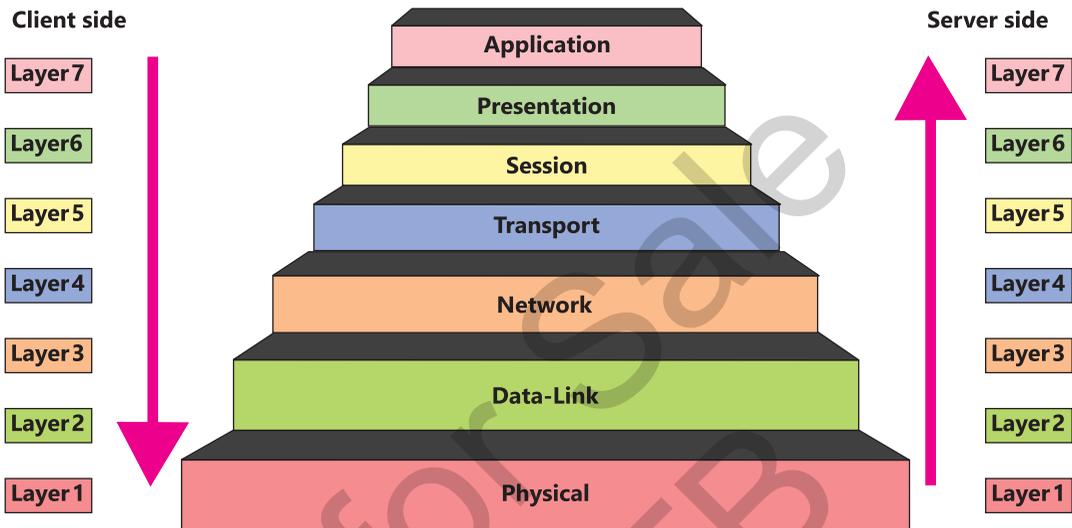
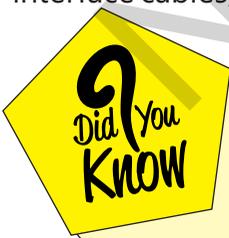


Figure 6.12: OSI Model

### Layer 1: Physical Layer

The Physical Layer is liable for the actual connection between devices. The process of sending unprocessed data bits via a physical medium is the focus here.

**Example:** Imagine the hardware that connects computers, like a Network interface cables, repeaters, hubs and connectors.



The Physical Layer includes everything from the cables to the voltage levels used to transmit data!

### Layer 2: Data Link Layer

Error detection and correction, as well as node-to-node data transport, are handled by the Data Link Layer. It ensures error-free data transmission from the Physical Layer.

**Example:** Think of the Data Link Layer as traffic lights at intersections, which manage the flow of cars (data) and prevent collisions.

### Class activity

Draw a simple network with devices and label the physical connections and data link layer responsibilities.

### Layer 3: Network Layer

The Network Layer is responsible for data transfer between different networks. It determines the best path for data to travel from the source to the destination.

**Example:** Imagine a GPS system finding the best route for you to travel from home to school.

The Network Layer uses IP addresses to route data between networks!

**Tidbits**

### Layer 4: Transport Layer

The Transport Layer ensures that data is transferred from one process running on source end system to a process running on destination end system. It manages data flow control and error checking.

**Example:** Think of the Transport Layer as a delivery service that ensures your package arrives safely and on time.

**Did You Know**

The Transport Layer uses protocols like Transmission Control Protocol (TCP) to ensure reliable data transfer!

### Layer 5: Session Layer

The Session Layer manages sessions between applications. It establishes, maintains, and terminates connections between devices.

**Example:** Imagine a phone call where the session layer sets up the call, keeps it connected, and ends it when you hang up.

### Class activity

Role-play a phone call and discuss how the session is established, maintained, and terminated.

### Layer 6: Presentation Layer

The Presentation Layer translates data between the application layer and the network. It formats and encrypts data to ensure it is readable by the receiving system.

**Example:** Think of the Presentation Layer as a translator converting a book from one language to another so that more people can read it.



The Presentation Layer handles data encryption and compression!

### Layer 7: Application Layer

The Application Layer is the closest to the end user. It provides network services directly to applications, such as email, web browsing, and file transfer.

**Example:** Imagine the Application Layer as a waiter taking your order in a restaurant and bringing your food.

#### Class activity

List the applications you use daily and identify which rely on the Application Layer for network services.

## 6.7 Ipv4 and Ipv6

Internet Protocol (IP) addresses are unique identifiers assigned to devices connected to the Internet. There are two primary versions: IPv4 and IPv6. Let's explore the differences between them with examples and relate them to daily life.

### 6.7.1 Internet Protocol version 4 (IPv4)

IPv4 is the fourth version of the Internet Protocol and the most widely used today. It uses a 32-bit address scheme, allowing for approximately 4.3 billion unique addresses. To find the total number of unique IPv4 addresses, we calculate  $2^{32}$ , which represents all possible combinations of 32 bits, i.e.,  $2^{32} = 4,294,967,296$ .

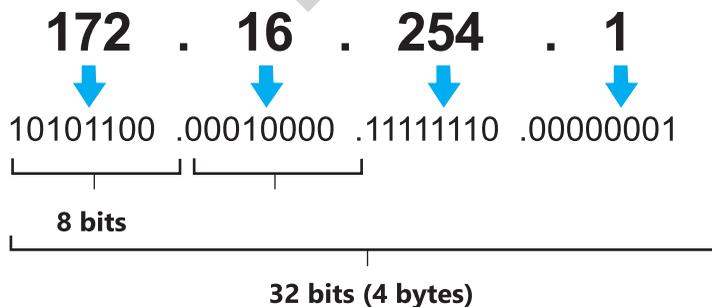
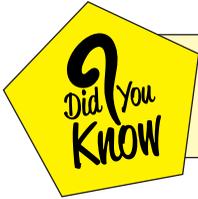


Figure 6.13: IPv4 Address Format

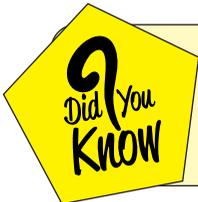


IPv4 addresses are written in four sets of decimal numbers, each ranging from 0 to 255 (e.g., 192.168.1.1).

### 6.7.1 Internet Protocol version 6 (IPv6)

IPv6 is the most recent version of the Internet Protocol designed to replace IPv4. It uses a 128-bit address scheme, allowing for an almost limitless number of unique addresses.

**Example:** Imagine an IPv6 address like a digital fingerprint. It can provide a unique identifier not just for houses on a street, but for every grain of sand on a beach. e.g 2001 : 0000 : 130 F : 0000 : 0000 : 0900 : 876A : 130B



IPv6 was developed to address the depletion of IPv4 addresses due to the rapid growth of the internet and connected devices.

## 6.8 Protocols and Network Services

### 6.8.1 Introduction to Protocols

Protocols are sets of rules that govern data communication. Common protocols include TCP/IP, HTTP, FTP and SMTP.

**Example:** HyperText Transfer Protocol (HTTP) is used for transferring web pages over the internet.

### 6.8.2 DNS and DHCP

#### Domain Name System (DNS)

DNS translates domain names to IP addresses, making it easier for users to access websites.

**Example:** When you type **www.example.com** in a browser, DNS translates it to the corresponding IP address.

#### Dynamic Host Configuration Protocol (DHCP)

DHCP automatically assigns IP addresses to devices on a network, simplifying network management.

**Example:** When a device connects to a Wi-Fi network, DHCP assigns it an IP address.

## 6.9 Network Security

Network security involves measures to protect data and prevent unauthorized

access to computer networks. Let's explore the importance of network security and some key concepts with examples.

### 6.9.1 Importance of Network Security

Network security is important for several reasons:

- **Data Protection:** Ensuring that sensitive information is not accessed or altered by unauthorized users.
- **Preventing Attacks:** Defending against malicious attacks that can disrupt networks and steal data.
- **Maintaining Privacy:** Safeguarding personal and confidential information from being compromised
- **Ensuring Availability:** Ensuring that network resources are available and accessible to authorized users.

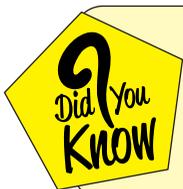
### 6.9.2 Key Concepts in Network Security

#### Firewalls

Firewalls are security systems that monitor and control incoming and outgoing network traffic based on predetermined security rules.



Figure 6.14: Firewall Concept



Firewalls act as barriers between trusted internal networks and untrusted external networks, like a security checkpoint.

## Encryption

Encryption transforms data into a secure format that can only be read or understood by authorized parties with the correct decryption key.

Decryption is the process of converting the encrypted data back to its original form.

### Example:

Plain Text: Hello, World!

Encrypted Text (using a simple shift cipher): Khoor, Zruog! where each letter in the plaintext is replaced by the letter that is 3 positions down the alphabet.

Decryption: Converting "Khoor, Zruog!" back to "Hello, World!" using the same shift cipher in reverse.

### Ciphertext Exchanged Between Countries

Countries often exchange sensitive information securely using encryption. The encrypted data, known as ciphertext, can only be read by the intended recipient who has the decryption key. This ensures national security and protects classified information from being intercepted and read by unauthorized parties.

#### Class activity

Encrypt a simple message using a shift cipher with a key of 3 (each letter is shifted by 3 places in the alphabet). Then, exchange messages with a classmate and decrypt each other's messages.

9  
Did You  
KNOW

During World War II, the Allies used the Enigma machine to encrypt their communications. The ability to decrypt German Enigma-encrypted messages significantly contributed to their victory.

Use strong encryption algorithms to protect sensitive information, making it unreadable to unauthorized users.

**Tidbits**

### Passwords and Authentication

Passwords and authentication methods ensure that only authorized users can access network resources.

#### Class activity

Discuss the importance of strong passwords and practice creating secure passwords using a password generator.

### 6.9.3 Common Threats to Network Security

- **Malware:** Malicious software such as viruses, worms, and ransomware that can damage or steal data.
- **Phishing:** Attempts to trick users into revealing sensitive information

through deceptive emails or websites.

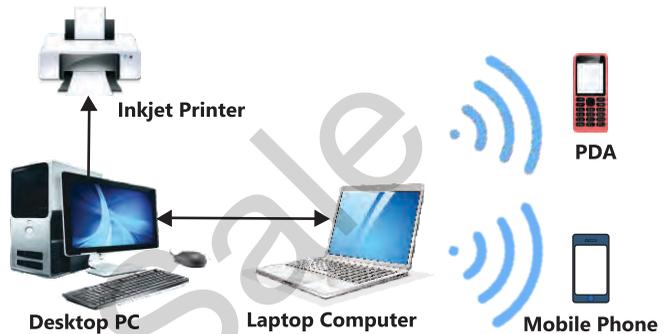
- **Denial of Service (DoS) Attacks:** Overwhelming a network with traffic to disrupt its normal operation and make it unavailable.
- **Man-in-the-Middle Attacks:** Intercepting communication between two parties to steal information or alter messages.

## 6.10 Types of Networks

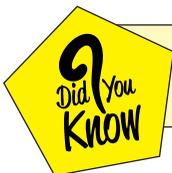
Networks are classified based on their size, range, and purpose. Let's explore some common types of networks and understand how they work.

### 6.10.1 Personal Area Network (PAN)

A PAN is a small network used for communication between personal devices, such as smartphones, tablets, and laptops, within a short range. **Example:** Bluetooth connections between a smartphone and a wireless headset form a PAN.



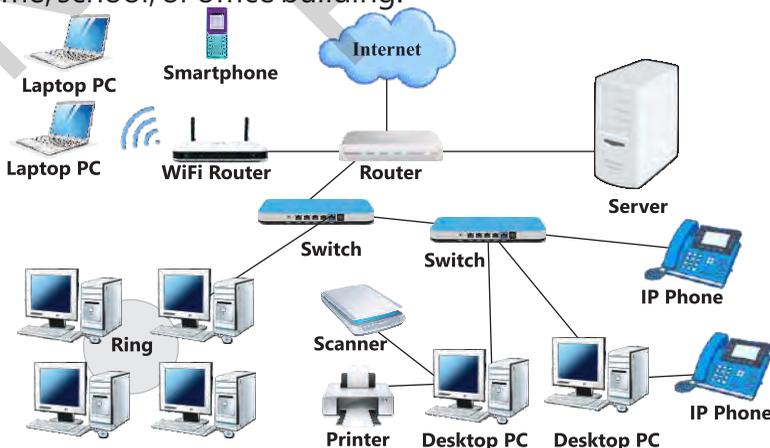
**Figure 6.15: Personal Area Network (PAN)**



The range of a PAN is typically a few meters, perfect for personal device communication.

### Local Area Network (LAN)

A LAN is a network that connects computers and devices within a limited area, such as a home, school, or office building.



**Figure 6.16: Local Area Network (LAN)**

**Example:** The computer network in your school that connects all the computers in the lab is a LAN.

### Class activity

Draw a diagram of your school's computer network, labeling the different devices and connections.

#### 6.10.1 Metropolitan Area Network (MAN)

A MAN is a network that spans a city or a large campus, connecting multiple LANs together.

**Example:** The network that connects various branches of a university across a city is a MAN.

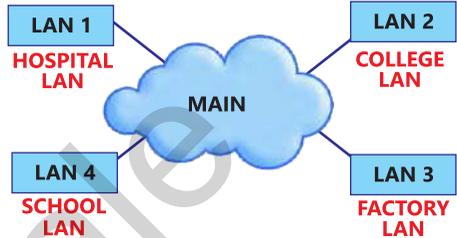


Figure 6.17: Metropolitan Area Network (MAN)



A MAN can cover an area of up to 50 kilometers, making it ideal for city-wide connectivity.

#### 6.10.1 Wide Area Network (WAN)

A WAN covers a large geographical area, connecting multiple LANs and MANs. The internet is the largest example of a WAN.

**Example:** The network that connects different branch offices of a multinational company across countries is a WAN

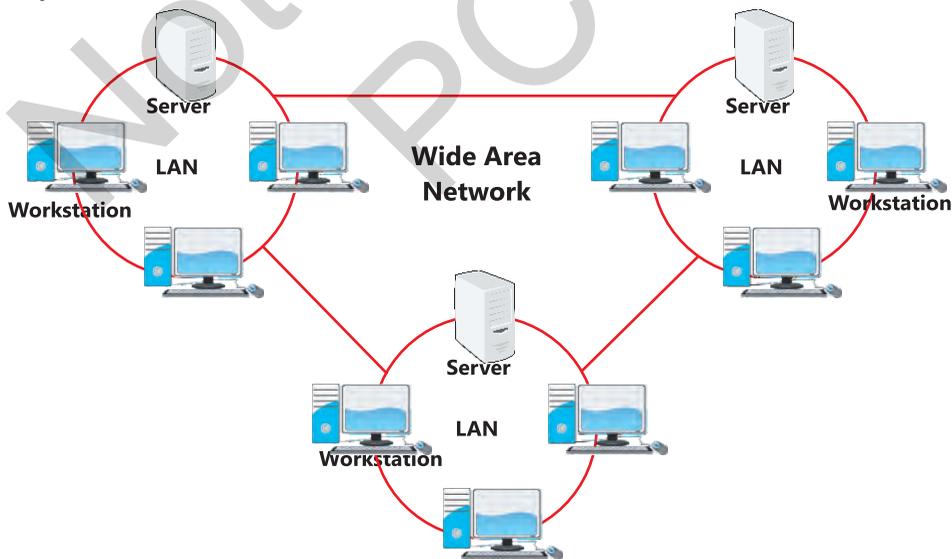


Figure 6.18: Wide Area Network (WAN)

Use a Virtual Private Network (VPN) to securely connect to a WAN and protect your data when accessing public networks.

**Tidbits**

### 6.10.1 Campus Area Network (CAN)

A CAN is a network that connects multiple LANs within a limited geographical area, such as a university campus or a business park.

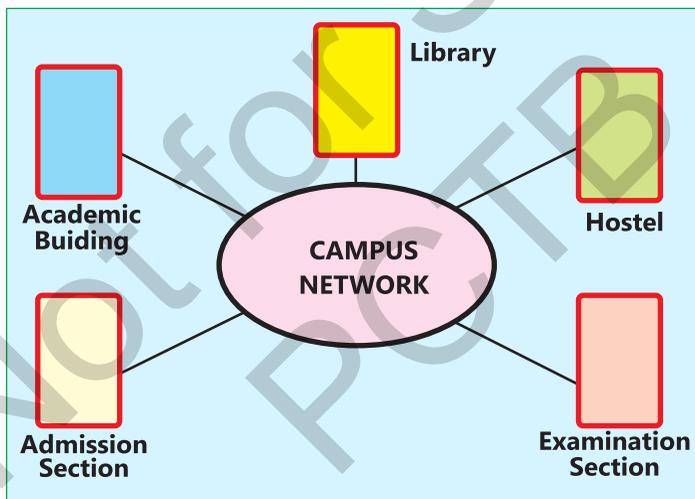
**Example:** The network that connects various departments and buildings within a university is a CAN.

Understanding the different types of networks helps us comprehend how data travels from one device to another, whether within a single room or across the globe. Each network type serves a specific purpose and is designed to handle various ranges and sizes.

## 6.11 Real-World Applications of Computer Networks

### 6.11.1 Business

In business, networks enable efficient communication, resource sharing, and data management.



**Figure 6.19: Campus Area Network (CAN)**

**Example:** Companies use intranets to share information and resources securely within the organization.

### 6.11.1 Education

Educational institutions use networks to provide online learning platforms, virtual classrooms, and access to educational resources.

**Example:** Universities use Learning Management Systems (LMS) like Blackboard and Moodle to deliver course content and assessments.

### 6.11.2 Healthcare

Healthcare networks facilitate the sharing of patient information, telemedicine,

and access to medical databases.

**Example:** Hospitals use Electronic Health Records (EHR) systems to store and retrieve patient data efficiently.

## 6.12 Standard Protocols in TCP/IP Communications

### 6.12.1 Introduction to TCP/IP

TCP/IP (Transmission Control Protocol/Internet Protocol) is the fundamental suite of protocols for internet communication.

### 6.12.2 Key Protocols

- **Transmission Control Protocol (TCP):** Ensures reliable data transfer.
- **Internet Protocol (IP):** Handles addressing and routing of data packets.
- **User Datagram Protocol (UDP):** Provides faster, but less reliable, data transfer.
- **Domain Name System (DNS):** Translates domain names to IP addresses.
- **Dynamic Host Configuration Protocol (DHCP):** Automatically assigns IP addresses.

## 6.13 Network Security Methods

### 6.13.1 Firewalls

Monitor and control incoming and outgoing network traffic.

### 6.13.2 Encryption

Protects data by converting it into a secure format.

### 6.13.3 Antivirus Software

Detects and removes malicious software.

**Example:** A combination of firewalls, encryption, and antivirus software provides robust network security.

#### Class activity

Have students discuss the advantages and disadvantages of different network security methods.

### Summary

- A computer network is a system of interconnected computers and devices that communicate and share resources.
- The primary objectives of computer networks are to enable resource sharing, data communication, and connectivity between devices.
- Data communication involves the exchange of data between a sender and a receiver through a communication medium.
- Protocols are sets of rules that govern data communication. Common protocols include TCP/IP, HTTP, FTP and SMTP.
- A router is a device that connects different networks together and directs data packets between them.
- When you send data over the internet, it gets broken down into smaller pieces called packets.

- A switch is a network device that connects multiple devices (like computers, printers, and servers) within a Local Area Network (LAN).
- An Access Point (AP) is a network device that allows wireless devices to connect to a wired network.
- Network topologies refer to the arrangement of different elements (links, nodes, etc.) in a computer network.
- In a Bus topology, all devices share a single communication line called a bus. Each device is connected to this central cable.
- In a Star topology, all devices are connected to a central hub or switch. The hub acts as a repeater for data flow.
- In a Ring topology, each device is connected to two other devices, forming a circular data path. Data travels in one direction, passing through each device.
- In a Mesh topology, each device is connected to every other device. This provides high redundancy and reliability.
- In Simplex communication, data transmission is unidirectional, meaning it flows in only one direction.
- In Half-Duplex communication, data transmission can occur in both directions, but not simultaneously.
- In Full-Duplex communication, data transmission can occur in both directions simultaneously.
- The Open Systems Interconnection (OSI) Model is a framework used to understand how different networking protocols interact.
- Internet Protocol (IP) addresses are unique identifiers assigned to devices connected to the Internet. There are two primary versions: IPv4 and IPv6.
- DNS translates domain names to IP addresses, making it easier for users to access websites.
- DHCP automatically assigns IP addresses to devices on a network, simplifying network management.
- Network security involves measures to protect data and prevent unauthorized access to computer networks.
- Encryption transforms data into a secure format that can only be read or understood by authorized parties with the correct decryption key.
- A PAN is a small network used for communication between personal devices, such as smartphones, tablets, and laptops, within a short range.
- A LAN is a network that connects computers and devices within a limited area, such as a home, school, or office building.
- A MAN is a network that spans a city or a large campus, connecting multiple LANs together.
- A WAN covers a large geographical area, connecting multiple LANs and MANs. The internet is the largest example of a WAN.
- A CAN is a network that connects multiple LANs within a limited geographical area, such as a university campus or a business

## EXERCISE

### Multiple Choice Questions (MCQs)

1. What is the primary objective of computer networks?
  - (a) Increase computational power
  - (b) Enable resource sharing and data communication
  - (c) Enhance graphic capabilities
  - (d) Improve software development
2. Which device is used to connect multiple networks and direct data packets between them?
  - (a) Switch
  - (b) Hub
  - (c) Router
  - (d) Modem
3. Which layer of the OSI model is responsible for node-to-node data transfer and error detection?
  - (a) Physical Layer
  - (b) Data Link Layer
  - (c) Network Layer
  - (d) Transport Layer
4. What is the function of the Domain Name System (DNS)?
  - (a) Assign IP addresses dynamically
  - (b) Translate domain names to IP addresses
  - (c) Secure data communication
  - (d) Monitor network traffic
5. Which method of data transmission uses a dedicated communication path?
  - (a) Packet Switching
  - (b) Circuit Switching
  - (c) Full-Duplex
  - (d) Half-Duplex
6. What is encapsulation in the context of network communication?
  - (a) Converting data into a secure format
  - (b) Wrapping data with protocol information
  - (c) Monitoring network traffic
  - (d) Translating domain names to IP addresses
7. Which protocol is used for reliable data transfer in the TCP/IP model?
  - (a) HTTP
  - (b) FTP
  - (c) TCP
  - (d) UDP
8. What is the main purpose of a firewall in network security?
  - (a) Convert data into a secure format
  - (b) Monitor and control network traffic
  - (c) Assign IP addresses
  - (d) Translate domain names
9. Which network topology connects all devices to a central hub?
  - (a) Ring
  - (b) Mesh
  - (c) Bus
  - (d) Star
10. What is a key benefit of using computer networks in businesses?
  - (a) Increase computational power

- (b) Enable resource sharing and efficient communication
- (c) Enhance graphic capabilities
- (d) Improve software development

### Short Questions

1. Define data communication and list its key components.
2. Explain the role of routers in a computer network.
3. What are the main functions of the Network Layer in the OSI model?
4. Describe the difference between packet switching and circuit switching.
5. What is the purpose of the Dynamic Host Configuration Protocol (DHCP)?
6. How does encapsulation ensure secure communication in a network?
7. Differentiate between TCP and UDP in terms of data transfer reliability.
8. Explain the importance of encryption in network security.
9. What are the advantages of using a star topology in a network?
10. How do firewalls contribute to network security?

### Long Questions

1. Discuss the objectives of computer networks and provide examples of how they facilitate resource sharing and data communication.
2. In a Simplex communication system, assume data is transmitted at a rate of 500 bits per second (bps). Compute the time to transmit a message if:
  - (a) it is of 10 kilobits.
  - (b) it is of 10 kilobytes.
3. Describe how data is transmitted across computer networks using packet switching and circuit switching.
4. Discuss the role and importance of protocols in data communication. Explain the functions of key protocols such as TCP/IP, HTTP, DNS, and DHCP.
5. Evaluate different methods of network security, including firewalls, encryption, and antivirus software.
6. Describe real-world applications of computer networks in business, education, and healthcare.
7. Compare and contrast the different types of network topologies (star, ring, bus, and mesh).
8. Consider a shift cipher with a shift amount of 4.
  - (a) Encrypt the message "SECURITY".
  - (b) Decrypt the message "WMXYVMI".
9. An IPv4 address is a 32-bit number. Calculate the total number of unique IPv4 addresses possible.
  - (a) Show the calculation for the total number of IPv4 addresses.
  - (b) How many addresses are left if 10% of the total addresses are reserved for special purposes?

# UNIT 7

# Computational Thinking

## Student Learning Outcomes

By the end of this chapter, you will be able to:

- Define computational thinking and its key components: decomposition, pattern recognition, abstraction, and algorithms.
- Explain the principles of computational thinking, including problem understanding, problem simplification, and solution selection and design.
- Describe algorithm design methods, specifically flowcharts and pseudocode, and understand the differences between them.
- Create and interpret flowcharts to represent algorithms visually.
- Write pseudocode to outline algorithms in a structured, human-readable format.
- Engage in algorithmic activities, such as design and evaluation techniques.
- Conduct dry runs of flowcharts and pseudocode to manually verify their correctness.
- Understand the concept and importance of LARP (Logic of Algorithms for Resolution of Problems).
- Implement LARP activities to practice writing algorithms and drawing flowcharts.
- Identify different types of errors in algorithms, including syntax errors, logical errors, and runtime errors.
- Apply debugging techniques to find and fix errors in algorithms.
- Recognize common error messages encountered during LARP and learn how to address them.
- Demonstrate problem-solving skills by applying computational thinking principles to real-world scenarios.
- Evaluate the efficiency of different algorithms and improve them based on performance analysis.

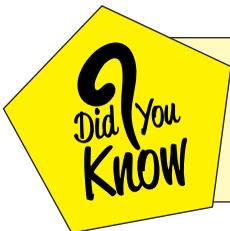
## Introduction

Introduction Computational thinking is an essential skill that enables individuals to solve complex problems using methods that align with processes involved in computer science. This chapter begins by defining computational thinking and breaking it down into its fundamental components: decomposition, pattern recognition, abstraction, and algorithms. These components are essential for simplifying complicated problems, identifying patterns that can lead to solutions, focusing on relevant details while ignoring unnecessary ones, and creating step-by-step procedures for solving problems. Understanding these concepts is not only beneficial for computer scientists but also for anyone looking to improve their problem-solving skills across various fields.

In addition to defining computational thinking, this chapter explores the principles that guide it, such as understanding the problem at hand, simplifying it to make it more manageable, and selecting the best solution design. The chapter introduces different methods for designing algorithms, including the use of flowcharts and pseudocode, and explains how to distinguish between these two approaches. Furthermore, it emphasizes the importance of practicing algorithm design and evaluation through hands-on activities like LARP (Logic of Algorithms for Resolution of Problems). Lastly, the chapter covers essential aspects of error identification and debugging, providing techniques for recognizing and fixing common errors encountered during the implementation of algorithms. By mastering these skills, students will be well-equipped to tackle a wide range of computational problems efficiently and effectively.

### 7.1 Definition of Computational Thinking

Computational Thinking (CT) is a problem-solving process that involves a set of skills and techniques to solve complex problems in a way that can be executed by a computer. This approach can be used in various fields beyond computer science, such as biology, mathematics, and even daily life



Computational thinking is not limited to computer science. It is used in everyday problem solving, such as planning a trip or organizing tasks.

Let's break down computational thinking into its key components:

### 7.1.1 Decomposition

Decomposition is the method of breaking down a complicated problem into smaller, more convenient components.

**Decomposition** is an important step in computational thinking. It involves dividing a complex problem into smaller, manageable tasks. Let's take the example of building a birdhouse. This task might look tough at first, but if we break it down, we can handle each part one at a time.

Here's how we can decompose the task of building a birdhouse. Figure 7.1 shows the decomposed tasks for building a birdhouse.

- **Design the Birdhouse:** Decide on the size, shape, and design. Sketch a plan and gather all necessary measurements.
- **Gather Materials:** List all the materials needed such as wood, nails, paint, and tools like a hammer and saw.
- **Cut the Wood:** Measure and cut the wood into the required pieces according to the design.
- **Assemble the Pieces:** Follow the plan to assemble the pieces of wood together to form the structure of the birdhouse.
- **Paint and Decorate:** Paint the birdhouse and add any decorations to make it attractive for birds.
- **Install the Birdhouse:** Find a suitable location and securely install the birdhouse where birds can easily access it.

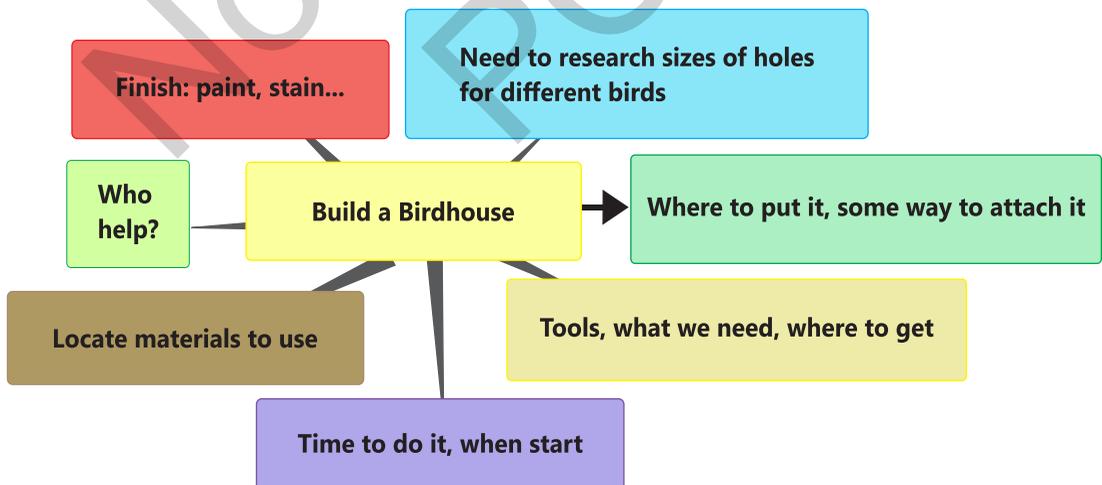


Figure 7.1: Building a Birdhouse

## Class activity

### Decompose a Task

Think of a complex task you do regularly, like organizing a school event or cooking a meal. Break it down into smaller, manageable parts. Write down each step and discuss with your classmates how decomposition makes the task easier to handle.

### 7.1.2 Pattern Recognition

Pattern recognition involves looking for similarities or patterns among and within problems. For instance, if you notice that you always forget your homework on Mondays, you might recognize a pattern and set a reminder specifically for Sundays.

Pattern recognition is an essential aspect of computational thinking. It involves identifying and understanding regularities or patterns within a set of data or problems. Let's consider the example of recognizing patterns in the areas of squares.

The upper row in Figure 7.2 represents the side lengths of squares, ranging from 1 to 7. The lower row shows the corresponding areas of these squares. Here, we can observe a pattern in how the areas increase.

- Side Length 1: Area =  $1^2 = 1$
- Side Length 2: Area =  $2^2 = 4 (1 + 3)$
- Side Length 3: Area =  $3^2 = 9 (1 + 3 + 5)$
- Side Length 4: Area =  $4^2 = 16 (1 + 3 + 5 + 7)$
- Side Length 5: Area =  $5^2 = 25 (1 + 3 + 5 + 7 + 9)$
- Side Length 6: Area =  $6^2 = 36 (1 + 3 + 5 + 7 + 9 + 11)$
- Side Length 7: Area =  $7^2 = 49 (1 + 3 + 5 + 7 + 9 + 11 + 13)$

We can see that the area of each square can be calculated by adding consecutive odd numbers. For example, the area of a square with a side length of 3 can be found by adding the first three odd numbers:  $1 + 3 + 5 = 9$ .

**Visual/Numerical Pattern**  
Goes up by 1

	+1	+1	+1	+1	+1	+1	
<b>Side</b>	1	2	3	4	5	6	7
<b>Area</b>	1	4	9	16	25	36	49
	+3	+5	+7	+9	+11	+13	

Goes up by consecutive odd numbers starting at 3

**Figure 7.2: Pattern in areas of squares with sides from 1 to 7**

### Class activity

Create a table with side lengths from 1 to 10. Calculate the areas of the squares using the pattern of adding consecutive odd numbers. Verify your results by squaring the side lengths and see if the pattern holds.

### 7.1.3 Abstraction

Abstraction is a fundamental concept in problem solving, especially in computer science. It involves simplifying complex problems by breaking them down into smaller, more manageable parts, and focusing only on the essential details while ignoring the unnecessary ones. This helps in understanding, designing, and solving problems more efficiently.

- **Definition:** Abstraction is the process of hiding the complex details while exposing only the necessary parts. It helps reduce complexity by allowing us to focus on the high-level overview without getting lost in the details.
- **Example:** Making a Cup of Tea - **High-level Steps:** 1. Boil water. 2. Add tea leaves or a tea bag. 3. Steep for a few minutes. 4. Pour into a cup and add milk/sugar if desired.

### Tidbits

When solving complex problems, try to break them down into smaller parts and focus on the main steps. This will help you understand the problem better and find a solution more easily. By using abstraction, we can tackle complex problems by dealing with them at a higher level.

### 7.1.3 Algorithms

An algorithm is a step-by-step collection of instructions to solve a problem or complete a task similar to following a recipe to bake a cake..

An **algorithm** is a precise sequence of instructions that can be followed to achieve a specific goal, like a recipe or a set of directions that tells you exactly what to do and in what order.

### HOW TO BAKE A CAKE?

- 1) Preheat the oven
- 2) Gather the ingredients
- 3) Measure out the ingredients
- 4) Mix together the ingredients to make the batter
- 5) Grease a pan
- 6) Pour the batter into the pan
- 7) Put the pan in the oven
- 8) Set a timer
- 9) When the timer goes off, take the pan out of the oven
- 10) Enjoy!



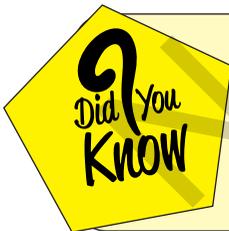
Figure 7.3: Algorithm example: Recipe to bake a cake

- **Example 1: Baking a Cake:** In Figure 7.3, we see a recipe for baking a cake. The recipe provides a list of ingredients and step-by-step instructions to mix them and bake the cake. This is an example of an algorithm because it outlines a clear sequence of steps to achieve the goal of baking a cake.
- **Example 2: Planting a Tree:** Here is a simple algorithm to plant a tree, an activity that can be very meaningful and beneficial:
  1. Choose a suitable spot in your garden.
  2. Dig a hole that is twice the width of the tree's root ball.
  3. Place the tree in the hole, making sure it is upright.
  4. Fill the hole with soil, pressing it down gently to remove air pockets.
  5. Water the tree generously to help it settle.
  6. Add mulch around the base of the tree to retain moisture.
  7. Water the tree regularly until it is established.

This algorithm gives clear instructions on how to plant a tree, making it easy to follow for anyone.

### Class activity

Let's create an algorithm! Think of something you do every day, like brushing your teeth or packing your school bag. Write down the steps you follow, one by one. Share your algorithm with your class and see if your friends can follow it!



Did you know that algorithms are not just used in computers? They are everywhere! When you follow directions to your friend's house or play a board game with rules, you are using algorithms. Algorithms help us solve problems logically.

### Class activity

- Outline an algorithm for applying to the Board of Intermediate and Secondary Education (BISE) for 9<sup>th</sup> Grade Examination.

#### Algorithm Challenge

- Work in pairs to create an algorithm for a common task, such as making a sandwich or getting ready for school. Write down each step clearly, then exchange algorithms with another pair. Follow their algorithm exactly as written and see if you can complete the task.

## 7.2 Principles of Computational Thinking

Computational thinking involves several key principles that guide the process of problem-solving in a structured manner.

### 7.2.1 Problem Understanding

Understanding a problem involves identifying the core issue, defining the requirements, and setting the objectives. Understanding the problem is the first and most important step in problem-solving, especially in computational thinking. This involves thoroughly analyzing the problem to identify its key components and requirements before attempting to find a solution.

“If I had an hour to solve a problem I'd spend 55 minutes thinking about the problem and 5 minutes thinking about solutions”. — **Albert Einstein**

#### Importance of Problem Understanding:

- **Clarity and Focus:** By fully understanding the problem, you gain clarity on what needs to be solved. This helps you focus on the right aspects without getting distracted by irrelevant details.
- **Defining Goals:** Proper understanding of the problem allows you to define clear and achievable goals. You can determine what the final outcome should look like and set specific objectives to reach that outcome.
- **Efficient Solutions:** When you comprehend the problem well, you can devise more efficient and effective solutions. You can choose the best methods and tools to address the problem, saving time and resources.
- **Avoiding Mistakes:** By thoroughly understanding the problem, you can avoid common pitfalls and mistakes. Misunderstanding the problem can lead to incorrect solutions and wasted effort.

#### Example: Building a School Website

Imagine you are asked to build a website for your school. Before jumping into coding, you need to understand the problem:

1. **Identify Requirements:** What features does the website need? For example, pages for news, events, class schedules, and contact information.
2. **User Needs:** Who will use the website? Students, teachers, parents? Understanding your audience helps in designing user-friendly interfaces.
3. **Technical Constraints:** What resources and tools are available? Do you have access to a web server and the necessary software?

By understanding these aspects, you can plan and build a website that meets the needs of your school community.

Always take time to thoroughly understand a problem before starting to solve it. Ask questions, gather information, and clarify any doubts. This foundational step will lead to better and more effective solutions.

### 7.2.2 Problem Simplification

Simplifying a problem involves breaking it down into smaller, more manageable sub-problems. Example: To design a website, break down the tasks into designing the layout, creating content, and coding the functionality.

### 7.2.3 Solution Selection and Design

Choosing the best solution involves evaluating different approaches and selecting the most efficient one. Designing the solution requires creating a detailed plan or algorithm.

## 7.3 Algorithm Design Methods

Algorithm design methods provide a range of tools and techniques to tackle various computational problems effectively. Each method has its strengths and weaknesses, making it suitable for different types of problems. Understanding different methods allows one to choose the most appropriate approach for a given problem, leading to more efficient and elegant solutions. Let's discuss two of these methods.

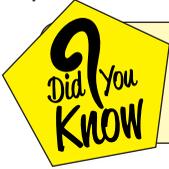
### 7.3.1 Flowcharts

Flowcharts are visual representations of the steps in a process or system, depicted using different symbols connected by arrows. They are widely used in various fields, including computer science, engineering, and business, to model processes, design systems, and communicate complex workflows clearly and effectively.

#### 7.3.1.1 Importance of Flowcharts

- **Clarity:** Flowcharts provide a clear and concise way to represent processes, making them easier to understand at a glance.
- **Communication:** They are excellent tools for communicating complex processes to a wide audience, ensuring everyone has a common understanding.
- **Problem Solving:** Flowcharts help identify bottlenecks and inefficiencies in a process, aiding in problem-solving and optimization.
- **Documentation:** They serve as essential documentation for systems and

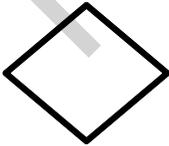
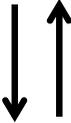
processes, which is useful for training and reference purposes.



The first standardized flowchart symbols were developed in 1947 by the American National Standards Institute (ANSI).

### 7.3.1.2 Flowchart Symbols

Flowchart symbols are visual representations used to illustrate the steps and flow of a process or system as shown in Table 7.1.

Symbol	Name	Description
	Oval (Terminal)	Represents the start or end of a process. Often labeled as "Start" or "End."
	Rectangle (Process)	Represents a process, task, or operation that needs to be performed.
	Parallelogram (Input/Output)	Represents data input or output (e.g., reading input from a user or displaying output on a screen).
	Diamond (Decision)	Represents a decision point in the process where the flow can branch based on a yes/no question or true/false condition.
	Arrow (Flowline)	Shows the direction of flow within the flowchart, connecting the symbols to indicate the sequence of steps.

**Table 7.1: Flowchart symbols**

Did You Know

Flowcharts were popularized by computer scientists such as John von Neumann and Herman Goldstine in the early days of computing.

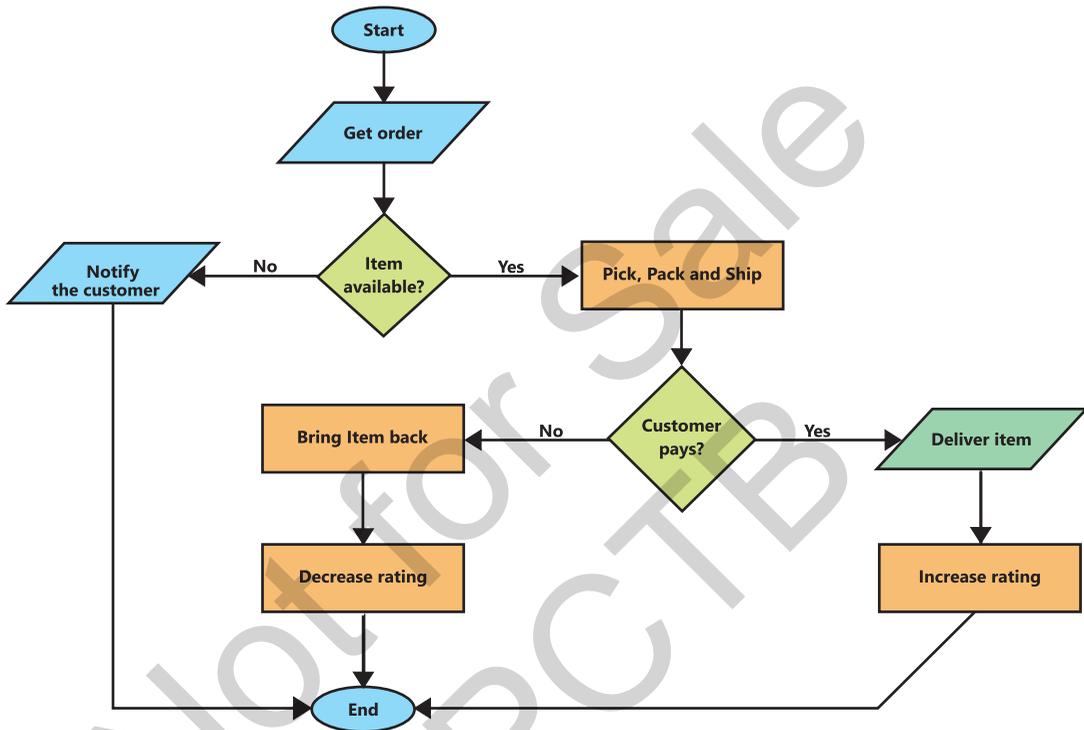


Figure 7.4: Flowchart of the Shop Order Process

### Class activity

Create a flowchart for a daily routine activity, such as getting ready for school. Include decision points like choosing what to wear based on the weather.

**Example:** A Shop Near Your House: Suppose a shop takes orders via cell phone messages. The flowchart in Figure 7.4 outlines the order processing steps. The input is the order, and the outputs are item delivery or a notification to the customer if the item is unavailable.

Decisions are made regarding item availability and customer payment. If the customer does not accept the item or make the payment, the item is returned to the shop, and the customer rating is decreased by 1. The customer's rating increases by 1 if they pay for the item. If the item is unavailable, the shop notifies the customer; otherwise, the shop picks, packs, and ships the item.

### Enhancing Flowchart by Using Customer Rating

Note that while the customer rating is included in the flowchart shown in Figure 7.4, it is not utilized. Let's revise the flowchart to ensure only customers with a rating greater than 0 are attended to. The updated flowchart is shown in Figure 7.5.

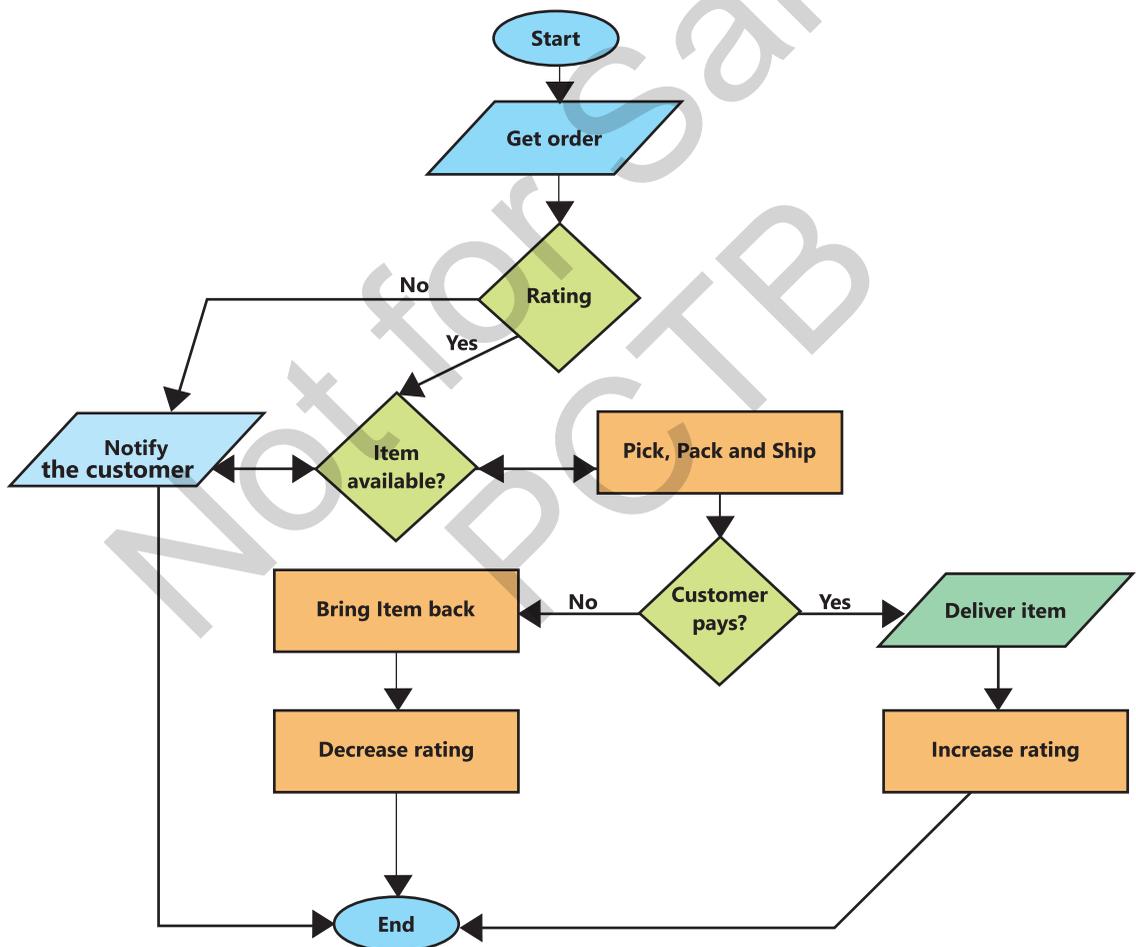


Figure 7.5: Flowchart of the shop using customer's rating

### Class activity

Modify Figure 7.5 to ensure that customer ratings are within the valid range of 0 to 5, inclusive. Ratings cannot be negative or exceed 5

**Example:** A flowchart for a login system showing steps such as inputting a username and password, verifying credentials, and granting access shown in Figure 7.6. A user can make a maximum of five attempts.

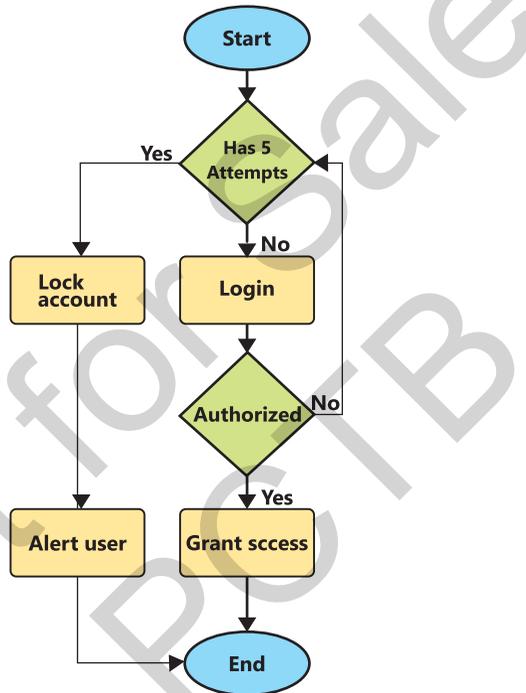


Figure 7.6: Flowchart for a login system

### Class activity

Draw a flowchart for selecting the school cricket team. The team can have a maximum of 11 players, and each player must have parental permission.

#### 7.3.2 Pseudocode

Pseudocode is a method of representing an algorithm using simple and informal language that is easy to understand. It combines the structure of programming

clarity with the readability of plain English, making it a useful tool for planning and explaining algorithms.

### What is Pseudocode?

Pseudocode is not actual code that can be run on a computer, but rather a way to describe the steps of an algorithm in a manner that is easy to follow. It helps programmers and students focus on the logic of the algorithm without worrying about the syntax of a specific programming language.

### Example-1

Determining whether a number is even or odd is a fundamental task in programming and computer science. An even number is divisible by 2 without any remainder, whereas an odd number has a remainder of 1 when divided by 2. Below is the pseudocode for this process, followed by an explanation.

**Algorithm 1** Pseudocode for determining if a number is even or odd.

```
1:  Procedure CheckEvenOdd(number)
2:  Input: number {The number to be checked}
3:  Output: "Even" if number is even, "Odd" if number is odd
4:  Begin
5:    if (number % 2 == 0) then
6:      print "Even"
7:    else
8:      print "Odd"
9:    End if
10: End
```

### Explanation

- 1. Procedure Declaration:** The pseudocode begins with the declaration of the procedure 'CheckEvenOdd' which takes a single input, 'number'.
- 2. Input:** The procedure accepts a variable 'number' which is the integer to be checked.
- 3. Output:** The procedure outputs "Even" if the number is even, and "Odd" if the number is odd.
- 4. Begin:** Mark the start of the procedure.
- 5. Condition Check:** The condition 'if (number % 2 == 0)' checks if the remainder of the number when divided by 2 is zero. The modulo operator '%' is used for this purpose.
- 6. Even Case:** If the condition is true, the procedure prints "Even".
- 7. Odd Case:** If the condition is false, the procedure prints "Odd".
- 8. End:** Marks the end of the procedure.

## Example-2

Determining whether a number is prime is a fundamental task in number theory and computer science. A prime number is a natural number greater than 1 that has no positive divisors other than 1 and itself. Below is the pseudocode for this process, followed by an explanation.

**Algorithm 2** Pseudocode for determining if a number is prime.

```
1: Procedure IsPrime(number)
2:   Input: number {The number to be checked}
3:   Output: True if number is prime, False otherwise
4:   Begin
5:     if (number <= 1) then
6:       return False
7:     end if
8:     for i from 2 to sqrt(number) do
9:       if (number % i == 0) then
10:        return False
11:      end if
12:    end for
13:    return True
14:  End
```

## Explanation

- 1. Procedure Declaration:** The pseudocode begins with the declaration of the procedure 'IsPrime' which takes a single input, 'number'.
- 2. Input:** The procedure accepts a variable 'number', the integer to be checked.
- 3. Output:** The procedure will output 'True' if the number is prime, and 'False' otherwise.
- 4. Begin:** Mark the start of the procedure.
- 5. Initial Check:** The condition 'if (number <= 1)' checks if the number is less than or equal to 1. If true, the procedure returns 'False' because numbers less than or equal to 1 are not prime.
- 6. Loop Through Possible Divisors:** The 'for' loop iterates from 2 to the square root of the integer. This is because a greater factor of the number is a multiple of a previously tested smaller factor.
- 7. Divisibility Check:** Inside the loop, the condition 'if (number % i == 0)'

checks if the number is divisible by 'i' without a remainder. If true, the procedure returns 'False' because the number has a divisor other than 1 and itself.

8. **Prime Confirmation:** If no divisors are found in the loop, the procedure returns 'True', confirming the number is prime.
9. **End:** Marks the end of the procedure.

### Class activity

**Create Your Own Pseudocode:** Divide the students into small groups and assign each group a different simple problem, such as finding the maximum number in a list or calculating the factorial of a number. Ask them to write the pseudocode for their assigned problem and then present it to the class.

Did You Know

Pseudocode is often used in software development before writing the actual code to ensure that the logic is sound and to facilitate communication between team members who may be using different programming languages.

### Why Use Pseudocode?

Using pseudocode has several benefits:

- **Clarity:** It helps in understanding the logic of the algorithm without worrying about syntax.
- **Planning:** It allows programmers to outline their thoughts and plan the steps of the algorithm.
- **Communication:** It is a universal way to convey the steps of an algorithm, making it easier to discuss with others.
- 

### 7.3.3 Differentiating Flowcharts and Pseudocode

Flowcharts and pseudocode are both tools used to describe algorithms, but they do so in different ways. Understanding their differences can help you decide which method is more suitable to use for your scenario.

Pseudocode	Flowcharts
<ul style="list-style-type: none"> <li>• Pseudocode uses plain language and structured format to describe the steps of an algorithm.</li> <li>• It is read like a story, with each step is written out sequentially.</li> <li>• Pseudocode communicates the steps in a detailed, narrative-like format.</li> <li>• It is particularly useful for documenting algorithms in a way that can be easily converted into actual code in any programming language.</li> </ul>	<ul style="list-style-type: none"> <li>• Flowcharts use graphical symbols and arrows to represent the flow of an algorithm.</li> <li>• It is like watching a movie, where each symbol (such as rectangles, diamonds, and ovals) represents a different type of action or decision, and arrows indicate the connection and direction of the flow.</li> <li>• Flowchart communicates the process in a visual format, which can be more intuitive for understanding the overall flow and structure.</li> <li>• They are useful for identifying the steps and decisions in an algorithm at a glance.</li> </ul>

**Table 7.2 Difference between Pseudocode and Flowcharts**

### Example-3

**Algorithm 3** presents the pseudocode for checking a valid username and password.

1. **Procedure** CheckCredentials(username, password)
2. **Input:** username, password
3. **Output:** Validity message
4. **Begin**
5. validUsername = "user123" {Replace with the actual valid username}
6. validPassword = "pass123" {Replace with the actual valid password}
7. if (username == validUsername) then

```
8:         if (password == validPassword) then
9:             print "Login successful"
10:        else
11:            print "Invalid password"
12:        end if
13:    else
14:        print "Invalid username"
15:    end if
16: End
```

## 7.4 Algorithmic Activities

### 7.4.1 Design and Evaluation Techniques

Techniques to essential algorithms are essential to understand how efficiently they solve problems. In this section, we will explore different techniques for evaluating algorithms, focusing on their time and space complexities.

#### 7.4.1.1 Time Complexity

Time Complexity measures how fast or slow an algorithm performs. It shows how the running time of an algorithm changes as the size of the input increases. Here's an easy way to understand it:

Imagine you have a list of names, and you want to find a specific name. If you have 10 names, it might only take a few seconds to look through the list. But what if you have 100 names? Or 1,000 names? The time it takes to find the name increases as the list gets longer. Time complexity helps us understand this increase.

Did You  
KNOW

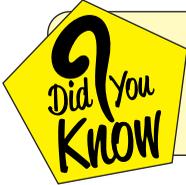
Time complexity is usually expressed using Big O notation, like  $O(n)$ ,  $O(\log n)$ , or  $O(n^2)$ . It helps us compare different algorithms to see which one is faster!

#### Tidbits

When writing an algorithm, consider how many steps it takes to complete the task. Fewer steps means a faster algorithm!

### Class activity

Think of a simple task, like finding the largest number in a list. Write down the steps you would take to complete this task. Now, imagine the list has 10 numbers, then 100 numbers. How do the steps change?



Some algorithms can perform the same task much faster than others. For example, sorting a list of 100 items might take one algorithm 1 second and another algorithm 10 seconds!

#### 7.4.1.2 Space Complexity

Space complexity measures the amount of memory an algorithm uses relative to input size. It is essential to consider both the memory required for the input and any extra memory used by the algorithm.

Designing and evaluating algorithms involves activities like dry runs and simulations to ensure they work as intended.

#### 7.5 Dry Run

A dry run involves manually going through the algorithm with sample data to identify any errors.

##### 7.5.1 Dry Run of a Flowchart

A dry run of a flowchart involves manually walking through the flowchart step-by-step to understand how the algorithm works without using a computer. This helps identify any logical errors and understand the flow of control.

#### Example: Calculating the Sum of Two Numbers

Consider the flowchart given in figure 7.7 for adding two numbers:

##### Steps to dry run this flowchart:

1. Start
2. Input the first number (e.g., 3)
3. Input the second number (e.g., 5)
4. Add the two numbers ( $3 + 5 = 8$ )

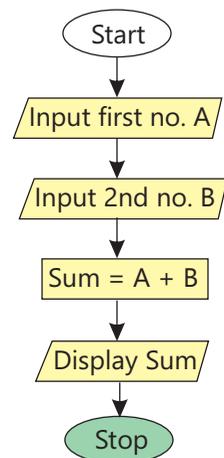


Figure 7.7: Flowchart for adding two numbers

#### Dry Run a Flowchart

### Class activity

Draw a flowchart for finding the largest of two numbers. Perform a dry run for the numbers 7 and 4. Write down each step and the values of variables.

5. Output the result (8)
6. Stop

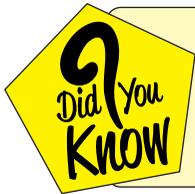
### 7.5.2 Dry Run of Pseudocode

A dry run of pseudocode involves manually simulating the execution of the pseudocode line-by-line.

This helps in verifying the logic and correctness of the algorithm.

#### Example: Finding the Maximum of Two Numbers

Consider the pseudocode for finding the maximum of two numbers:



Did you know that different algorithms can solve the same problem more efficiently? For instance, one algorithm might quickly find the highest marks in a list, while another might take much longer. Learning how to evaluate and choose the best algorithm is a key skill in computer science!

#### Algorithm 4 FindMax

1. Input: num1, num2
2. if num1 > num2 then
3.     max = num1
4. else
5.     max = num2
6. end if
7. Output: max

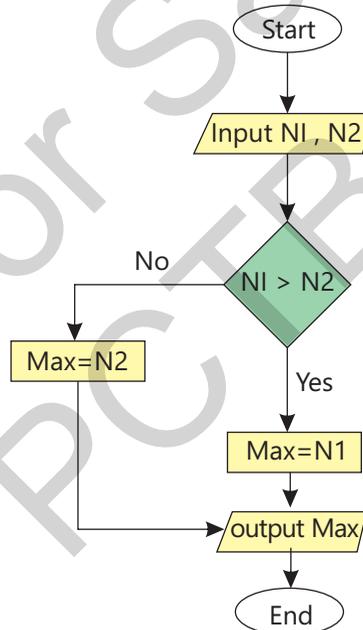
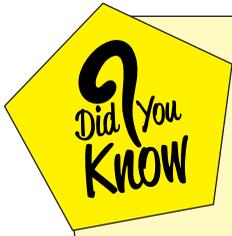


Figure 7.8: Flowchart for finding maximum of two numbers

#### Steps to dry run this pseudocode:

1. Input num1 and num2 (e.g., 10 and 15)
2. Check if num1 > num2 (10 > 15: False)
3. Since the condition is False, max = num2 (max = 15)
4. Output max (15)



- Dry running your code or algorithm helps catching errors early in the development process, saving time and effort.
- Many professional programmers and computer scientists use dry running as a debugging technique to ensure their algorithms work correctly!

### 7.5.3 Simulation

Simulation is we use of computer programs to create a model of a real-world process or system. This helps us understand how things work by testing different ideas or algorithms without needing to try them out in real life.

#### Why Use Simulation?

- 1. Testing Algorithms:** We can use simulation to see how well an algorithm works with different types of data. For example, if we want to test a new way to sort numbers, we can simulate it with different sets of numbers to see how fast it is.
- 2. Exploring Scenarios:** Simulation allows us to create many different situations to see what happens. For example, in a science experiment about plant growth, we can simulate different amounts of water or sunlight to find out which conditions help plants grow best.

#### Benefits of Simulation

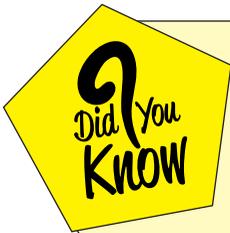
- **Cost-Effective:** It is often cheaper and faster to run simulations than to conduct real experiments.
- **Safe:** We can test dangerous situations, like a fire in a building, without putting anyone at risk.
- **Repeatable:** We can run the same simulation multiple times with different settings to observe how things change.

#### Examples of Simulation

- 1. Weather Forecasting:** Meteorologists use simulations to predict the weather. They input data about temperature, humidity, and wind speed into a computer model to see how the weather might change over the next few days.
- 2. Traffic Flow:** City planners can simulate traffic to see how changes to roads or traffic lights might affect the flow of cars. This helps them design better roads and reduce traffic jams.

## 7.6 Introduction to LARP (Logic of Algorithms for Resolution of Problems)

LARP stands for Logic of Algorithms for resolution of Problems. It is a fun and interactive way to learn how algorithms work by actually running them and seeing the results. Think of it as a playground where you can experiment with different algorithms and understand how they process data.



For the latest versions and updates of LARP software, check trusted educational and coding platforms, or search for "LARP software download" on your favorite search engine.

### 7.6.1 Why is LARP Important?

LARP helps you:

- Understand how algorithms work. For instance, refer to Figure 7.9, which illustrates an algorithm designed to determine the applicability of tax on the annual salary of a person.
- See the effect of different inputs on the output.
- Practice writing and improving your own algorithms.

### 7.6.2 Writing Algorithms

Writing algorithms using LARP involves a structured and simplified approach to developing logical solutions for computational problems. LARP employs a clear syntax that begins with a START command and ends with an END command, ensuring that each step of the algorithm is easy to follow. Within this framework, instructions are provided in a straightforward manner, such as using WRITE to display messages, READ to input values, and conditional statements like IF...THEN...ELSE to handle decision-making processes. By breaking down complex problems into manageable steps, LARP allows learners to focus on the logical flow of the algorithm without getting stuck on complex coding syntax. This method not only aids in understanding the fundamental concepts of algorithm design but also enhances problem-solving skills by encouraging clear and logical thinking.

Here's an example of a simple algorithm to check if a number is even or odd:

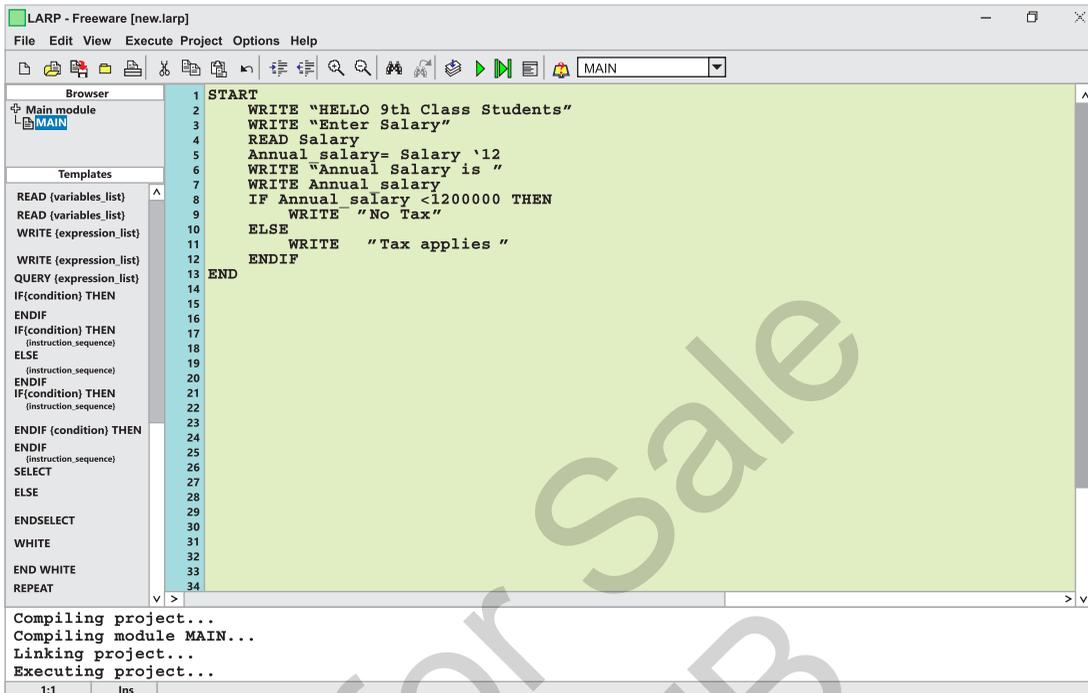


Figure 7.9: LARP Software

```

START
  WRITE "Enter a number"
  READ number
  IF number % 2 == 0 THEN
    WRITE "The number is even"
  ELSE
    WRITE "The number is odd"
  ENDIF
END

```

### 7.6.3 Drawing Flowcharts in LARP

Drawing flowcharts in LARP involves visually representing the algorithm's steps using standard flowchart symbols such as rectangles for processes, diamonds for decisions, and parallelograms for input/output operations. Once the flowchart is created, it can be executed in LARP by translating the flowchart into LARP syntax, which uses straightforward commands like START, WRITE, READ, IF...THEN...ELSE, and END. This process allows students to visualize the logic of their algorithm

and see its step-by-step execution. For example, Figure 7.9 shows a flowchart for determining whether a student's grade is above 'A' or not. We can execute the flowchart to verify its correctness. This hands-on approach reinforces understanding of how a flowchart works.

## 7.7 Error Identification and Debugging

When we write algorithms or create flowcharts in LARP, we sometimes make mistakes called errors or bugs. These mistakes can prevent our algorithms from functioning correctly. Error handling and debugging are processes that help us find and fix these errors.

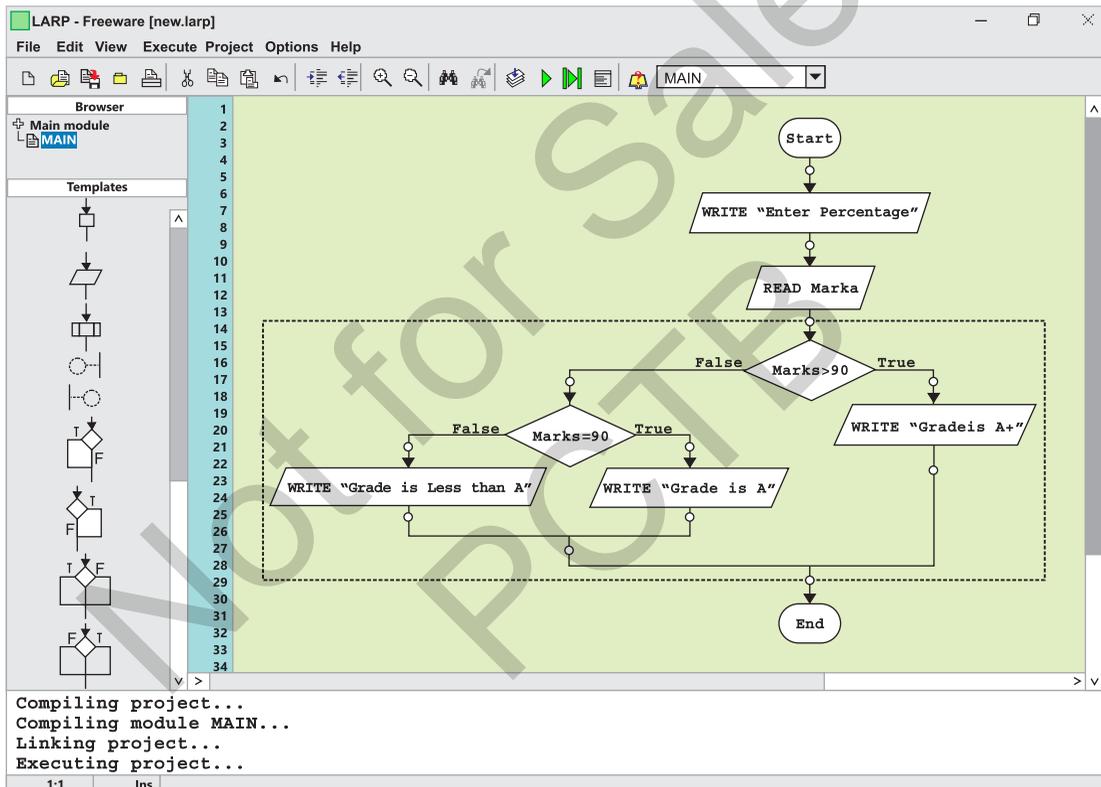


Figure 7.10: Flowchart in LARP

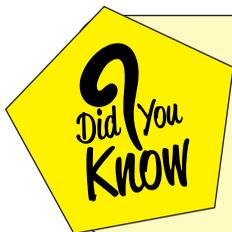
### 7.7.1 Types of Errors

There are three main types of errors you might encounter:

- **Syntax Errors:** These occur when we write something incorrectly in our algorithm or flowchart. For example, missing a step or using the wrong symbol.
- **Runtime Errors:** These happen when the algorithm or flowchart is being

executed. For example, trying to perform an impossible operation, such as dividing by zero.

- **Logical Errors:** These are mistakes in the logic of the algorithm that cause it to behave incorrectly. For example, using the wrong condition in a decision step.



Syntax errors are the easiest to find because the LARP tool usually points them out. However, logical errors are the hardest to find because the algorithm still runs but does not procedure correct answers.

### 7.7.2 Debugging Techniques

Debugging is the process of finding and fixing errors in an algorithm or flowchart. Here are some common debugging techniques:

- **Trace the Steps:** Go through each step of your algorithm or flowchart to see identity where it goes wrong.
- **Use Comments:** Write comments or notes in your algorithm to explain what each part is supposed to do. This can help you spot mistakes.
- **Check Conditions:** Ensure that all conditions in decision steps are correct.
- **Simplify the Problem:** Break down the algorithm into smaller parts and test each part separately.

#### Tidbits

Always read error messages carefully. They often tell you exactly where the problem is.

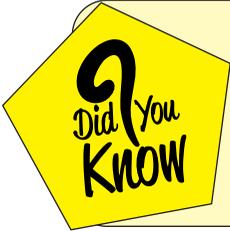
### 7.7.3 Common Error Messages in LARP

Here are some common error messages you might see in LARP and what they mean:

- **Missing Step** - You probably forgot to include an important step in your algorithm.
- **Undefined Variable** - You are using a variable that hasn't been defined yet.
- **Invalid Operation** - You are trying to perform an operation that is not allowed, like dividing by zero.

### Class activity

Create a simple flowchart in LARP that calculates the average of three numbers. Introduce a syntax error, a runtime error, and a logical error in your flowchart. Then, try to fix them using the debugging techniques we discussed.



The term "debugging" comes from an actual bug—a moth—that was found causing problems in an early computer. The moth was removed, and the process was called "debugging"

### Summary

- Computational thinking is important skill that enables individuals to solve complex problems using methods that mirror the processes involved in computer science.
- Decomposition is the process of breaking down a complex problem into smaller, more manageable parts.
- Pattern recognition involves looking for similarities or patterns among and within problems.
- Abstraction involves simplifying complex problems by breaking them down into smaller, more manageable part, and focusing only on the essential details while ignoring the unnecessary ones.
- An algorithm is a step-by-step set of instructions to solve a problem or complete a task.
- Understanding the problem is the first and most important step in problem-solving, especially in computational thinking.
- Simplifying a problem involves breaking it down into smaller, more manageable sub-problems.
- Choosing the best solution involves evaluating different approaches and selecting the most efficient one.
- Flowcharts are visual representations of the steps in a process or system, depicted using different symbols connected by arrows.
- Pseudocode is a way of representing an algorithm using simple and informal language that is easy to understand. It combines the structure of programming languages with the readability of plain English, making it a useful tool for planning and explaining algorithms.
- Time Complexity is a way to measure how fast or slow an algorithm performs. It tells us how the running time of an algorithm changes as the

size of the input increases.

- Space complexity measures the amount of memory an algorithm uses in relation to the input size. It is important to consider both the memory needed for the input and any additional memory used by the algorithm.
- A dry run involves manually going through the algorithm with sample data to identify any errors.
- Simulation is when we use computer programs to create a model of a real-world process or system.
- LARP stands for logic of Algorithm for Resolution of Problems. It is a fun and interactive way to learn how algorithms work by actually running them and seeing the results.
- Debugging is the process of finding and fixing errors in an algorithm or flowchart.

## EXERCISE

### Multiple Choice Questions

1. Which of the following best defines computational thinking?

- (a) A method of solving problems using mathematical calculations only.
- (b) A problem-solving approach that employs systematic, algorithmic, and logical thinking.
- (c) A technique used exclusively in computer programming.
- (d) An approach that ignores real-world applications.

2. Why is problem decomposition important in computational thinking?

- (a) It simplifies problems by breaking them down into smaller, more manageable parts.
- (b) It complicates problems by adding more details.
- (c) It eliminates the need for solving the problem.
- (d) It is only useful for simple problems.

3. Pattern recognition involves:

- (a) Finding and using similarities within problems
- (b) Ignoring repetitive elements
- (c) Breaking problems into smaller pieces
- (d) Writing detailed algorithms

4. Which term refers to the process of ignoring the details to focus on the main idea?

- (a) Decomposition
- (b) Pattern recognition
- (c) Abstraction
- (d) Algorithm design

5. Which of the following is a principle of computational thinking?  
(a) Ignoring problem understanding (b) Problem simplification  
(c) Avoiding solution design (d) Implementing random solutions
6. Algorithms are:  
(a) Lists of data  
(b) Graphical representations  
(c) Step-by-step instructions for solving a problem  
(d) Repetitive patterns
7. Which of the following is the first step in problem-solving according to computational thinking?  
(a) Writing the solution (b) Understanding the problem  
(c) Designing a flowchart (d) Selecting a solution
8. Flowcharts are used to:  
(a) Code a program  
(b) Represent algorithms graphically  
(c) Solve mathematical equations  
(d) Identify patterns
9. Pseudocode is:  
(a) A type of flowchart  
(b) A high-level description of an algorithm using plain language  
(c) A programming language  
(d) A debugging tool
10. Dry running a flowchart involves:  
(a) Writing the code in a programming language  
(b) Testing the flowchart with sample data  
(c) Converting the flowchart into pseudocode  
(d) Ignoring the flowchart details

### Short Questions

1. Define computational thinking.
2. What is decomposition in computational thinking?
3. Explain pattern recognition with an example.
4. Describe abstraction and its importance in problem-solving.
5. What is an algorithm?
6. How does problem understanding help in computational thinking?
7. What are flowcharts and how are they used?
8. Explain the purpose of pseudocode.
9. How do you differentiate between flowcharts and pseudocode?
10. What is a dry run and why is it important?
11. Describe LARP and its significance in learning algorithms.
12. List and explain two debugging techniques.

## Long Questions

1. Write an algorithm to assign a grade based on the marks obtained by a student. The grading system follows these criteria:
  - 90 and above: A+
  - 80 to 89: A
  - 70 to 79: B
  - 60 to 69: C
  - Below 60: F
2. Explain how you would use algorithm design methods, such as flowcharts and pseudocode, to solve a complex computational problem. Illustrate your explanation with a detailed example.
3. Define computational thinking and explain its significance in modern problem-solving. Provide examples to illustrate how computational thinking can be applied in different fields.
4. Discuss the concept of decomposition in computational thinking. Why is it important?
5. Explain pattern recognition in the context of computational thinking. How does identifying patterns help in problem-solving?
6. What is an abstraction in computational thinking? Discuss its importance and provide examples of how abstraction can be used to simplify complex problems.
7. Describe what an algorithm is and explain its role in computational thinking. Provide a detailed example of an algorithm for solving a specific problem, and draw the corresponding flowchart.
8. Compare and contrast flowcharts and pseudocode as methods for algorithm design. Discuss the advantages and disadvantages of each method, and provide examples where one might be preferred over the other.
9. Explain the concept of a dry run in the context of both flowcharts and pseudocode. How does performing a dry run help in validating the correctness of an algorithm?
10. What is LARP? Discuss its importance in learning and practicing algorithms.
11. How does LARP enhance the understanding and application of computational thinking principles? Provide a scenario where LARP can be used to improve an algorithm.

# UNIT 8

## Web Development with HTML, CSS, and JavaScript

### Student Learning Outcomes

**By the end of this chapter, you will be able to:**

- Understand JavaScript syntax and data types.
- Work with variables, operators, and functions in JavaScript.
- Handle events and user input with JavaScript.
- Create simple programs using JavaScript.
- Create HTML forms and style them.
- Use JavaScript to handle events with operators, variables, and functions.
- Develop static web pages.
- Apply HTML tags appropriately to create web pages.
- Create a basic HTML page.
- Add text, images, and links to a page.
- Create lists and tables.
- Apply styles to HTML elements.
- Work with fonts, colors, and backgrounds.
- Create web pages to display data in the paragraphs and lists.
- Familiarize students with CSS syntax.
- Create layouts with CSS.
- Add animations and transitions with CSS.
- Develop, test, and debug static web pages.
- Organize images and text effectively.
- Use JavaScript along with HTML to handle events using operators, variables, and functions.

## Introduction

In this chapter, the fundamentals of web development, Hyper Text Markup Language (HTML), JavaScript and Cascading Style Sheet (CSS) will be explained. By the end of this chapter, you will be able to understand JavaScript syntax and data types, work with variables, operators, and functions, handle events and user inputs, create simple programs, and develop static web pages using HTML and CSS.

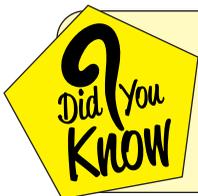
## 8.1 Web Development

Process of creating websites and web applications is called Web development. It means using various programming languages and tools to design, build, and maintain websites.

### 8.1.1 Why Learn Web Development?

Web development is a valuable skill for several reasons:

- **Digital Literacy:** When you learn web development, you find out how websites are made. You learn about HTML, which is like the skeleton of a web page, CSS, which makes the web page look nice, and JavaScript, which makes the web page interactive. This helps you understand how the internet works.
- **Career Opportunities:** Opens up a wide range of job prospects in the growing IT industry. Web developers can get many different kinds of jobs. You can become a web developer, web designer, and more. Many companies need web developers to create and maintain their websites. This means you can find good jobs in many places.
- **Problem-Solving:** When you build a website, you solve many problems. For example, if a website is slow, you figure out why and fix it. This helps you think logically and solve problems better.
- **Creativity:** Allows you to create visually appealing and interactive websites. Web development lets you be creative. You can design websites with cool layouts, colors, and interactive features. For example, you can create a personal blog or a portfolio to show your artwork, making your own unique website.
- **Entrepreneurship:** With web development skills, you can start your own online business. For example, if you make crafts, you can build a website to sell them. Or, you can create a new web service, like a fun app, and share it with the world.



Hotmail, one of the first web-based email services, was created by students Sabeer Bhatia and Jack Smith while they were at Stanford University. It was later acquired by Microsoft for \$400 million.

## 8.2 Basic Components of Web Development

Web development involves creating websites and web applications. It has three main components:

1. **Front-end Development:** This focuses on what users see and interact with on a website. The following fundamentals are used to design interactive Front-ends:
  - **HTML** structures the content on web pages, like headings, paragraphs, images, and links.
  - **CSS** styles the content on web pages, changing colors, fonts, and layout to enhance the appearance.
  - **JavaScript** adds interactivity to web pages, making them dynamic and engaging. It allows features such as forms, animations, and games.
2. **Back-end Development:** This manages the behind-the-scenes functionality of a website, including servers, databases, and application logic. Key back-end technologies are:
  - **Web Servers** are computers that store and deliver web pages to users when they enter a URL.
  - **Databases** store and manage data, like user information, product details, and website content.
  - **Back-end Programming Languages** like PHP, Python, and Ruby handle tasks such as processing forms, and managing user logins.

Did You Know

The first website was created by Tim Berners-Lee in 1991 and it is still accessible at <http://info.cern.ch>. It was a simple page with links to information about the World Wide Web project.

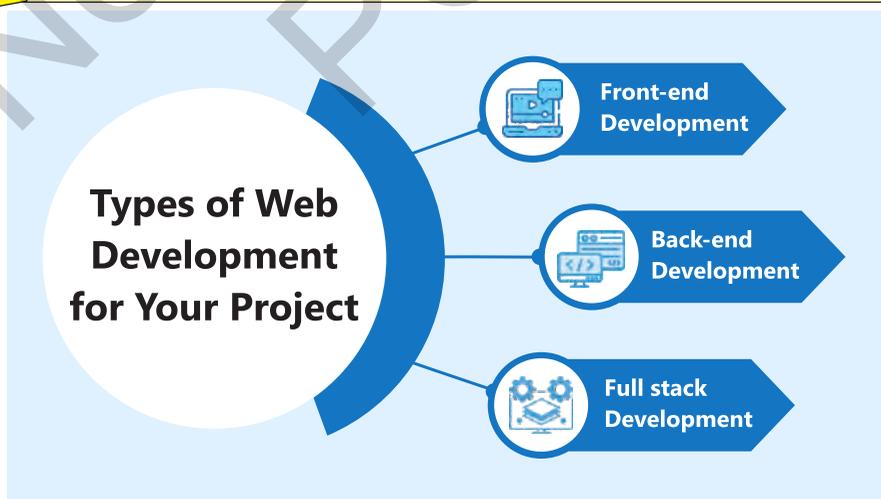


Figure 8.1: Types of Web Development

## Example: Login System

A login system is a common feature in web development, allowing users to access their accounts on a website. This example will illustrate the roles of front-end and back-end development, as well as the concept of full-stack development.

### 3. Full-Stack Development

In the case of login system, a full-stack developer will create the User Interface (UI) for front-end and handle user authentication and database interaction for back-end.

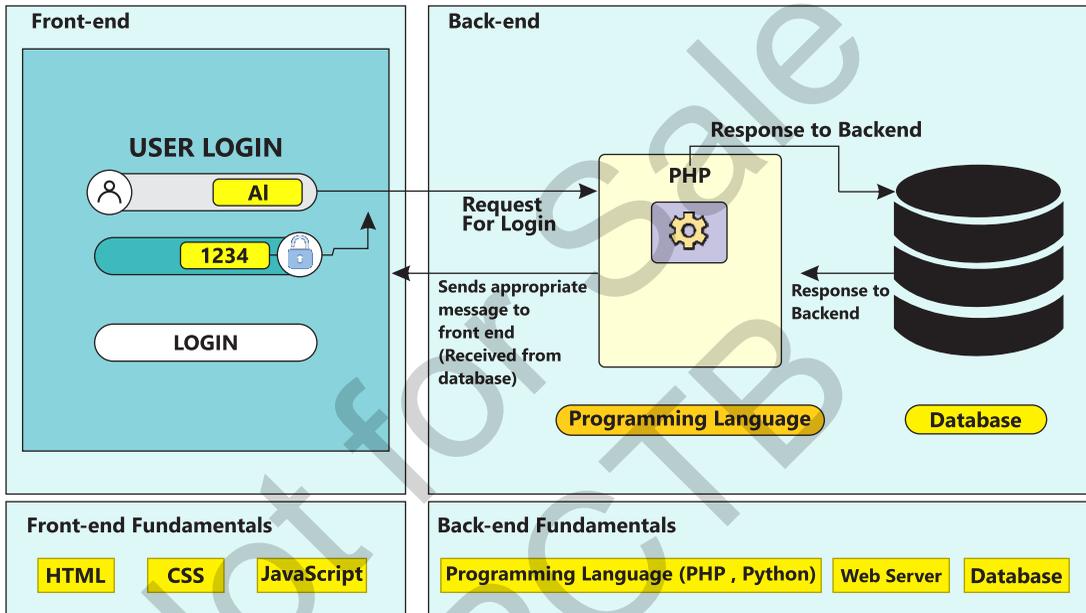
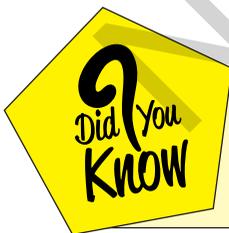


Figure 8.2: Graphical abstract of login system



Full-stack developers are in high demand because they can manage and develop all aspects of a web application, making them versatile and valuable in the tech industry.

## 8.3 Getting Started with HTML

HTML is the standard language used to create web pages. Think of HTML as the building blocks of a website. Just like LEGO pieces (as shown in Figure 8.3) come together to build a structure, HTML tags come together to build a web page.



Figure 8.3: LEGO Pieces

### 8.3.1 History of HTML

HTML was created by Tim Berners-Lee in 1991. It was designed to make sharing of information on the internet easy. Over the years, HTML has gone through many changes and improvements to make it more powerful and easier to use.

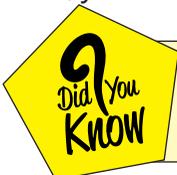
- **HTML 1.0 (1991):** The very first version of HTML. It was simple and had basic features to create text and links.
- **HTML 2.0 (1995):** Introduced more tags and features, allowing for creating more complex web pages.
- **HTML 3.2 (1997):** Added new tags for creating tables, scripts, and applets.
- **HTML 4.0 (1997):** Brought major improvements, including support for multimedia elements like images and videos.
- **HTML 4.01 (1999):** Minor improvements in version 4.0
- **HTML5 (2014):** The latest version of HTML. It includes new elements for better multimedia support, graphics, and more interactive web pages.

### 8.3.2 Setting up a Development Environment

To start creating websites, you need a few basic tools and environments:

- **Text Editor:** This is where you write your HTML code. Popular text editors include Notepad++, Sublime Text, and Visual Studio Code.
- **Web Browser:** You will use this to view and test your HTML files. Common web browsers are Google Chrome, Mozilla Firefox, and Microsoft Edge.

Start with a simple text editor and a web browser. Once you are comfortable with HTML, you can explore more advanced tools.



Start with a simple text editor and a web browser. Once you are comfortable with HTML, you can explore more advanced tools.

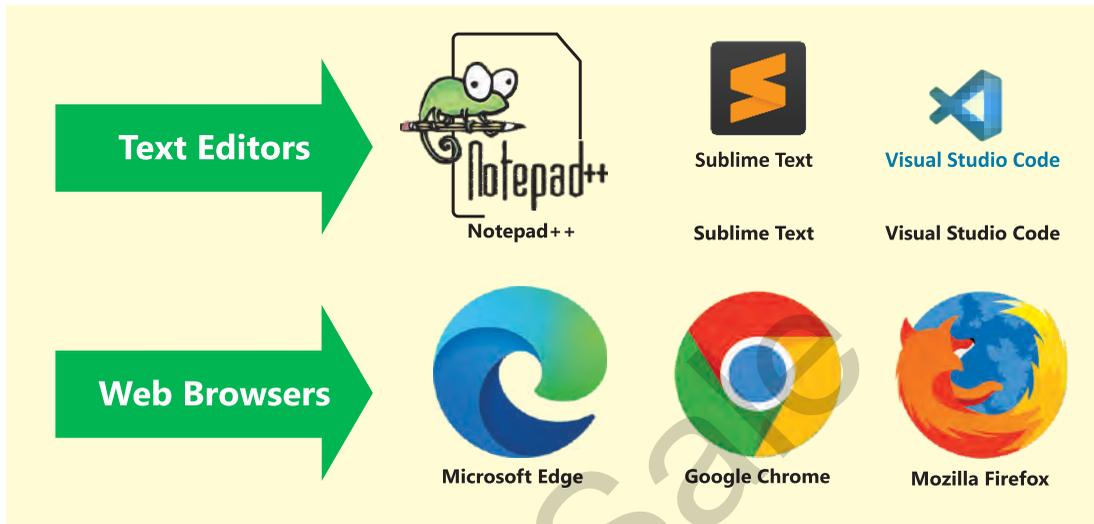


Figure 8.4: Fundamentals of website development environment

### 8.3.3 Creating a "Hello, World!" HTML Application

To create a basic HTML application that displays "a message" on a web page, follow these simple steps:

#### 8.3.3.1 Writing the HTML Code

1. **Open your text editor**, You can use Notepad, Notepad++, Sublime Text, or any other text editor.
2. **Write the following HTML code** into your text editor.
3. **Save your file** with a html extension, for example, My\_first\_website.html.

HTML Code Example

```

<!DOCTYPE html>
<html>
  <head>
    <title>My First Web Page</title>
  </head>
  <body>
    <h1>Welcome to My Website</h1>
    <p>This is my first web page. I am learning HTML in the 9th
class!</p>
  </body>
</html>

```

### 8.3.3.2 Viewing the HTML File

1. Open Your Web browser (Google Chrome, Mozilla Firefox, and others).
2. Double-click on your file named My\_first\_website.html.
3. You should see the text welcome to my website displayed on the web page as shown in Figure 8.5.

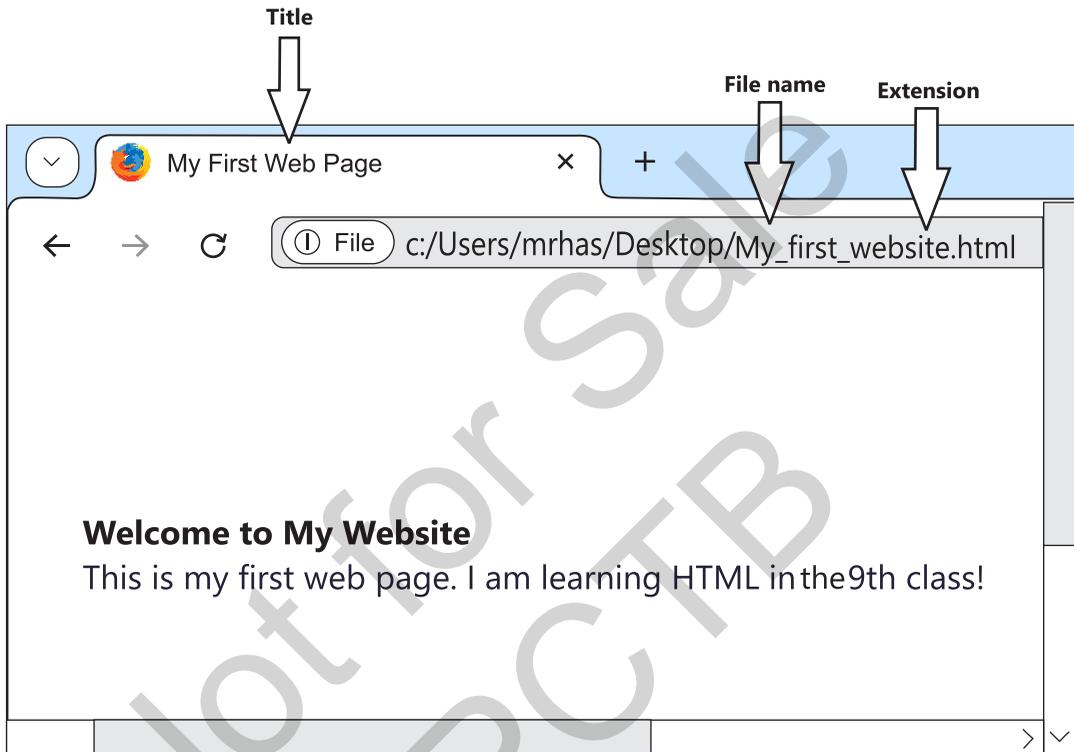


Figure 8.5: HTML in Web Browser

#### Tidbits

When saving your HTML files, always remember to add the .html extension at the end of your file name. This helps your computer recognize it as a web page. If you are using Notepad, make sure to select "All Files" in the "Save as type" dropdown, then type your file name followed by .html (e.g., hello\_world.html).

Did You Know

If you make any changes to the HTML file, refresh the web page in your browser to see the updated content.

## 8.4 HTML Basic Structure

A structured HTML document is easier to read and understand. Properly nested and well-organized elements help developers and browsers interpret the content correctly. This organization ensures that the web page displays as intended.

Every HTML document has a basic structure where:

- `<!DOCTYPE html>`: This line tells the browser that this is an HTML5 document.
- `<html>`: This is the root element of an HTML page.
- `<head>`: This section contains meta-information about the HTML document, like the title.
- `<title>`: This sets the title of the web page, which appears in the browser tab.
- `<body>`: This section contains the content of the web page that you see in the browser.
- `<h1>`: This defines a large heading.
- `<p>`: This defines a paragraph.

### 8.4.1 HTML Tags

Elements that make up an HTML document are called tags. A web page's structure and content are defined by them. On the basis of structure, HTML Tags are categorized into two types:

1. **Paired tags:** Comes in pairs an opening Tag and closing Tag i.e `<p> .....</p>`.
2. **Unpaired Tags:** Do not need closing Tags. They are also known as self-closing Tags i.e., `<img>`, `<br>`.

## 8.5 Creating Content with HTML

Content in HTML is the main information on a web page that users read and interact with. It includes text, images, videos, links, and other elements that convey the purpose and message of the page. This makes it easier for people to find your site.

### 8.5.1 Headings

Headings in HTML, ranging from `<h1>` to `<h6>`, are used to define the structure and hierarchy of content on a web page. Here's why they are important:

#### Importance of Headings

1. **Organizing Content Headings** helps organize the content into sections and subsections, making it easier for users to read and understand. `<h1>` is typically used for the main title of the page, while `<h2>` to `<h6>` are used for subheadings in decreasing order of importance.

**2. Search Engine Optimization (SEO):** Search engines use headings to understand the structure and main topics of a web page. Proper use of headings can improve the page's SEO, helping it rank higher in search results.

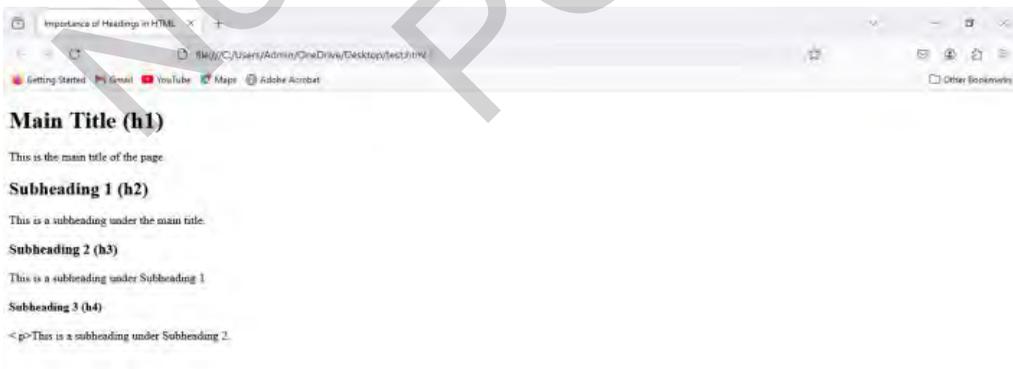
**3. Consistent Formatting:** Using standard heading tags ensures consistent formatting across different browsers and devices.

### 8.5.1.1 Example

Here is an example of how different heading levels can be used to organize content in a hierarchical structure:

```
<!DOCTYPE html>
<html>
  <head>
    <title>Importance of Headings in HTML</title>
  </head>
  <body>
    <h1>Main Title (h1)</h1>
    <p>This is the main title of the page.</p>
    <h2>Subheading 1 (h2)</h2>
    <p>This is a subheading under the main title.</p>
    <h3>Subheading 2 (h3)</h3>
    <p>This is a subheading under Subheading 1.</p>
  </body>
</html>
```

**Output**



## 8.5.2 Paragraphs

Paragraphs in HTML are used to organize and separate text into readable sections. Each paragraph creates a block of text with space above and below it, making the content easier to read. Paragraphs starts with the `<p>` tag and it ends with `</p>`

## 8.5.3 Links

Links in HTML are used to connect one web page to another. They allow you to click on words or images to go to different parts of the same web page or to other web pages on the internet.

Links are created using the `<a>` tag.

```
<a href="https://www.example.com"> Visit Example.com</a>
```

```
<a href="mailto:example@example.com">Send Email</a>
```

Sometimes, links in HTML can also let you click to send an email. These special links start with `mailto:` and when you click them, they open your email program so you can send a message to the email address in the link.

## 8.5.4 Images

Images are important in HTML because they make web pages more attractive and engaging. Additionally, using images helps with branding, as logos and specific visuals make it easier for users to recognize a brand. Lastly, including alternate text for images ensures that visually impaired users can understand what the images represent.

Images are added using the `<img>` tag.

```

```

## 8.5.5 Lists

Lists improve readability by breaking complex ideas into simpler parts, allowing users to scan for details easily. Overall, lists make the content more organized and accessible for everyone. You can create ordered (numbered) and unordered (bulleted) lists.

### 8.5.5.1 Unordered List

```
<ul>
```

```
<li>Item 1</li>
```

```
<li>Item 2</li>
```

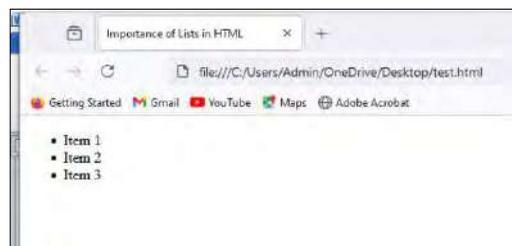
```
<li>Item 3</li>
```

```
</ul>
```

Result



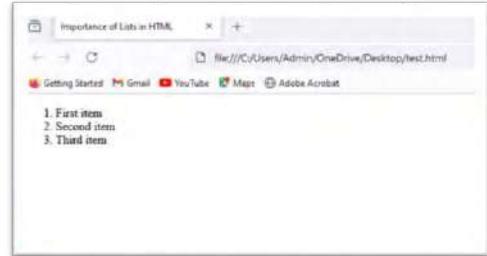
Output can be given side by



### 8.5.5.2 Ordered List

```
<ol>
  <li>First item</li>
  <li>Second item</li>
  <li>3rd item</li>
</ol>
```

Result →



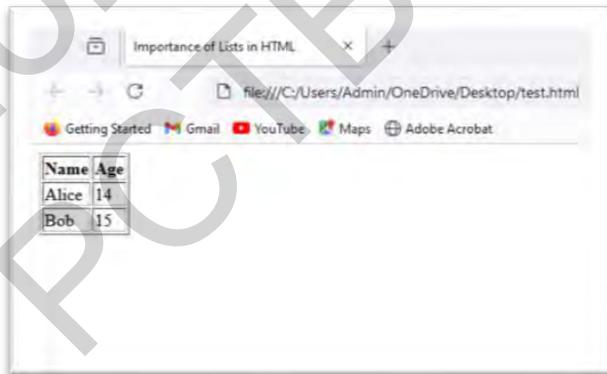
### 8.5.6 Creating Tables in HTML

Tables in HTML are used to display data in a structured format, allowing for easy comparison and organization of information. A table is created using the `<table>` tag, which contains rows defined by `<tr>` (table row) tags, and each row consists of cells represented by `<td>` (table data) tags. Additionally, headings for the table can be added using `<th>` (table header) tags to provide context for the data.

**Example:**

```
<table>
  <tr>
    <th>Name</th>
    <th>Age</th>
  </tr>
  <tr>
    <td>Alice</td>
    <td>14</td>
  </tr>
  <tr>
    <td>Bob</td>
    <td>15</td>
  </tr>
</table>
```

Output



### 8.5.7 HTML Comments

In HTML, comments can be extremely useful for:

- Explaining the purpose of a specific section of code
- Leaving reminders for future edits
- Temporarily disabling code for testing purposes

#### Syntax of HTML Comments

HTML comments begin with `<!--` and end with `-->`. Any text placed within these markers will be treated as a comment and will not be rendered by the browser.

```
<!-- This is a comment -->
```

## 8.6 Styling with CSS

Styling with Cascading Style Sheets (CSS) is very important for improving the visual appearance of webpages and improving user experience. CSS allows web developers to control the colors, fonts, layout, and overall design of HTML elements, separating the content from the presentation. CSS offers various properties and selectors to apply styles to specific elements, enabling responsive design that automatically adjusts to different screen sizes and devices.

### 8.6.1 Basic Structure of CSS

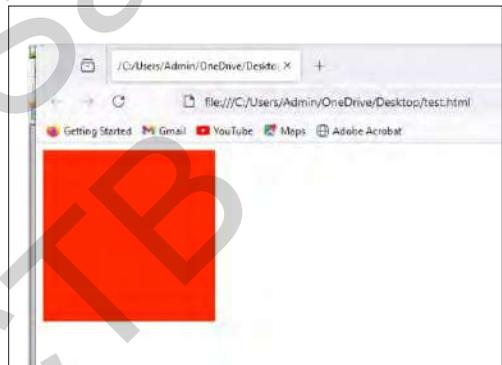
The basic structure of CSS is essential for applying styles to HTML elements effectively. CSS is composed of rules that consist of selectors and declarations. Selectors specify which HTML elements the styles will apply to, while declarations define the specific styles to be applied, including properties and their corresponding values. A typical CSS rule follows this format:

```
selector {property: value;
}
```

For example, a simple CSS rule can change the color and size of all headings on a web page:

```
h1 {
    color: red;
    font-size: 24px;
}
```

In this example, the CSS rule targets all '<h1>' elements, setting their text color to red and font size to 24 pixels.



### 8.6.2 Integrating CSS in HTML

Integrating CSS with HTML is essential for styling web pages and it can be done in three primary ways: inline, internal, and external styles.

- 1. Inline Styles:** This method involves adding CSS directly to individual HTML elements using the style attribute. For example, `<h1 style="color: blue;">Hello World</h1>` changes the color of the heading to blue. While easy for quick changes, inline styles can make the code cluttered and less maintainable.
- 2. Internal Styles:** CSS can also be included in the `<head>` section of an HTML document using the `<style>` tag. This method allows you to define styles for the entire page without affecting others.



For instance:

```
<style> h1 {  
color: yellow;  
}  
</style>
```

**3. External Styles:** The most efficient method for larger projects is to use an external CSS file, which is linked to the HTML document with the `<link>` tag in the `<head>` section. This keeps the HTML clean and allows for easy updates across multiple pages.

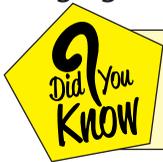
**For example:**

```
<link rel="stylesheet" href="styles.css" >
```

By integrating CSS in these ways, developers can create visually appealing and well-organized web pages that enhance user experience.

### 8.6.4 Styling HTML Elements with Fonts, Colors, Backgrounds Styling Fonts

You can change the appearance of text on a web page using CSS. This includes changing the font family, size, weight, and style.



You can use different fonts by specifying their names in CSS. For example, you can set the font to Arial or Times New Roman.

#### Example of Styling Fonts

Here is how you can style the font of a paragraph:

```
P {  
font-family: Arial, sans-serif;  
font-size: 16px;  
font-weight: bold;  
font-style: italic;  
}
```

In this example:

- **font-family:** Arial, sans-serif; sets the font to Arial. If Arial is not available, it will use a generic sans-serif font.
- **font-size:** 16px; sets the font size to 16 pixels.
- **font-weight:** bold; makes the text bold.
- **font-style:** italic; makes the text italic.

#### 8.6.3.1 Styling Backgrounds

CSS is a language used to style web pages. One of the fun that you can do with CSS is to change the background of a web page or elements on it. Here are a few

ways you can style backgrounds of a web page with CSS:

- **Background Color:** You can change the background color of a web page or any HTML element using the background-color property. For example, if you want a blue background, you can write:

```
body { background-color: blue;
}
```

- **Background Image:** You can set an image as the background of a web page using the background-image property. For example, font family issue as the background, you can write:

```
body {
background-image: url("your-image.jpg");
}
```

- **Background Repeat:** Sometimes, the background image is small, and you want it to repeat across the page. You can use the background-repeat property to do this. For example:

```
body {
background-image: url("your-image.jpg"); background-repeat: repeat;
}
```

- **Background Position:** You can position the background image exactly where you want it using the background-position property. For example, to center the image, you can write:

```
body {
background-image: url("your-image.jpg"); background-position: center;
}
```

- **Background Size:** You can control the size of the background image using the background-size property. For example, to cover the entire page with the background image, you can write:

```
body {
background-image: url("your-image.jpg"); background-size: cover;
}
```

Using these properties, you can create colorful and appealing backgrounds for web pages.

#### 8.6.4 Creating Layouts and Organizing Content

Creating layouts and organizing content on a web page is an important part of web design. CSS helps you arrange different parts of your web page in an organized way. Here are some basic methods to create layouts and organize content:

- **Divs and Sections:** HTML elements like <div> and <section> are used to group content together. You can then use CSS to style and position them.

### For example:

```
<div class="container">
  <section class="header">This is the header</section>
  <section class="content">This is the main content</section>
  <section class="footer">This is the footer</section>
</div>
```

- **CSS Grid:** The CSS Grid Layout is a powerful tool for creating complex layouts. It allows you to arrange items into rows and columns. For example:

```
.container {
  display: grid;
  grid-template-columns: auto auto;
  grid-gap: 10px;
}
.item
{ padding: 20px;
  background-color: lightgrey;
}
```

- **CSS Flexbox:** Flexbox is another layout tool that helps in arranging items in a flexible and responsive way. It is useful for aligning items in a row or column.

### For example:

```
.container
{ display: flex;
  justify-content: space-between;
}
.item
{ padding: 20px;
  background-color: lightgrey;
}
```

- **Positioning:** CSS positioning properties like position, top, left, right, and bottom allow you to place elements exactly where you want them on the webpage. **For example:**

```
.box
{ position: absolute;
  top: 50px;
  left: 100px;
  width: 200px;
  height: 100px;
  background-color: lightblue;
}
```

- **Margins and Padding:** Margins and padding are used to create space around

and inside elements. Margins create space outside the element, while padding creates space inside the element.

**For example:**

```
.box
{
  margin: 20px;
  padding: 10px;
  background-color: lightgrey;
}
```

**Tidbits**

Always test your web page in different browsers to ensure that it looks and works the same way everywhere. This helps you catch any browser-specific issues early.

**Class activity**

In this activity, you will practice creating a basic web page layout using HTML and CSS. Follow these steps:

1. Create a new HTML file and name it "index.html".
2. Add the basic structure of an HTML document.
3. Inside the <body> tag, create a <div> with the class name "container".
4. Inside the <div>, add three sections with class names "header", "content", and "footer".
5. Link the CSS file to your HTML file using the <link> tag in the <head> section.
6. Use CSS to style the .container class with a grid layout, and apply background colors to the .header, .content, and .footer sections.
7. Test your web page in a browser to see your layout

## 8.6.5 Adding Animations and Transitions Using CSS

CSS animations and transitions can make your web pages more engaging by adding movement and effects. Let us learn how to use them!

### 8.6.5.1 Adding Animations

CSS allows you to add animations to your web page to make it more interactive. Animations can change the way elements look or move over a period of time. Here are some basic steps to create animations with CSS:

- **Define Keyframes:** Keyframes are used to specify the start and end points of an animation, as well as any intermediate steps. For example:

```
@keyframes example {  
  from {background-color: red;} to {background-color: yellow;}  
}
```

This keyframe animation changes the background color from red to yellow.

- **Apply the Animation:** To apply the animation to an element, use the animation property.

For example:

```
.animated-box  
{  
  width: 100px;  
  height: 100px;  
  background-color: red;  
  animation-name: example;  
  animation-duration: 4s;  
}
```

This will change the background color of the box change from red to yellow for four seconds.

- **Loop and Timing:** You can also set how many times the animation should repeat and its timing function. For example:

```
.animated-box {  
  animation-iteration-count: infinite; /* Animation will repeat forever */  
  animation-timing-function: linear; /* Animation will progress at a constant speed */  
}
```

### 8.6.5.2 Adding Transitions

CSS allows you to add transitions to a web page to make changes between styles smooth and visually appealing. Transitions can change properties like color, size, or position gradually, instead of instantly. Here are some basic steps to create transitions with CSS:

- Set the Initial Style: First, define the initial style for the element you want to animate. For example:

```
.box {
```

```
width: 100px;
height: 100px;
background-color: red;
transition: background-color 2s, width 2s;
}
```

This sets the initial size and color of the box, and specifies that changes to the background color and width should transition over 2 seconds.

- **Define the Hover State:** Next, define the styles for the element when it is hovered over. For example:

```
.box:hover{
background-color: yellow; width: 200px;
}
```

This will change the background color to yellow and double the width of the box when the mouse hovers over it.

## 8.7 Introduction to JavaScript

JavaScript is a programming language that is used to make websites interactive and engaging. It allows developers to create things like animations, games, and responsive features that react when you click buttons or move your mouse. For example, when you see a pop-up message on a web page or when an image changes when you hover over it, that's JavaScript at work. Execution of JavaScript in a flowchart is shown in Figure 8.7.

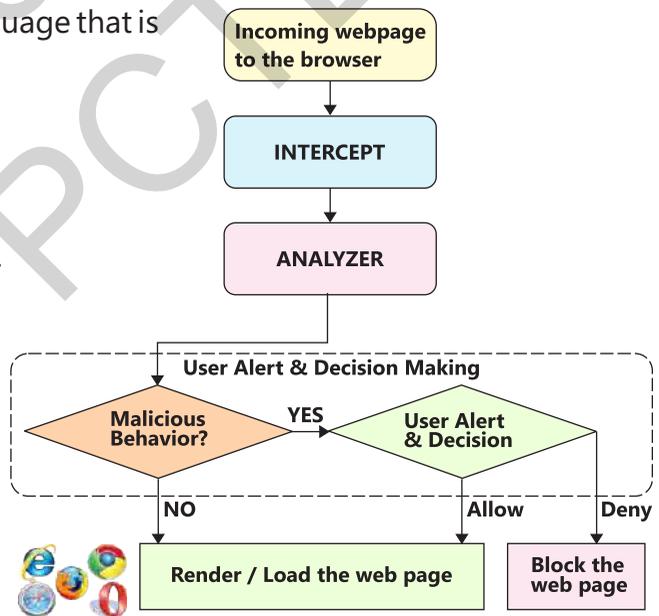
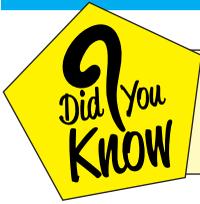


Figure 8.7: JavaScript Execution



JavaScript was created in just 10 days by Brendan Eich in 1995. It was initially called Mocha, then LiveScript, and finally JavaScript.

### 8.7.1 Basic Syntax and Examples

Here is a simple example to display an alert message using JavaScript:

```
<!DOCTYPE html>
<html>
  <head>
    <title>JavaScript Example</title>
  </head>
  <body>
    <h1>Welcome to JavaScript</h1>
    <script>
      alert("Hello, 9th Class Students!");
    </script>
  </body>
</html>
```

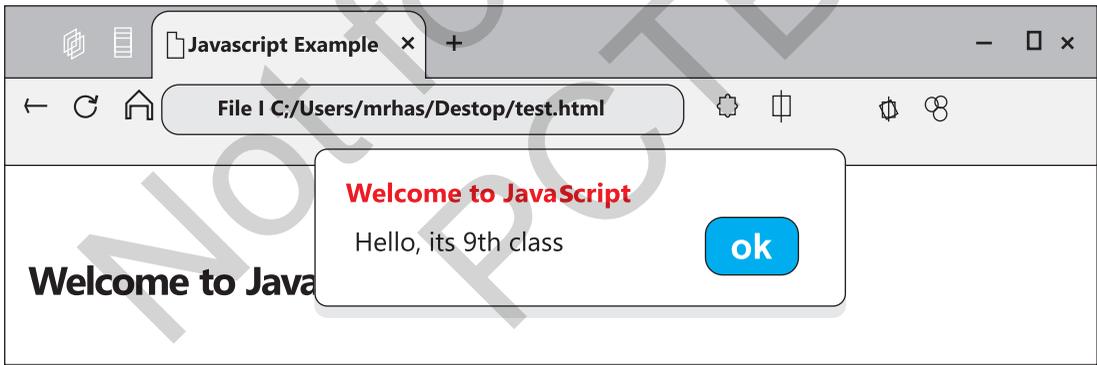


Figure 8.8: Alert Message Example

#### Class activity

##### Activity: Displaying an Alert

1. Open a text editor (e.g., Notepad).
2. Write the HTML and JavaScript code as shown above.
3. Save the file as "index.html".
4. Open the file in a web browser to see the alert message.

## 8.7.1 Variables and Data Types

In JavaScript, you can store data using variables. A variable is like a container that holds information which can be used and manipulated in your code.

### 8.7.1.1 Declaring Variables

To declare a variable in JavaScript, you use the `var`, `let`, or `const` keyword. Here's an example using `var`:

```
<script>
var name = "Athar";
var age = 15;
alert("Name: " + name + ", Age: " + age);
</script>
```

### 8.7.1.2 Dry Run Example

Let's dry-run the above script to understand how it works step-by-step:

1. Declare variables: `name = "Athar";` and `age = 15;`
2. Display alert: `alert("Name: " + name + ", Age: " + age);`

This will result in an alert box showing: Name: Athar, Age: 15.

### 8.7.1.3 Data Types

Variables can store different types of data. Here are some common data types in JavaScript:

#### **String:**

A sequence of characters used for text.

```
var name = "Athar"; // String
```

#### **Number:**

Represents both integer and floating-point numbers.

```
var age = 15; // Number
```

#### **Boolean:**

Represents true or false values.

```
var isStudent = true; // Boolean
```

#### **Array:**

A collection of values stored in a single variable. 

```
var scores = [90, 85, 88]; // Array
```

### Tidbits

Always use quotes for strings and no quotes for numbers and booleans.

Did You Know

You can change the value of a variable after it has been declared. For example, `age = 16;` will change the value of `age` to 16.

## Class activity

Create your own variables with different data types. For example, create a variable for your favorite color, your current grade, or whether you like coding.

Did You Know

JavaScript is the most popular programming language in the world. It is used by 95.2% of all websites, as of 2021.

### 8.7.2 Functions in JavaScript

Functions allow you to reuse code and perform specific tasks. They are like mini-programs that you can run whenever you need them. Let's learn how to create and use functions in JavaScript.

#### 8.7.2.1 Simple Function

Here's an example of a simple function that displays a greeting message:

```
<script>
function greet() {
  alert("Hello, Student!");
}
greet(); // This calls the function to execute
</script>
```

#### In this example:

- The function `greet()` declares a function named `greet`.
- `alert("Hello, Student!");` is the code that runs when the function is called.
- `greet();` calls the function, displaying the alert message.

#### 8.7.2.2 Function with Parameters

Sometimes, you want your function to do something with input values. You can achieve this using parameters.

#### 8.7.2.3 Function with Multiple Parameters

You can also create functions that take multiple parameters. Here's an example:

```
<script>
function addNumbers(a, b) {
  var sum = a + b;
  alert("The sum is: " + sum);
}
addNumbers(5, 3); // This calls the function with the parameters 5 and 3
</script>
```

Parameters are placeholders for values that you pass to the function. You can use these values inside your function.

### In this example:

- The function `addNumbers(a, b)` declares a function that takes two parameters, `a` and `b`.
- `var sum = a + b;` calculates the sum of `a` and `b`.
- `alert('The sum is: ' + sum);` displays the result of the addition.
- `addNumbers(5, 3);` calls the function with the arguments 5 and 3, resulting in the alert message "The sum is: 8".

Did You Know

Functions can take any number of parameters. You can pass different values each time you call the function.

### Creating a Function

### Class activity

1. Write a function that takes a name as a parameter and displays a personalized greeting. Call the function with your name to see the greeting.
2. Write a function that calculates the area of a rectangle given its length and width.

## 8.7.3 Handling Events and User Input

JavaScript allows you to make your web page interactive by handling events and user input. An event is an action that occurs when a user interacts with a webpage, like clicking a button or pressing a key.

### HTML Events

HTML events are actions that occur in the browser, often triggered by user interactions. Events can be used to make web pages interactive by executing JavaScript code when a specific event occurs.

### Common HTML Events

Here are some common events you might encounter:

- **onclick:** Triggered when an element is clicked.
- **onload:** Triggered when a page or an image has finished loading.
- **onmouseover:** Triggered when the mouse pointer moves over an element.
- **onmouseout:** Triggered when the mouse pointer moves out of an element.
- **onkeyup:** Triggered when a key is released on the keyboard.

### 8.7.3.1 Managing Events and User Interactions with JavaScript

Let us learn how to manage events and user interactions step-by-step.

#### Event Handlers

An event handler is a function that runs when a specific event occurs. You can attach event handlers to HTML elements to make them respond to user actions.

#### Example: Button Click Event

Here's an example of how to handle a button-click event:

```
<!DOCTYPE html>
<html >
  <head>
    <title>Button Click Event</title>
    <script>
      function showMessage() {
        alert("Button was clicked!");
      }
    </script>
  </head>
  <body>
    <button onclick="showMessage()">Click Me!</button>
  </body>
</html>
```



#### Tidbits

Use descriptive names for your functions to make your code easier to understand.

### 8.7.4 Creating Interactive Elements

In this section, we will learn how to make web pages interactive by developing simple programs and forms. We will also learn how to integrate JavaScript with HTML to add interactive functionality.

#### 8.7.4.1 Developing Simple Programs and Forms

Forms allow users to input data, which can be processed using JavaScript. Here is an example of a simple form that takes a user's name and displays a greeting message.

#### Example: Simple Form

Create an "index.html" file with the following content:

```
<!DOCTYPE html>
<html>
<head>
  <title>Interactive Form</title>
  <script>
    function greetUser() {
```

```

        var name = document.getElementById('name').value;
        alert("Hello, " + name + "!");
    }
</script>
</head>
<body>
    <h1>Welcome!</h1>
    <form>
        <label for="name">Enter
your name:</label>
        <input type="text"
id="name" name="name">
        <button type="button" onclick="greetUser()">Submit</button>
    </form>
</body>
</html>

```



### In this example:

- The form element contains an input field for the user to enter their name and a button to submit the form.
- The onclick attribute of the button calls the greetuser () function when the button is clicked.
- The greetuser () function gets the value of the input field and displays an alert with a greeting message.

### 8.7.4.2 Integrating JavaScript with HTML for Interactive Functionality

JavaScript can be used to add interactive functionality to HTML elements. Let's create a simple program that changes the background color of the page when a button is clicked.

#### Example: Changing Background Color

Add the following content to your index.html file:

```

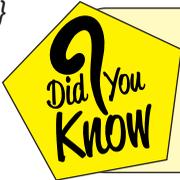
<!DOCTYPE html>
<html>
    <head>
        <meta charset="UTF-8">
        <meta name="viewport" content="width=device-width, initial-
scale=1.0">
        <title>Change Background Color</title>

```

```
<script src="script.js"></script>
</head>
<body>
<h1>Welcome to the Color Changer!</h1>
<button onclick="changeColor()">Change Background Color</button>
</body>
</html>
```

Add the following content to your script.js file:

```
function changeColor() {
document.body.style.backgroundColor = "lightblue";
}
```



You can use JavaScript to change any CSS property of an HTML element, such as color, font-size, or visibility.

### Class activity

Create a button that hides an element on the page when clicked. Experiment with different JavaScript functions and HTML elements.

By combining JavaScript with HTML, you can create interactive and dynamic web pages that respond to user input and actions. Keep practicing to discover more ways to make your web pages engaging and interactive.

## 8.8 Developing and Debugging

Testing and debugging are important steps in web development. They help you find and fix errors in your code to ensure your web pages work correctly.

### 8.8.1 Debugging Techniques

Debugging is the process of finding and fixing issues in your code. Here are some common debugging techniques:

#### 1. Using Browser Developer Tools

Most web browsers have built-in developer tools that help you debug your code. For example, you can use the console to see error messages and set break points to pause your code and examine its behavior.

```
<script>
  console.log("This is a debug message");
  var x = 10;
  console.log("The value of x is: " + x);
</script>
```

</script>

## 2. Reading Error Messages

When something goes wrong, your browser will usually display an error message. Reading these messages carefully can help you understand what went wrong and how to fix it.

## 3. Checking Your Code

Go through your code line by line to check for common issues like missing semicolons, unmatched braces, or incorrect variable names.

### 8.8.2 Identifying and Fixing Common Issues

Here are some common issues in web development and how to fix them:

#### 1. Broken Links

Make sure all your links point to the correct URLs. Double-check the paths to your files.

#### 2. Incorrect HTML Structure

Ensure your HTML tags are properly nested and closed.

#### 3. CSS Issues

Verify that your CSS selectors are correct and that there are no typos in your styles.

### 8.8.3 Deploying and Testing

After developing your web page, it's important to test it across different browsers and devices to make sure it works for all users.

#### 8.8.3.1 Strategies for Testing Web Pages

##### 1. Cross-Browser Testing

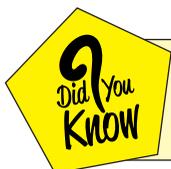
Web pages can look different in different browsers. Test your web page in multiple browsers like Chrome, Firefox, and Edge to ensure consistency.

##### 2. Responsive Design Testing

Make sure your web page looks good on all devices, including desktops, tablets, and smartphones. Use tools like the browser's responsive design mode to test how your page looks on different screen sizes.

##### 3. User Testing

Ask your friends or family members to use your web page and provide feedback. They may find issues that you missed.



You can use the browser's inspector tool to see how your CSS is applied to elements.

## Summary

- Web development is the process of creating websites and web applications. It involves using various programming languages and tools to design, build, and maintain websites.
  - Front-end Development focuses on what users see and interact with on a website.
  - Back-end Development manages the behind-the-scenes part of a website, like servers, databases, and application logic.
  - HTML stands for HyperText Markup Language. It's the standard language used to create web pages. Think of HTML as the building blocks of a website.
  - Content in HTML is the main information on a web page that users read and interact with.
  - Headings in HTML, ranging from `<h1>` to `<h6>`, are used to define the structure and hierarchy of content on a web page.
  - Paragraphs in HTML are used to organize and separate text into readable sections.
  - Links in HTML are used to connect one web page to another. They allow you click on words or images to go to different parts of the same page or to other pages on the internet.
  - In HTML, comments are used to insert notes or explanations within the code.
  - Styling with CSS (Cascading Style Sheets) is essential for enhancing the visual appearance of web pages and improving user experience.
  - JavaScript is a programming language that is used to make websites interactive and engaging.
- Debugging is the process of finding and fixing issues in your code.

## EXERCISE

### Multiple Choice Questions

1. Which of the following tag is not a correct HTML tag?  
(a) `<div>`      (b) `<span>`      (c) `<head>`      (d) `<footer>`
2. What does CSS stand for?  
(a) Cascading Style Sheets      (b) Computer Style Sheets  
(c) Creative Style Sheets      (d) Colorful Style Sheets
3. Which of the following tag is used to create a hyperlink in HTML?  
(a) `<link>`      (b) `<a>`      (c) `<href>`      (d) `<nav>`
4. Which property is used to change the background color in CSS?  
(a) `color`      (b) `background-color`  
(c) `bgcolor`      (d) `background`
5. Which HTML attribute is used to define inline styles?  
(a) `class`      (b) `style`      (c) `font`      (d) `styles`

6. Which of the following is the correct syntax for a CSS rule?

- (a) selector {property: value;} (b) selector: {property=value;}  
(c) selector {property=value} (d) selector: {property: value;}

7. In JavaScript, which markup is used for comments?

- (a) /\* \*/ (b) // (c) <- (d) /\*\*/

8. How do you include JavaScript in an HTML document?

- (a) <script src="script.js"> </script> (b) <java src="script.js"> </java>  
(c) <js src="script.js"> </js> (d) <code src="script.js"> </code>

9. Which HTML tag is used to create an unordered list?

- (a) <ol> (b) <ul> (c) <li> (d) <list>

10. Which tag is used to display a horizontal line in HTML?

- (a) <br> (b) <hr> (c) <line> (d) <hline>

### Short Questions

1. What is the purpose of the <head> tag in HTML?
2. Explain the difference between an ordered list and an unordered list in HTML.
3. How do you add a comment in CSS?
4. What are the different ways to apply CSS to an HTML document?
5. How can you include JavaScript in an HTML file?
6. Describe the syntax for creating a hyperlink in HTML.
7. What is the function of the <div> tag in HTML?
8. How do you link an external CSS file to an HTML document?
9. What is the use of the <table> tag in HTML?
10. Explain the box model in CSS.

### Long Questions

1. Discuss the fundamental differences between HTML, CSS, and JavaScript in the context of web development.
2. Explain the process of setting up a development environment for web development. By discussing the necessary softwares and tools.
3. Create a basic HTML page that includes a header, a paragraph, an image, and a hyperlink.
4. How do you style a table using CSS? Create a sample table and apply styles to it.
5. Describe the different CSS selectors and provide examples of each.
6. Explain the process of creating a responsive web page using CSS with the help of examples and explanations.
7. Write a JavaScript function that changes the background color of a web page when a button is clicked. Provide the complete code and explain how it works.
8. How do you add animations and transitions using CSS? Provide examples and explain the properties involved.

# UNIT 9

## Data Science and Data Gathering

### Student Learning Outcomes

**By the end of this chapter, you will be able to:**

- Understand Data Types: Identify and differentiate between qualitative and quantitative data, and explain their importance in data analysis.
- Organise and Analyse Data: Organise data effectively and apply basic data analysis techniques to draw meaningful conclusions from both structured and unstructured data.
- Utilize Data Collection Methods: Gain knowledge of various data collection methods and tools, including surveys, questionnaires, and online sources, and understand how to use these methods to gather relevant data.
- Describe Data Storage Techniques: Describe different data storage techniques such as spreadsheets, databases, data warehouses, and NoSQL, and understand their applications in managing data.
- Apply Data Visualization Techniques: Organize the importance of data visualization and be able to use various tools to create visual representations of data, such as charts and graphs, to effectively communicate information.
- Pre-process and Analyse Data: Learn data pre-processing techniques and apply quantitative and qualitative analysis methods to interpret data and generate insights.
- Utilize Collaborative Tools and Cloud Computing: Understand the role of cloud storage and collaborative tools in data management, and apply best practices for data protection and remote access.
- Address Ethical Data Considerations: Be aware of ethical practices related to data privacy, confidentiality, and legal frameworks, and understand the importance of secure data handling.
- Explore Data Science Fundamentals: Gain an introduction to data science, including its definition, scope, and fundamental principles, and understand the impact of data science on various applications.
- Understand Big Data and Its Applications: Explain the concept of big data, its characteristics, and its practical applications in domains, such as retail, healthcare, finance, and transportation.
- Recognize Data Science Tools and Techniques: Learn about various data science tools and techniques, including predictive modelling and graph analytics, and understand their applications in solving real-world problems.
- Recognize Future Trends in Data Handling: Identify emerging trends in data analytics, artificial intelligence, and machine learning, and make informed predictions about future developments in digital data management and analysis.

## Introduction

This chapter explores various aspects of data management and its impact on our understanding of information. We begin by examining different types of data and effective ways to collect and store it. You will learn methods for organising and analysing data, using both quantitative and qualitative techniques. We'll also look into data visualisation, which helps us understand complex information through charts and graphs. Next, we will discuss collaborative tools and cloud computing, along with ethical issues involved in working with data. Finally, we introduce data science, big data, and future trends in digital data handling, showing how technology is advancing data analysis to make it more powerful and insightful.

### 9.1 Data

Data consists of raw facts collected about things around us that we can process to generate useful information. It can take many forms, such as numbers, words, measurements, observations, or even images and sounds, and may originate from various sources.

#### Examples:

- 1. Weather Data:** Information on temperature, humidity, and wind speed collected from weather stations.
- 2. Sales Data:** Records of product sales, quantities, and prices at a store. For example, selling 50 units of a product at 100 Rupees each in a day.
- 3. Survey Responses:** Answers from a survey about customer satisfaction. For example, 80% of customers rating their experience as "satisfactory" or better.
- 4. Website Data:** Information on website visitors, such as number of visitors per day and the pages they visit. For example, 500 visitors viewing the homepage on a Monday.
- 5. Social Media Data:** Likes, comments, and shares on social media posts. For example, a post receiving 200 likes and 50 comments.

Understanding data is essential in today's world, as it allows us to comprehend situations, make informed decisions, solve problems, and drive innovation.

#### Tidbits

**Weather Data Impact:** Weather data helps meteorologists predict storms and extreme weather conditions. By analyzing weather data, scientists can issue early warnings for hurricanes, potentially saving lives.

## 9.2 Data Types

Data can be divided into two broad categories namely qualitative and quantitative.

### 9.2.1 Qualitative Data

Qualitative data refer to categories or labels used to describe the qualities or characteristics of something rather than its quantity. This type of data offer a way to categorize and provide insights into opinions, behaviours, and experiences through descriptions rather than numbers. Key characteristics of qualitative data include non-numeric, descriptive, and categorical attributes.

- **Non-Numeric:** Qualitative data is represented by words, labels, or symbols instead of numbers. It describes attributes rather than quantities. Examples include the names of students in a class (e.g., Ali, Badar, Qasim) and the colours of cars in a parking lot (e.g., red, blue, green), where "name" and "colour" are attributes.
- **Categorical:** Qualitative data can be into categories or classes based on their characteristics. Examples include types of fruit (e.g., apple, banana, orange), job titles (e.g., manager, engineer, accountant), and book genres (e.g., fiction, non-fiction, mystery).

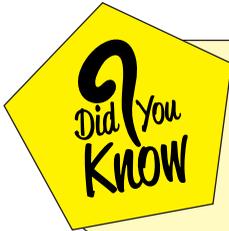
#### Types of Qualitative data

Qualitative data is further classified into two types namely Nominal and Ordinal data.

- **Nominal Data:** Nominal data is used to label or categorize items without implying any order. Each item is unique and separate. Examples include gender (male, female), types of fruits (apple, banana, orange), and colours (red, blue, green). Nominal data is helpful for grouping and categorizing information. For instance, a survey asking about favourite colours might list responses such as 'red', 'blue', or 'green', which help indicate preferences without ranking them. On nominal data, you can check for equality, group items into categories (e.g., all red fruits together), count items in each category, and find the most frequent category (mode).
- **Ordinal Data:** Ordinal data represents categories with a meaningful order, though the differences between categories are not uniform. Examples include customer satisfaction ratings (satisfied, neutral, unsatisfied), education levels (high school, bachelor's, master's), and shirt sizes (small, medium, large, extra-large). Ordinal data helps in ranking items meaningfully.

In addition to the operations applicable to nominal data, ordinal data allow for

comparisons (e.g., bachelor's level is higher than light school), ranking items (e.g., from least to most satisfied), finding the median value (e.g., median satisfaction level), and analysing frequency distribution (e.g., the number of people at each education level).



Did you know that every day, people generate over 2.5 quintillion bytes of data? That's a 2 followed by 18 zeros! This data comes from various sources like social media, online shopping, and sensors in smart devices.

### 9.2.2 Quantitative Data

Quantitative data consists of numbers used to measure the quantity or amount of something. These data types answer questions like "How much?" or "How long?" and can be useful for mathematical calculations and statistical analyses. Key characteristics of quantitative data include being numerical, measurable, countable, and arithmetical.

- **Numerical:** Quantitative data is expressed in numbers, representing a measurable quantity. Examples include heights in centimetres, weights in kilograms, and test scores.
- **Measurable:** Quantitative data can be measured using instruments or tools. Examples include using a ruler for length, a scale for weight, and a thermometer for temperature.
- **Countable:** Quantitative data can be counted or enumerated, particularly for discrete data. Examples include the number of students in a class or the number of cars in a parking lot.
- **Arithmetical:** Quantitative data can be used in arithmetic operations. For instance, multiplying the unit price of a fruit by its weight to find the total price, or calculating annual school fees by multiplying monthly fees by the number of months.

#### Types of Quantitative Data

Quantitative data can be further classified into two main types: discrete and continuous.

- **Discrete Data:** Discrete data consist of distinct, separate values that are countable, often in whole numbers. Discrete data answer questions like "How many?" or "How often?"

**For example,** counting oranges in a basket might show there are 16, answering "How many?" similarly, tracking the number of oranges falling from a tree each

week, with counts like 5 on Monday, 7 on Wednesday, and 4 on Friday, helps answer "How often?"

### Operations Performed on Discrete Data

All operations that can be performed on nominal and ordinal data can also be performed on discrete data. In addition to logical and grouping operations discussed in qualitative data section, arithmetic operations (addition, subtraction) and statistical operations (average, range) can be performed on discrete data. **For example**, the difference between marks of two students in a class can be calculated by subtracting their marks. Statistical operations like calculating the average marks of students in a class (75, 63, 92, 55, 70 their average is 71), and determining the range of marks in class (minimum value 55 to maximum value 92) can also be performed.

- **Continuous Data:** Continuous data consists of values that can take any number within a given range, including fractions or decimals. Examples include student heights (150.5 cm, 160.2 cm), fruit weights (1.5 kg, 2.2 kg), and room temperatures (22.5°C, 23.7°C).

### Example

Continuous data are used when measuring items and can help answer questions about the extent or duration of something. For example, measuring the height of a plant, might reveal that it is 32.5 centimetres tall. If you measure how long it takes for the plant to grow from 20 to 30 centimetres, might show that it took 15 days. These measurements provide detailed information about the amount (height) or duration (growth time), helping us understand how much or how long something occurs.

### Operations Performed on Continuous Data

All operations that can be performed on discrete data can also be performed on continuous data. In addition to logical, grouping and arithmetic operations division can also be performed on continuous data. For example, you can divide a 2.5 kg of meat (continuous data) among ten persons (yielding 0.25 kg each) but cannot divide 3 cars (discrete data) among five persons.

Table 9.1 compares four types of data highlighting their nature, examples, and application in data analysis.

### Tidbits

**Social Media Data Trends:** Social media platforms collect vast amounts of data about user interactions. For example, Facebook uses this data to recommend friends and tailor ads based on users' likes and interests.

Aspect	Nominal Data	Ordinal Data	Discrete Data	Continuous Data
<b>Definition</b>	Labels or categories without a specific order.	Categories with a meaningful order, but uneven differences.	Distinct, separate values that are countable.	Values that can take any number within a range.
<b>Purpose</b>	Categorizes items without implying rank.	Ranks items in a meaningful order.	Counts specific items or occurrences.	Measures the extent or duration of something.
<b>Representation</b>	Words, labels, symbols.	Words, labels, symbols with order.	Numbers, whole or discrete values.	Numbers, including fractions and decimals.
<b>Characteristics</b>	Non-numeric, categorical.	Ordered, but differences between categories are not uniform.	Countable, often whole numbers.	Measurable, can include fractions or decimals.
<b>Examples</b>	Gender (male, female); Types of fruits (apple, banana, orange); Colours (red, blue, green).	Satisfaction ratings (satisfied, neutral, unsatisfied); Education levels (high school, bachelor's, master's); Shirt sizes (small, medium, large).	Number of students in a class (30); Number of cars in a parking lot (15); Number of books on a shelf (50).	Height of students (150.5 cm, 160.2 cm); Weight of fruits (1.5 kg, 2.2 kg); Temperature (22.5°C, 23.7°C).
<b>Operations</b>	Equality, grouping, counting, mode.	Equality, comparison, ranking, median, frequency distribution.	Equality, grouping, counting, arithmetic operations without division	Equality, grouping, arithmetic operations including division
<b>Statistical Analysis</b>	Mode, frequency counts.	Median, mode, frequency distribution.	Mean, median, range, standard deviation.	Mean, median, range, standard deviation.
<b>Usage</b>	Categorizing, understanding preferences or attributes.	Understanding order or levels of a characteristic.	Counting specific occurrences or items.	Measuring precise amounts, durations, or extents.

**Table 9.1 Comparison of Data Types**

## 9 Did You Know

**Digital Data Explosion:** The amount of digital data created and consumed globally is so vast that it's predicted to reach 175 Zettabytes by 2025. That's a 1 followed by 21 zeros!

### Class activity

#### Exploring Data Types

**Activity Type:** Group

**Task Details:**

**Group Formation:** Divide the class into small groups. Assign each group a type of data (Qualitative, Quantitative, Nominal, Ordinal, Discrete, Continuous).

**Research and Design:** Each group researches their assigned data type and creates a poster or presentation. They should include:

1. **Definition:** Clear explanation of the data type.
2. **Characteristics:** Key features of the data type.
3. **Examples:** Real-life examples or scenarios where this data type is used.
4. **Operations:** Possible operations or analyses that can be performed with this data type.

**Presentation:** Each group presents their poster to the class explaining their data type and answering any questions from classmates.

**Class Discussion:** Facilitate a class discussion on how different data types are used in various real-life situations and data analysis.

For more activities, you can visit, <https://mentosacademia.com>

### 9.3 Organising and Analysing Data

Organizing data systematically is very important for clear analysis and interpretation. When data is well-organised, it helps reduce errors. For example, imagine you have a list of students and their test scores, a messy, list might lead to accidentally recording a score under the wrong student's name. Organizing the data neatly in a table reduces such mistakes.

#### Importance of Organising Data

- Proper organisation saves time. Think about searching for a book in a messy room versus a neatly arranged bookshelf. Similarly, when data is organised, it's easier to find and analyse. For instance, if you have sales data arranged by date in a spreadsheet, you can quickly see how sales have changed over time without having to search through random numbers.

- Moreover, organised data improves clarity. When data is presented clearly, it's easier to understand and interpret. For example, a chart showing monthly sales figures is much easier to understand than a long list of numbers.
  - By organising data into tables, charts, and graphs, you can quickly grasp what the data is saying, making it simpler to draw conclusions and make decisions.
- To make data easy to understand, it can be organised into tables, charts, and graphs. Here's how:

**Data Tables:** Imagine you have data about students' scores in different subjects. An example of this data is shown in table 9.2.

Student	Math	Science	English
Ali	85	78	90
Sara	78	88	85
Ahmed	92	82	87
Fatima	90	80	89
Bilal	67	75	70

Table 9.2

Tables like this help present data clearly, making it easy to compare and analyse the scores of different students across various subjects.

**Charts:** Charts are visual representation of data designed to make complex information easier to understand. Charts help identify patterns, trends and outliers in datasets. Common types of charts include:

- Bar charts
- Line charts
- Pie charts

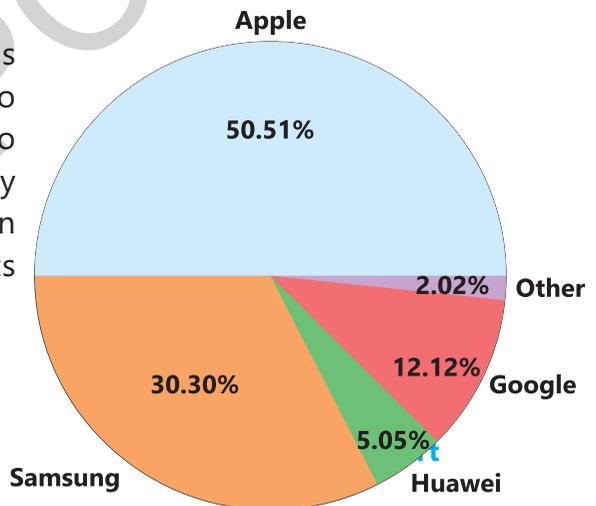


Fig 9.9 chart

**Graphs:** Graphs are visual tools used to represent data and show relationship between different data points. Common types of graphs include:

- Line graphs
- Bar graphs
- Scatter plots
- Histograms etc.



Fig 9.2 Graphs

### 9.3.1 Data Collection Methods and Tools

**Data collection** is the process of gathering information to answer questions, make decisions, or understand something better. There are different methods and tools for collecting data, each with its own way of gathering and recording information.

#### Methods of Data Collection

Here's a simple explanation of the main methods:

- **Surveys:** Surveys collect information from people by asking them questions. This can be done on paper, over the phone, or online. For example, to find out your classmates' favourite ice cream flavours, you might create a survey with questions like "What is your favourite ice cream flavour?" and give it to your classmates to fill out.

#### Best Practices in Survey Design and Administration

- Be clear and specific
- Keep it short and simple
- Use multiple choice and rating scales
- Ensure anonymity
- Test your survey before sending it out
- Analyse the results

#### Tidbits

- A free tool from Google that helps you create surveys and collect responses online. Link for Google Forms is <https://forms.google.com/>
- Microsoft Office tools allows you to create surveys and quizzes Link for Microsoft Forms is <https://forms.office.com/>
- SurveyMonkey is also a popular tool for creating detailed surveys. Link for SurveyMonkey is <https://www.surveymonkey.com/>

- **Questionnaires:** Questionnaires are similar to surveys but are often written forms that people fill out. They usually have a set of questions that need to be answered. For instance, if your school wants to know which activities students enjoy most, they might give out a questionnaire with questions like, "Which school activity do you enjoy the most? (e.g., sports, art, music)", where students choose their answers from the options provided.
- **Interviews:** Talking to individuals one-on-one to gather detailed information. Example: Interviewing a school teacher to understand their experience and challenges.
- **Observations:** Watching and noting what happens in a particular situation. Example: Observing how students behave during a group project to understand how they work in a team.
- **Online Data Sources:** These include websites, databases, and digital tools where you can find and collect information. For example, if you're researching the most popular pets, you might use the internet to find statistics or articles about pet ownership.

### 9.3.1.1 Gathering Data from Online Sources

In today's world, we can find lots of information online to help with school projects. We can gather, extract and integrate this information to answer almost any question. For example, if you want to know how social media affects teenagers, you would collect information from different sources, extract useful data from it and integrate it into a coherent and comprehensible report. Here's how you can do it:

**Data Gathering:** Data gathering means collecting information from various places to help with your research or school projects.

1. **Online Databases:** These are special websites where you can find a lot of information, such as articles and reports. For example, you can use Google Scholar or IEEE Xplore databases. Search for keywords like "how social media affects teenagers" to find useful articles and studies.
2. **Online Resources:** These include educational websites, government portals, and news outlets. For example, Wikipedia, the National Institute of Health (USA), and BBC.com. Use Google search engine to search for articles and check if the information is accurate by looking at who wrote it and where it's from.

**Data Extraction:** Data extraction is about finding and saving the most relevant information from a larger set of data.

1. **Identify Relevant Data:** Look for specific details about how social media impacts teenagers. Search for keywords like "teenage social media usage statistics" and find sections in articles with important statistics or quotes.
2. **Copy and Save:** Highlight the key information you find. For example, if an article says "70% of teenagers feel stressed because of social media," copy

this information and paste it into a document. Keep your data organised by topic or source.

- 3. Use Tools:** Some websites have tools to help you gather and organise data. Look for options like “Export” or “Download” to get articles in formats like PDFs.

**Data Integration:** Data integration involves combining information from different sources to get a complete perspective.

- 1. Organise Data:** Put all your saved information into one place, such as a document or spreadsheet. For example, create a Google Sheets file titled “Social Media Impact Research” where you list all key statistics and quotes.
- 2. Compare and Merge:** Review data from different sources and find common themes. For instance, if many sources say that social media increases anxiety among teenagers, note this. Combine similar findings into one summary.
- 3. Create Summaries:** Write a brief overview of what you found. Highlight the main points, such as how many teenagers report feeling anxious due to social media. Make charts or graphs to show trends, such as bar graph of anxiety levels among teens.

### Class activity

#### Data Collection and Organization

**Activity Type:** Individual

#### Activity Task Details:

• **Create Survey:**

1. Design a short survey with clear, specific questions on a topic of choice (e.g., favourite school subject).
2. Ensure questions are designed to gather meaningful data.

• **Collect Responses:**

1. Share the survey link with classmates or a small group to gather responses.
2. Collect data over a specified period.

• **Organise Data:**

1. Enter the collected data into a spreadsheet.
2. Organise the data into tables and use basic spreadsheet functions to clean and prepare it.

• **Create Visuals:**

1. Use spreadsheet tools to create at least one chart or graph (e.g., bar chart, pie chart).
2. Label charts clearly and ensure they represent the data accurately.

• **Share Findings:**

1. Present the findings to the class.
2. Explain the visuals and what they reveal about the data.

## 9.4 Data Types

With respect to storage and processing, data has two types: structured and unstructured data.

### 9.4.1 Structured Data

Structured data is organised and formatted to be easily searchable and analysable. Examples include data in spread sheets and traditional databases. Think of a spread sheet with rows and columns where each row is a record (such as student) and each column is an attribute (such as Student ID, Student Name, Class, Date of Birth, Fee Status, and Height) as shown in table 9.3.

Student ID	Student Name	Class	Date of Birth	Fee Status	Height
001	Ali Akbar	9th	3/25/2009	Paid	4.7
002	Faheem Aslam	9th	5/7/2008	Paid	4.9
003	Munir Ahmad	9th	6/11/2009	Unpaid	5.2
004	Khalid Mahmood	9th	9/13/2009	Paid	5.6
005	Kamran Malik	9th	7/21/2009	Paid	5.3

Table 9.3 Structured data

### 9.4.2 Unstructured Data

Unstructured data is more free-form and doesn't fit into a specific format. Examples include text from emails, social media posts, videos, and images. This type of data is harder to organise but can be very valuable. "Develop a sound sense of discipline character, initiative and a solid academic background. You must devote yourself whole-heartedly to your studies, as that is your first obligation to yourselves, your parents and the State. You must learn to obey for only then you can learn to command."

#### Tidbits

**Structured vs. Unstructured Data:** Structured data, like spreadsheets, is neatly organised into rows and columns, making it easy to search and analyse. Unstructured data, like emails or social media posts, is more chaotic and requires special tools to process.

## 9.5 Data Storage Techniques

When we talk about data storage methods, we're referring to the different ways we can save and organise information so that we can easily access and use it later. Here we look at four important data storage technologies: Spreadsheets, Databases, Data Warehouses, and NoSQL.

### 9.5.1 Spreadsheets

Spreadsheets are tools that help us organise data in rows and columns, much like a simpler version of a database. They are often used for tasks that don't require complex data management. Spreadsheets like Microsoft Excel or Google Sheets allow users to input data into cells organised in rows and columns. You can perform calculations, create charts, and sort data easily. These are commonly used for personal budgeting, simple data analysis, and small business inventory management.

### 9.5.2 Databases

Databases are like digital filing cabinets where information is stored in an organised way. They are designed to handle large amounts of structured data and allow users to easily find and manipulate this data. Information in databases is stored in tables, similar to spreadsheets. Each table has rows and columns, where rows represent individual records, and columns represent the attributes of those records. These are used in many everyday applications like banking systems, online shopping websites, and school records.

### 9.5.3 Data Warehouses

Data Warehouses are specialized types of databases designed for storing and analysing large amounts of data collected from various sources. They are used to help organizations make decisions based on data analysis. Data warehouses are used by companies to analyze business performance, track sales, and understand customer behaviour. Prominent examples of data warehouse include **Amazon Redshift**, a data warehouse service offered by Amazon Web Services, and **Google BigQuery**, a fast and scalable data warehouse offered by Google Cloud.

### 9.5.4 NoSQL

NoSQL stands for "Not Only SQL" and refers to a variety of database technologies that are designed to handle different types of data that may not fit well into traditional databases. NoSQL databases are flexible and can store unstructured data, which is data that doesn't follow a specific format. Unlike traditional databases that use tables, NoSQL databases can use various structures like documents, key-value pairs, graphs, or columns to store data. NoSQL databases are often used in big data applications, real-time web applications, and content management systems.

#### Example

Examples of popular NoSQL databases include **MongoDB** which stores data in JSON-like documents and **Cassandra**, which is designed to handle large amounts of data across many servers without a single point of failure.

## 9.6 Data Visualization

Data visualization is the process of turning numbers and information into pictures. These pictures make it easier for us to understand what the data is telling us. When we look at data in the form of charts or graphs, it becomes simpler to see patterns, trends, and relationships.

### 9.6.1 Importance and Benefits of Data Visualization

Data visualization is important because it makes understanding data much easier. Imagine trying to understand a list of hundreds of numbers. It's tough, right? But if those numbers are displayed as a bar chart, it's much easier to see what's going on. Visualizations provide quick insights, allowing you to grasp what the data is saying without having to read through all the details. This is particularly useful for making better and faster decisions. For example, a business can quickly see which products are selling well and which are not.

There are several techniques and tools for visualizing data including charts, graphs and dashboards.

Some popular tools for visualizing data include Microsoft Excel, Google Sheets and Tableau.

- **Microsoft Excel:** A spreadsheet tool that can create various charts and graphs.
- **Google Sheets:** Similar to Excel, it allows you to create and share visualizations online.
- **Tableau:** A powerful tool specifically designed for creating detailed and interactive visualizations.
- **Microsoft Power BI:** Power BI allows users to create a wide variety of visualizations, including charts, graphs, maps, and more, to represent data in an intuitive and understandable format.

### 9.6.2 Visualizing Different Data Types

Different types of data can be visualized in different ways. Here are some common types of data and how we can visualize them:

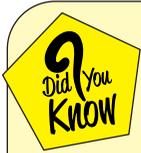
**Nominal Data:** Nominal data represents categories without any specific order. Bar charts and pie charts are great for showing nominal data.

**Ordinal Data:** Ordinal data represents categories with a specific order but without a uniform scale. Bar charts and stacked bar charts are effective for visualization for ordinal data.

**Discrete Data:** Discrete data consists of distinct, separate values. Visualization technique of histograms and dot plots are useful.

**Continuous Data:** Continuous data can take any value within a range.

Visualization technique of line graphs, scatter plot and box plot are commonly used for continuous data.



**Human Brain and Visualization:** Did you know that the human brain processes visuals 60,000 times faster than text? This is why charts and graphs can make complex information easier to understand quickly!

**Visualizing Ancient Data:** The earliest known example of data visualization dates back to 1786 when William Playfair created the first line graph. He used it to show trade and economic data!

## 9.7 Data Pre-Processing and Analysis

### 9.7.1 Data Pre-processing

Data pre-processing is the first and most important step in working with data. It involves getting the data ready for analysis by cleaning and organizing it. Think of it like preparing ingredients before cooking a meal; you need to wash, chop, and measure everything so that the cooking process goes smoothly.

#### 9.7.1.1 Data Pre-processing Techniques

In data pre-processing, we use various techniques to ensure the data is accurate and ready for analysis. Here are some important steps and techniques:

##### **Evaluating Data Quality:**

Before using data, we need to check its quality, ensuring it is accurate, complete, and reliable. We ask questions like: Is any data missing? Are there errors or incorrect entries? Is the data consistent and up-to-date?

##### **Example**

Imagine you have a list of students' names and their test scores. You need to check if all students have scores recorded, if the scores are correct, and if they are from the current session.

##### **Identifying Errors, Outliers, and Biases:**

**Errors** are mistakes in the data.

##### **Example**

Check, if the data is within a valid range. For instance, if maximum marks of a subject are 100 and a student's score is recorded as 105, it's clearly an error because scores can't exceed 100.

**Outliers** are unusual or extreme values that don't fit the pattern of the rest of the data.

##### **Example**

In a list of test scores, if most students scored between 50 and 80, but one

student scored 5, the score of 5 is an outlier.

**Biases** are distortions that affect the accuracy of the data.

### Example

If a survey only includes answers from students in one school, it may not represent the opinions of all students in the city. Hence if you want to analyse opinion of entire city students then this data would be biased due to the limited sample.

## 9.7.2 Implementing Data Validation and Cleaning Processes

Once we identify issues, we need to fix them by validating and cleaning the data.

**Data Validation** involves checking data completeness and accuracy.

**Validating data completeness** means to ensure that no data is missing.

### Example

For Example making sure every student has a test score recorded.

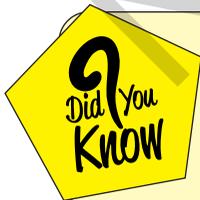
**Validating data accuracy** ensures the data is correct. **For example** verifying that all test scores are between 0 and 100.

**Data Cleaning** involves error removing, handling missing data and dealing with outliers. Errors are either corrected or the incorrect data is deleted.

### Example

For example changing a score of 105 to a valid number like 95, or if the valid number is not known, deleting this record from data.

**To handle missing data**, decide how to deal with gaps for example if a student's test score is missing, you might use the average score of the class to fill in the gap. To **deal with Outliers**, decide whether to keep, change, or remove unusual values. **For example** investigating why a student scored 5 and determining if it's an error or a true value.



**Data Cleaning as Cooking:** Think of data cleaning like preparing ingredients for a recipe. Just like you wash and chop vegetables before cooking, you need to clean data to ensure it's ready for analysis.

## 9.7.3 Data Analysis Techniques

Data analysis involves examining data to discover useful information, draw conclusions, and support decision-making. There are two main types of data analysis: quantitative and qualitative.

### 9.7.3.1 Quantitative Analysis

Quantitative analysis deals with numbers and measurable data. It helps us understand patterns, relationships, and trends in numeric data.

**Statistical Analysis:** Statistical analysis uses math to make sense of data. Here are some key concepts:

- **Measures of Centre:** Measures of centre are statistical tools that help us understand the central point or typical value in a set of data. They provide a summary of a dataset by identifying the middle point. The three most common measures of centre are the mean, median, and mode.
- **Mean (Average):** The sum of all values divided by the number of values, representing the average.

### Example

For example, if five students have scores of 70, 80, 90, 100, and 110, the mean score is  $(70+80+90+100+110) / 5 = 90$ .

The mean is useful when you want to find a single value that represents a typical data point in a dataset. It can only be applied on numeric data and works best when data lacks extreme values or outliers.

- **Median:** The middle value when all values are arranged in order. If there is an even number of values, the median is the average of the two middle values.

### Example

For example, for the scores 70, 80, 90, 100, and 110, the median is 90. For 70, 80, 90, 100, 110, and 120, the median is 95.

The median is useful when the dataset has outliers (extremely high or low values) that could distort the mean. It gives a better representation of the typical value in such cases.

- **Mode:** The value that appears most frequently. There can be more than one modes if multiple values appear with the same frequency.

### Example

For example, in the scores 70, 80, 80, 90, and 100, the mode is 80 and the scores 70, 70, 80, 80, 90, 100 has two modes 70 and 80.

The mode is useful for understanding the most common value in a dataset. It is particularly helpful for qualitative data where we want to know the most frequent category.

- **Measures of Spread:** Measures of spread (also known as measures of dispersion) are statistical tools used to describe the amount of variation or diversity in a dataset. They provide degree to which data points differ from the average value (mean) or median. Here are the key measures of spread:
- **Range:** The range is the simplest measure of spread. It is the difference between the highest and lowest values. **For example**, for the test scores 60, 75, 83, 91, and 95, the range is  $95 - 60 = 35$ .
- **Variance:** Variance measures how spread out the values are from the mean. It gives a sense of how much the values in a dataset vary from the mean. Formula for the variance is:

$$S^2 = \frac{\sum(x_i - \bar{x})^2}{n - 1}$$

Where:

- $s^2$  = Sample Variance
- $x_i$  = the value of the one observation
- $\bar{x}$  = the mean value of all observations
- $n$  = the number of observations
- $\sum$  = Sigma symbol; used to represent sum of values

For example, for the dataset [2, 4, 6], the mean is 4. The variance is calculated as  $[(2-4)^2 + (4-4)^2 + (6-4)^2] / 2 = (4 + 0 + 4) / 2 = 8 / 2 = 4$ .

- **Standard Deviation:** This measures the amount of variation or spread in a set of data. A low standard deviation means that the data points are close to the mean, while a high standard deviation means that the data points are spread out over a wide range. Formula for standard deviation is:

$$S = \sqrt{\frac{\sum(x_i - \bar{x})^2}{n - 1}}$$

Standard deviation is the square root of the variance. It provides a measure of the average distance of each data point from the mean. For example, for data set [2,4,6], the variance is 4, So the standard deviation is  $\sqrt{4} = 2$ .

### 9.7.3.2 Qualitative Analysis

Qualitative analysis deals with non-numeric data such as text, images, and sounds. It helps us understand meanings, concepts, and experiences.

#### Methods for Analysing Qualitative Data

One common method is **Content Analysis**, which involves counting the number of times specific words or themes appear in a text. For example, researchers might analyse a set of interviews to count how many times students mention "homework stress." This method helps to quantify the presence of specific themes or ideas within qualitative data.

Another method is **Thematic Analysis**, which involves identifying and interpreting themes or patterns within qualitative data. For instance, by reading through student essays, researchers can find common themes like "difficulty with math" or "enjoyment of science." This method provides a deeper understanding of the underlying themes and patterns in the data.

## Class activity

### Analysing and Interpreting Data

**Activity Type:** Group

**Activity Task Details:**

- **Data Organization:**
  1. Each group receives a data set (e.g., student test scores).
  2. Organise the data into a structured table.
- **Create Graphs:**
  1. Use graphing tools or paper to create graphs (e.g., bar chart, line graph) to represent the data visually.
  2. Ensure graphs are appropriately labelled and scaled.
- **Analyse Results:**
  1. Analyse the graphs to identify trends, patterns, or outliers in the data.
  2. Discuss possible interpretations of the results.
- **Report Findings:**
  1. Prepare a brief report summarizing the analysis.
  2. Share the report with the class, highlighting key findings and insights.

## 9.8 Collaborative Tools and Cloud Storage

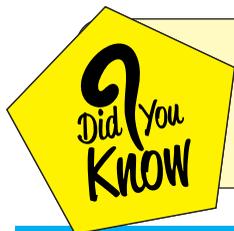
In today's world, working together and sharing information online is essential. Collaborative tools make this possible, allowing people to work together, share files, and access their work from anywhere.

### 9.8.1 Cloud Storage for Data Management

Using cloud storage for managing data has become an essential part of how we store, access, and share information. It allows us to save files on the internet for access from any device, make backups to protect our data, and work on documents with others in real-time.

### 9.8.2 Remote Access

Remote access refers to the ability to connect to and use a computer or network from a distant location. This means you can work on files, use software, or access resources on a computer or network that is not physically near you. For example, if you save a school project on a cloud storage service like Google Drive while at



**Cloud Storage Evolution:** Storing files in the cloud is like having an infinite bookshelf. Instead of cluttering your physical space, your documents, photos, and videos can be stored online, freeing up room for more important things.

home, you can later access and edit that same project from a computer at school. Remote access is made possible through the internet, allowing you to connect to your files and applications from anywhere, as long as you have an internet connection. Following is the activity flow for remote access.

- **Save Your Work:** Open Google Drive and upload your project file.
- **Access from Anywhere:** Log into Google Drive from any device (computer, tablet, phone) and open your project.
- **Continue Working:** Make changes, add new information, or review your work from wherever you are.

### 9.8.3 Data Backups

**Data Backups** are copies of important data or files stored separately from the original to protect against data loss. Backups are essential to ensure that you can recover your data if something goes wrong, such as accidental deletion, hardware failure, or a computer virus. For example, if you are working on a school project and save it on your computer. To ensure you don't lose your work, you create a backup by saving a copy on Google Drive or a USB. This way, if your computer crashes or the file is accidentally deleted, you can easily recover it from Google Drive or the USB. Following is the activity flow for data backup on a cloud service.

- **Automatic Backups:** Set up your device to automatically back up important files to a cloud service like OneDrive.
- **Restore Files:** If you lose a file, log into your cloud account and download the backup version.
- **Resume Work:** Continue working on your restored file without worrying about losing data.

### 9.8.4 Collaborative Authoring

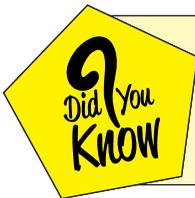
**Collaborative authoring** is the process of multiple people working together to create, edit, and improve a document or project in real-time, often using online tools and platforms that allow everyone to contribute and see each other's changes instantly. For example, if your teacher assigns a group project to design presentation on climate change, your group can use Google Slides to design the presentation. All students do their respective task such as to create the outline, design various slides including introduction, significance, conclusion etc., and everyone can comment and suggest changes. Here everyone can add their slides and notes to the same file remotely at their convenience. Following is the activity flow for collaborative authoring.

- **Create a Shared Presentation:** In Google Slides, create a presentation called "Climate Change Presentation" and share it with your friends.

- **Upload Files:** Each group member work on their slides and notes.
- **Edit Together:** Open the files and make edits together, ensuring everyone's input is included.

### 9.8.5 Benefits of Collaborative Tools

1. **Enhanced Productivity:** When multiple students work on different sections of a project simultaneously the project gets done faster. This saves time and allows everyone to contribute their best work.
2. **Version Control:** Google Docs automatically saves every change, so you can go back to previous versions if needed. You don't lose work, and you can see who made which changes in the document.



**Global Collaboration:** Cloud-based tools have enabled people to work together on projects from different parts of the world. For instance, a student in Pakistan can collaborate on a science project with peers in the USA and Australia simultaneously.

## 9.9 Introduction to Data Science

Data science is like being a detective, but instead of solving crimes, you solve problems using data. Imagine you want to figure out why some students do better in exams than others. Data science helps you gather information about students' study habits, look for patterns, and find out what makes a difference. For example, you might discover that students who study in groups tend to score higher. By using data science, you can make better decisions and find solutions to everyday problems. It combines computer skills, math, and business knowledge to turn raw data into useful insights, just like turning ingredients into a delicious recipe.

### 9.9.1 Understanding Data Science

Knowing about data science is important because it helps us make better decisions in our daily lives. For example, if you understand how to analyse data, you can figure out the best time to study when you're most focused. Businesses use data science to learn what their customers like and improve their products. Sports teams use data to create better strategies and enhance their performance. Even doctors use data science to predict health trends and provide better care. By learning data science, you can solve problems more effectively and make smarter choices, whether at school, work, or in everyday life.

### 9.9.2 Interdisciplinary Nature of Data Science:

Data science is unique because it combines different fields to work with data effectively. It includes:

- **Computer Science:** For handling and organizing data.

- **Mathematics and Statistics:** For analysing data and finding patterns.
- **Business Knowledge:** For applying these insights to real-life problems and making informed decisions.

### 9.9.3 Data Science Workflow

Data Science Workflow, refers to the systematic process used by data scientists to extract insights and knowledge from data. Here are the steps of Data Science Workflow process:

- **Problem Identification:** Understanding and clearly defining the problem you are trying to solve.
- **Data Collection:** Gather information from various sources. For example, if you want to know how many students like different sports, you might conduct a survey. This is like collecting ingredients for a recipe.
- **Data Cleaning:** After collecting data, it's important to clean it by removing errors and organizing it. Imagine your room is messy, and you need to put everything in its right place. Data cleaning involves fixing mistakes and making the data useful.
- **Data Analysis:** This step involves looking closely at the data to find patterns or answers. For example, if you have weather data from the past month, you can analyse it to predict if it will rain tomorrow. It's like solving a puzzle by examining the pieces.
- **Data Interpretation:** Once you have analysed the data, you need to understand it and draw conclusions. This is like reading a story and understanding its meaning. For example, after analysing survey results, you might conclude that most students prefer outdoor sports over indoor ones.
- **Data Visualization:** To make data easier to understand, you can create charts and graphs. This is like drawing a map to help someone find their way. For example, you might create a bar chart showing the number of students who like each sport, making it clear which sports are most popular.

#### Example

Imagine a school wants to understand why some students arrive late. They start by collecting data on arrival times (data collection). Next, they clean the data by fixing any errors (data cleaning). They then analyse the data to find patterns, like whether bad weather or traffic is causing the delays (data analysis). They interpret these patterns to understand why students are late (data interpretation). Finally, they create a chart to show the most common reasons for being late (data visualization). This entire process of collecting, cleaning, analysing, interpreting, and visualizing data is what data science is all about!

## Visualizing Data Types

### Class activity

**Activity Type:** Group

**Activity Task Details:**

- **Assign Data Types:**
  1. Divide the class into groups, each assigned a specific data type (nominal, ordinal, discrete, continuous).
- **Create Visualizations:**
  1. Each group creates a poster using appropriate charts or graphs for their assigned data type:
    - **Nominal Data:** Bar charts or pie charts.
    - **Ordinal Data:** Bar charts or stacked bar charts.
    - **Discrete Data:** Histograms or dot plots.
    - **Continuous Data:** Line graphs, scatter plots, or box plots.
- **Present Findings:**
  1. Each group presents their poster and explains why the chosen visualization method is appropriate.
  2. Discuss the effectiveness of different visualizations for different data types.

## 9.10 Big Data and its Applications

Big Data refers to extremely large and complex sets of data that are difficult to process using traditional methods. Imagine trying to organise a huge pile of documents, photos, and videos from thousands of people. This pile is so big and varied that special tools are needed to make sense of it all. Big Data involves using advanced technology to analyse and find useful information in this massive amount of data.

### 9.10.1 Introduction to Big Data

Big Data is a term used to describe extremely large and complex data sets that can't be managed with traditional tools. To understand Big Data better, we can look at its defining characteristics, often referred to as the "Three Vs."

**Volume:** This refers to the sheer amount of data collected. For example, consider the countless posts, likes, and comments shared on social media platforms every day. This enormous amount of information is an example of "volume" in Big Data. It's like trying to fit a huge pile of puzzle pieces into one box—they just keep coming!

**Velocity:** This is about the speed at which data is generated and processed. For instance, think about how quickly posts are sent and received. The fast flow of this information means that data is constantly being updated and processed in real-time. Imagine a busy highway with cars zooming by; this is similar to the rapid pace at which data moves in Big Data.

**Variety:** This refers to the different forms data can take. Data is not just numbers; it can also include text, images, videos, and more. For example, a company might collect customer reviews as text, product photos as images, and sales figures as numbers. Just like having a mixed bag of different types of candy, Big Data includes a wide range of data types and formats.

### 9.10.2 Practical Applications of Big Data

**Businesses:** Big Data is valuable because it helps businesses make better decisions. By analysing vast amounts of data, companies can uncover trends and patterns that might not be noticeable with smaller data sets. For instance, a retailer can use Big Data to determine which products are most popular at different times of the year. This helps them stock the right items and improve sales.

In addition to improving product offerings, Big Data helps businesses understand their customers better. By examining customer feedback and behaviour, companies can make their products and services better.

**Retail:** Stores use Big Data to understand what customers like and to boost sales. For example, an online shop might analyse your browsing history and past purchases to suggest products you might be interested in. It's like how a friend might recommend books based on the ones you've enjoyed before.

**Healthcare:** Hospitals and doctors use Big Data to monitor patient health and predict disease outbreaks. For instance, by analysing patient records, they can anticipate flu seasons and prepare vaccines in advance. It's similar to preparing for a storm by checking weather patterns to ensure you're ready.

**Finance:** Banks use Big Data to detect fraud and manage risks. For example, analysing transactions helps them spot unusual activities that might indicate fraud. This is like having a security system that alerts you if someone tries to break into your house.

**Transportation:** Companies like Uber use Big Data to optimize routes and manage rides. They analyse data from previous trips to find the quickest routes and predict where rides will be needed most. It's like a GPS system that learns the best routes based on past traffic patterns.

### 9.10.3 Tools and Techniques in Data Science

Data science relies on various tools and technologies to help manage, analyse, and visualize data effectively. These tools and techniques are essential for turning raw data into useful insights.

#### 9.10.3.1 Data Science Tools

**Excel:** Excel is a widely-used spreadsheet program that helps you organise and analyse data. For example, if you have a list of your test scores, you can use Excel to create graphs that show your progress over time. This makes it easy to see how you're improving and identify any patterns in your performance.

**Python:** Python is a popular programming language used in data science for analysing data and building data models. It comes with powerful libraries like Pandas, for data manipulation and Matplotlib for creating graphs. For instance, you might use Pandas to analyse data from a survey and then use Matplotlib to create a chart that shows the results.

**R:** R is another programming language designed for statistical analysis and data visualization. It is particularly good at handling complex data and presenting it in a clear way. For example, you might use R to analyse a dataset from a scientific experiment and create detailed plots that make the results easier to understand.

**SQL:** SQL (Structured Query Language) is used to manage and query databases. For instance, if you need to find all students who scored above 90 on a test from a large database, SQL allows you to extract this specific information quickly. It's like asking a librarian to find all books by a particular author from a huge collection. These tools are important for data scientists as they help in make sense of large amounts of data, provide valuable insights, and support informed decisions.

### 9.10.3.2 Data Science Techniques

Data science uses a variety of techniques to solve problems and gain insights from data. These techniques help in making predictions and understanding complex relationships within data.

**Predictive Modelling:** Predictive modelling is a technique used to forecast future events based on historical data. For example, a school wants to identify students who might need extra help with their studies. By using predictive modelling, the school can analyse past performance data to predict which students may struggle in the future. This allows them to provide additional support to those students before problems arise.

**Graph Analytics:** Graph analytics is a method for analysing relationships between different data points. It helps to visualize and understand connections

#### Class activity

##### Data Cleaning and Validation

**Activity Type:** Individual

##### Activity Task Details:

- **Evaluate Data:**

1. Review a data table with intentional errors (e.g., incorrect values, missing entries).
2. Identify errors, missing values, and outliers.

- **Clean Data:**

1. Apply techniques to correct errors (e.g., correcting incorrect values).
2. Fill in missing values using reasonable methods.
3. Address outliers by investigating and deciding on appropriate actions.

- **Explain Changes:**

1. Write a brief explanation of the changes made.
2. Justify why each correction was necessary for accurate analysis.

and interactions. For instance, in social media, graph analytics can show how users are connected through their friendships or interactions. This helps companies understand social networks better and identify influential people within those networks, for marketing and information dissemination.

### 9.10.3.3 Applications of Data Science Techniques

Data science techniques are widely used across various industries to solve problems and make better decisions. Here are some real-world applications:

#### **Retail Industry:**

In retail, data science tools help stores understand shopping patterns and improve sales. For example, a store might analyze data on customer purchases and discover that people who buy winter coats often buy gloves as well. This information allows the store to place gloves near the coats, making it easier for customers to find them and increasing the chances of additional sales. By using data to organise their stores better, retailers can enhance the shopping experience and boost revenue.

#### **Healthcare:**

Hospitals use data science techniques to monitor patient health and predict trends. For instance, doctors may use predictive modelling to analyse patients' medical histories and identify those at risk of developing certain diseases, such as diabetes or heart disease. This helps doctors take preventative measures or offer early treatment, improving patient care and potentially saving lives.

#### **Finance:**

Banks and financial institutions use data science to detect and prevent fraud. For example, if a bank notices unusual spending patterns, such as a sudden large withdrawal from an account, it can use predictive modelling to flag these transactions as potentially fraudulent. This helps the bank act quickly to prevent theft and protect customers' money.

#### **Sports:**

In sports, data science techniques are used to enhance player performance and team strategies. For example, coaches analyse player statistics and game data to identify strengths and weaknesses. By understanding these patterns, they can develop strategies to improve team performance and make more informed decisions during games.

These applications show how data science techniques help solve problems and improve outcomes across different fields, making them invaluable tools for informed decision making and achieving better results.

### 9.10.3.4 Predictions for the Future of Digital Tools in Data Management and Analysis:

As technology continues to advance, several exciting changes are expected in the field of data management and analysis some of these are described as follows.

## Class activity

### Exploring Online Data Sources

**Activity Type:** Individual or Pair

#### Activity Task Details:

- **Data Gathering:**
  1. Choose a topic (e.g., impact of social media on teenagers).
  2. Use online databases and resources to find relevant and reliable information.
- **Data Extraction:**
  1. Extract key pieces of information from sources.
  2. Save the data in a document or spreadsheet.
- **Data Integration:**
  1. Organise the collected data into a coherent report or summary.
  2. Include any charts or graphs that represent the data.
- **Presentation:**
  1. Present findings to the class.
  2. Explain the sources of information and how the data supports the conclusions.

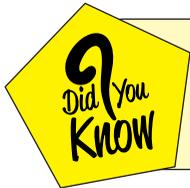
**Enhanced Automation:** In the future, data tools will be able to handle more tasks automatically, making data analysis faster and more accurate. For example, imagine a program that automatically cleans up data by fixing errors and organizing information without human intervention. This means you won't have to spend time on these repetitive tasks and can focus on more complex analysis, like finding trends or making predictions based on the data.

**Improved Data Privacy:** As we collect and use more personal data, keeping it safe will become even more important. Future tools will have better security features to protect our information from unauthorized access. For instance, new technologies might use advanced encryption methods to ensure that only authorized people can see sensitive data, such as your personal health records or financial information. This will help keep data safe from hackers and other security threats.

**Integration of AI and Data Science:** Artificial Intelligence (AI) will be increasingly integrated with data science tools to make analysing large amounts of data easier and faster. For example, AI-powered tools could automatically generate reports and create charts using the latest data. This will help businesses and researchers quickly understand important trends and make decisions without manually processing the data.

**Advances in Visualization:** Future data tools will offer innovative ways to visualize data, helping us understand complex information more easily.

For instance, interactive dashboards may enable users to explore data from different angles, such as clicking on different chart sections for more detailed information. This makes it easier to detect patterns and insights in the data, such as discovering which products are most popular in different regions. These advancements in digital data handling will change how we analyse and use data, making it an exciting field with many possibilities for the future.



**AI in Everyday Life:** AI helps everyday gadgets like virtual assistants (Siri and Alexa) understand your questions and perform tasks, making technology feel more intuitive.

### Class activity

#### Design Your Own Survey

**Objective:** Learn how to design and analyse a survey for data collection.

**Required Material:** Paper and pencils, Access to survey creation tools (optional: Google Forms or similar tools)

#### Activity Task Details:

##### • Survey Design:

1. Students design a survey on a topic of interest (e.g., favourite books, study habits).
2. Include a variety of question types (e.g., multiple-choice, short answer).

##### • Collect Responses:

1. If possible, use an online tool to distribute the survey to classmates or friends. Alternatively, gather responses on paper.

##### • Analyse Data:

1. Compile the survey results into a data table.
2. Create visual representations (e.g., bar charts, pie charts) to display the survey results.

##### • Report:

1. Write a brief report summarizing the survey results.
2. Include insights or trends observed from the data.

For more activities visit, <https://mentorsacademia.com>

## Summary

- Data refers to raw facts we gather about things around us, which can then process to extract useful information.
- Qualitative data refers to categories or labels that describe qualities or characteristics rather than quantities.
- Nominal data is used to label or categorize items without implying any order.
- Ordinal data represents categories with a meaningful order, though the differences between categories are not uniform.
- Quantitative data are numbers used to measure the quantity or amount of something.
- Continuous data consists of values that can take any number within a given range, including fractions or decimals.
- Structured Data is organized and formatted for easy searching and analysis: examples include data in spread-sheets and traditional databases.
- Unstructured Data is more free-form and doesn't fit into a specific format.
- Spreadsheets organise data in rows and columns, much like a simpler version of a database.
- Databases are like digital filing cabinets where information is stored in an organised way.
- Data Warehouses are specialized databases designed for storing and analysing large amounts of data collected from various sources.
- NoSQL stands for "Not Only SQL" and refers to a variety of database technologies designed to handle different types of data that may not fit well into traditional databases.
- Data visualization turns numbers and information into visual representations, making data easier to understand.
- Data pre-processing is the initial and important step in working with data. It involves cleaning and organizing it for analysis.
- Data Cleaning involves error removing, handling missing data and dealing with outliers.
- Data analysis involves examining data to discover useful information, draw conclusions, and support decision-making.
- Qualitative analysis deals with non-numeric data such as text, images, and sounds. It helps us understand meanings, concepts, and experiences.
- Remote access refers to the ability to connect to and use a computer or network from a distant location.
- A backup is a copy of important data or files stored separately from the original, used to protect against data loss.

- Collaborative authoring is the process where multiple people work together to create, edit, and improve a document or project.
- Data science is like being a detective, solving problems using data instead of solving crimes.
- Data science involves gathering, analysing, and interpreting large amounts of data to find patterns and useful information.
- Data Analytics is a branch of data science focussed on analysing data to understand it better and support decisions making.
- Big Data is a term used to describe extremely large data sets that are so complex they can't be managed with traditional tools.

## EXERCISE

### Multiple Choice Questions (MCQs)

#### 1. What is data?

- a) Processed information                      b) Raw facts gathered about things  
c) A collection of numbers only      d) A list of observed events

#### 2. Which of the following is an example of qualitative data?

- a) Temperature readings in degrees Celsius  
b) Number of students in a class  
c) Favourite ice cream flavours  
d) Test scores out of 100

#### 3. What type of data involves distinct, separate values that are countable?

- a) Nominal Data                                  b) Ordinal Data  
c) Discrete Data                                  d) Continuous Data

#### 4. What is an example of continuous data?

- a) Number of cars in a parking lot  
b) Height of students in centimetres  
c) Types of fruits  
d) Shirt sizes (small, medium, large)

#### 5. What type of data is used to categorize items without implying any order?

- a) Ordinal Data                                  b) Discrete Data  
c) Nominal Data                                  d) Continuous Data

#### 6. How can you organise data to make it easier to analyse?

- a) By writing it in long paragraphs      b) By creating tables, charts, and graphs  
c) By storing it in random files      d) By keeping it in a messy notebook

7. Which tool can be used to create surveys online?
  - a) Microsoft Word
  - b) Google Forms
  - c) Excel Spreadsheets
  - d) Adobe Photoshop
8. What is the main purpose of data collection?
  - a) To create random numbers
  - b) To gather information to answer questions or make decisions
  - c) To delete old data
  - d) To format text documents
9. What is the primary purpose of data visualization?
  - a) To generate random numbers
  - b) To convert text into data
  - c) To make data easier to understand by turning it into pictures
  - d) To hide complex data
10. Which tool is specifically designed for creating detailed and interactive visualizations?
  - a) Microsoft Excel
  - b) Google Sheets
  - c) Tableau
  - d) PowerPoint
11. What is the first step in the data science process?
  - a) Data Cleaning
  - b) Data Analysis
  - c) Data Collection
  - d) Understanding the problem
12. What does the 'Volume' characteristic of Big Data refer to?
  - a) The speed at which data is generated
  - b) The different forms data can take
  - c) The sheer amount of data being collected
  - d) The way data is processed
13. What is an outlier in a dataset?
  - a) The most frequent value
  - b) The average of all values
  - c) An unusual or extreme value that doesn't fit the pattern
  - d) The middle value when all values are arranged in order
14. What does data encryption do?
  - a) It converts data into a code to prevent unauthorized access.
  - b) It makes data available to everyone online.
  - c) It automatically deletes old data.
  - d) It speeds up internet connection.

### Short Questions

1. What is the difference between qualitative and quantitative data?
2. Give an example of continuous data and explain why it is considered continuous.
3. Which method would you use to collect opinions from a large group of people about a new school policy?
4. What type of data is the number of students in your class?
5. Why is it important to organise data into tables or charts before analyzing it?

6. What is one advantage of using online tools like Google Forms for collecting survey data?
7. Why might you need to integrate data from different sources when working on a project?
8. Describe a scenario where discrete data might be more useful than continuous data.
9. Explain why data visualization is important. How does it help in understanding complex information?
10. Describe what a line graph is used for and provide an example of data that could be displayed using a line graph.
11. Explain the use of scatter plots in visualizing continuous data. Provide an example of a situation where a scatter plot would be useful.

### Long Questions

1. Explain the differences between qualitative and quantitative data. Provide examples of each type.
2. Describe the process of conducting a survey to gather data about students' favourite extracurricular activities.
3. Compare and contrast continuous and discrete data. Use examples to show how each type of data might be used in a school setting, such as in measuring student performance or tracking attendance.
4. Analyse the benefits and challenges of using digital tools like Google Forms for data collection.
5. Imagine you are tasked with organizing a school event and need to collect data on students' preferences for activities and refreshments.
6. Explain the role of tables and charts in data analysis. Provide an example of how you could use a table or chart to present data about students' grades in different subjects.
7. Describe a situation where non-numeric data is essential. How would you collect, store, and analyse this type of data? Discuss the tools and techniques you would use to ensure the data is accurately interpreted.
8. Explain the concept of data visualization. How does it help in understanding complex data? Provide examples of different types of visualizations and their applications in real-life scenarios.
9. Discuss the importance and benefits of data visualization. Why is it essential for businesses and decision-makers to use charts, graphs, and dashboards?
10. Differentiate between nominal, ordinal, discrete, and continuous data. For each type, describe a suitable visualization technique and provide a specific example of how this technique can be used to represent that type of data effectively.

# UNIT 10

## Emerging Technologies in Computer Science

### Student Learning Outcomes

**By the end of this chapter, you will be able to:**

- Define Artificial Intelligence (AI) and understand its historical context and evolution.
- Identify various applications of AI in different domains such as healthcare, education, and gaming.
- Explain the subfields of AI, including machine learning, natural language processing, computer vision, and robotics.
- Distinguish between different types of AI algorithms, including explainable (whitebox) and unexplainable (blackbox) models.
- Understand the role of AI techniques in advancing machine learning models and other capabilities.
- Define the Internet of Things (IoT) and understand its significance in connecting devices and systems.
- Describe the components of IoT systems, including sensors, devices, networks, and data analysis.
- Explore various applications of IoT in domains such as smart homes, healthcare, and transportation.
- Discuss security and privacy considerations in IoT deployments.
- Analyze the potential risks and challenges associated with AI and IoT, including data privacy and algorithmic bias.
- Examine policy and regulatory frameworks addressing the challenges of AI and IoT. Evaluate the societal impact of AI and IoT on daily life, work environments, and society at large.
- Develop strategies for addressing ethical concerns and maximizing the societal benefits of AI and IoT.

## Introduction

Artificial Intelligence (AI) is a rapidly growing field that is changing various aspects of our lives. These technologies are not only reshaping industries but also redefining the way we live, work, and interact with our environment. This chapter provides an introduction to AI and IoT, explores their applications, discusses the algorithms and techniques that power them, and examines the broader implications and future prospects of these transformative technologies.

### 10.1 Introduction to Artificial Intelligence (AI)

Artificial Intelligence is a rapidly growing field that is transforming various aspects of our lives. From healthcare to gaming, AI technologies are being applied to solve complex problems and improve our daily experiences. For example, AI-driven systems monitor crop health and predict yields by getting data from sensors and drones to optimize farming practices.

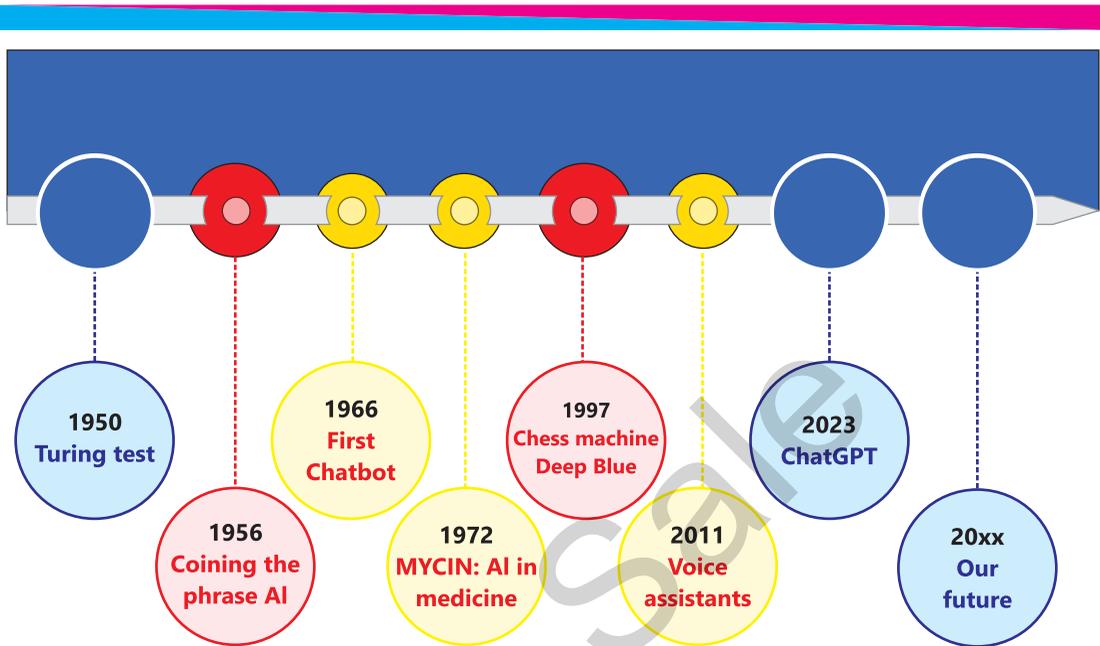
#### 10.1.1 Understanding AI

Artificial Intelligence denotes the simulation of human thinking ability in computer systems to think and learn in a manner like humans. To fully realize the effect of AI, it is essential to understand its definition and historical context, as well as the evolution of AI technologies over time.

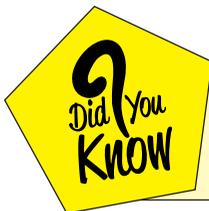
#### 10.1.2 Historical Context of Artificial Intelligence:

The term AI was first invented by John McCarthy in 1956 during the Dartmouth Conference, regarded as the origin of artificial intelligence as a discipline of research. The journey of AI has seen several key milestones:

- **1950s-1960s:** Early AI research focused on problem-solving and symbolic methods.
- **1970s-1980s:** The development of expert systems that mimicked human decision-making.
- **1990s:** The rise of machine learning, where computers began to learn from data.
- **2000s-:** Advances in deep learning, natural language processing, and robotics have significantly expanded AI's capabilities.
- **2011s:** Voice assistant was used for voice command and voice recognition
- **2023s-Present:** ChatGPT was introduced that is an AI-based model which is designed to understand human-like text-based input.



**Figure 10.1: Key Milestones in the History of AI**



The first AI program called the Logic Theorist, was created in 1955 by Allen Newell and Herbert A. Simon. It was designed to mimic the problem-solving skills of a human being.

### 10.1.3 Applications and Subfields

#### Applications of AI in Various Domains:

AI has numerous applications across different fields:

- **Healthcare:** AI is used for diagnosing diseases, personalizing treatment plans, and predicting patient outcomes.
- **Education:** AI-powered tools provide personalized learning experiences, automate administrative tasks, and offer insights into student performance.
- **Gaming:** AI enhances game design, creates realistic characters, and improves player experiences.
- **Transportation:** Self-driving cars and traffic management systems rely on AI to improve safety and efficiency.
- **Automobile:** AI is transforming the automotive industry by enabling autonomous driving, advanced driver assistance, and optimization of vehicle performance and maintenance. The integration of AI-powered systems is improving safety, efficiency, and user experience in modern vehicles.
- **Finance:** AI is transforming the finance industry by enabling personalized investment recommendations, fraud detection, algorithmic trading, process

automation, and risk assessment to enhance decision-making, improve efficiency, and provide customized financial services.

- **Social media:** AI is extensively used in social media to power personalized content recommendations, automated content generation, sentiment analysis, user behavior prediction, and targeted advertising to enhance user engagement and optimize marketing strategies.
- **Agriculture:** AI is transforming agriculture by enabling precision farming techniques, such as predictive analytics for crop yields, automated irrigation systems, and computer vision for disease and pest detection.
- **E-Commerce:** AI is highly integrated into e-commerce platforms, powering personalized product recommendations, intelligent chatbots for customer support, fraud detection systems, and others.

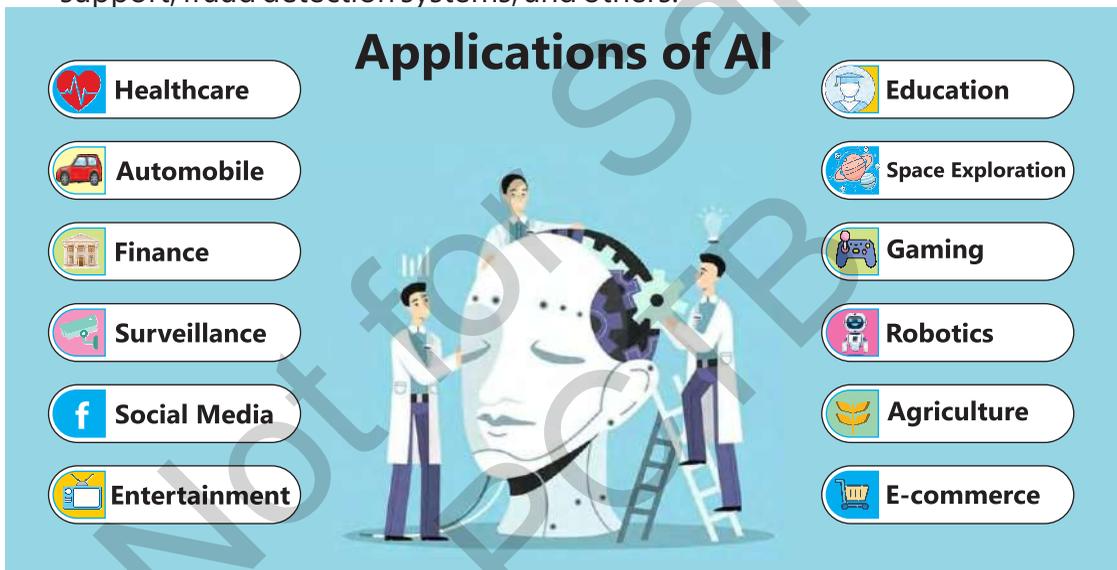


Figure 10.2: Applications of AI in Different Domains

- **Subfields of AI:**

AI encompasses several subfields, each focusing on different aspects of intelligence and technology:

- **Machine Learning:** Machine learning is a type of artificial intelligence where computers learn from experience and improve over time without being explicitly programmed. It's like teaching a computer by showing it lots of examples, and it figures out how to do things on its own.
- **Deep Learning:** Deep learning is a special kind of machine learning. It uses complex structures called neural networks, which are inspired by how our brains work. These networks help computers learn from lots of data and make decisions or recognize patterns even better.

- **Natural Language Processing (NLP):** Natural Language Processing, or NLP, is a technology that helps computers understand and talk to us in our language. It's like teaching a computer to read, write, and even chat with us.

**Example:** When you ask Siri or Alexa a question, they use NLP to understand what you're saying and give you a helpful answer. Another example is when you type a message and your phone suggests words to complete your sentence. That's NLP at work!

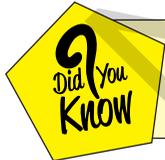
- **Computer Vision:** Computer vision is a field of artificial intelligence that enables computers to see and understand the visual world. It helps computers interpret images and videos.
- **Robotics:** Robotics is the science of building and programming robots. Robots are machines that can do tasks for us, like cleaning the floor or building cars. Some robots can even think and make decisions.

### Class activity

Research and present a real-world application of AI in one of the domains already mentioned. Explain how AI is used and what benefits it brings.

## 10.2 AI Algorithms and Techniques

Artificial Intelligence (AI) involves using algorithms and techniques to enable machines to perform tasks that typically require human intelligence. In this section, we will explore different types of AI algorithms and understand their roles in advancing the capabilities of AI, particularly through machine learning models.



In Pakistan, robots and machines are being used to perform medical operations?

### 10.2.1 Types of AI Algorithms:

Explainable (Whitebox) vs. Unexplainable (Blackbox)

AI algorithms can be broadly categorized into two types based on their interpretability: explainable (whitebox) and unexplainable (blackbox) algorithms.

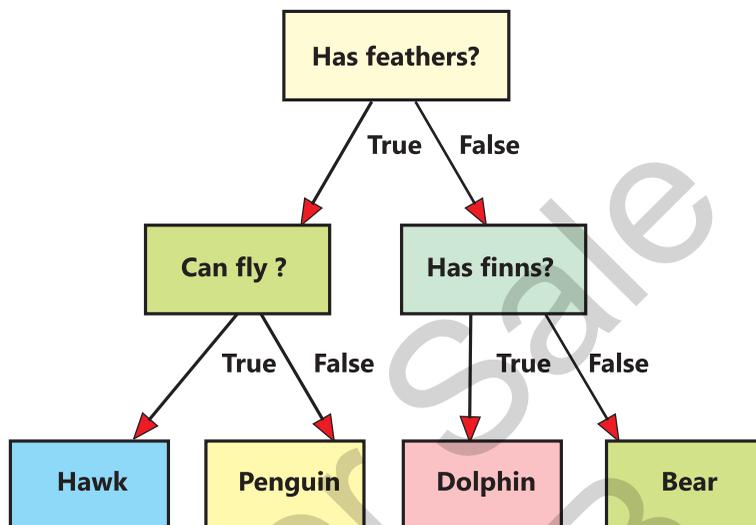
#### 10.2.1.1 Explainable (Whitebox) Algorithms

Explainable or whitebox algorithms are those where the decision-making process is transparent and understandable. These algorithms allow users to see and understand how decisions are made. Examples include:

- **Decision Trees:** A decision tree is a tool that helps computers make decisions

by following a series of questions. Each question leads to another question or a final answer, much like a flowchart.

**Example:** Let's look at the example decision tree shown in Figure 10.3. This decision tree helps us identify an animal based on its characteristics.



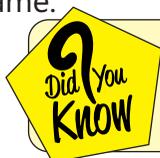
**Figure 10.3: Example of a Decision Tree**

**Linear Regression:** Linear regression is a way to find the relationship between two features. Imagine you want to know how much time you should study to get good grades. Linear regression helps you find a straight line that best fits the data points showing study time and grades.

**Example:** If you have data showing how many hours you studied and the grades you got, linear regression can help you find a line that predicts your grade based on the number of hours you study. If the line shows that more study time generally leads to better grades, you can use this information to plan your study schedule.

- **Rule-Based Systems:** Rule-based systems are like a set of "if-then" rules that computers follow to make decisions. These rules are written by humans to help the computer understand what to do in different situations.

**Example:** Think of a simple game where you control a character that needs to avoid obstacles. The game might use rules like "if the character is about to hit an obstacle, then jump." These rules help the character move safely through the game.



Explainable AI algorithms are important in fields like healthcare and finance, where understanding the decision-making process is essential for trust and accountability.

### 10.2.1.2 Unexplainable (Blackbox) Algorithms

Unexplainable or blackbox algorithms are those where the decision-making process is not easily interpretable. These algorithms often involve complex computations and interactions that make it difficult to understand how a particular decision was reached. Examples include neural networks and deep learning models, which we have already discussed in previous Section.

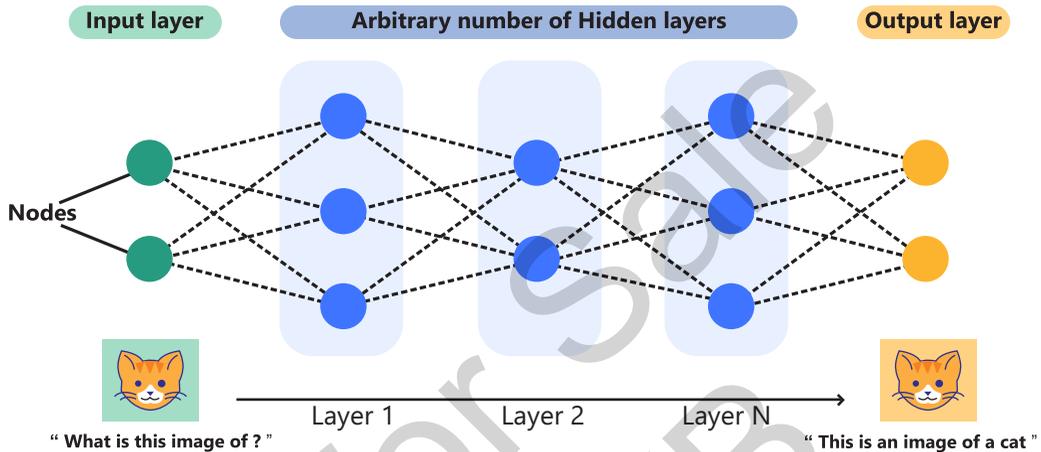


Figure 10.4: Example of a Neural Network

Did You Know

Google's AlphaGo, a reinforcement learning model, made headlines by defeating a world champion in the game of Go, a feat considered nearly impossible due to the game's complexity.

## 10.3 Introduction to Internet of Things (IoT)

### 10.3.1 Understanding IoT

IoT is a revolutionary concept that is transforming the way we live and work. It involves connecting everyday devices and systems to the internet, allowing them to communicate and interact with each other.

#### 10.3.1.1 Definition and Components

##### Definition:

IoT is a network of physical objects, or "things," that are equipped with sensors, software, and other technologies to facilitate the exchange of data with other devices and systems over the internet. This facilitates the development of new, innovative services and the implementation of more intelligent, efficient operations.

##### Significance of IoT:

IoT is significant because it allows for the seamless integration of the physical and digital worlds. This connection enables devices to collect and share data, which can be analysed to improve efficiency, provide better services, and create new opportunities in various fields such as healthcare, agriculture, and smart homes.

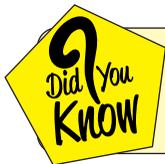
## Components of IoT Systems:

An IoT system typically consists of the following components:

- **Sensors:** These are devices that detect and measure physical properties like temperature, humidity, light, and motion. Sensors collect data from the environment.
- **Actuators:** These are devices that convert energy into motion. In IoT, an actuator can act on data to generate output.
- **Devices:** These include everyday objects like smartwatches, refrigerators, and cars that are connected to the internet. Devices use the data collected by sensors to perform specific tasks.
- **Networks:** These are the communication pathways that connect sensors and devices to the internet, allowing them to share data. Networks can be wired or wireless.
- **Data Analysis:** This involves processing and analysing the data collected by sensors to gain insights and make decisions. Data analysis can be done on the device itself, in the cloud, or on a central server.

### Class activity

These are devices that convert energy into motion. In IoT, an actuator can act on data to generate output.



Did you know? The term "Internet of Things" was coined by Kevin Ashton in 1999 during his work at Procter & Gamble.

### Tidbits

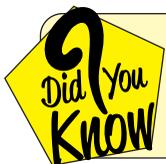
Always ensure that your IoT devices are connected to a secure network to protect your data from unauthorized access.

## Example: Smart Home System

One of the practical uses of IoT is a smart home system. There are several internet-connected appliances in a "smart home," including the temperature control system, lighting, and surveillance cameras.

### Class activity

Think about your own home. What everyday devices could be connected to the internet to make your home smarter? Discuss with your classmates and draw a simple diagram showing how these devices could be connected in an IoT system.



Did you know? Smart home devices can help save energy by automatically turning off lights and adjusting heating or cooling when you're not home.

### 10.3.2 IoT Applications

The Internet of Things (IoT) is transforming many aspects of our lives by connecting devices and systems in various domains. Let's explore some of the exciting applications of IoT and understand the importance of security and privacy in these deployments.

#### Healthcare:

IoT is revolutionising healthcare by providing better patient monitoring and care. IoT devices can track vital signs, remind patients to take medication, and alert healthcare providers in case of emergencies.

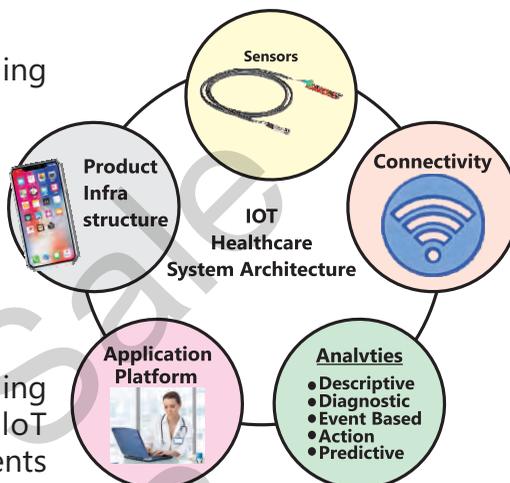


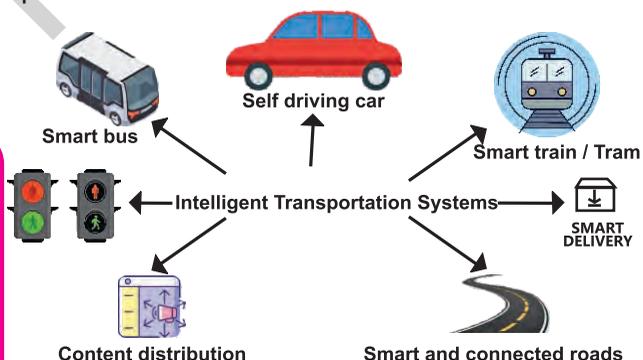
Figure 10.5: Example of IoT in Healthcare

Always use devices from reputable manufacturers and keep your health data secure using strong passwords and updating your devices regularly.

#### Tidbits

#### Transportation:

IoT is enhancing transportation systems, making them more efficient and safer. Connected vehicles, smart traffic lights, and real-time tracking systems are some examples of how IoT is used in transportation.



#### Class activity

Think about how IoT can improve your school. Can you come up with ideas for smart classrooms, smart libraries, or even smart buses? Discuss with your classmates and draw a diagram showing your IoT-enabled school.

Figure 10.6: Example of IoT in Transportation

### 10.3.3 Security and Privacy Considerations in IoT Deployments:

While IoT offers many benefits, it also raises security and privacy concerns. As more devices are connected to the internet, the risk of cyber-attacks increases. It's important to ensure that IoT systems are secure to protect personal data and privacy.

#### Examples of Security Measures:

- **Strong Passwords:** Use strong, unique passwords for all IoT devices to prevent unauthorized access.
- **Regular Updates:** Keep the software and firmware of your IoT devices up to date to protect against known vulnerabilities.
- **Encryption:** Ensure that data transmitted between devices is encrypted to protect it from being intercepted by hackers.



In 2020, there were over 20 billion IoT devices in use worldwide, highlighting the rapid growth and importance of IoT technology.

## 10.4 Implications and Future of Emerging Technologies

Emerging technologies such as Artificial Intelligence and the Internet of Things are rapidly transforming various aspects of our lives. While these technologies offer numerous benefits, they also present several implications that need to be carefully considered. This section explores the potential risks and challenges associated with AI and IoT, as well as their societal impact and the strategies required to address these concerns and maximize their benefits.

### 10.4.1 Implications of AI and IoT

#### 10.4.1.1 Risks and Challenges

##### Potential Risks Associated with AI and IoT:

**Data Privacy:** As AI and IoT devices collect vast amounts of data, concerns about data privacy become paramount. Personal and sensitive information can be at risk of being misused or accessed by unauthorized parties. Ensuring data privacy involves implementing robust security measures to protect data from breaches and unauthorized access.

**Algorithmic Bias:** Algorithmic Bias: Training of AI systems is conducted on large datasets, and if these datasets comprise biases, the AI models can inadvertently perpetuate or even amplify these biases. This can lead to unfair outcomes in various applications, such as hiring processes, law enforcement, and lending practices. Addressing algorithmic bias makes analysis of training data and implementing techniques to relieve biases.

## Policy and Regulatory Frameworks Addressing AI and IoT Challenges:

To mitigate the risks associated with AI and IoT, comprehensive policy and regulatory frameworks are essential. These frameworks should focus on:

**Data Protection Laws:** Implementing strict data protection regulations to ensure that personal data is collected, stored, and processed securely. Examples include the General Data Protection Regulation (GDPR) in Europe.

**Ethical Guidelines:** Establishing ethical guidelines for the development and deployment of AI systems to ensure fairness, transparency, and accountability. Organizations like the IEEE have developed guidelines for ethical AI.

**Bias Mitigation Standards:** Developing standards and best practices for identifying and mitigating biases in AI models. This includes guidelines for diverse and representative data collection and techniques for bias detection and connection.

**Security Standards:** Enforcing security standards for IoT devices to protect them from cyber-attacks. This includes regular software updates, encryption, and secure authentication mechanisms.

### 10.4.1.2 Societal Impact and Adaptation

#### Impact of AI and IoT on:

**Daily Life:** AI and IoT technologies are enhancing our daily lives by providing smart solutions for homes, healthcare, and transportation. Smart home devices like thermostats and security systems offer convenience and energy efficiency. In healthcare, wearable devices monitor health metrics and provide real-time data to medical professionals.

**Work Environments:** AI is revolutionizing workplaces by automating repetitive tasks, improving efficiency, and enabling data-driven decision-making. IoT devices in industrial settings optimize production processes and monitor equipment health, reducing downtime and maintenance costs.

**Society at Large:** AI and IoT have the potential to address large-scale societal challenges such as climate change, healthcare accessibility, and urbanization. For example, smart cities leverage IoT to manage resources efficiently, reduce traffic congestion, and improve public services.

## Summary

- Artificial Intelligence (AI) refers to the simulation of human intelligence in machines that are programmed to think and learn like humans.
- Machine learning is a type of artificial intelligence where computers learn from experience and improve over time without being explicitly programmed.
- Deep learning is a special kind of machine learning. It uses complex structures called neural networks, which are inspired by how our brains

work.

- Natural Language Processing, or NLP, is a technology that helps computers understand and talk to us in our own language.
- Computer vision is a field of artificial intelligence that enables computers to see and understand the visual world.
- Robotics is the science of building and programming robots. Robots are machines that can do tasks for us, like cleaning the floor or building cars.
- AI algorithms can be broadly categorized into two types based on their interpretability: explainable (whitebox) and unexplainable (blackbox) algorithms.
- Whitebox algorithms are those where the decision-making process is transparent and understandable.
- Blackbox algorithms are those where the decision-making process is not easily interpretable.
- The Internet of Things (IoT) refers to the network of physical objects—"things"—that are embedded with sensors, software, and other technologies to connect and exchange data with other devices and systems over the internet.

## EXERCISE

### Multiple Choice Questions

1. Which of the following is not a subfield of AI?

- a) Machine Learning
- b) Natural Language Processing
- c) Computer Vision
- d) Robotics

2. Which of these AI algorithms is considered an "explainable" model?

- a) Neural Networks
- b) Decision Trees
- c) Random Forests
- d) Convolutional Neural Networks

3. Which of these is a security concern in IoT deployments?

- a) Device vulnerability
- b) Data privacy
- c) Lack of standardization
- d) All of the above

4. Which of the following is an application of AI in healthcare?

- a) Personalized drug development
- b) Automated diagnosis
- c) Remote patient monitoring
- d) All of the above

5. What is the primary purpose of using AI techniques in machine learning models?

- a) To improve accuracy
- b) To enhance interpretability
- c) To reduce computational complexity
- d) All of the above

6. What is the key difference between explainable (whitebox) and unexplainable (blackbox) AI models?
- The complexity of the model
  - The ability to understand the decision-making process
  - The performance of the model
  - The training data used
7. Which of the following is an application of IoT in the transportation domain?
- Smart traffic management
  - Vehicle-to-Vehicle (V2V) communication
  - Predictive maintenance of vehicles
  - All of the above
8. Which of these is a potential impact of AI and IoT on the job market?
- Job displacement due to automation
  - Increased demand for specialized skills
  - Transformation of job roles and responsibilities
  - All of the above
9. What is the key concern associated with algorithmic bias in AI-powered decision-making processes?
- Lack of transparency
  - Perpetuation of existing societal biases
  - Reduced accuracy of the model
  - All of the above
10. Which of the following is an ethical principle that should be considered in the development and deployment of AI and IoT technologies?
- Transparency and accountability
  - Respect for privacy and data rights
  - Fairness and non-discrimination
  - All of the above

**Short Questions:**

- Define Artificial Intelligence (AI).
- What is the historical context and evolution of AI?
- Provide two examples of AI applications in healthcare.
- Explain the role of AI techniques in advancing machine learning models.
- Define the Internet of Things (IoT).
- Describe the significance of IoT in connecting devices and systems.
- What are the potential risks associated with AI and IoT?
- Discuss the societal impact of AI and IoT on daily life.
- Explain the concept of algorithmic bias.

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10. Outline the importance of ethical considerations in AI and IoT.

**Long Questions:**

1. Discuss the various applications of AI in the field of education. Provide specific examples and explain how AI can enhance the educational experience.
2. Differentiate between explainable (whitebox) and unexplainable (blackbox) AI models.
3. Describe the components of an IoT system. Explain how these components work together to enable IoT applications.
4. Explore the applications of IoT in the transportation domain.
5. Analyze the potential privacy concerns associated with IoT deployments.
6. Evaluate the impact of AI and IoT on the job market and work environments.
7. Explain the role of policy and regulatory frameworks in addressing the challenges of AI and IoT. Provide examples of existing frameworks and discuss their effectiveness.
8. Describe the concept of algorithmic bias and its implications in AI-powered decision-making processes. Suggest strategies to mitigate the risks of algorithmic bias.
9. Develop a set of ethical principles and guidelines for the responsible development and deployment of AI and IoT technologies.

# UNIT 11

## Ethical, Social, and Legal Concerns in Computer Usage

### Student Learning Outcomes

**By the end of this chapter, you will be able to:**

- Describe the importance of using computers safely and responsibly in daily activities.
- Explain how to protect personal information while using computers and online platforms.
- Identify the factors to consider when selecting computer hardware and software for safety, efficiency, and compatibility.
- Explain how choosing the right hardware and software affects the overall computer experience.
- Demonstrate how to create strong, unique passwords and explain their importance.
- Describe the need for regular software updates and the role they play in maintaining device security.
- Identify potential risks associated with clicking on unknown links and downloading files from untrusted sources.
- Explain the concept and benefits of Two-Factor Authentication (2FA).
- Describe the risks of using public Wi-Fi for sensitive transactions and the importance of secure networks.
- Identify and avoid common online scams and phishing attempts.
- Explain the importance of regularly backing up important data and describe methods for doing so.
- Describe responsible behavior on social media, email, cloud services, and online applications.
- Explain the significance of privacy settings and data security measures in protecting personal information online.
- Identify ethical and legal responsibilities related to intellectual property rights, including copyright, trademarks, and patents.
- Discuss the importance of respecting intellectual property and the implications of software piracy.
- Describe privacy laws and their purpose in protecting personal information online.
- Explain the legal consequences of unauthorized access to personal data and the responsibilities of companies to safeguard user information.
- Explain the principles of data ethics, including transparency, respect for privacy, and accountability.
- Describe ethical guidelines for data collection, storage, and sharing, including the importance of informed consent and data security.
- Analyze real-life case studies of data breaches to understand the impact of poor data security and the importance of following legal and ethical guidelines.

- Define and explain the significance of copyrights, trademarks, and patents in protecting digital content and inventions.
- Discuss the ethical and legal responsibilities related to intellectual property rights and the consequences of infringing on these rights.
- Demonstrate techniques for safe online research, including using reliable sources, checking authorship, and cross-checking information.
- Explain strategies for protecting privacy during online research, such as using private browsing and avoiding suspicious links.
- Recognize signs of internet addiction and suggest strategies for promoting balanced internet usage and engaging in offline activities.
- ethical concerns and maximizing the societal benefits of AI and IoT.

## Introduction

Computers and digital devices are now a big part of our daily lives, helping us with schoolwork, staying in touch with friends, and even playing games. But with all these great tools comes the need to use them safely and responsibly. In this chapter, we'll learn how to use computers and digital platforms wisely. We'll explore how to keep our personal information safe, make smart choices about the hardware and software we use, and behave respectfully online. By understanding these important aspects, we can enjoy technology while avoiding problems and protecting ourselves and others. Let's understand the world of secure and conscientious computer usage to make sure we get the most out of our digital experiences!

### Secure and Conscientious Computer Usage

Computers have become a crucial part of our everyday lives. Whether we are using them for schoolwork, chatting with friends, or playing games, it's important to use computers safely and responsibly. Safe and responsible computer usage means knowing how to protect our personal information, making wise choices about the hardware and software we use, and ensuring that our online behavior is respectful and ethical. In this chapter, we will explore the key aspects of using computers wisely and securely, so we can enjoy the benefits of technology while avoiding potential risks.

#### Tidbits

**Online Etiquette:** The "Golden Rule" applies online too, treat others as you want to be treated. This helps maintain respectful and positive interactions.

## 11.1 Responsible Computer Usage

Being responsible with technology means making thoughtful decisions when using computers. This includes selecting the right hardware and software, safeguarding our data, and using the internet in a way that respects others. Let's take a closer look at why it's important to use technology responsibly.

When we talk about computers, hardware refers to the physical parts like the monitor, keyboard, and CPU, while software includes the programs and applications we use, such as word processors or games. Choosing the right hardware and software is important because it can affect the safety, efficiency, and overall experience of using a computer.

- **Safety:** Just as you wouldn't use a broken or unsafe tool, using outdated or insecure hardware or software can put you at risk. For example, using a computer without updated antivirus software can make it easier for viruses or hackers to steal your information.
- **Efficiency:** The right hardware and software help you complete tasks quickly and easily. Imagine trying to play a new video game on an old computer, the game might be slow or not work at all, making it frustrating to use.
- **Compatibility:** This means that the hardware and software should work well together. You should always check the system requirements on software packages and match them with your computer's specifications to ensure compatibility.

### Tidbits

**Cyber Hygiene:** Just like washing your hands to prevent germs, updating your antivirus software regularly is essential to prevent digital viruses.

### Responsible Computer Choices

### Class activity

#### Activity Task Details:

1. **Introduction** (10 minutes): Briefly discuss why selecting the right hardware and software is important for a safe and effective computer use.
2. **Task** (30 minutes): Divide students into small groups. Give each group a worksheet with different scenarios related to hardware and software choices (For example, choosing a computer for gaming vs. schoolwork, selecting antivirus software). Ask each group to discuss the pros and cons of the choices and recommend the best options for each scenario.
3. **Presentation** (10 minutes): Each group presents their findings and recommendations to the class.

**Details:** Students will learn how different hardware and software impact computer safety, efficiency, and compatibility by analyzing practical examples and making informed decisions.

## 11.2 Safe and Secure Operation of Digital Platforms

In today's digital world, we use various online platforms and devices for communication, learning, entertainment, and work. While these digital tools offer many benefits, it's essential to operate them safely and securely to protect our personal information and maintain a positive online environment. This section will guide you on how to use digital platforms and devices responsibly.

### 11.2.1 Safe Operation of Digital Platforms and Devices

When we talk about the "safe operation" of digital platforms and devices, we mean using them in a way that protects you from harm and avoids any unwanted issues. Here are some key points to consider:

- 1. Using Strong Passwords:** Always create strong, unique passwords for your accounts. A strong password typically includes a mix of letters, numbers, and special characters. For example, instead of using "password123," you could use something like "B3tt3rP@ssw0rd!".

#### Tidbits

**Two-Factor Authentication (2FA):** The concept of 2FA was first used in the 1980s, but it became widespread with the rise of online accounts in the 2000s.

- 2. Regular Software Updates:** Keeping your devices and applications up to date is crucial for safety. Software updates often include important security fixes that protect your device from new threats.

#### Tidbits

**Software Updates:** Microsoft releases major updates for Windows every six months, showing how frequently technology needs to be refreshed for security.

- 3. Being Cautious with Links and Downloads:** Avoid clicking on unknown links or downloading files from untrusted sources. These could contain harmful software, known as malware, that can damage your device or steal your personal information.
- 4. Understanding Privacy Settings:** Most digital platforms allow you to control who can see your information and interact with you online. It's important to check and adjust your privacy settings to protect your personal information.
- 5. Avoiding Oversharing:** While it can be fun to share photos and updates with friends online, it's essential to be mindful of the information you share. Avoid posting personal details like your home address, phone number, or school name.

## 11.2.2 Secure Use of Digital Platforms

Using digital platforms securely means taking extra steps to protect your information and ensuring that your online activities do not put you or others at risk. Here are some tips:

- 1. Two-Factor Authentication (2FA):** Two-Factor Authentication adds an extra layer of security to your accounts. After entering your password, you will be asked to provide another piece of information, like a code sent to your phone. This makes it much harder for someone to hack into your account.
- 2. Avoiding Public Wi-Fi for Sensitive Transactions:** Public Wi-Fi networks, like those in cafes or libraries, are often less secure. It's best to avoid accessing sensitive information, such as online banking, while connected to these networks. Instead, wait until you're on a secure, private network at home.
- 3. Being Aware of Scams:** Online scams are designed to trick you into giving away your personal information. These can include phishing emails that pretend to be from legitimate companies asking for your login details. Always be skeptical of unsolicited requests for personal information, and verify the source before responding.
- 4. Regularly Reviewing Your Account Activity:** Periodically check your online accounts for any unusual activity. This includes looking at your recent logins, messages, and transactions. If you notice anything suspicious, such as logins from unfamiliar locations, change your password immediately and report the activity to the platform.
- 5. Backing Up Important Data:** Regularly backing up your data ensures that you won't lose important information if something goes wrong with your device. You can back up your data to an external hard drive or a cloud storage service like Google Drive or Dropbox.

## 11.3 Best Practices in Online Behavior

### 11.3.1 Responsible Use of Social Media, Email, Cloud Services, and Online Applications

In today's digital world, we use social media, email, cloud services, and online applications every day. While these tools make our lives easier and more connected, it's important to use them responsibly.

Using digital platforms like social media, email, cloud services, and online

#### Tidbits

**Data Collection:** The ethical principle of "informed consent" means you have the right to know how your data is being used. This principle was emphasized in the 2004 Bioethics Commission report.

applications has become a part of our daily lives. However, it's important to use these tools responsibly to ensure our safety and the safety of others.

- **Social Media:** Social media platforms like Facebook, Instagram, and Twitter allow us to connect with friends and share information. But it's important to think before you post. Always avoid sharing personal information, like your home address or phone number, publicly.
- **Email:** Email is a useful tool for communication, especially for school and work. However, it's important to be careful when opening emails from unknown senders. These could contain harmful links or attachments.
- **Cloud Services:** Cloud services like Google Drive or Dropbox allow you to store and share files online. While these services are convenient, it's important to use them wisely. Always use strong passwords to protect your accounts and avoid sharing sensitive information, like passwords or financial details, through cloud storage.
- **Online Applications:** Online applications, such as games, learning apps, or shopping platforms, are fun and useful but can also pose risks. Make sure to download apps only from trusted sources like Google Play Store or Apple App Store to avoid downloading harmful software.

### 11.3.2 Importance of Privacy Settings and Data Security Measures

Privacy settings and data security measures are essential tools that help protect your personal information while using digital platforms.

- **Privacy Settings:** Most online platforms, including social media and email services, allow you to adjust privacy settings to control who can see your information. For instance, on Facebook, you can choose who can see your posts—public, friends, or just you. It's important to regularly review and update your privacy settings to make sure your personal information is protected.
- **Data Security Measures:** Data security measures help protect your information from unauthorized access. Using strong, unique passwords for each of your online accounts is one of the simplest and most effective ways to secure your data. For example, instead of using "password123," create a password that combines letters, numbers, and symbols, like "S3cur3!Passw0rd."

## 11.4 Legal and Ethical Frameworks

In this era, we rely heavily on technology for communication, learning, and entertainment. While these tools bring many benefits, they also raise important questions about how our personal information is handled and protected.

### 11.4.1 Legal Frameworks for Privacy

#### 11.4.1.1 Understanding Privacy Laws and Their Implications

#### Tidbits

**Search Engine Milestones:** Google processes over 3.5 billion searches per day, making it the most popular search engine for finding credible information.

Privacy laws are rules set by the government to protect our personal information. These laws ensure that companies and organizations handle our data responsibly. When we use the internet, we often share personal details like our names, addresses, or even what we like to buy. Privacy laws help make sure that this information is kept safe and not misused.

Understanding these laws is important because they give you the power to control your personal information. If a company misuses your data. Such as by sharing it without your permission, you have the right to take legal action.

#### **11.4.1.2 Laws Protecting User Privacy and Consequences of Unauthorized Access**

There are specific laws designed to protect your privacy online. These laws make it illegal for someone to access your personal information without permission. For instance, if someone hacks your email or social media account, they are breaking the law.

Unauthorized access to your information can lead to serious problems, such as identity theft or fraud. To prevent this, privacy laws require companies to implement strong security measures, like encryption, to protect your data. If a company fails to protect your information, they could be held responsible and face legal penalties.

#### **11.4.2 Data Ethics and Responsible Use**

##### **11.4.2.1 Introduction to Data Ethics and Principles Governing Data Handling**

Data ethics is about doing the right thing when it comes to collecting, storing, and using information. Just because we can gather a lot of data doesn't mean we should use it in any way we want. Data ethics helps guide us to use information fairly and responsibly.

The principles of data ethics include transparency, respect for privacy, and accountability. This means being clear about how data is used, protecting people's personal information, and taking responsibility if something goes wrong.

##### **11.4.2.2 Ethical Considerations in Data Collection, Storage, and Sharing**

When data is collected, stored, or shared, there are important ethical considerations to keep in mind. Collecting data should always be done with the person's consent. This means that before gathering information, the person must agree to it.

- **Storing** data also requires responsibility. Data must be kept secure so that unauthorized people can't access it. For example, storing medical records requires strong security because this information is private and sensitive.
- **Sharing** data should be done carefully and only when necessary. For instance, a school might share your grades with your parents, but it shouldn't share them with other students without your permission. Being ethical means thinking about how sharing information might affect others and acting in a way that respects their rights.

## Class activity

### Data Ethics Role-Play

#### Activity Task Details:

- 1. Introduction (10 minutes):** Discuss the principles of data ethics, including transparency, consent, and accountability.
- 2. Task (30 minutes):** Divide students into small groups and give each group a role-play card with a scenario involving data collection or usage (e.g., a company asking for user data, a school collecting survey responses). Each group acts out their scenario and discusses the ethical considerations involved.
- 3. Discussion (10 minutes):** Groups present their role-plays and discuss the ethical issues and solutions.

**Details:** Through role-playing, students will gain insight into the ethical implications of data handling and the importance of responsible data practices.

### 11.4.2.3 Ethical Guidelines for Data Usage and Management

Ethical guidelines for data usage involve ensuring that data is used for the purpose it was intended and that it benefits the person who provided it. Misusing data. Such as selling it to third parties without consent, is unethical and can lead to a loss of trust. These guidelines include:

- **Informed Consent:** Always ask for permission before collecting someone's data. For example, a website should ask if it's okay to track your activity before doing so.
- **Data Minimization:** Only collect the data you need. If you're conducting a survey, don't ask for unnecessary personal details.
- **Data Security:** Protect the data you collect. Use strong passwords and encryption to keep information safe.
- **Accountability:** If something goes wrong, take responsibility. If there's a data breach, inform the affected individuals and take steps to fix the problem.

## Tidbits

**Data Breaches:** In 2013, the largest data breach affected Yahoo, exposing the data of 3 billion accounts, including names, email addresses, and passwords.

### Data Breach Case Study Analysis

## Class activity

#### Activity Task Details:

- 1. Introduction (10 minutes):** Introduce a few high-profile data breach cases and their consequences.
- 2. Task (30 minutes):** Divide students into groups and assign each group a case study. Ask them to analyze the case, identify the key issues, and discuss the lessons learned.
- 3. Presentation (10 minutes):** Groups present their analysis and discuss how such breaches could be prevented in the future.

**Details:** Students will learn about the real-world implications of data breaches and the importance of robust data security measures.

## 11.5 Intellectual Property Rights

Intellectual property rights are important because they protect the creations and ideas of individuals and organizations. When someone creates something new, like a piece of music, a book, or an invention, they have the right to control how it is used.

### 11.5.1 Concepts of Intellectual Property

#### 11.5.1.1 Copyright, Trademarks, Patents, and Their Significance in Digital Content

**Copyright** is a legal right that gives creators control over their original works, such as music, books, movies, and software. For example, when an author writes a book, they have the copyright to decide how the book is published, shared, or adapted. This means no one else can copy or distribute the book without the author's permission.

**Trademarks** are symbols, names, or slogans used by companies to distinguish their products or services from others. For instance, the Nike "swoosh" logo is a trademark. Trademarks protect brand identity, so no other company can use a similar symbol to confuse customers.

**Patents** protect new inventions or processes, giving the inventor exclusive rights to make, use, or sell the invention for a certain period. For example, if someone invents a new type of smartphone, they can patent it to prevent others from making or selling a similar phone without permission.

#### 11.5.1.2 Ethical and Legal Responsibilities Regarding Intellectual Property Rights

Respecting intellectual property rights means understanding that copying, sharing, or using someone else's work without permission is not only unethical but also illegal. For example, downloading movies or software without paying for them is a violation of copyright law. It's important to always seek permission or purchase content legally to support creators and respect their rights.

### 11.5.2 Legal Compliance in Computing

**Software piracy** is the illegal copying, distribution, or use of software. When you buy software, you are actually buying a license to use it, not the software itself. Copying it and sharing it with others without a proper license is against the law. Piracy is harmful because it cheats software developers out of the money they need to continue creating and improving their products.

By understanding and respecting intellectual property rights, we can all contribute to a fair and legal digital environment.

#### Tidbits

**Software Piracy Impact:** Software piracy is estimated to cost the global economy over \$46 billion annually, showing the significant impact on developers and businesses.

## 11.6 Responsible Internet Use

Using the internet responsibly means being aware of how our online activities

can affect us and others. This section will help you understand how to use the internet safely, avoid potential risks, and maintain a healthy balance in your online life.

### 11.6.1 Safe Data Searches and Online Research

#### 11.6.1.1 Techniques for Safe Data Searches and Credibility Assessment

When searching for information online, it's important to do so safely and ensure that the information you find is credible and reliable. Here are some tips:

- **Cross-Check Information:** Don't rely on a single source. Check multiple sources to confirm the accuracy of the information. If several trustworthy websites agree on the same facts, the information is more likely to be accurate.
- **Be Skeptical of Sensational Headlines:** Avoid websites that use sensational or misleading headlines designed to grab your attention. These sites often spread false information or "fake news." For example, a headline that claims a miracle cure for a disease is likely, not credible.

#### Tidbits

**Credibility Check:** Websites with ".edu" domains are usually educational institutions and are often more reliable sources for research.

#### 11.6.1.2 Avoiding Privacy Risks During Online Research and Information Gathering

When conducting research online, it's important to protect your privacy. Here's how:

- **Use Private Browsing:** Most web browsers offer a private or incognito mode that doesn't save your browsing history or personal information. This is useful when researching sensitive topics.
- **Be Careful with Personal Information:** Avoid entering personal information on unfamiliar websites. For example, if a website asks for your email address or phone number to access information, consider whether it's worth the risk.
- **Avoid Suspicious Links:** If you come across links that seem strange or too good to be true, do not click on them. They could lead to harmful websites that try to steal your personal information.

#### Tidbits

**Tech Evolution:** The first computer mouse, invented in 1964, was a wooden box with a single button. Today's mice come with multiple buttons and advanced features!

### 11.6.2 Preventing Internet Addiction

#### 11.6.2.1 Understanding Internet Addiction and Promoting Balanced Usage

Internet addiction happens when a person spends so much time online that it starts to interfere with their daily life. It's important to recognize the signs of internet addiction and take steps to prevent it.

- **Recognizing the Signs:** If you find it hard to stop using the internet, even when it's time to sleep, study, or spend time with family and friends, you might be developing an unhealthy habit. For example, if you spend hours scrolling through social media every day and neglect your homework, it could be a sign of internet addiction.
- **Set Time Limits:** One way to prevent internet addiction is by setting time limits on your internet use. For example, you can decide to spend no more than one hour on social media each day and stick to it.
- **Find Offline Activities:** Balance your online time with offline activities like sports, reading, or spending time with friends in person. This helps you maintain a healthy lifestyle.

### 11.6.2.2 Strategies for Digital Well-being and Fostering Healthy Online Habits

Maintaining digital well-being means using the internet in a way that is healthy and balanced. Here are some strategies:

- **Take Regular Breaks:** When using the internet for long periods, take breaks to rest your eyes and clear your mind. For example, if you're studying online, take a 5-minute break every hour to stretch and relax.
- **Use Technology Wisely:** Make use of apps or features that help you manage your time online. Some apps can track your screen time and send you reminders to take a break.
- **Be Mindful of Your Mental Health:** If being online makes you feel stressed, anxious, or unhappy, it might be time to cut back. For instance, if you feel overwhelmed by constant notifications, consider turning them off for a while.

### 11.6.3 Social Networking Safety and Online Interactions

#### 11.6.3.1 Privacy Settings, Responsible Sharing, and Online Etiquette

Social networking platforms allow us to connect with friends and share our lives, but it's important to do so safely and respectfully.

- **Adjust Your Privacy Settings:** Make sure your social media accounts are set to private, so only people you trust can see your posts. For example, on Instagram, you can set your account to "private" so only approved followers can view your content.
- **Practice Good Online Etiquette:** Be respectful in your online interactions. This means using polite language, avoiding arguments, and not spreading rumors or false information. For example, if you disagree with someone's post, express your opinion respectfully without insulting them.

#### 11.6.3.2 Addressing Cyberbullying, Harassment, and Respectful Online Interactions

Cyberbullying and online harassment are serious issues that can hurt people emotionally and mentally. Here's how to deal with them:

- **Recognize Cyberbullying:** Cyberbullying involves using the Internet to

harm or harass others. This can include sending mean messages, spreading rumors, or posting embarrassing photos of someone without their permission.

- **Report and Block:** If you experience or witness cyberbullying, report it to the platform and block the person responsible. Most social media platforms have tools to help you do this. For instance, on Facebook, you can block someone to stop them from contacting you or viewing your profile.
- **Support Others:** If you see someone being bullied online, offer your support. You can stand up for them by reporting the bullying or simply offering kind words. This can make a big difference in how they feel.
- **Practice Respectful Interactions:** Always treat others with respect online, just as you would in person. Avoid making negative comments, and think about how your words might affect someone else. For example, if you see a post you don't like, it's better to scroll past it than to leave a hurtful comment.

### Class activity

#### Understanding Privacy Settings

##### Activity Task Details:

1. **Introduction (10 minutes):** Discuss the importance of privacy settings and how they can protect personal information.
2. **Task (30 minutes):** Divide students into groups. Assign each group a different digital platform. Ask them to find and document where and how to adjust privacy settings on their assigned platform.
3. **Presentation (10 minutes):** Groups share their findings with the class, explaining how to set up privacy settings to protect personal information.

**Details:** This activity enables students to practice adjusting privacy settings and understand their role in protecting personal data.

## 11.7 Impact of Computing on Society

Computing technology has a significant effect on our world. It changes how we live, work, and interact with each other. This section will explore the different ways computing impacts our society and what to expect in the future.

### 11.7.1 Influence on Behaviors and Practices

#### 11.7.1.1 Environmental, Ethical, Legal, Societal, Economic, and Cultural Impacts

Computing affects many aspects of our lives, from the environment to our cultural practices. Here's how:

- **Ethical Impact:** Computing raises ethical questions about how we use technology. For example, using someone else's work without permission is unethical. This is why it's important to respect copyright laws and give

credit to the original creators.

- **Legal Impact:** Computing also involves legal issues, such as privacy laws and regulations about internet usage. For instance, laws protect our personal information from being misused by companies or individuals. Understanding these laws helps us protect our rights online.
- **Societal Impact:** Technology changes how we interact with each other. Social media allows us to connect with friends and family around the world, but it can also lead to issues like cyberbullying. Being aware of these impacts helps us use technology in positive ways.
- **Economic Impact:** Computing technology has created new industries and job opportunities. For example, software development and digital marketing are booming fields. However, it also affects traditional jobs, as automation can replace some roles. Understanding these changes helps us adapt to the evolving job market.

### 11.7.1.2 Role of Computing in Global Trade, Communication, and Cultural Evolution

Computing has transformed how we trade, communicate, and share culture globally:

- **Global Trade:** Computing systems make it easier to buy and sell products around the world. Online shopping platforms like Amazon, Ali Express and Daraz allow us to purchase items from different countries. Computers help businesses manage inventory, process transactions, and track shipments efficiently.
- **Communication:** Technology enables instant communication through email, messaging apps, and social media. For example, video calls allow people to work or chat with friends across long distances, making global collaboration and personal connections easier.
- **Cultural Evolution:** Computing helps share and spread cultures. Online platforms like YouTube and Instagram let people from different cultures share their traditions and ideas.

### 11.7.2 Assessing Computing Advancements

#### 11.7.2.1 Benefits and Risks of Computing Advancements (Social Networking, Misinformation)

Computing advancements bring many benefits but also some risks:

- **Social Networking Benefits:** Social networking platforms help us stay connected and share information quickly. For example, Facebook allows users to keep in touch with friends and family, share updates, and join interest groups.
- **Misinformation Risks:** While social media is useful, it can also spread false information. Misinformation can mislead people and cause confusion. For instance, a false news story about a health issue can spread quickly and lead to harmful behavior. It's important to verify information from reliable sources before believing or sharing it.

### 11.7.2.2 Trade-offs Between Privacy, Security, and Usability in Computing Systems

When designing and using computing systems, there are trade-offs between privacy, security, and usability:

- **Privacy vs. Usability:** Sometimes, protecting privacy can make a system less convenient to use. For example, requiring strong passwords and two-factor authentication can make logging in more secure but also more time-consuming. Privacy vs. Usability: Finding a balance between ease of use and strong security measures is essential.
- **Security vs. Usability:** Implementing high-security measures can sometimes make systems less user-friendly. For example, a complex security system may be harder for users to navigate. It's important to design systems that are both secure and easy to use, ensuring users are protected without sacrificing convenience.

#### Summary

- Safe and responsible computer usage means knowing how to protect our personal information, making wise choices about the hardware and software we use, and ensuring that our online behavior is respectful and ethical.
- Responsible computer usage means protecting ourselves and others when using computers.
- Safe operation of digital platforms and devices, mean using them in a way that protects you from harm and avoids any unwanted issues.
- Using digital platforms securely means taking extra steps to protect your information and ensuring that your online activities do not put you or others at risk.
- Privacy settings and data security measures are essential tools that help protect your personal information while using digital platforms.
- Privacy laws are rules set by the government to protect our personal information. These laws ensure that companies and organizations handle our data responsibly.
- Ethical guidelines for data usage involve ensuring that data is used for the purpose it was intended and that it benefits the person who provided it.
- Intellectual property rights are important because they protect the creations and ideas of individuals and organizations.
- Copyright is a legal right that gives creators control over their original works, such as music, books, movies, and software.
- Trademarks are symbols, names, or slogans used by companies to distinguish their products or services from others.
- Patents protect new inventions or processes, giving the inventor exclusive rights to make, use, or sell the invention for a certain period.
- Software piracy is the illegal copying, distribution, or use of software.

## EXERCISE

### Multiple Choice Questions (MCQs)

1. Why is it important to use computers safely and responsibly?
  - a) To ensure we can use them more frequently
  - b) To protect our personal information and make wise choices about hardware and software
  - c) To make the computer run faster
  - d) To avoid paying for software
2. What does "responsible computer usage" include?
  - a) Choosing the most expensive hardware
  - b) Sharing your passwords with friends
  - c) Being cautious about what you share online and protecting yourself and others
  - d) Ignoring software updates
3. What should you check to ensure hardware and software compatibility?
  - a) The color of the hardware
  - b) The system requirements on software packages and match them with your computer's specifications
  - c) The price of the hardware
  - d) The brand of the hardware
4. Why is it important to use strong, unique passwords?
  - a) To make your accounts easy to hack
  - b) To help others guess your password
  - c) To make it harder for someone to guess your password and access your accounts
  - d) To avoid installing software updates
5. What is one reason to avoid clicking on unknown links or downloading files from untrusted sources?
  - a) They might contain helpful software
  - b) They might contain malware that can harm your device or steal your information
  - c) They are usually cheaper
  - d) They help your device run faster
6. What does Two-Factor Authentication (2FA) do?
  - a) It makes your password easier to guess
  - b) It adds an extra layer of security by requiring a second form of verification
  - c) It removes the need for a password
  - d) It reduces the need for software updates
7. Why should you be cautious when using public Wi-Fi for sensitive transactions?

- a) Public Wi-Fi is usually faster
  - b) Public Wi-Fi networks are often less secure
  - c) Public Wi-Fi is free
  - d) Public Wi-Fi always provides encryption
8. What is an important aspect of responsible use of social media?
- a) Sharing personal information like your home address
  - b) Posting photos without considering privacy settings
  - c) Being respectful and avoiding sharing sensitive information publicly
  - d) Ignoring privacy settings
9. What should you do if you receive an email from an unknown sender asking for personal information?
- a) Provide the information requested
  - b) Forward the email to your friends
  - c) Ignore or delete the email
  - d) Open the email and click on any links
10. Why is it important to regularly review your account activity?
- a) To update your contact information
  - b) To look for unusual activity and ensure your accounts are secure
  - c) To check the number of friends you have
  - d) To download new applications
11. What is the purpose of privacy settings on digital platforms?
- a) To make your posts public
  - b) To control who can see your information and interact with you online
  - c) To increase the number of followers
  - d) To automatically share your information
12. What should you do to ensure data security?
- a) Use the same password for all accounts
  - b) Share your passwords with friends
  - c) Use strong, unique passwords and enable two-factor authentication
  - d) Avoid using any security measures
13. What is a key aspect of data ethics?
- a) Using data in any way you like
  - b) Transparency, respect for privacy, and accountability in data usage
  - c) Collecting as much data as possible
  - d) Ignoring data security
14. What is software piracy?
- a) Sharing software legally with friends
  - b) The illegal copying, distribution, or use of software
  - c) Buying software from an official source
  - d) Updating software regularly
15. How can you verify the credibility of information found online?
- a) By checking the number of ads on the website
  - b) By using multiple reputable sources and checking the author's

credentials

c) By looking at the website's design

d) By the website's popularity

### Short Questions

1. What is the importance of using computers safely and responsibly?
2. How does choosing the right hardware and software affect your computer usage?
3. Why is it important to use antivirus software on your computer?
4. What are some examples of good practices when selecting hardware and software?
5. How can choosing compatible hardware and software enhance your computer experience?
6. Why should you create strong, unique passwords for your accounts?
7. What is the purpose of regular software updates?
8. How can you protect yourself from harmful links and downloads?
9. What is Two-Factor Authentication (2FA), and why is it useful?
10. Why is it a good idea to avoid using public Wi-Fi for sensitive transactions?
11. How can you verify if an email or message is a scam?
12. Why is it important to be careful about what you share on social media?
13. What should you do if you receive an email from an unknown sender asking for personal information?
14. What is the purpose of privacy laws regarding your personal information?
15. How do privacy laws protect you from unauthorized access to your data?
16. What is the difference between copyright, trademarks, and patents?
17. Why is it important to respect intellectual property rights?
18. What is software piracy, and why is it harmful?
19. How can you identify reliable sources when researching online?
20. What is one way to protect your privacy during online research?
21. What are some signs that you might be developing an internet addiction?

### Long Questions

1. Discuss the importance of responsible computer usage in today's digital world. Explain how selecting the right hardware and software can affect safety, efficiency, and compatibility in computer use.
2. Describe the steps you should take to ensure the safe operation of digital platforms and devices.
3. Explain the concept of data ethics and its importance in handling personal and sensitive information. Discuss the principles of transparency, respect for privacy, and accountability.
4. Analyze the impact of privacy laws on protecting personal information in the digital age. How do laws like the Personal Data Protection Bill in Pakistan help safeguard user data?
5. Discuss the different types of intellectual property rights, including copyright, trademarks, and patents.

6. Describe the ethical and legal responsibilities related to intellectual property rights. What are the consequences of violating these rights, such as through software piracy or unauthorized use of copyrighted material?
7. Outline effective techniques for conducting safe and credible online research. How can users evaluate the reliability of sources and avoid privacy risks during their research?
8. Discuss the concept of internet addiction and its potential impact on individuals. How can recognizing the signs of addiction, setting time limits, and finding offline activities help promote balanced internet usage?

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# UNIT 12

## Entrepreneurship in Digital Age

### Student Learning Outcomes

**By the end of this chapter, you will be able to:**

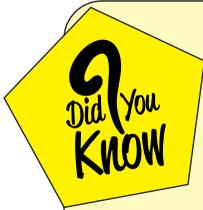
- Define entrepreneurship and understand its significance in the digital age.
- Differentiate between various types of entrepreneurs, including startup founders, social entrepreneurs, and intrapreneurs.
- Identify key characteristics of successful entrepreneurs, such as innovation and risk-taking.
- Analyze the impact of digital technologies on entrepreneurship, including digital marketing and e-commerce strategies.
- Utilize digital tools and platforms for market research, online marketing, and managing e-commerce operations.
- Apply data analysis techniques to make informed business decisions.
- Generate and develop innovative business ideas through problem identification and creative problem-solving techniques.
- Create comprehensive business plans that include market analysis, revenue models, and digital marketing strategies.
- Understand the principles of ethical and sustainable entrepreneurship and their importance in business operations. Poor data security and the importance of following legal and ethical guidelines.

## Introduction

Entrepreneurship is the process of designing, launching, and running a new business, often initially a small business, offering a product, process, or service for sale or hire. It involves the willingness to take risks and innovate in order to create value. This chapter explores various aspects of entrepreneurship, including its definition, significance, types of entrepreneurs, and the impact of digital technologies. We will also delve into the key characteristics of successful entrepreneurs, the importance of ethical and sustainable practices, and the tools and strategies necessary for navigating the digital landscape.

### 12.1 Entrepreneurship

Entrepreneurship is the process of starting a new business or organization. It involves identifying a need in the market, coming up with an idea to meet that need, and taking the risk to bring that idea to life. Entrepreneurs are people who create and run these businesses. They are innovators, risk-takers, and problem-solvers.



Pakistan is home to one of the largest freelancing communities in the world. The country ranks among the top five for freelance growth, with many entrepreneurs offering their skills in areas like software development, graphic design, and digital marketing. This entrepreneurial spirit is helping to drive economic growth and innovation in Pakistan!

#### 12.1.1 Examples of Entrepreneurship

##### 12.1.1.1 Tech Startups

Tech startups like Facebook, Google, and Apple began as small companies founded by entrepreneurs who had innovative ideas for new technology. These companies have grown to become some of the largest and most influential in the world.



**Figure 12.1: Tech startups like Facebook and Apple were founded by entrepreneurs with innovative ideas.**

### 12.1.1.1 Local Businesses

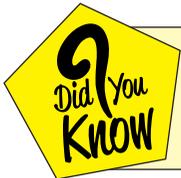
Local businesses, such as your neighborhood bakery or a small clothing boutique, are also examples of entrepreneurship. These businesses provide products or services to their communities and are often started by individuals with a passion for what they do.



**Figure 12.2: Local businesses like bakeries and boutiques are examples of entrepreneurship in your community.**

### 12.1.2 Key Characteristics of Entrepreneurs

Key characteristics refer to the essential traits or qualities that define a particular role or person. In the context of entrepreneurs, key characteristics are those fundamental attributes that are commonly found in successful entrepreneurs. These include:



The word "entrepreneur" comes from a French word that means "to undertake." Entrepreneurs undertake the task of starting and running new businesses.

#### 12.1.1.1 Innovation

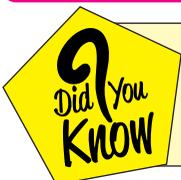
Innovation means creating something new or improving something that already exists. Entrepreneurs are always looking for new ways to solve problems or make things better.

#### 12.1.1.2 Risk-Taking

Starting a new business involves risk. Entrepreneurs must be willing to take chances, knowing that they might fail. However, they also know that taking risks can lead to great rewards.

#### Class activity

Think of a problem you face in your daily life. In groups, come up with a business idea that could solve that problem. Present your idea to the class!



Did you know that Walt Disney, the creator of Mickey Mouse, started his company in his uncle's garage? Today, Disney is one of the largest entertainment companies in the world!

## 12.1.2 Why is Entrepreneurship Important?

Entrepreneurship is important because it drives economic growth, creates jobs, and fosters innovation. New businesses bring fresh ideas and competition, which can lead to better products and services for everyone.

### 12.1.2.1 Economic Growth

When entrepreneurs start new businesses, they contribute to the economy by creating new jobs and providing new products and services. Economic growth means that a country is producing more goods and services, which makes people's lives better. Entrepreneurship plays a big role in this.

### 12.1.3.2 Innovation and Progress

Entrepreneurs often come up with groundbreaking ideas that change the way we live and work. For example, the invention of the smartphone has revolutionized communication and access to information



**Figure 12.3: The invention of the smartphone is an example of entrepreneurial innovation that has transformed our lives.**

## 12.2 Entrepreneurship in the Digital Landscape

The digital landscape has revolutionized the way entrepreneurs start and grow their businesses.

### 12.2.1 Digital Transformation and Entrepreneurship

In the modern world, digital technologies have transformed the way businesses operate. Digital entrepreneurship involves leveraging the power of the Internet, digital platforms, and various technologies to create and run businesses. This section explores the role of digital technologies, digital marketing, and e-commerce in entrepreneurship.

### 12.2.2 Role of Digital Technologies

Digital technologies provide entrepreneurs with tools and platforms that can enhance their business operations, reach a global audience, and improve efficiency. Examples include social media, mobile apps, cloud computing, and big data analytics.

### 12.2.2.1 Social Media

Social media platforms such as Facebook, Instagram, and Twitter allow entrepreneurs to market their products, engage with customers, and build a brand presence.

#### Class activity

Create a social media marketing plan for a hypothetical business. Decide on the target audience, type of content, and platforms you would use. Present your plan to the class!

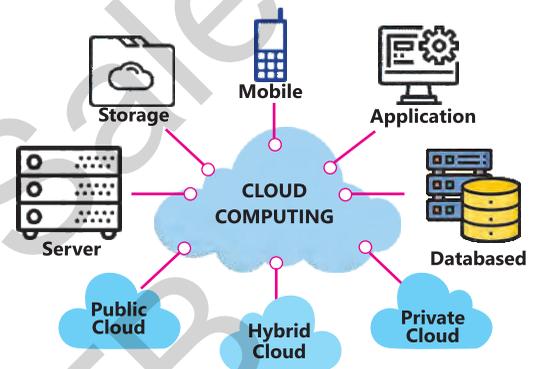
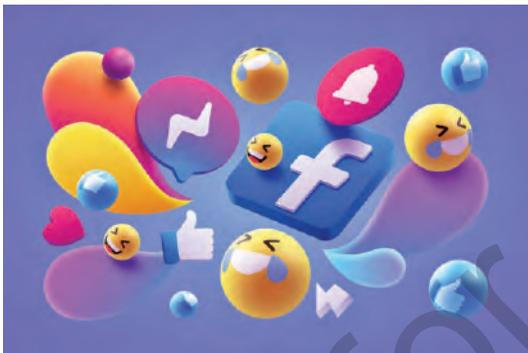


Figure 12.4: Digital technologies like social media and cloud computing are essential tools for modern entrepreneurs.

### 12.2.2.2 Mobile Apps

Mobile apps enable businesses to offer services directly to customers' smartphones, providing convenience and enhancing user experience.

### 12.2.2.3 Cloud Computing

Cloud computing allows businesses to store data and run applications over the Internet, reducing the need for physical infrastructure and enabling remote work.

### 12.2.2.4 Big Data Analytics

Big data analytics helps businesses understand market trends, customer behavior, and make informed decisions based on data insights.

### 12.2.2.5 Digital Marketing and E-commerce

Digital marketing and e-commerce have revolutionized the way businesses reach and sell to customers. Digital marketing involves promoting products and services using digital channels, while e-commerce refers to buying and selling goods online.



**Figure 12.5: Mobile apps offer convenience and enhance user experience, making them a valuable tool for digital entrepreneurs.**

### **Digital Marketing Strategies**

- **Search Engine Optimization (SEO):** Optimizing website content to rank higher in search engine results, increasing visibility and traffic.
- **Social Media Marketing:** Using social media platforms to promote products, engage with customers, and build brand awareness.
- **Content Marketing:** Creating valuable content to attract and retain customers, such as blogs, videos, and infographics.
- **Email Marketing:** Sending targeted emails to potential and existing customers to promote products and build relationships.



**Figure 12.6: Search Engine Optimization (SEO) helps businesses increase their online visibility and attract more visitors to their websites.**

Did You Know

Digital marketing can reach a global audience at a fraction of the cost of traditional marketing methods. It's also easier to measure the effectiveness of digital marketing campaigns using analytics tools.

### 12.2.3.2 E-commerce Platforms

E-commerce platforms like Amazon, eBay, and Shopify allow entrepreneurs to set up online stores, manage inventory, process payments, and provide customer service. These platforms provide a convenient way for businesses to sell products to a global audience.



Figure 12.7: E-commerce platforms enable businesses to sell products online and reach a global audience.

### Class activity

Create an online store for a hypothetical business using an e-commerce platform like Shopify. Design the store, add products, and present your store to the class!

## 12.2.4 Case Studies

### 12.2.4.1 Daraz

Daraz is a leading e-commerce platform in South Asia, including Pakistan. It has transformed the shopping experience by offering a wide range of products, secure payment options, and efficient delivery services.

### 12.2.4.2 Bykea

Bykea is a Pakistani startup that uses mobile apps to provide on-demand transportation and delivery services. It has leveraged digital technology to address transportation challenges in urban areas.



**Figure 12.8: Bykea uses mobile apps to offer on-demand transportation and delivery services in Pakistan.**

Did You Know

Bykea has become one of the most popular ride-hailing and delivery services in Pakistan, demonstrating the potential of digital entrepreneurship in emerging markets.

#### 12.2.4 Challenges and Opportunities

While digital entrepreneurship offers numerous opportunities, it also comes with challenges such as cybersecurity threats, competition, and the need for continuous innovation.

##### 12.2.4.1 Opportunities

- Access to a global market
- Cost-effective marketing
- Enhanced customer engagement

##### 12.2.4.2 Challenges

- Cybersecurity threats
- High competition
- Keeping up with technological advancements

### 12.3 Digital Tools and Platforms

In today's digital age, understanding various digital tools and platforms is essential. This section provides an overview of digital tools, market research tools, online marketing tools, and e-commerce platforms. These tools can help businesses and individuals thrive in the digital world.

#### 12.3.1 Overview of Digital Tools

Digital tools are software and online services that help us perform various tasks efficiently. These tools range from simple applications like word processors to complex systems like Customer Relationship Management (CRM) software.

**Example:** Google Docs is a popular digital tool for creating and editing documents online. It allows multiple users to collaborate in real time.



Figure 12.9: Google Docs Interface

### 12.3.1 Market Research Tools

Market research tools help businesses understand their target audience, competitors, and market trends. These tools collect and analyze data to make informed decisions.

Conducting effective market research using digital tools:

- **Google Analytics:** Tracks website traffic and user behavior.
- **SurveyMonkey:** Conducts online surveys to gather customer feedback.
- **SEMrush:** Analyzes competitors' online presence and performance.

#### GOOGLE ANALYTICS

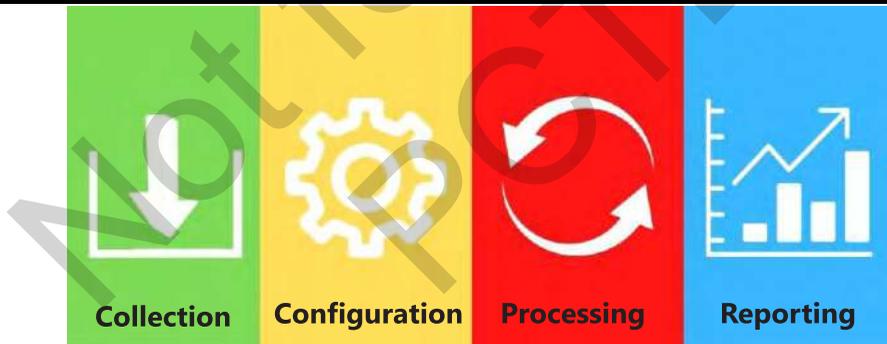


Figure 12.10: Google Analytics Dashboard

#### Class activity

##### Exploring Market Research Tools

1. Divide the class into small groups.
2. Assign each group a market research tool to explore.
3. Ask each group to present how their assigned tool can help a business understand its customers better.

### 12.3.3 Online Marketing Tools

Online marketing tools assist businesses in promoting their products and services through digital channels. These tools are essential for social media marketing, search engine optimization (SEO), and content creation.

#### Strategies for social media marketing, SEO, and content creation:

- **Hootsuite:** Manages social media accounts and schedules posts.
- **Yoast SEO:** Optimizes website content for search engines.
- **Canva:** Creates visually appealing graphics and marketing materials.



Figure 12.11: Hootsuite Dashboard

Did You Know

Did you know that effective social media marketing can significantly boost a business's visibility and customer engagement? Tools like Hootsuite allow you to manage multiple social media accounts from a single platform, making it easier to maintain a consistent online presence. See Figure 12.11. You can also launch a similar or even superior service, as the social media market is worth billions of dollars.

### 12.3.3 E-commerce Platforms

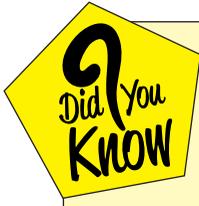
E-commerce platforms enable businesses to sell products and services online. They provide tools for setting up online stores, managing payments, and offering customer support.

Setting up and managing online stores, payment gateways, and customer service:

- **Shopify:** Creates and manages online stores with ease.
- **PayPal:** Integrates payment gateways for secure transactions.
- **Zendesk:** Provides customer service solutions for handling inquiries and support.



Figure 12.12: Shopify Store Setup



Did you know that Pakistan's e-commerce industry is growing rapidly? According to the Pakistan Telecommunication Authority (PTA), the country's e-commerce market size was estimated to be around \$4 billion in 2021, with significant growth expected in the coming years.

## 12.4 Business Idea Generation

Generating business ideas is an important step in the entrepreneurial journey. This section explores techniques for ideation and problem-solving, focusing on identifying market needs and applying creative problem-solving strategies.

### 12.4.1 Ideation and Problem Solving

Ideation is the process of generating ideas, while problem-solving involves finding effective solutions to challenges. Together, they form the foundation of business idea generation.

### 12.4.2 Problem Identification

Identifying market needs and opportunities is the first step in generating a viable business idea. Understanding what people need or want can help you create products or services that fulfill those needs.

#### Techniques for Identifying Market Needs:

- **Surveys and Questionnaires:** Collecting feedback directly from potential customers.



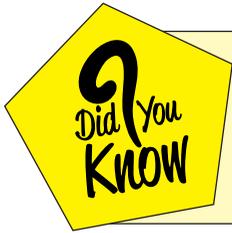
Figure 12.13: Brainstorming Session



Figure 12.14: Conducting Market Research

- **Market Research:** Analyzing market trends and consumer behavior.
- **Observation:** Watching how people interact with existing products and services.

**Example:** In Pakistan, observing the popularity of online shopping can lead to ideas for new e-commerce platforms tailored to local preferences.



Pakistani startup Careem started as a ride-hailing service and expanded to offer delivery and payment solutions based on market needs.

### 12.4.3 Creative Problem Solving

Creative problem-solving involves using innovative thinking to develop solutions to identified problems. This can be done through various methods, including design thinking and brainstorming.

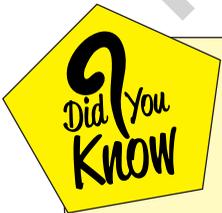
**Applying Design Thinking:** Design thinking is a solution-focused approach that involves:

1. **Empathizing:** Understanding the needs of those you're designing for.
2. **Defining:** Clearly stating the problem to solve.
3. **Ideating:** Generating a range of ideas.
4. **Prototyping:** Creating simple models of solutions.
5. **Testing:** Trying out prototypes and gathering feedback.

**Example:** A group of students might use design thinking to develop an app that helps farmers in rural Pakistan access weather forecasts and market prices.

#### Class activity

Form groups and use the design thinking process to create a new product or service. Present your ideas to the class, focusing on how you identified the problem and your innovative solution.



Many successful companies, like Apple and Google, use design thinking to develop their products, ensuring they meet user needs effectively.

### 12.5 Developing Business Plans

Developing a business plan is essential for any entrepreneur. A well-crafted business plan provides a roadmap for success, helping to clarify ideas, identify potential challenges, and outline strategies for growth.

## 12.5.1 Creating Comprehensive Business Plans

A business plan is a detailed document that outlines your business goals and the strategies you will use to achieve them. It serves as a blueprint for your business, helping you to stay organized and focused.

### 12.5.2 Components of a Business Plan

A comprehensive business plan typically includes several key components:

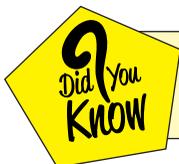
**Market Analysis:** Market analysis involves researching your target market to understand the needs and preferences of your potential customers. This includes studying market trends, analyzing competitors, and identifying your target audience.



Figure 12.15: Business Plan Structure



Figure 12.16: Conducting Market Analysis



Market analysis can help businesses predict future trends and adapt their strategies accordingly.

**Revenue Models:** A revenue model outlines how your business will generate income. This includes pricing strategies, sales forecasts, and potential revenue streams.

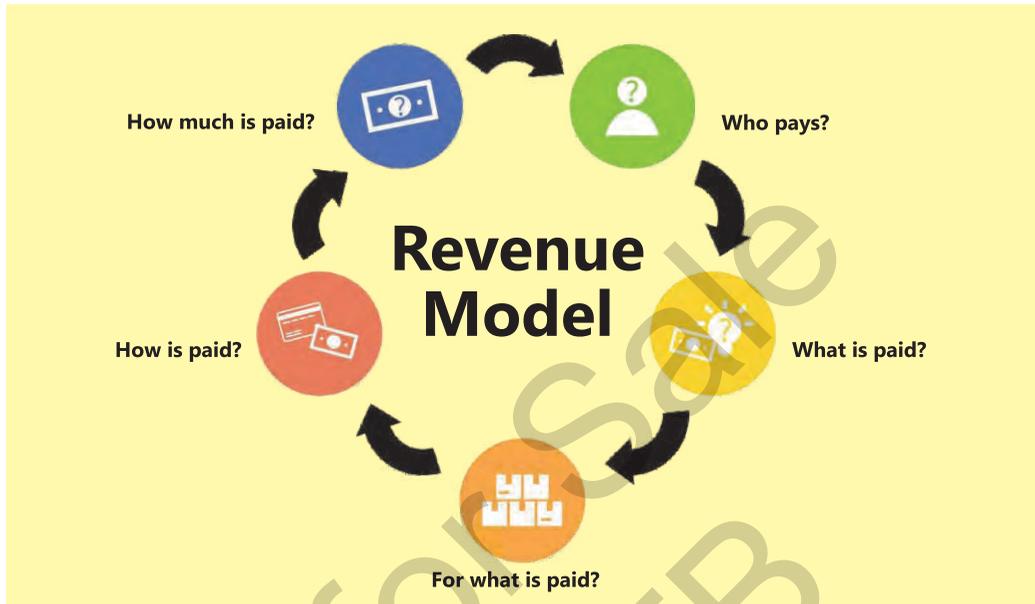


Figure 12.17: Planning Revenue Models

**Digital Marketing Strategies:** Digital marketing strategies involve promoting your business online through various channels such as social media, search engines, and email marketing.



Figure 12.18: Digital Marketing

### Class activity

Make a business plan for the business idea given in Section 12.5.1. Include market analysis, a revenue model, and digital marketing strategies. Present your business plan to the class.

#### 12.5.3 Prototyping and Iteration

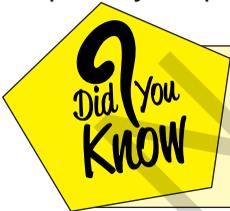
Prototyping involves creating a preliminary model of your product or service to test and refine your business idea. Iteration is the process of making improvements based on feedback.

**Building Prototypes:** Prototypes can be simple sketches, digital models, or even physical samples. The goal is to visualize and test your ideas early on.



Figure 12.19: Creating a Prototype

**Refining Business Ideas:** Gathering feedback from potential customers and stakeholders is crucial. Use this feedback to make necessary adjustments and improve your product or service.



Many successful companies, like Facebook and Airbnb, started with simple prototypes and iterated based on user feedback to become the giants they are today.

## 12.6 Ethical and Sustainable Entrepreneurship

### Entrepreneurship isn't just about making profits;

It is also about conducting business in a way that is ethical and sustainable. This section explores the principles of ethical entrepreneurship and how businesses can align their goals with the Sustainable Development Goals (SDGs).

#### 12.6.1 Ethical Practices and Sustainable Growth

Ethical practices in business ensure that a company operates in a way that is fair, transparent, and beneficial to all stakeholders, including customers, employees, and the community. Sustainable growth focuses on developing a business that meets present needs without compromising the ability of future generations to meet their own needs.

## 12.6.2 Ethical Entrepreneurship

Ethical entrepreneurship involves incorporating principles of ethics into all aspects of business operations and decision-making. This includes honesty, integrity, fairness, and respect for people and the environment.

### Principles of Ethics in Business:

- **Honesty:** Being truthful in all business dealings.
- **Integrity:** Acting consistently with moral values.
- **Fairness:** Ensuring equal opportunities and fair treatment.
- **Respect:** Valuing the rights and dignity of all individuals.

## 12.6.4 Sustainable Development Goals (SDGs)

The Sustainable Development Goals (SDGs) are a set of 17 global goals established by the United Nations to address various social, economic, and environmental challenges. Businesses can play a crucial role in achieving these goals by aligning their strategies with sustainability.

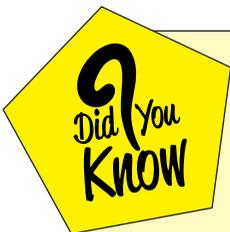
### Aligning Business Goals with SDGs:

- **Social Sustainability:** Ensuring fair labor practices, promoting education, and supporting community development.
- **Environmental Sustainability:** Reducing carbon footprints, using renewable resources, and minimizing waste.
- **Economic Sustainability:** Creating jobs, fostering innovation, and contributing to economic growth.

**Example:** A Pakistani startup focusing on solar energy solutions contributes to SDG 7 (Affordable and Clean Energy) by providing sustainable energy sources to communities with limited access to electricity.

### Class activity

Research a local business and analyze how it aligns with one or more of the SDGs. Present your findings, focusing on the business's impact on social, environmental, and economic sustainability.



Pakistan's first certified green building, the WWF-Pakistan Head Office in Lahore, showcases sustainable architecture and energy-efficient practices, contributing to multiple SDGs.

## Summary

- **Entrepreneurship:** The process of starting and running a business.
- **Entrepreneur Characteristics:** Key qualities for entrepreneurial success.
- **Digital Entrepreneurship:** Leveraging technology to start and grow a business.
- **Digital Tools:** Utilizing online platforms for business operations.
- **Data-Driven Entrepreneurship:** Making informed decisions based on data.
- **Idea Generation:** Developing new business concepts.
- **Business Planning:** Creating a roadmap for a new venture.
- **Ethical Entrepreneurship:** Balancing profit with social responsibility.

## EXERCISE

### Multiple Choice Questions

1. What is entrepreneurship?
  - (a) The process of starting a new business or organization
  - (b) The process of buying and selling stocks
  - (c) The process of working for a large company
  - (d) The process of creating a marketing campaign
2. What is a key characteristic of entrepreneurs?
  - (a) Avoiding risks
  - (b) Seeking job security
  - (c) Innovation
  - (d) Following established methods
3. What is an example of a digital technology used by modern entrepreneurs?
  - (a) Newspaper advertisements
  - (b) Television commercials
  - (c) Mobile apps
  - (d) Door-to-door sales
4. Which of the following is an example of a digital tool for creating and editing documents online?
  - (a) SurveyMonkey
  - (b) Google Docs
  - (c) SEMrush
  - (d) Zendesk
5. Which tool is commonly used for optimizing website content for search engines?
  - (a) Hootsuite
  - (b) Yoast SEO
  - (c) Shopify
  - (d) PayPal
6. Which of the following is NOT a technique for identifying market needs?
  - (a) Surveys and Questionnaires
  - (b) Market Research
  - (c) Observation
  - (d) Brainstorming
7. What is the first step in the design thinking process?
  - (a) Prototyping
  - (b) Testing
  - (c) Empathizing
  - (d) Defining
8. What is the primary purpose of creating a business plan?
  - (a) To attract investors
  - (b) To outline strategies for growth
  - (c) To study market trends
  - (d) To implement digital marketing strategies

## 9. What does market analysis involve?

- (a) Calculating revenue forecasts
- (b) Researching competitors and understanding customer needs
- (c) Developing pricing strategies
- (d) Implementing digital marketing campaigns

## 10. Which Sustainable Development Goal (SDG) focuses on affordable and clean energy?

- (a) SDG5
- (b) SDG7
- (c) SDG12
- (d) SDG17

### Short Questions

1. What is the meaning of the word entrepreneur and its origin?
2. How do digital technologies help entrepreneurs reach a global audience?
3. What is an e-commerce platform, and why is it important for businesses?
4. Why is it important to identify market needs when generating a business idea?
5. What is the main purpose of using design thinking in creative problem-solving?
6. Explain the importance of market analysis in a business plan. Give an example relevant to a local business in Pakistan.
7. What are revenue models, and why are they essential components of a business plan?
8. How can businesses contribute to environmental sustainability according to the Sustainable Development Goals?

### Long Questions

1. Explain why entrepreneurship is important for economic growth and innovation. Provide examples from the text to support your answer.
2. Explain how market research tools, online marketing tools, and e-commerce platforms can work together to help a business succeed in the digital world.
3. Explain the design thinking process and how it can be applied to create a new product or service. Provide an example of how design thinking could be used to help farmers in rural Pakistan.
4. Imagine you want to start a small online bookstore catering to students in your area. Develop a comprehensive business plan for your bookstore, including.
  - (a) A market analysis focusing on student reading habits and competitors.
  - (b) A revenue model outlining how you will generate income.
  - (c) Digital marketing strategies you will use to promote your bookstore online.
5. Ensure your answers are detailed and include practical examples relevant to starting your bookstore in Pakistan.
6. Choose a local business in Pakistan and discuss how it aligns with one or more Sustainable Development Goals (SDGs). Include its impact on social, environmental, and economic sustainability.

# ANSWER

Unit 1	
1	b
2	b
3	c
4	b
5	b
6	b
7	c
8	c
9	c
10	b

Unit 2	
1	a
2	b
3	a
4	b
5	c
6	a
7	b
8	a
9	a
10	a

Unit 3	
1	B
2	A
3	B
4	B
5	C

Unit 4	
1	c
2	c
3	b
4	c
5	c
6	b
7	d
8	c
9	c
10	a

Unit 5	
1	b
2	b
3	b
4	a
5	b
6	a
7	c
8	a
9	c
10	a

Unit 6	
1	b
2	c
3	b
4	b
5	b
6	b
7	c
8	b
9	d
10	b

Unit 7	
1	b
2	a
3	a
4	c
5	b
6	c
7	b
8	b
9	b
10	b

Unit 8	
1	d
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3	b
4	b
5	b
6	a
7	b
8	a
9	b
10	b

Unit 9	
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2	c
3	c
4	b
5	c
6	b
7	b
8	b
9	c
10	c
11	d
12	c
13	c
14	a

Unit 10	
1	d
2	b
3	d
4	d
5	d
6	b
7	d
8	d
9	d
10	d

Unit 11	
1	b
2	c
3	b
4	c
5	b
6	b
7	b
8	c
9	c
10	b
11	b
12	c

Unit 11	
13	b
14	b
15	b

Unit 12	
1	a
2	c
3	c
4	b
5	b
6	d
7	c
8	a
9	b
10	b